



# Preserving Quality of Life and City Services

THE CITY OF REDLANDS WANTS YOUR INPUT



City of Redlands  
35 Cajon Street  
Redlands, CA 92374

Prsrt. Std.  
U.S. Postage  
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TBW



## Community Survey Enclosed

Complete the survey attached to this brochure to let us know your priorities for the City of Redlands. You can also take our survey online at [www.tinyurl.com/RedlandsSurvey](http://www.tinyurl.com/RedlandsSurvey)

- [www.CityofRedlands.org/LocalNeeds](http://www.CityofRedlands.org/LocalNeeds)
- (909) 798-7687
- [info@cityofredlands.org](mailto:info@cityofredlands.org)
- [/CityofRedlands](https://www.facebook.com/CityofRedlands)
- [@CityofRedlands](https://twitter.com/CityofRedlands)
- [@CityofRedlands\\_CityHall](https://www.instagram.com/CityofRedlands_CityHall)

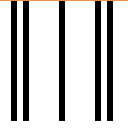
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First Class  
Stamp  
Required

OFFICE OF THE CITY MANAGER  
CITY OF REDLANDS  
PO BOX 3005  
REDLANDS CA 92373-1505



**Please complete the survey on the other side of this card to let us know your priorities for Redlands.**





# A Community Report Evaluating Local Needs in Redlands

Here in Redlands, we're a big town with a small town feel. As Redlands continues to thrive, we strive to preserve our quality of life and essential city services.

## Public Safety in Redlands

We're proud that Redlands is one of the few cities in the County with its own Police and Fire Departments, guaranteeing that our police and firefighters are available when needed and not diverted to service other cities.

Redlands Fire responded to 10,700 emergency incidents last year alone, and has had a 50% increase in calls for service since the last fire station was built. As our needs increase, ensuring the City has enough police officers, firefighters and paramedics to respond quickly is critical to maintaining fast response times.

Additionally, the City's public safety facilities are too small and outdated to adequately serve the needs of this community. For example, Redlands Police operate out of temporary portable trailers and a building that is nearly 100 years old. There is currently no room to hire additional police officers and firefighters unless we upgrade, expand and modernize our public safety facilities.



Damaged roads and sidewalks require repairs

## Maintaining Local Infrastructure and City Services

The City is responsible for keeping our parks, roads, sidewalks, storm drains and other local infrastructure clean, safe and well-maintained.

However, without adequate resources, the City cannot address the \$5 million in traffic signal infrastructure updates needed, damaged sidewalks and curbs that need repair and other local needs around our community. When these repairs are not addressed, they become more expensive to fix in the future.

## Take a Look at Redlands' Needs

Though the City has created a balanced budget every year for the past 12 years, the scope of the City's needs are greater than the current resources available. As we plan for the future, we're taking a close look at our needs.

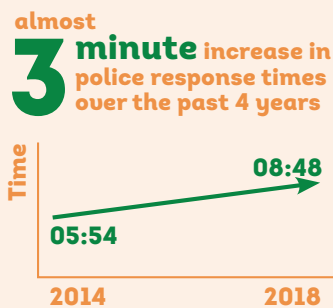


Redlands Fire Department Response Time



Nationally Recommended Response Time

Redlands Fire response time is **3 minutes and 30 seconds over** the nationally recommended response time



**382**

new pedestrian countdowns needed at intersections and



**124**

traffic signals need upgrades

**12** miles of damaged sidewalk



**15** miles of damaged curbs need repair



Police operating out of temporary portable trailers



Fire Station 264 has been housed in a mobile home for the past decade

## We Want to Hear from You

We invite the community's feedback as we evaluate the needs of our community. Please fill out this survey card to let us know your priorities. You can also take the survey online at [www.tinyurl.com/RedlandsSurvey](http://www.tinyurl.com/RedlandsSurvey).

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## Please rate the importance of the following priorities:

	HIGH	MEDIUM	LOW
Provide efficient responses to 9-1-1 emergencies by addressing public safety facilities needs for police, fire and emergency operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace outdated firefighting and life-saving equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Address homelessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Keep public areas clean, safe and free of graffiti	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increase the number of police officers in our community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide police services, including crime prevention and investigations and reducing gang activity and drug related crimes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Repair and maintain public buildings, the library, sidewalks, curbs, parks and recreation centers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments/Questions:

Name:

Email:

Phone: