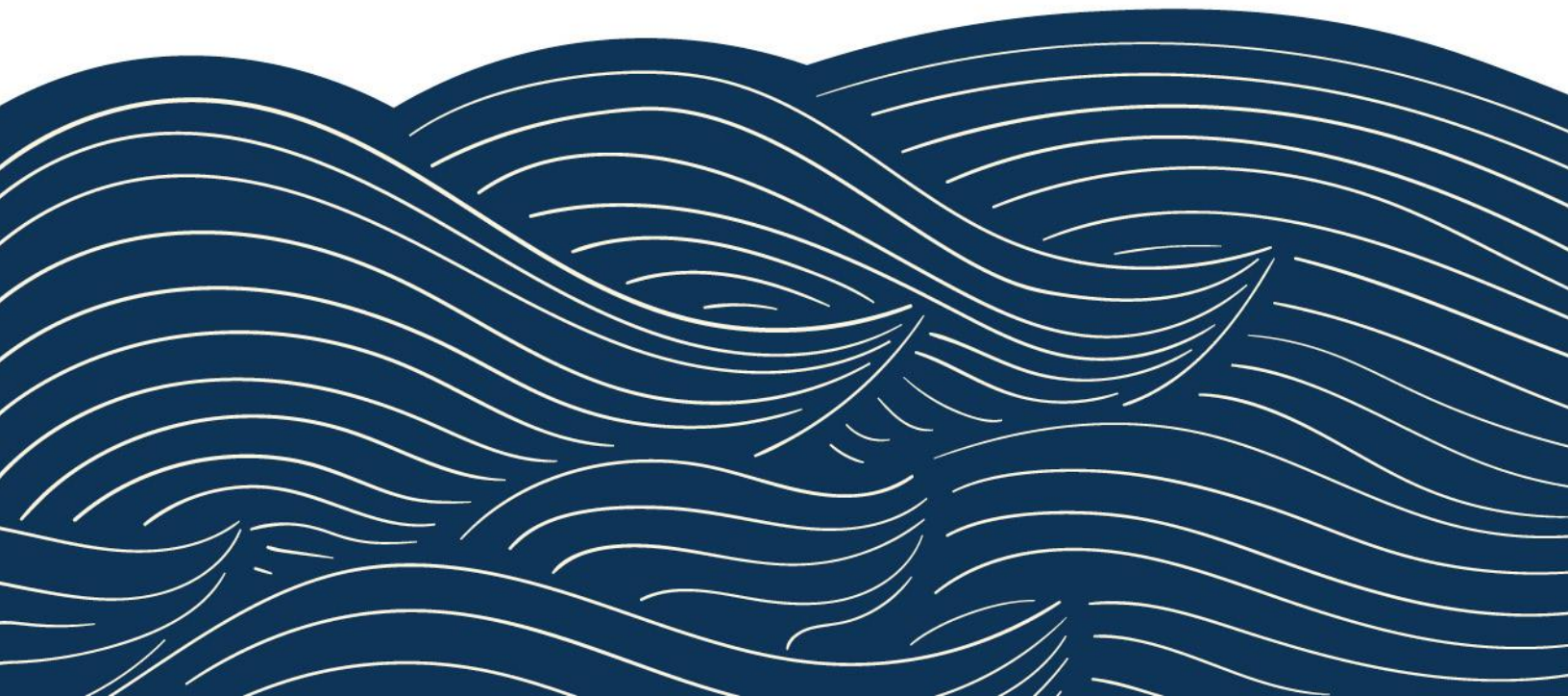


D

2020 IRUWMP Part 4 City of Redlands Appendix D



D-1: UWMP Compliance Checklist

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Chapter 1	10615	A plan shall describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation and demand management activities.	Introduction and Overview	Part 2 Chapter 4
Chapter 1	10630.5	Each plan shall include a simple description of the supplier's plan including water availability, future requirements, a strategy for meeting needs, and other pertinent information. Additionally, a supplier may also choose to include a simple description at the beginning of each chapter.	Summary	Part 2 Chapter 4
Section 2.2	10620(b)	Every person that becomes an urban water supplier shall adopt an urban water management plan within one year after it has become an urban water supplier.	Plan Preparation	Part 2 Chapter 4
Section 2.6	10620(d)(2)	Coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.	Plan Preparation	Part 1
Section 2.6.2	10642	Provide supporting documentation that the water supplier has encouraged active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of the plan and contingency plan.	Plan Preparation	Part 4 Appendix D-2
Section 2.6, Section 6.1	10631(h)	Retail suppliers will include documentation that they have provided their wholesale supplier(s) - if any - with water use projections from that source.	System Supplies	Part 1 Chapter 5
Section 2.6	10631(h)	Wholesale suppliers will include documentation that they have provided their urban water suppliers with identification and quantification of the existing and planned sources of water available from the wholesale to the urban supplier during various water year types.	System Supplies	N/A
Section 3.1	10631(a)	Describe the water supplier service area.	System Description	Part 2 Chapter 4 Section 1

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Section 3.3	10631(a)	Describe the climate of the service area of the supplier.	System Description	Part 1 Chapter 2
Section 3.4	10631(a)	Provide population projections for 2025, 2030, 2035, 2040 and optionally 2045.	System Description	Part 2 Chapter 4 Section 1.1
Section 3.4.2	10631(a)	Describe other social, economic, and demographic factors affecting the supplier's water management planning.	System Description	Part 1 Chapter 2
Sections 3.4 and 5.4	10631(a)	Indicate the current population of the service area.	System Description and Baselines and Targets	Part 2 Chapter 4 Section 1.1
Section 3.5	10631(a)	Describe the land uses within the service area.	System Description	Part 2 Chapter 4 Section 1.2
Section 4.2	10631(d)(1)	Quantify past, current, and projected water use, identifying the uses among water use sectors.	System Water Use	Part 2 Chapter 4 Section 2
Section 4.2.4	10631(d)(3)(C)	Retail suppliers shall provide data to show the distribution loss standards were met.	System Water Use	Part 2 Chapter 4 Section 2.2.2
Section 4.2.6	10631(d)(4)(A)	In projected water use, include estimates of water savings from adopted codes, plans and other policies or laws.	System Water Use	Part 2 Chapter 4 Section 2.3.1
Section 4.2.6	10631(d)(4)(B)	Provide citations of codes, standards, ordinances, or plans used to make water use projections.	System Water Use	Part 2 Chapter 4 Section 2.3
Section 4.3.2.4	10631(d)(3)(A)	Report the distribution system water loss for each of the 5 years preceding the plan update.	System Water Use	Part 2 Chapter 4 Section 2.2.2
Section 4.4	10631.1(a)	Include projected water use needed for lower income housing projected in the service area of the supplier.	System Water Use	Part 2 Chapter 4 Section 2.3
Section 4.5	10635(b)	Demands under climate change considerations must be included as part of the drought risk assessment.	System Water Use	Part 2 Chapter 4 Section 2.5 Part 1 Chapter 2
Chapter 5	10608.20(e)	Retail suppliers shall provide baseline daily per capita water use, urban water use target, interim urban water use target, and compliance daily per capita water use, along with the bases for determining those estimates, including references to supporting data.	Baselines and Targets	Part 2 Chapter 4 Section 3

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Chapter 5	10608.24(a)	Retail suppliers shall meet their water use target by December 31, 2020.	Baselines and Targets	Part 2 Chapter 4 Section 3.2
Section 5.1	10608.36	Wholesale suppliers shall include an assessment of present and proposed future measures, programs, and policies to help their retail water suppliers achieve targeted water use reductions.	Baselines and Targets	N/A
Section 5.2	10608.24(d)(2)	If the retail supplier adjusts its compliance GPCD using weather normalization, economic adjustment, or extraordinary events, it shall provide the basis for, and data supporting the adjustment.	Baselines and Targets	N/A
Section 5.5	10608.22	Retail suppliers' per capita daily water use reduction shall be no less than 5 percent of base daily per capita water use of the 5 year baseline. This does not apply if the suppliers base GPCD is at or below 100.	Baselines and Targets	Part 4 Appendix D-7
Section 5.5 and Appendix E	10608.4	Retail suppliers shall report on their compliance in meeting their water use targets. The data shall be reported using a standardized form in the SBX7-7 2020 Compliance Form.	Baselines and Targets	Part 4 Appendix D-7
Sections 6.1 and 6.2	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought.	System Supplies	Part 2 Chapter 4 Section 4 Part 2 Chapter 4 Section 5.3
Sections 6.1	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought, <i>including changes in supply due to climate change.</i>	System Supplies	Part 2 Chapter 4 Section 4 Part 2 Chapter 4 Section 5.3 Part 1 Chapter 3
Section 6.1	10631(b)(2)	When multiple sources of water supply are identified, describe the management of each supply in relationship to other identified supplies.	System Supplies	Part 2 Chapter 4 Section 4 Part 1 Chapter 3
Section 6.1.1	10631(b)(3)	Describe measures taken to acquire and develop planned sources of water.	System Supplies	Part 2 Chapter 4 Section 4.6.2

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Section 6.2.8	10631(b)	Identify and quantify the existing and planned sources of water available for 2020, 2025, 2030, 2035, 2040 and optionally 2045.	System Supplies	Part 2 Chapter 4 Section 4.7
Section 6.2	10631(b)	Indicate whether groundwater is an existing or planned source of water available to the supplier.	System Supplies	Part 2 Chapter 4 Section 4.2
Section 6.2.2	10631(b)(4)(A)	Indicate whether a groundwater sustainability plan or groundwater management plan has been adopted by the water supplier or if there is any other specific authorization for groundwater management. Include a copy of the plan or authorization.	System Supplies	Part 2 Chapter 4 Section 4.2 Part 1 Chapter 3
Section 6.2.2	10631(b)(4)(B)	Describe the groundwater basin.	System Supplies	Part 2 Chapter 4 Section 4.2 Part 1 Chapter 3
Section 6.2.2	10631(b)(4)(B)	Indicate if the basin has been adjudicated and include a copy of the court order or decree and a description of the amount of water the supplier has the legal right to pump.	System Supplies	Part 1 Chapter 3
Section 6.2.2.1	10631(b)(4)(B)	For unadjudicated basins, indicate whether or not the department has identified the basin as a high or medium priority. Describe efforts by the supplier to coordinate with sustainability or groundwater agencies to achieve sustainable groundwater conditions.	System Supplies	N/A
Section 6.2.2.4	10631(b)(4)(C)	Provide a detailed description and analysis of the location, amount, and sufficiency of groundwater pumped by the urban water supplier for the past five years	System Supplies	Part 2 Chapter 4 Section 4.2
Section 6.2.2	10631(b)(4)(D)	Provide a detailed description and analysis of the amount and location of groundwater that is projected to be pumped.	System Supplies	Part 2 Chapter 4 Section 4.7
Section 6.2.7	10631(c)	Describe the opportunities for exchanges or transfers of water on a short-term or long-term basis.	System Supplies	Part 2 Chapter 4 Section 4.6
Section 6.2.5	10633(b)	Describe the quantity of treated wastewater that meets recycled water standards, is being discharged, and is otherwise available for use in a recycled water project.	System Supplies (Recycled Water)	Part 2 Chapter 4 Section 4.5

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Section 6.2.5	10633(c)	Describe the recycled water currently being used in the supplier's service area.	System Supplies (Recycled Water)	Part 2 Chapter 4 Section 4.5.1
Section 6.2.5	10633(d)	Describe and quantify the potential uses of recycled water and provide a determination of the technical and economic feasibility of those uses.	System Supplies (Recycled Water)	Part 2 Chapter 4 Section 4.5 Part 1 Chapter 3
Section 6.2.5	10633(e)	Describe the projected use of recycled water within the supplier's service area at the end of 5, 10, 15, and 20 years, and a description of the actual use of recycled water in comparison to uses previously projected.	System Supplies (Recycled Water)	Part 2 Chapter 4 Section 4.7 Part 1 Chapter 3
Section 6.2.5	10633(f)	Describe the actions which may be taken to encourage the use of recycled water and the projected results of these actions in terms of acre-feet of recycled water used per year.	System Supplies (Recycled Water)	Part 1 Chapter 3
Section 6.2.5	10633(g)	Provide a plan for optimizing the use of recycled water in the supplier's service area.	System Supplies (Recycled Water)	Part 1 Chapter 3
Section 6.2.6	10631(g)	Describe desalinated water project opportunities for long-term supply.	System Supplies	Part 1 Chapter 3 Section 7
Section 6.2.5	10633(a)	Describe the wastewater collection and treatment systems in the supplier's service area with quantified amount of collection and treatment and the disposal methods.	System Supplies (Recycled Water)	Part 2 Chapter 4 Section 4.5
Section 6.2.8, Section 6.3.7	10631(f)	Describe the expected future water supply projects and programs that may be undertaken by the water supplier to address water supply reliability in average, single-dry, and for a period of drought lasting 5 consecutive water years.	System Supplies	Part 2 Chapter 4 Section 4.6.2 Part 1 Chapter 7
Section 6.4 and Appendix O	10631.2(a)	The UWMP must include energy information, as stated in the code, that a supplier can readily obtain.	System Suppliers, Energy Intensity	Part 2 Chapter 4 Section 4.8 Part 4 Appendix D-6
Section 7.2	10634	Provide information on the quality of existing sources of water available to the supplier and the manner in which water quality	Water Supply Reliability Assessment	Part 1 Chapter 3

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
		affects water management strategies and supply reliability		
Section 7.2.4	10620(f)	Describe water management tools and options to maximize resources and minimize the need to import water from other regions.	Water Supply Reliability Assessment	Part 1 Chapter 3
Section 7.3	10635(a)	Service Reliability Assessment: Assess the water supply reliability during normal, dry, and a drought lasting five consecutive water years by comparing the total water supply sources available to the water supplier with the total projected water use over the next 20 years.	Water Supply Reliability Assessment	Part 2 Chapter 4 Section 5.3
Section 7.3	10635(b)	Provide a drought risk assessment as part of information considered in developing the demand management measures and water supply projects.	Water Supply Reliability Assessment	Part 2 Chapter 4 Section 6
Section 7.3	10635(b)(1)	Include a description of the data, methodology, and basis for one or more supply shortage conditions that are necessary to conduct a drought risk assessment for a drought period that lasts 5 consecutive years.	Water Supply Reliability Assessment	Part 2 Chapter 4 Section 6
Section 7.3	10635(b)(2)	Include a determination of the reliability of each source of supply under a variety of water shortage conditions.	Water Supply Reliability Assessment	Part 2 Chapter 4 Section 6
Section 7.3	10635(b)(3)	Include a comparison of the total water supply sources available to the water supplier with the total projected water use for the drought period.	Water Supply Reliability Assessment	Part 2 Chapter 4 Section 6
Section 7.3	10635(b)(4)	Include considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.	Water Supply Reliability Assessment	Part 2 Chapter 4 Section 5.1
Chapter 8	10632(a)	Provide a water shortage contingency plan (WSCP) with specified elements below.	Water Shortage Contingency Planning	Part 4 Appendix D-9
Chapter 8	10632(a)(1)	Provide the analysis of water supply reliability (from Chapter 7 of Guidebook) in the WSCP	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 1.0

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Section 8.10	10632(a)(10)	Describe reevaluation and improvement procedures for monitoring and evaluation the water shortage contingency plan to ensure risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 10.0
Section 8.2	10632(a)(2)(A)	Provide the written decision-making process and other methods that the supplier will use each year to determine its water reliability.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 2.0
Section 8.2	10632(a)(2)(B)	Provide data and methodology to evaluate the supplier's water reliability for the current year and one dry year pursuant to factors in the code.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 2.0
Section 8.3	10632(a)(3)(A)	Define six standard water shortage levels of 10, 20, 30, 40, 50 percent shortage and greater than 50 percent shortage. These levels shall be based on supply conditions, including percent reductions in supply, changes in groundwater levels, changes in surface elevation, or other conditions. The shortage levels shall also apply to a catastrophic interruption of supply.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 3.0
Section 8.3	10632(a)(3)(B)	Suppliers with an existing water shortage contingency plan that uses different water shortage levels must cross reference their categories with the six standard categories.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 3.0
Section 8.4	10632(a)(4)(A)	Suppliers with water shortage contingency plans that align with the defined shortage levels must specify locally appropriate supply augmentation actions.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 4.1
Section 8.4	10632(a)(4)(B)	Specify locally appropriate demand reduction actions to adequately respond to shortages.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 4.2
Section 8.4	10632(a)(4)(C)	Specify locally appropriate operational changes.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 4.3
Section 8.4	10632(a)(4)(D)	Specify additional mandatory prohibitions against specific water use practices that are in addition	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 4.3

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
		to state-mandated prohibitions are appropriate to local conditions.		
Section 8.4	10632(a)(4)(E)	Estimate the extent to which the gap between supplies and demand will be reduced by implementation of the action.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 4.6
Section 8.4.6	10632.5	The plan shall include a seismic risk assessment and mitigation plan.	Water Shortage Contingency Plan	Part 4 Appendix D-9 Section 4.4&4.5
Section 8.5	10632(a)(5)(A)	Suppliers must describe that they will inform customers, the public and others regarding any current or predicted water shortages.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 5.0
Section 8.5 and 8.6	10632(a)(5)(B) 10632(a)(5)(C)	Suppliers must describe that they will inform customers, the public and others regarding any shortage response actions triggered or anticipated to be triggered and other relevant communications.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 5.0
Section 8.6	10632(a)(6)	Retail supplier must describe how it will ensure compliance with and enforce provisions of the WSCP.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 6.0
Section 8.7	10632(a)(7)(A)	Describe the legal authority that empowers the supplier to enforce shortage response actions.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 7.0
Section 8.7	10632(a)(7)(B)	Provide a statement that the supplier will declare a water shortage emergency Water Code Chapter 3.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 7.1
Section 8.7	10632(a)(7)(C)	Provide a statement that the supplier will coordinate with any city or county within which it provides water for the possible proclamation of a local emergency.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 7.2
Section 8.8	10632(a)(8)(A)	Describe the potential revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 8.0
Section 8.8	10632(a)(8)(B)	Provide a description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 8.0
Section 8.8	10632(a)(8)(C)	Retail suppliers must describe the cost of compliance with Water Code Chapter 3.3: Excessive Residential Water Use During Drought	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 8.0

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Section 8.9	10632(a)(9)	Retail suppliers must describe the monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 9.0
Section 8.11	10632(b)	Analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 4.0
Sections 8.12 and 10.4	10635(c)	Provide supporting documentation that Water Shortage Contingency Plan has been, or will be, provided to any city or county within which it provides water, no later than 30 days after the submission of the plan to DWR.	Plan Adoption, Submittal, and Implementation	Part 4 Appendix D-9 Section 11.0
Section 8.14	10632(c)	Make available the Water Shortage Contingency Plan to customers and any city or county where it provides water within 30 after adopted the plan.	Water Shortage Contingency Planning	Part 4 Appendix D-9 Section 11.0
Sections 9.1 and 9.3	10631(e)(2)	Wholesale suppliers shall describe specific demand management measures listed in code, their distribution system asset management program, and supplier assistance program.	Demand Management Measures	N/A
Sections 9.2 and 9.3	10631(e)(1)	Retail suppliers shall provide a description of the nature and extent of each demand management measure implemented over the past five years. The description will address specific measures listed in code.	Demand Management Measures	Part 2 Chapter 4 Section 8
Chapter 10	10608.26(a)	Retail suppliers shall conduct a public hearing to discuss adoption, implementation, and economic impact of water use targets (recommended to discuss compliance).	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Section 10.2.1	10621(b)	Notify, at least 60 days prior to the public hearing, any city or county within which the supplier provides water that the urban water supplier will be reviewing the plan and considering amendments or	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9 Part 4 Appendix D-6 DWR Tables

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
		changes to the plan. Reported in Table 10-1.		
Section 10.4	10621(f)	Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Sections 10.2.2, 10.3, and 10.5	10642	Provide supporting documentation that the urban water supplier made the plan and contingency plan available for public inspection, published notice of the public hearing, and held a public hearing about the plan and contingency plan.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9 Part 4 Appendix D-2 Public Outreach
Section 10.2.2	10642	The water supplier is to provide the time and place of the hearing to any city or county within which the supplier provides water.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Section 10.3.2	10642	Provide supporting documentation that the plan and contingency plan has been adopted as prepared or modified.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Section 10.4	10644(a)	Provide supporting documentation that the urban water supplier has submitted this UWMP to the California State Library.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Section 10.4	10644(a)(1)	Provide supporting documentation that the urban water supplier has submitted this UWMP to any city or county within which the supplier provides water no later than 30 days after adoption.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Sections 10.4.1 and 10.4.2	10644(a)(2)	The plan, or amendments to the plan, submitted to the department shall be submitted electronically.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Section 10.5	10645(a)	Provide supporting documentation that, not later than 30 days after filing a copy of its plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Section 10.5	10645(b)	Provide supporting documentation that, not later than 30 days after filing a copy of its water shortage contingency plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9

2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
Section 10.6	10621(c)	If supplier is regulated by the Public Utilities Commission, include its plan and contingency plan as part of its general rate case filings.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9
Section 10.7.2	10644(b)	If revised, submit a copy of the water shortage contingency plan to DWR within 30 days of adoption.	Plan Adoption, Submittal, and Implementation	Part 2 Chapter 4 Section 9

D-2: Public Outreach

March 23, 2021

Delivered via Email

Subject: 2020 Integrated Regional Urban Water Management Plan for the Upper Santa Ana River Watershed

Dear Regional Stakeholder:

Notice is hereby given that the San Bernardino Valley Municipal Water District (Valley District) and its partners (Participating Agencies) are in the process of preparing the 2020 Upper Santa Ana River Watershed Integrated Regional Urban Water Management Plan (2020 IRUWMP). The 2020 IRUWMP updates and merges the 2015 Upper Santa Ana River Watershed Integrated Regional Water Management Plan (2015 IRWMP) and the 2015 San Bernardino Valley Regional Urban Water Management Plan (2015 RUWMP) into a single comprehensive document for guiding water resource management for the Upper Santa Ana River Watershed, the first of its kind in California.

The 2020 IRUWMP is being developed in compliance with the Urban Water Management Planning Act, the Integrated Regional Water Management Planning Act, and other applicable laws and regulations. All of the agencies participating in the development of the 2020 IRUWMP are listed in the table on the following page, along with an indication of whether the 2020 IRUWMP serves as that agency's 2020 UWMP.

Water Code section 10621(b) requires an urban water supplier updating its UWMP to notify cities and counties within its service area of the update at least sixty (60) days prior to holding a public hearing. This letter serves as notice that the Participating Agencies that are using the 2020 IRUWMP as their 2020 Urban Water Management Plan (referred to hereafter as Participating UWMP Agencies), plan to adopt and submit the 2020 IRUWMP to the California Department of Water Resources by the July 1, 2021 deadline. The Participating UWMP Agencies will also be adopting their respective updated Water Shortage Contingency Plans (WSCPs) as part of the 2020 IRUWMP.

A draft of the 2020 IRUWMP, which will include the WSCPs for each of the Participating UWMP Agencies, will be available for public review on the Participating UWMP Agencies websites starting in May 2021 and each one will hold an individual public hearing on their respective chapters of the 2020 IRUWMP and WSCP, in advance of their adoption in May or June 2021. The public hearings will be noticed and announced by each Participating UWMP Agency's public meeting agenda; each agency's web site address is shown in the table on the following page.

Board of Directors and Officers

JUNE HAYES
Division 1

GIL J. BOTELLO
Division 2

SUSAN LONGVILLE
Division 3

T. MILFORD HARRISON
Division 4

PAUL R. KIELHOLD
Division 5

HEATHER P. DYER
General Manager

Participating Agency	2020 IRUWMP serves as Agency 2020 UWMP?	Agency Website
Big Bear City Community Services District	No	www.bbccsd.org
City of Big Bear Lake Department of Water	No	www.bbldwp.com
City of Colton	Yes	www.ci.colton.ca.us
City of Loma Linda	Yes	www.lomalinda-ca.gov
City of Redlands	Yes	www.cityofredlands.org
City of Rialto	Yes	www.rialtoca.gov
City of San Bernardino Municipal Water Department	Yes	www.sbmwd.org
East Valley Water District	Yes	www.eastvalley.org
Elsinore Valley Municipal Water District	No	www.evmwd.com
Fontana Water Company	No	www.fontanawater.com
Riverside Highland Water Company	Yes	www.rhwco.com
Riverside Public Utilities	No	www.riversideca.gov/utilities
San Bernardino County Flood Control District	UWMP not required	cms.sbcounty.gov/dpw
San Bernardino Valley Municipal Water District	Yes	www.sbvmd.com
San Bernardino Valley Water Conservation District	UWMP not required	www.sbvwd.org
San Geronio Pass Water Agency	No	www.sgpwa.com
South Mesa Water Company	Yes	southmesawater.com
West Valley Water District	Yes	www.wvwd.org
Western Municipal Water District	No	www.wmwd.com
Yucaipa Valley Water District	Yes; separate notice also provided	www.yvwd.dst.ca.us

Valley District and our regional partners invite you to submit comments and consult with Valley District or any of the agencies regarding the preparation of the 2020 IRUWMP. If you have any input for the 2020 IRUWMP or require additional information, please contact me directly at (909) 387-9230 or by email at matth@sbvmwd.com.

Sincerely,

Matthew Howard

Matthew Howard
Water Resources Senior Project Manager
San Bernardino Valley Municipal Water District

D-3: Resolutions

D-4: Agreements

MUTUAL AID STANDBY WATER AGREEMENT
BETWEEN THE CITY OF REDLANDS
AND THE CITY OF LOMA LINDA

This Agreement is made and entered this 15th day of September, 1987, by and between the CITY OF REDLANDS, a Municipal Corporation, hereinafter referred to as "Redlands," and the CITY OF LOMA LINDA, a Municipal Corporation, hereinafter referred to as "Loma Linda."

RECITALS

WHEREAS, it is to the mutual advantage and in the best interests of Redlands and Loma Linda, both operating water utilities, so far as their mains, service requirements to existing customers, supply, and situations permit, to have a mutual aid standby water agreement whereby in case of emergencies, either can avail itself of the emergency water standby service of the other for the benefit of their respective consumers; and

WHEREAS, Redlands and Loma Linda desire to enter into such a mutual aid standby water agreement to serve one another during emergencies on the terms and conditions hereinafter set forth;

NOW, THEREFORE, it is agreed by and between the Cities of Redlands and Loma Linda as follows:

AGREEMENT

1. Emergency. An emergency shall mean any unforeseen circumstance or combination of circumstances such as the inability to pump due to loss of power, broken water mains, a major fire, earthquake or such other occurrence which results in the inability of either Redlands or Loma Linda to provide water service to a portion of their respective water systems.

2. Obligations of Redlands.

A. Redlands shall maintain in good working order and operational condition, an existing eight (8) inch standby water service located on the west side of Mt. View Avenue, north of Redlands Boulevard for temporary use by Loma Linda during emergencies which arise in the Loma Linda water system. Such emergency service shall be provided by Redlands to Loma Linda to the extent that Redlands' water mains, pressure, and existing services will permit, with due regard to the rights of the water consumers of Redlands first being met.

B. The existing Redlands eight (8) inch standby water service connection and the double check valve backflow prevention assembly now in service near the intersection of Redlands Boulevard and Mt. View Avenue shall remain in the system of Redlands for use by Loma Linda for standby emergency water service as long as such connection and assembly are useful and necessary to the Redlands water

system. Said connection was installed by Redlands and shall remain the property of Redlands.

3. Obligations of Loma Linda

A. Loma Linda shall furnish and maintain in good working order and operational condition, a six (6) inch standby water service to Redlands for temporary use by Redlands during emergencies which arise in the Redlands' water system. Such emergency service shall be provided by Loma Linda to Redlands to the extent that Loma Linda water mains, pressure, and existing services will permit, with due regard to the rights of the water consumers of Loma Linda first being met.

B. This six (6) inch standby water service with meter and backflow prevention assembly shall be installed by Loma Linda at the Redlands connection near the intersection of Redlands Boulevard and Mt. View Avenue. Prior to determining the exact location of this service connection, the City of Loma Linda will consult with the City of Redlands and receive its input. The six (6) inch meter, double check valve backflow preventor and valves shall be furnished, installed, and maintained in good working order and operational condition by and at the expense of Loma Linda. The six (6) inch piping and connection to Loma Linda's present system and the six (6) inch meter, double check backflow preventor and gate valves shall remain the property of Loma Linda.

4. Payment for Emergency Water Service. Each City shall pay the other for emergency water which it

receives at the time of receipt of such water and at the rate equal to the other City's production cost.

5. Requests for Service. Each City shall provide to the other the name, address, telephone numbers and title of each person authorized to respond to a request for emergency water service under this Agreement. Detailed procedures shall be determined by each City's water utility department regarding requests and responses, maximum and minimum delivery pressures, maximum flow rates, water quality at time of delivery, notifications and any other operational considerations affecting this Agreement.

6. At such time as the six (6) inch emergency standby by-pass contemplated in Section 3 for Redlands is in service, Loma Linda shall cease paying Redlands the bi-monthly rate for the existing standby water service. Redlands shall not be obligated to pay any standby charges to Loma Linda.

7. Interest in Water Systems. No claim, right, title or interest in water supplied under this Agreement, other than the contractual interest established in this Agreement, shall be acquired by either City in the other's water or water system.

8. Indemnification. Redlands shall defend, indemnify and hold harmless Loma Linda, its elected officials and employees, from and against all claims, liens, encumbrances, actions, loss, damages, causes of action,

expense and liability, including court costs and attorneys' fees arising out of or resulting from the negligent acts or omissions of Redlands, its elected officials and employees in the performance of this agreement. Loma Linda shall defend, indemnify and hold harmless Redlands, its elected officials and employees, from and against all claims, liens, encumbrances, actions, loss, damages, causes of action, expense and liability, including court costs and attorneys' fees, arising out of or resulting from the negligent acts or omissions of Loma Linda, its elected officials and employees in the performance of this agreement.

9. Successors and Assigns/Termination. This agreement shall be binding upon the successors and assigns of the parties hereto and shall remain in effect indefinitely; provided, however, either party may terminate this agreement by providing the other party with six (6) months' prior written notice of such party's intention to terminate this agreement.

10. Termination of Prior Agreements. The agreement dated June 9, 1975 between Redlands and Loma Linda relating to water service shall terminate upon execution of this Agreement.

11. Assignment. This Agreement shall not be assigned, conveyed or hypothecated without the mutual consent of the parties hereto.

12. Attorney's Fees. In the event any legal

action is commenced to enforce or interpret the terms or conditions of this Agreement the prevailing party shall, in addition to any costs and other relief, be entitled to recover its reasonable attorney's fees.

IN WITNESS WHEREOF, the parties hereto have caused their corporate names to be subscribed hereto by their officers, upon authorization of their respective City Councils, and have caused their corporate seals to be affixed this 16th day of September, 1987.

By: Carole Desurich
Mayor, City of Redlands

ATTEST:

Debbie Payne
City Clerk, City of Redlands

By: [Signature]
Mayor, City of Loma Linda

ATTEST:

Patricia Byrnes-O'Connell
City Clerk, City of Loma Linda

**AGREEMENT BETWEEN
THE CITY OF REDLANDS AND WESTERN HEIGHTS WATER COMPANY FOR
POTABLE WATER SYSTEM INTERCONNECTION**

This AGREEMENT is made and entered into this 18th day of April, 2017, by and between the City of Redlands (hereinafter referred to as REDLANDS) and the Western Heights Water Company (hereinafter referred to as COMPANY), sometimes individually referred to as a PARTY and, collectively referred to as the PARTIES.

1. PURPOSE

a. The Parties have determined that an interconnection between potable water systems (the "Interconnection") would be of mutual benefit and improve system reliability during an emergency situation. This agreement sets forth the term for the construction and operation of such an Interconnection. This agreement does not provide for sustained use of the Interconnection as a source of supply outside of an emergency situation, without written approval for such sustained use from the State Water Resources Control Board.

2. DESIGN AND CONSTRUCTION

a. Project design plans have been supplied by REDLANDS at no cost to COMPANY.

b. COMPANY shall construct the Interconnection in accordance with the REDLANDS design shown in Exhibit "A." COMPANY shall invoice REDLANDS monthly for the cost of construction of those portions of the project attributed to REDLANDS as delineated in Exhibit "B." REDLANDS shall reimburse COMPANY within 30 days of receiving and approving COMPANY invoice.

c. If necessary, the Parties shall share the cost of additional design and construction of the Interconnection based on the needs of each Party, and based on the Party receiving the addition as delineated in Exhibit "B".

3. OWNERSHIP OF FACILITIES

a. Each Party shall own, operate, and maintain the pipelines and related improvements located on its side of the Interconnection.

4. TERMS OF USE

a. Availability of Water

i. Each Party will provide water to the other Party through the Interconnection during nonrecurring events and emergencies and when hydraulic conditions permit the other Party to receive water. There is no guarantee of any particular flow under any circumstance, however if delivery capacity is available, each Party will make its best efforts to provide water to the other Party and when requested to do so. At the discretion of the delivering Party, water delivered through the Interconnection may be stopped at any time, even during an emergency event, when

continued delivery would jeopardize the delivering Party's systems, water supply, or ability to meet the demands of the delivering Party's customers.

ii. To accommodate emergencies situations, which may occur without warning, all valves on both sides of the Interconnection shall be set to allow water to flow to either Party automatically during conditions when water pressure drops to levels substantially below normal. Once the party experiencing the emergency becomes aware of the use of the Interconnection they will immediately notify the supplying Party of the estimated flow and duration of the emergency. The receiving Party shall keep the delivering Party aware of changes to conditions.

iii. Where outages are known beforehand, the Party requesting water will do so in writing (e-mail is acceptable) to a Party designated employee of the providing Party. The written request shall include the requested flow rate, desired start time, and estimated duration of the delivery. The providing Party will confirm in writing (e-mail is acceptable) delivered to the requesting Party the estimated availability of the requested flow.

b. Costs and Metering

i. REDLANDS is an existing customer of COMPANY and water received by REDLANDS through the Interconnection shall be billed to the existing Oakmont Park account at COMPANY's then current regular rates. Water received by COMPANY shall be billed at REDLANDS then current regular rate. It shall be the responsibility of each Party to monitor their respective water meters and bill the receiving party within sixty (60) days of any water transfer. Bills shall be paid by the receiving Party within 30 days of receipt of bill.

ii. Each Party shall calibrate and test all metering components a minimum of once annually, providing a copy of the associated test and calibration report to the other Party, to confirm accuracy of plus or minus two percent ($\pm 2.0\%$). If the calibration discloses an error exceeding plus or minus two percent ($\pm 2.0\%$), an adjustment shall be made in metered charges, covering the known or estimated amount up to a six month period. Each Party shall be authorized to independently test the other Party's meter for verification purposes upon request, said testing shall be at the requesting Party's expense.

c. No Liability. Neither Party shall be responsible or liable to the other Party, or to any other person or entity, for any loss, liability, damage, claim, or other consequences resulting from any failure to provide water pursuant to this Agreement or any interruption or suspension of water delivery to the other Party pursuant to this Agreement.

d. No Warranty. Subject to each Party's obligation to comply with applicable law as provided herein, neither Party represents nor warrants the quality, quantity, or flow rate of any water available at any time through the Interconnection. The requesting Party shall be responsible for verifying, to its satisfaction, the quality of water entering its system and ensuring that the integration of such water with its system does not cause any water quality issues. If either Party becomes aware that the water provided by such Party fails to comply with the State Water Resources Control Board Division of Drinking Water potable water regulations and requirements, it shall immediately notify the other Party.

e. Compliance with Laws. Each Party is responsible for obtaining and maintaining all required permits and complying with all applicable laws, rules, and regulations relating to the construction, maintenance, repair, ownership, operation, and maintenance of the Interconnection facilities for which that Party is responsible as set forth in this Agreement.

f. Protection of Facilities. If any occurrence or condition during operation, maintenance, or repair of the Interconnection threatens, in the reasonable judgment of a Party (the "Affected Party"), the integrity or operational capacity of the Affected Party's facilities, the Affected Party may suspend operation, maintenance, or repair of the Interconnection or take such other action as the Affected Party deems reasonably necessary to protect its facilities.

g. Notice. The Affected Party shall give as much notice as reasonably possible to the other Party of the action taken or proposed to be taken.

h. Indemnity. Each PARTY shall defend, indemnify and hold harmless the other PARTY from and against any claim of liability, damages, costs or loss, including costs and attorneys' fees, from personal injury or death to persons, or property damage (collectively "Claims") resulting from or arising out of the negligence or willful misconduct of the indemnifying PARTY, or its elected officials, employees, contractors or agents, except to the extent such Claims may be caused by or result from the negligence or willful misconduct of the other PARTY, or its elected officials, employees, contractors or agents. Further, COMPANY shall require its contractors to defend, indemnify and hold harmless REDLANDS and its elected officials, employees and agents from and against any and all claims, losses or liability, including costs and attorneys' fees, arising from injury or death to persons or damage to property occasioned by or resulting from any negligent act, omission or failure to act, or willful misconduct by any contractor or its officers, employees and agents in constructing the Interconnection. Notwithstanding the foregoing, this obligation to indemnify shall not apply to any loss, liability, damage, claim, or other consequences resulting from any failure to provide water pursuant to this Agreement or any interruption or suspension of water delivery to the other Party pursuant to this Agreement as provided in Section 4.3, above.

5. NOTIFICATION

- a. Any notice, demand, or request to be given under or pursuant to this Agreement shall be given in writing at the physical addresses set forth below by personal service; overnight courier; or registered or certified, first class mail, return receipt requested:

If to REDLANDS: Chris Diggs, Municipal Utilities & Engineering Director, 35
Cajon Street, Suite 15A, Redlands, CA 92373.

If to COMPANY:

E-mail is also an acceptable means of notification, if provided to the current e-mail address of the appropriate manager. Each Party is responsible for keeping the other Party apprised of any change to such Party's contact information.

6. TERM AND TERMINATION

a. This Agreement shall commence on the date first above written and shall continue unless and until terminated as follows:

i. Seven days after written notice is provided to either Party.

ii. Either Party may terminate this Agreement for cause if the other Party defaults on any material obligation under this Agreement and such default continues for a period of thirty (30) days after written notice of such default is delivered.

b. Upon termination of this Agreement, all amounts due and owing by either Party to the other shall be paid in full within thirty (30) days of the termination date, and all other rights and obligations of the Parties shall terminate, except that each Party shall retain ownership and responsibility for its own improvements as provided in this Agreement. Upon termination, the intertie shall be closed.

IN WITNESS WHEREOF, the Parties have executed this Agreement by their duly authorized representatives as of the Effective Date.

City of Redlands

Western Heights Water Company

By: 
PAUL W. FOSTER
Mayor

By: 
NAME
Title

Date: 4/19/17

Date: 4-21-17

APPROVED AS TO FORM AND PROCEDURE:

APPROVED AS TO FORM AND PROCEDURE:

By: 
DANIEL J. McHUGH
City Attorney

By: _____
NAME
Title

Date: 4/19/17

Date: _____


ATTEST: 
Jeanne Donaldson, City Clerk

IN WITNESS WHEREOF, the Parties have executed this Agreement by their duly authorized representatives as of the Effective Date.

City of Redlands

Western Heights Water Company

By: 
PAUL W. FOSTER
Mayor


By: 
NAME
Title

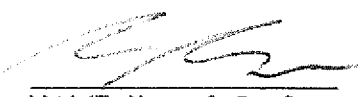
Date: 4/19/17

Date: 4-21-17

APPROVED AS TO FORM AND PROCEDURE:

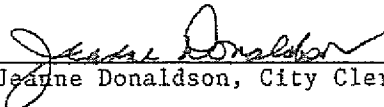
APPROVED AS TO FORM AND PROCEDURE:

By: 
DANIEL J. McHUGH
City Attorney

By: 
NAME Manuel D. Serpa
Title Counsel for Western Heights
Water Company

Date: 4/19/17

Date: 4/21/17

ATTEST: 
Jeanne Donaldson, City Clerk

D-5: DWR Population Tool Output

Please print this page to a PDF and include as part of your UWMP submittal.

Confirmation Information			
Generated By	Water Supplier Name	Confirmation #	Generated On
Aaron Morland	Redlands City Of	8499646842	3/17/2021 12:39:47 PM

Boundary Information		
Census Year	Boundary Filename	Internal Boundary ID
1990	Redlands City.kml	683
2000	Redlands City.kml	683
2010	Redlands City.kml	683
1990	Redlands City.kml	683
2000	Redlands City.kml	683
2010	Redlands City.kml	683
1990	Redlands City.kml	683
2000	Redlands City.kml	683
2010	Redlands City.kml	683

Baseline Period Ranges

10 to 15-year baseline period

Number of years in baseline period:

Year beginning baseline period range:

Year ending baseline period range¹:

5-year baseline period

Year beginning baseline period range:

Year ending baseline period range²:

¹ The ending year must be between December 31, 2004 and December 31, 2010.

² The ending year must be between December 31, 2007 and December 31, 2010.

Persons-Per-SF Connection and Persons-Per-MF/GQ Connection

Year	Census Block Group Level	Census Block Level			# SF Connections	# MF/GQ Connections	Persons per SF Connection	Persons per MF/GQ Connection
	% Population in SF Housing	Service Area Population	Population in SF Housing (calculated)	Population in MF/GQ Housing (calculated)				
1990	73.14%	68,069	49,783	18,286	<input type="text"/>	<input type="text"/>	2.84	21.92
1991	-	-	-	-	-	-	2.84	21.92
1992	-	-	-	-	-	-	2.84	21.92
1993	-	-	-	-	-	-	2.84	21.92
1994	-	-	-	-	-	-	2.84	21.92
1995	-	-	-	-	-	-	2.84	21.92
1996	-	-	-	-	-	-	2.84	21.92
1997	-	-	-	-	-	-	2.84	21.92
1998	-	-	-	-	-	-	2.84	21.92
1999	-	-	-	-	-	-	2.84	21.92
2000	73.11%	70,678	51,674	19,004	<input type="text"/>	<input type="text"/>	2.84	21.92
2001	-	-	-	-	-	-	2.84	21.92
2002	-	-	-	-	-	-	2.84	21.92
2003	-	-	-	-	-	-	2.84	21.92
2004	-	-	-	-	-	-	2.84	21.92
2005	-	-	-	-	-	-	2.84	21.92
2006	-	-	-	-	-	-	2.84	21.92
2007	-	-	-	-	-	-	2.84	21.92
2008	-	-	-	-	-	-	2.84	21.92
2009	-	-	-	-	-	-	2.84	21.92
2010	72.55%	76,426	55,444	20,982	<input type="text" value="19527"/>	<input type="text" value="957"/>	2.84	21.92
2011	-	-	-	-	-	-	2.84	21.92
2012	-	-	-	-	-	-	2.84	21.92
2013	-	-	-	-	-	-	2.84	21.92
2014	-	-	-	-	-	-	2.84	21.92
2015	-	-	-	-	-	-	2.84	21.92
2020	-	-	-	-	-	-	2.84 *	21.92 *

Population Using Persons-Per-SF Connection and Persons-Per-MF/GQ Connection

Year		# SF Connections	# MF/GQ Connections	Persons per SF Connection	Persons per MF/GQ Connection	SF Population	MF/GQ Population	Total Population
10 to 15 Year Baseline Population Calculations								
Year 1	1999	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 2	2000	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 3	2001	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 4	2002	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 5	2003	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 6	2004	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 7	2005	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 8	2006	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 9	2007	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 10	2008	<input type="text"/>	<input type="text"/>	2.84	21.92			
5 Year Baseline Population Calculations								
Year 1	2003	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 2	2004	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 3	2005	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 4	2006	<input type="text"/>	<input type="text"/>	2.84	21.92			
Year 5	2007	<input type="text"/>	<input type="text"/>	2.84	21.92			
2020 Compliance Year Population Calculations								
2020		<input type="text" value="19922"/>	<input type="text" value="980"/>	2.84 *	21.92 *	56,566	21,486	78,052

Hide Print Confirmation

QUESTIONS / ISSUES? CONTACT THE WUEdata HELP DESK
 MWELO QUESTIONS / ISSUES? CONTACT THE MWELO HELP DESK

D-6: DWR Tables

2-1R | Public Water Systems

STATUS:

NOTES:

Public Water System Number	Public Water System Name	Number of Municipal Connections 2020	Volume of Water Supplied 2020
CA3610037	REDLANDS CITY MUD-WATER DIV	23,692	25,892
Total:		23,692	25,892

2-2 | Public Water Systems

STATUS: Published

NOTES: -

Type of Plan	Member of RUWMP	Member of Regional Alliance	Name of RUWMP or Regional Alliance
Regional UWMP (RUWMP)			Upper Santa Ana River Integrated Regional Urban Water Management Plan

2-3 | Agency Identification

STATUS:

NOTES: -

Type of Supplier	Year Type	First Day of Year		Unit Type
Retailer	Calendar Years	DD	MM	Acre Feet (AF)

Conversion to Gallons: 325851
Conversion to Gallons per Day: 892.7425

2-4R | Water Supplier Information Exchange

STATUS: Published

NOTES: -

Wholesale Water Supplier Name
San Bernardino Valley Municipal Water District

3-1R | Current & Projected Population

STATUS:

NOTES:

Population Served	2020	2025	2030	2035	2040	2045
Total	78,052	81,367	84,822	88,424	91,727	95,153
Total	78,052	81,367	84,822	88,424	91,727	95,153

4-1R | Actual Demands for Water

STATUS:

NOTES: -

Use Type	Additional Description	Level of Treatment When Delivered	2020 Volume
Single Family	Single Family	Drinking Water	12,949
Multi-Family	Multi-Family	Drinking Water	2,901
Commercial	Commercial/Institutional	Drinking Water	2,640
Landscape	Landscape	Drinking Water	2,220
Agricultural irrigation	Agricultural Irrigation	Drinking Water	276
Other	Other	Drinking Water	151
Commercial	Commercial/Institutional	Raw Water	158
Landscape	Landscape	Raw Water	1,267
Agricultural irrigation	Agricultural Irrigation	Raw Water	4
Losses	Nonrevenue	Drinking Water	3,327
Total:			25,892

4-2R | Projected Demands for Water

STATUS:

NOTES:

Use Type	Additional Description	Projected Water Use				
		2025	2030	2035	2040	2045
Single Family	Single Family	12,943	13,470	13,997	14,461	14,925
Multi-Family	Multi-Family	3,036	3,160	3,284	3,393	3,501
Commercial	Commercial/Institutional	3,081	3,145	3,209	3,265	3,321
Landscape	Landscape	2,292	2,385	2,478	2,560	2,643
Agricultural irrigation	Agricultural Irrigation	206	206	206	206	206
Other	Other	206	214	223	230	238
Commercial	Commercial/Institutional	248	319	391	454	517
Landscape	Landscape	1,451	1,510	1,569	1,621	1,673
Agricultural irrigation	Agricultural Irrigation	9	9	9	9	9
Losses	Nonrevenue	2,347	2,442	2,537	2,620	2,703
Total:		25,818	26,860	27,902	28,818	29,735

4-3R | Total Gross Water Use

STATUS: Published

NOTES: -

	2020	2020	2030	2035	2040	2045
Potable and Raw Water From Table 4-1R and 4-2R	25,892	25,818	26,860	27,902	28,818	29,735
Recycled Water Demand* From Table 6-4R	994	1,173	1,173	1,173	1,173	1,173
Total Water Use:	26,886	26,991	28,033	29,075	29,991	30,908

4-3R | Total Gross Water Use: Non-Potable

INCLUDE IN UWMP:

	2020	2020	2030	2035	2040	2045
Recycled Water Demand* From Table 6-4R	994	1,173	1,173	1,173	1,173	1,173
Raw and Other Non-Potable From Table 4-1R and 4-2R	-	-	-	-	-	-
Total Water Use	994	1,173	1,173	1,173	1,173	1,173

4-4R | 12 Month Water Loss Audit Reporting

STATUS:

NOTES: -

Report Period Start Date		Volume of Water Loss*
MM	YYYY	
1	2016	1,977
1	2017	1,637
1	2018	790
1	2019	2,003
1	2020	3,327 (estimated)

4-5R | Inclusion in Water Use Projections

STATUS: Published

NOTES: -

Are Future Water Savings Included in Projections? Refer to Appendix K of UWMP Guidebook.	No
Are Lower Income Residential Demands Included in Projections?	No

5-1R | Baselines & Targets Summary

STATUS:

NOTES: -

Baseline Period	Start Year	End Year	Average Baseline GPCD*	Confirmed 2020 Target *
10-15 Year	1999	2008	356	285
5 Year	2003	2007	355	

*All values are in Gallons per Capita per Day (GPCD)

5-2R | 2020 Compliance

STATUS:

NOTES:

Actual 2020 GPCD*	Optional Adjustments to 2020 GPCD					2020 GPCD* (Adjusted if applicable)	Supplier Achieved Targeted Reduction in 2020
	Extraordinary Events*	Economic Adjustment*	Weather Normalization*	Total Adjustments*	Adjusted 2020 GPCD*		
280	0	0	0	0	0	0	Yes
*All values are in Gallons per Capita per Day (GPCD)							

6-1R | Groundwater Volume Pumped

STATUS: Published

NOTES: Bunker Hill pumping includes both potable and non-potable production

Select One						
Groundwater Type	Location or Basin Name	2016	2017	2018	2019	2020
Alluvial Basin	Bunker Hill (part of SBBA)	11,442	13,512	14,466	11,434	13,619
Alluvial Basin	Yucaipa	59	16	20	246	297
Total:		11,501	13,528	14,486	11,680	13,916

6-2R | Wastewater Collected within Service Area in 2020

STATUS:

NOTES:

The supplier will complete the table.						
Percentage of 2020 service area covered by wastewater collection system (optional):						97%
Percentage of 2020 service area population covered by wastewater collection system (optional):						
Wastewater Collection			Recipient of Collected Wastewater			
Name of Wastewater Collection Agency	Wastewater Volume Metered or Estimated	Wastewater Volume Collected from UWMP Service Area in 2020	Name of Wastewater Agency Receiving Collected Wastewater	Wastewater Treatment Plant Name	Wastewater Treatment Plant Located within UWMP Area	WWTP Operation Contracted to a Third Party
Redlands Wastewater Treatment Facility	Metered	6,421	City of Redlands	Redlands WWTP	Yes	No
Total:		6,421				

6-3R | Wastewater Treatment & Discharge Within Service Area in 2020

STATUS:

NOTES:

The supplier will complete the table.

Wastewater Treatment Plant Name	Discharge Location Name or Identifier	Discharge Location Description	Wastewater Discharge ID Number	Method of Disposal	Plant Treats Wastewater Generated Outside the Service Area	Treatment Level	2020 Volumes				
							Wastewater Treated	Discharged Treated Wastewater	Recycled Within Service Area	Recycled Outside of Service Area	Instream Flow Permit Requirement
Redlands Wastewater Treatment Facility	Spreading Basins	8 basins located 1,100 ft east of WWTP		Percolation ponds	Yes	Secondary, Disinfected - 23	6,620	3,813	1,806	-	-
Total:							6,620	3,813	1,806	-	-

Discharged Treated Wastewater is treated to Secondary Disinfected-23 standards, but Recycled Water used within the service area is treated to Tertiary standards.

6-6R | Methods to Expand Future Recycled Water Use

STATUS:

NOTES:

The supplier will complete the table below.			
Name of Action	Description	Planned Implementation Year	Expected Increase of Recycled Water Use
Construct distribution infrastructure	Design and construction of two recycled water reservoirs, a 1,500 gallons per minute booster pump station, and 9,400 linear feet of pipeline	2025	826
Total:			826

6-8R | Actual Water Supplies

STATUS:

NOTES: -

Water Supply	Additional Detail on Water Supply	2020		
		Actual Volume	Water Quality	Total Right or Safe Yield
Groundwater (not desalinated)	Bunker Hill (part of SBBA)	12,088	Drinking Water	
Groundwater (not desalinated)	Bunker Hill (part of SBBA)	1,531	Other Non-Potable Water	
Groundwater (not desalinated)	Yucaipa	297	Other Non-Potable Water	
Surface water (not desalinated)	Santa Ana River (part of SBBA)	5,796	Drinking Water	
Surface water (not desalinated)	Mill Creek (part of SBBA)	6,045	Drinking Water	
Purchased or Imported Water	SWP - Direct Deliveries	535	Drinking Water	
Recycled Water	Recycled Water - Direct	1,806	Recycled Water	
Total:		28,098		-

6-8DS | Source Water Desalination

STATUS:

NOTES:

Neither groundwater nor surface water are reduced in salinity prior to distribution. The supplier will not complete the table.

6-9R | Projected Water Supplies

STATUS:

NOTES:

Water Supply	Additional Detail on Water Supply	Projected Water Supply									
		2025		2030		2035		2040		2045	
		Reasonably Available Volume	Total Right or Safe Yield	Reasonably Available Volume	Total Right or Safe Yield	Reasonably Available Volume	Total Right or Safe Yield	Reasonably Available Volume	Total Right or Safe Yield	Reasonably Available Volume	Total Right or Safe Yield
Groundwater (not desalinated)	Bunker Hill	12,973		13,922		14,861		15,677		16,484	
Recycled Water	Bunker Hill - Recycled Water Recharge	3,766		4,015		4,275		4,513		4,760	
Groundwater (not desalinated)	Yucaipa	1,000		1,000		1,000		1,000		1,000	
Surface water (not desalinated)	Santa Ana River (part of SBBA)	5,000		5,000		5,000		5,000		5,000	
Surface water (not desalinated)	Mill Creek (part of SBBA)	5,500		5,500		5,500		5,500		5,500	
Purchased or Imported Water	SWP - Direct Deliveries	700		700		700		700		700	
Recycled Water	Recycled Water - Direct	2,100		2,100		2,100		2,100		2,100	
Total:		31,039	-	32,238	-	33,436	-	34,490	-	35,544	-

7-1R | Basis of Water Year Data (Reliability Assessment)

STATUS:

NOTES:

Quantification of available supplies is provided in this table as either volume only, percent only, or both.

Year Type	Base Year	Available Supply if Year Type Repeats	
		Volume Available	Percent of Average Supply
Average Year	2020		100%
Single-Dry Year	2020		110%
Consecutive Dry Years 1st Year	2020		110%
Consecutive Dry Years 2nd Year	2020		110%
Consecutive Dry Years 3rd Year	2020		110%
Consecutive Dry Years 4th Year	2020		110%
Consecutive Dry Years 5th Year	2020		110%

7-2R | Normal Year Supply and Demand Comparison

STATUS:

NOTES: -

	2025	2030	2035	2040	2045
Supply Totals From Table 6-9R	31,039	32,238	33,436	34,490	35,544
Demand Totals From Table 4-3R	26,991	28,033	29,075	29,991	30,908
Difference:	4,049	4,205	4,361	4,499	4,636

Optional 7-2R | Normal Year Supply and Demand Comparison:
Non-Potable

INCLUDE IN UWMP:

	2025	2030	2035	2040	2045
Supply Totals From Optional Table 6-9R	0	0	0	0	0
Demand Totals From Optional Table 4-3R	1,173	1,173	1,173	1,173	1,173
Difference:	-1,173	-1,173	-1,173	-1,173	-1,173

7-3R | Single Dry Year Supply & Demand Comparison

STATUS:

NOTES:

	2025	2030	2035	2040	2045
Supply Totals	34,143	35,461	36,780	37,939	39,098
Demand Totals	29,690	30,836	31,982	32,990	33,998
Difference:	4,453	4,625	4,797	4,949	5,100

7-4R | Multiple Dry Years Supply & Demand Comparison

STATUS:

NOTES:

		2025	2030	2035	2040	2045
First Year	Supply Totals	34,143	35,461	36,780	37,939	39,098
	Demand Totals	29,690	30,836	31,982	32,990	33,998
Difference:		4,453	4,625	4,797	4,949	5,100
Second Year	Supply Totals	34,143	35,461	36,780	37,939	39,098
	Demand Totals	29,690	30,836	31,982	32,990	33,998
Difference:		4,453	4,625	4,797	4,949	5,100
Third Year	Supply Totals	34,143	35,461	36,780	37,939	39,098
	Demand Totals	29,690	30,836	31,982	32,990	33,998
Difference:		4,453	4,625	4,797	4,949	5,100
Fourth Year	Supply Totals	34,143	35,461	36,780	37,939	39,098
	Demand Totals	29,690	30,836	31,982	32,990	33,998
Difference:		4,453	4,625	4,797	4,949	5,100
Fifth Year	Supply Totals	34,143	35,461	36,780	37,939	39,098
	Demand Totals	29,690	30,836	31,982	32,990	33,998
Difference:		4,453	4,625	4,797	4,949	5,100
Sixth Year	Supply Totals	34,143	35,461	36,780	37,939	39,098
	Demand Totals	29,690	30,836	31,982	32,990	33,998
Difference:		4,453	4,625	4,797	4,949	5,100

7-5 | Five-Year Drought Risk Assessment Tables to Address Water Code Section 10635(b)

STATUS:

NOTES: -

2021	Gross Water Use	29,598
	Total Supplies	34,037
	Surplus/Shortfall without WSCP Action	4,440
	Planned WSCP Actions (Use Reduction and Supply Augmentation)	
	WSCP (Supply Augmentation Benefit)	
	WSCP (Use Reduction Savings Benefit)	
	Revised Surplus/Shortfall	4,440
	Resulting Percent Use Reduction from WSCP Action	0%
2022	Gross Water Use	29,621
	Total Supplies	34,064
	Surplus/Shortfall without WSCP Action	4,443
	Planned WSCP Actions (Use Reduction and Supply Augmentation)	
	WSCP (Supply Augmentation Benefit)	
	WSCP (Use Reduction Savings Benefit)	
	Revised Surplus/Shortfall	4,443
	Resulting Percent Use Reduction from WSCP Action	0%
2023	Gross Water Use	29,644
	Total Supplies	34,090
	Surplus/Shortfall without WSCP Action	4,447
	Planned WSCP Actions (Use Reduction and Supply Augmentation)	
	WSCP (Supply Augmentation Benefit)	
	WSCP (Use Reduction Savings Benefit)	
	Revised Surplus/Shortfall	4,447
	Resulting Percent Use Reduction from WSCP Action	0%
2024	Gross Water Use	29,667
	Total Supplies	34,117
	Surplus/Shortfall without WSCP Action	4,450
	Planned WSCP Actions (Use Reduction and Supply Augmentation)	
	WSCP (Supply Augmentation Benefit)	
	WSCP (Use Reduction Savings Benefit)	
	Revised Surplus/Shortfall	4,450
	Resulting Percent Use Reduction from WSCP Action	0%
2025	Gross Water Use	29,690
	Total Supplies	34,143
	Surplus/Shortfall without WSCP Action	4,453
	Planned WSCP Actions (Use Reduction and Supply Augmentation)	
	WSCP (Supply Augmentation Benefit)	
	WSCP (Use Reduction Savings Benefit)	
	Revised Surplus/Shortfall	4,453
	Resulting Percent Use Reduction from WSCP Action	0%

8-1 | Water Shortage Contingency Plan Levels

STATUS:

NOTES: -

Shortage Level	Percent Shortage Range ¹ (Numerical Value as a Percent)	Water Shortage Condition
1	Up to 10%	Voluntary Conservation Measures (Redlands Stage 1)
2	Up to 20%	Mandatory Compliance; Water Alert (Redlands Stage 2)
3	Up to 30%	Mandatory Compliance; Water Warning (Redlands Stage 3)
4	Up to 40%	Mandatory Compliance; Water Emergency (Redlands Stage 4)
5	Up to 50%	Mandatory Compliance; Water Emergency (Redlands Stage 4)
6	>50%	Mandatory Compliance; Water Emergency (Redlands Stage 4)

¹ One stage in the Water Shortage Contingency Plan must address a water shortage of 50%.

8-2 | Demand Reduction Actions

STATUS:

NOTES: -

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference	Penalty, Charge, or Other Enforcement
All	Expand Public Information Campaign	0-20%		No
All	Improve Customer Billing	0-1%		No
All	Offer Water Use Surveys	0-1%		No
All	Provide Rebates on Plumbing Fixtures and Devices	0-1%		No
All	Provide Rebates for Landscape Irrigation Efficiency	0-1%		No
All	Provide Rebates for Turf Replacement	0-1%		No
All	Reduce System Water Loss	0-5%		No
All	Other	0-5%	upgrades to increase recycled water use.	No
	1 Other	0-5%	Voluntary,; Landscape - Adjust landscape irrigation fixtures and systems to avoid waste	No
	1 Other	0-1%	Voluntary, Install water saving devices	No
	1 Other	0-1%	Voluntary,select low water demand plants for new landscaping	No
	1 CII - Restaurants may only serve water upon request	0-1%	Voluntary, Restrict water service in restaurants	No
	2 Increase Water Waste Patrols	0-5%	Efforts in Phase 2 of City's POA	No

2	Other	0-1%	Increased regional collaboration to ensure sufficient water supplies for the entire region.	No
2	Landscape - Limit landscape irrigation to specific times	5-10%	Landscape - Limit landscape irrigation by sprinkler to specific times within City's current WSCP, Stage II	Yes
2	Landscape - Limit landscape irrigation to specific days	5-10%	Landscape - Limit landscape irrigation by sprinkler to specific days within City's current WSCP, Stage II	Yes
2	Landscape - Other landscape restriction or prohibition	0-1%	Commercial agriculture exempt from limit on irrigation days and times but shall curtail all non-essential water use.	Yes
2	Other	0-1%	Washing of any vehicles is limited to allowed watering days and times and only with handheld bucket, or hose equipped with automatic shutoff nozzle.	Yes
2	Other	0-1%	Prohibit use of fire hydrants potable water for construction purposes	Yes

	2 Other water feature or swimming pool restriction	0-1%	Refilling or adding of water to pools allowed only on allowed watering days and times.	Yes
	Water Features - Restrict water use for decorative water features, such as fountains	0-1%	Use is prohibited unless fountain or other structure has a recycling system.	Yes
	2 Other	0-1%	Washing/Sprinkling of Foundations/ Structures Allowed only by City Permit	Yes
	2 Landscape - Other landscape restriction or prohibition	0-5%	Gold greens and tees are only allowed irrigation on allowed watering days and times. Fairway irrigation is absolutely prohibited except when irrigated with treated wastewater or reused water.	Yes
	2 CII - Restaurants may only serve water upon request	0-1%		Yes
	2 Other - Customers must repair leaks, breaks, and malfunctions in a timely manner	0-5%	Failure to repair controllable leaks is prohibited.	Yes
	2 Other - Prohibit use of potable water for washing hard surfaces	0-1%		Yes
	2 Landscape - Restrict or prohibit runoff from landscape irrigation	0-5%		Yes
	3 Other	0-1%	Implement hotline and email address for water waste reporting.	No

			Develop internal Drought Task Force to collaborate on different methods to reduce consumption under each City department's purview of responsibilities	
3	Other	0-1%		No
3	Landscape - Other landscape restriction or prohibition	0-5%	All outdoor irrigation of vegetation shall occur only on allowed days and times using only handheld hoses, drip irrigation, or handheld buckets.	Yes
3	Landscape - Prohibit all landscape irrigation	0-1%	on golf tee areas. Except when irrigated with treated wastewater or reused water.	Yes
4	Landscape - Prohibit all landscape irrigation	10-30%	Except on allowed watering days and times	Yes
4	Other - Prohibit vehicle washing except at facilities using recycled or recirculating water	0-1%	Washing limited to permitted hours and to vehicles/mobile equipment in the immediate interest of public health or safety.	Yes

			Commercial Agriculture irrigation is only permitted on designated days and times and only using handheld hoses, drip irrigation systems, or handheld buckets	
4	Landscape - Other landscape restriction or prohibition	0-5%		Yes
4	Pools - Allow filling of swimming pools only when an appropriate cover is in place.	0-1%		Yes
4	Water Features - Restrict water use for decorative water features, such as fountains	0-1%	Prohibited at all times	Yes
4	Other	0-1%	The issuance of new service connections and meters is prohibited.	Yes
A surcharge is applied to a customer's utility bill on the 3rd violation. When in a particular stage, all elements of less restrictive stages shall apply as well.				

8-3R | Supply Augmentation & Other Actions

STATUS:

NOTES:

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap?	Additional Explanation or Reference
4	Other purchases	3%	Utilize intertie with City of Loma Linda. Mutual Aid agreement between Cities, September 1987
4	Other purchases	3%	Utilize intertie with Western Heights Water Company. Intertie constructed August 2016

10-1R | Notification to Cities & Counties

STATUS:

NOTES:

City	60 Day Notice	Notice of Public Hearing	Other
City of Redlands	Yes	Yes	
County	60 Day Notice	Notice of Public Hearing	Other
San Bernardino County	Yes	Yes	
Other	60 Day Notice	Notice of Public Hearing	Other

O-1B | Recommended Energy Intensity - Total Utility Approach

Urban Water Supplier	City of Redlands		Reporting Period Start Date	1/1/2020
Water Delivery Product	Other		Reporting Period End Date	12/30/2020
	Urban Water Supplier Operational Control			
	Sum of all Water Management Process		Non-Consequential Hydropower	
	Total Utility		Hydropower	Net Utility
Volume of Water Entering Process (AF)	26866		0	26866
Energy Consumed (kWh)	11317010		0	11317010
Energy Intensity (kWh/AF)	421.2		0.0	421.2
Data Quality	Metered Data	Quantity of Self-Generated Renewable Energy		0.0 kWh
Data Quality Narrative	Total energy consumed in 2020 was quantified through meter data.			
Water Supply Narrative	The City has four sources of water to provide to its service area: Purchased imported water, groundwater, surface water and recycled water.			

D-7: SBX7-7 Forms

SB X7-1 | Baseline Period Ranges

STATUS: Published

NOTES: -

Baseline	Parameter	Value	Units
10- to 15-year baseline period	2008 total water deliveries	32,208	Acre Feet (AF)
	2008 total volume of delivered recycled water	2,568	Acre Feet (AF)
	2008 recycled water as a percent of total deliveries	7.97	Percent
	Number of years in baseline period ^{1, 2}	10	Years
	Year beginning baseline period range	1999	
	Year ending baseline period range ³	2008	
5-year baseline period	Number of years in baseline period	5	Years
	Year beginning baseline period range	2003	
	Year ending baseline period range ⁴	2007	

¹If the 2008 recycled water percent is less than 10 percent, then the first baseline period is a continuous 10-year period. If the amount of recycled water delivered in 2008 is 10 percent or greater, the first baseline period is a continuous 10- to 15-year period.

²The Water Code requires that the baseline period is between 10 and 15 years. However, DWR recognizes that some water suppliers may not have the minimum 10 years of baseline data.

³The ending year must be between December 31, 2004 and December 31, 2010.

⁴The ending year must be between December 31, 2007 and December 31, 2010.

SB X7-2 | Method for Population Estimates

STATUS: Published

NOTES: -

Method for Population Estimates	
No	1. Department of Finance (DOF) DOF Table E-8 (1990 - 2000) and (2000-2010) and DOF Table E-5 (2010 - 2020) when available
No	2. Persons-per-Connection Method
Yes	3. DWR Population Tool
No	4. Other DWR recommends pre-review

SB X7-3 | Service Area Population

STATUS:

NOTES: -

Year		Population
10 to 15 Year Baseline Population		
Year 1	1999	70,059
Year 2	2000	70,678
Year 3	2001	71,254
Year 4	2002	71,921
Year 5	2003	72,585
Year 6	2004	76,405
Year 7	2005	81,802
Year 8	2006	80,391
Year 9	2007	79,653
Year 10	2008	84,577
Year 11		
Year 12		
Year 13		
Year 14		
Year 15		
5 Year Baseline Population		
Year 1	2003	72,585
Year 2	2004	76,405
Year 3	2005	81,802
Year 4	2006	80,391
Year 5	2007	79,653
2020 Compliance Year Population		
2020		78,052

SB X7-4 | Annual Gross Water Use

STATUS:

NOTES: -

Baseline Year <i>From SB X7-3</i>	Volume Into Distribution System <i>From SB X7-4A</i>	Deductions					Annual Gross Water Use	
		Exported Water	Change in Distribution System Storage (+/-)	Indirect Recycled Water <i>From SB X7-4B</i>	Water Delivered for Agricultural Use	Process Water <i>From SB X7-4D</i>		
10 to 15 Year Baseline - Gross Water Use								
Year 1	1,999	26,710			0		-	26,710
Year 2	2,000	28,592			0		-	28,592
Year 3	2,001	27,571			0		-	27,571
Year 4	2,002	30,054			0		-	30,054
Year 5	2,003	30,602			0		-	30,602
Year 6	2,004	29,390			0		-	29,390
Year 7	2,005	27,311			0		-	27,311
Year 8	2,006	33,272			0		-	33,272
Year 9	2,007	34,704			0		-	34,704
Year 10	2,008	34,437			0		-	34,437
Year 11	0	0			0		-	0
Year 12	0	0			0		-	0
Year 13	0	0			0		-	0
Year 14	0	0			0		-	0
Year 15	0	0			0		-	0
10 - 15 year baseline average gross water use:								30,264
5 Year Baseline - Gross Water Use								
Year 1	2,003	28,067			0		-	28,067
Year 2	2,004	28,929			0		-	28,929
Year 3	2,005	27,096			0		-	27,096
Year 4	2,006	31,358			0		-	31,358
Year 5	2,007	34,314			0		-	34,314
5 year baseline average gross water use:								29,953
2020 Compliance Year - Gross Water Use								
2020		23,929			0		-	23,929

SB X7-4A | Volume Entering the Distribution System(s)

STATUS:

NOTES: -

The supplier's own water source			
Name of Source:		Source 1	
Baseline Year <i>From SB X7-3</i>	Volume Entering Distribution System	Meter Error Adjustment (+/-)	Corrected Volume Entering Distribution System
10 to 15 Year Baseline - Water into Distribution System			
Year 1	1,999	26,710	26,710
Year 2	2,000	28,592	28,592
Year 3	2,001	18,339	18,339
Year 4	2,002	28,698	28,698
Year 5	2,003	25,618	25,618
Year 6	2,004	28,539	28,539
Year 7	2,005	27,096	27,096
Year 8	2,006	30,823	30,823
Year 9	2,007	34,314	34,314
Year 10	2,008	33,256	33,256
Year 11	0		0
Year 12	0		0
Year 13	0		0
Year 14	0		0
Year 15	0		0
5 Year Baseline - Water into Distribution System			
Year 1	2,003	25,618	25,618
Year 2	2,004	28,539	28,539
Year 3	2,005	27,096	27,096
Year 4	2,006	30,823	30,823
Year 5	2,007	34,314	34,314
2020 Compliance Year - Water into Distribution System			
2020		23,929	23,929

SB X7-4A | Volume Entering the Distribution System(s)

A purchased or imported source.			
Name of Source:		Source 2	
Baseline Year <i>From SB X7-3</i>	Volume Entering Distribution System	Meter Error Adjustment (+/-)	Corrected Volume Entering Distribution System
10 to 15 Year Baseline - Water into Distribution System			
Year 1	1,999	0	0
Year 2	2,000	0	0
Year 3	2,001	9,232	9,232
Year 4	2,002	1,356	1,356
Year 5	2,003	4,984	4,984
Year 6	2,004	851	851
Year 7	2,005	215	215
Year 8	2,006	2,449	2,449
Year 9	2,007	390	390
Year 10	2,008	1,181	1,181
Year 11	0		0
Year 12	0		0
Year 13	0		0
Year 14	0		0
Year 15	0		0
5 Year Baseline - Water into Distribution System			
Year 1	2,003	4,984	4,984
Year 2	2,004	851	851
Year 3	2,005	215	215
Year 4	2,006	2,449	2,449
Year 5	2,007	390	390
2020 Compliance Year - Water into Distribution System			
2020		535	535

SB X7-5 | Gallons Per Capita Per Day (GPCD)

STATUS:

NOTES: -

Baseline Year From SB X7-3		Service Area Population From SB X7-3	Annual Gross Water Use From SB X7-4	Daily Per Capita Water Use (GPCD)
10 to 15 Year Baseline GPCD				
Year 1	1999	70,059	26,710	340
Year 2	2000	70,678	28,592	361
Year 3	2001	71,254	27,571	346
Year 4	2002	71,921	30,054	373
Year 5	2003	72,585	30,602	376
Year 6	2004	76,405	29,390	344
Year 7	2005	81,802	27,311	298
Year 8	2006	80,391	33,272	370
Year 9	2007	79,653	34,704	389
Year 10	2008	84,577	34,437	364
Year 11	0	0	0	-
Year 12	0	0	0	-
Year 13	0	0	0	-
Year 14	0	0	0	-
Year 15	0	0	0	-
10-15 Year Average Baseline GPCD:				356
5 Year Baseline GPCD				
Year 1	2003	72,585	30,602	376
Year 2	2004	76,405	29,390	344
Year 3	2005	81,802	27,311	298
Year 4	2006	80,391	33,272	370
Year 5	2007	79,653	34,704	389
5 Year Average Baseline GPCD:				355
2020 Compliance Year GPCD				
2020		78,052	24,464	280

SB X7-6 | Gallons per Capita per Day

STATUS: Published

NOTES: -

Summary from Table SB X7-7 Table 5	
10-15 Year Baseline GPCD	356
5 Year Baseline GPCD	355
2020 Compliance Year GPCD	280

SB X7-7 | 2020 Target Method

STATUS:

NOTES: -

Select Only One	
Yes	Method 1. Complete SB X7-7A below.
No	Method 2. Complete SB X7-7B, SB X7-7C, and SB X7-7D below.
No	Method 3. Complete SB X7-E below.
No	Method 4. Complete Method 4 Calculator below.

SB X7-7A | 2020 Target Method 1

20% Reduction	
10-15 Year Baseline GPCD	2020 Target GPCD
356	285

SB X7-7E | 2020 Target Method 3

Select All that Apply	Percentage of Service Area in This Hydrological Region	Hydrologic Region	"2020 Plan" Regional Targets
		North Coast	137
		North Lahontan	173
		Sacramento River	176
		San Francisco Bay	131
		San Joaquin River	174
		Central Coast	123
		Tulare Lake	188
		South Lahontan	170
		South Coast	149
		Colorado River	211
Target (If more than one region is selected, this value is calculated.)			

SB X7-7F | Confirm Minimum Reduction for 2020 Target

5 Year Baseline GPCD From SB X7-5	Maximum 2020 Target ¹	Calculated 2020 Target ²	Confirmed 2020 Target
355	338	285	285
¹ Maximum 2020 Target is 95% of the 5 Year Baseline GPCD except for suppliers at or below 100 GPCD. ² 2020 Target is calculated based on the selected Target Method, see SB X7-7 Table 7 and corresponding tables for agency's calculated target.			

SB X7-8 | 2015 Interim Target GPCD

STATUS: Published

NOTES: -

Confirmed 2020 Target From SB X7-7-F	10-15 year Baseline GPCD From SB X7-5	2015 Interim Target GPCD
285	356	321

SB X7-9 | 2020 Compliance

STATUS:

NOTES:

Actual 2020 GPCD	2020 Interim Target GPCD	Optional Adjustments (in GPCD)					2020 GPCD (Adjusted if applicable)	Did Supplier Achieve Targeted Reduction for 2020?
		Extraordinary Events	Weather Normalization	Economic Adjustment	Total Adjustments	Adjusted 2020 GPCD		
280	285				0	280	280	YES

D-8: AWWA Water Audits



AWWA Free Water Audit Software: Reporting Worksheet

WAS v5.0

American Water Works Association

?	Click to access definition
+	Click to add a comment

Water Audit Report for: **City of Redlands**
 Reporting Year: **2016** **1/2016 - 12/2016**

Please enter data in the white cells below. Where available, metered values should be used; if metered values are unavailable please estimate a value. Indicate your confidence in the accuracy of the

All volumes to be entered as: ACRE-FEET PER YEAR

To select the correct data grading for each input, determine the highest grade where the utility meets or exceeds all criteria for that grade and all grades below it.

WATER SUPPLIED

	+	?		Value	Unit
Volume from own sources:	+	?	5	20,914.357	acre-ft/yr
Water imported:	+	?	n/a	0.000	acre-ft/yr
Water exported:	+	?	n/a	0.000	acre-ft/yr

Master Meter and Supply Error Adjustments

	+	?		Pcnt:	Value:	Unit
	+	?	3	0.00%		acre-ft/yr
	+	?				acre-ft/yr
	+	?				acre-ft/yr

Enter negative % or value for under-registration
 Enter positive % or value for over-registration

WATER SUPPLIED: **20,914.357** acre-ft/yr

AUTHORIZED CONSUMPTION

Billed metered:	+	?	6	18,441.140	acre-ft/yr
Billed unmetered:	+	?	n/a	0.000	acre-ft/yr
Unbilled metered:	+	?	10	444.020	acre-ft/yr
Unbilled unmetered:	+	?	5	52.286	acre-ft/yr

AUTHORIZED CONSUMPTION: **18,937.446** acre-ft/yr

Click here: for help using option buttons below

Pcnt: Value: acre-ft/yr

Use buttons to select percentage of water supplied OR value

Pcnt: Value: acre-ft/yr

 acre-ft/yr

 acre-ft/yr

WATER LOSSES (Water Supplied - Authorized Consumption)

1,976.911 acre-ft/yr

Apparent Losses

Unauthorized consumption: acre-ft/yr
 Default option selected for unauthorized consumption - a grading of 5 is applied but not displayed

Customer metering inaccuracies:	+	?	3	239.053	acre-ft/yr
Systematic data handling errors:	+	?		46.103	acre-ft/yr

Default option selected for Systematic data handling errors - a grading of 5 is applied but not displayed

Apparent Losses: **337.441** acre-ft/yr

Real Losses (Current Annual Real Losses or CARL)

Real Losses = Water Losses - Apparent Losses: **1,639.470** acre-ft/yr

WATER LOSSES: **1,976.911** acre-ft/yr

NON-REVENUE WATER

NON-REVENUE WATER: **2,473.217** acre-ft/yr

= Water Losses + Unbilled Metered + Unbilled Unmetered

SYSTEM DATA

Length of mains:	+	?	9	405.6	miles
Number of <u>active AND inactive</u> service connections:	+	?	8	18,117	
Service connection density:	?			45	conn./mile main

Are customer meters typically located at the curbside or property line?

Average length of customer service line: (length of service line, beyond the property boundary, that is the responsibility of the utility)

Average length of customer service line has been set to zero and a data grading score of 10 has been applied

Average operating pressure: psi

COST DATA

Total annual cost of operating water system:	+	?	10	\$18,440,849	\$/Year
Customer retail unit cost (applied to Apparent Losses):	+	?	5	\$1.61	\$/100 cubic feet (ccf)
Variable production cost (applied to Real Losses):	+	?	4	\$84.57	\$/acre-ft <input type="checkbox"/> Use Customer Retail Unit Cost to value real losses

WATER AUDIT DATA VALIDITY SCORE:

***** YOUR SCORE IS: 58 out of 100 *****

A weighted scale for the components of consumption and water loss is included in the calculation of the Water Audit Data Validity Score

PRIORITY AREAS FOR ATTENTION:

Based on the information provided, audit accuracy can be improved by addressing the following components:

- 1: Volume from own sources
- 2: Customer metering inaccuracies
- 3: Variable production cost (applied to Real Losses)



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WAS v5.0

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Water Audit Report for: **City of Redlands (CA 3610037)**
Reporting Year: **2017** 1/2017 - 12/2017

Please enter data in the white cells below. Where available, metered values should be used; if metered values are unavailable please estimate a value. Indicate your confidence in the accuracy of the

All volumes to be entered as: ACRE-FEET PER YEAR

To select the correct data grading for each input, determine the highest grade where the utility meets or exceeds all criteria for that grade and all grades below it.

WATER SUPPLIED

----- Enter grading in column 'E' and 'J' ----->

Volume from own sources:	+ ?	5	23,313.878	acre-ft/yr
Water imported:	+ ?	n/a	0.000	acre-ft/yr
Water exported:	+ ?	4	100.490	acre-ft/yr

Master Meter and Supply Error Adjustments

Pcnt:	Value:	acre-ft/yr
+ ?	3 0.00%	<input type="radio"/> <input type="radio"/>
+ ?	<input type="radio"/> <input type="radio"/>	acre-ft/yr
+ ?	2 0.00%	<input checked="" type="radio"/> <input type="radio"/>
+ ?	<input checked="" type="radio"/> <input type="radio"/>	acre-ft/yr

Enter negative % or value for under-registration
Enter positive % or value for over-registration

WATER SUPPLIED: **23,213.388** acre-ft/yr

AUTHORIZED CONSUMPTION

Billed metered:	+ ?	7	18298.22622	acre-ft/yr
Billed unmetered:	+ ?	n/a	0.000	acre-ft/yr
Unbilled metered:	+ ?	3	2987.57	acre-ft/yr
Unbilled unmetered:	+ ?		290.167	acre-ft/yr

Default option selected for Unbilled unmetered - a grading of 5 is applied but not displayed

AUTHORIZED CONSUMPTION: **21,575.964** acre-ft/yr

Click here: ?
for help using option

Pcnt:	Value:	acre-ft/yr
1.25%	<input checked="" type="radio"/> <input type="radio"/>	

Use buttons to select percentage of water supplied
OR
value

WATER LOSSES (Water Supplied - Authorized Consumption)

1,637.424 acre-ft/yr

Apparent Losses

Unauthorized consumption: + ? **58.033** acre-ft/yr

Default option selected for unauthorized consumption - a grading of 5 is applied but not displayed

Customer metering inaccuracies:	+ ?	3	269.440	acre-ft/yr
Systematic data handling errors:	+ ?		0.000	acre-ft/yr

Systematic data handling errors are likely, please enter a positive, non-zero value; otherwise grade = 1 (not displayed)

Apparent Losses: **327.474** acre-ft/yr

Pcnt:	Value:	acre-ft/yr
0.25%	<input checked="" type="radio"/> <input type="radio"/>	

1.25%	<input checked="" type="radio"/> <input type="radio"/>	acre-ft/yr
0.25%	<input checked="" type="radio"/> <input type="radio"/>	acre-ft/yr

Real Losses (Current Annual Real Losses or CARL)

Real Losses = Water Losses - Apparent Losses: **1,309.950** acre-ft/yr

WATER LOSSES: **1,637.424** acre-ft/yr

NON-REVENUE WATER

NON-REVENUE WATER: **4,915.161** acre-ft/yr

= Water Losses + Unbilled Metered + Unbilled Unmetered

SYSTEM DATA

Length of mains:	+ ?	9	408.0	miles
Number of <u>active AND inactive</u> service connections:	+ ?	8	22,381	
Service connection density:			55	conn./mile main

Are customer meters typically located at the curbside or property line? Yes

(length of service line, beyond the property boundary, that is the responsibility of the utility)

Average length of customer service line has been set to zero and a data grading score of 10 has been applied

Average operating pressure: + ? 2 87.0 psi

COST DATA

Total annual cost of operating water system:	+ ?	10	\$27,446,142	\$/Year
Customer retail unit cost (applied to Apparent Losses):	+ ?	5	\$1.61	\$/100 cubic feet (ccf)
Variable production cost (applied to Real Losses):	+ ?	4	\$354.00	\$/acre-ft <input type="checkbox"/> Use Customer Retail Unit Cost to value real losses

WATER AUDIT DATA VALIDITY SCORE:

***** YOUR SCORE IS: 51 out of 100 *****

A weighted scale for the components of consumption and water loss is included in the calculation of the Water Audit Data Validity Score

PRIORITY AREAS FOR ATTENTION:

Based on the information provided, audit accuracy can be improved by addressing the following components:

- 1: Volume from own sources
- 2: Unbilled metered
- 3: Customer metering inaccuracies



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Water Audit Report for: **City of Redlands (CA 3610037)**
Reporting Year: **2018** 1/2018 - 12/2018

Please enter data in the white cells below. Where available, metered values should be used; if metered values are unavailable please estimate a value. Indicate your confidence in the accuracy of the

All volumes to be entered as: ACRE-FEET PER YEAR

To select the correct data grading for each input, determine the highest grade where the utility meets or exceeds all criteria for that grade and all grades below it.

WATER SUPPLIED

		----- Enter grading in column 'E' and 'J' ----->				Master Meter and Supply Error Adjustments	
Volume from own sources:	<input type="button" value="+"/> <input type="button" value="?"/> 5	<input type="text" value="23466.6"/>	acre-ft/yr	<input type="button" value="+"/> <input type="button" value="?"/> 5	<input type="text" value="1.00%"/>	<input checked="" type="radio" value="1"/>	<input type="radio" value="2"/>
Water imported:	<input type="button" value="+"/> <input type="button" value="?"/> n/a	<input type="text" value="0.000"/>	acre-ft/yr	<input type="button" value="+"/> <input type="button" value="?"/> 1	<input type="text" value=""/>	<input checked="" type="radio" value="1"/>	<input type="radio" value="2"/>
Water exported:	<input type="button" value="+"/> <input type="button" value="?"/> 4	<input type="text" value="79.710"/>	acre-ft/yr	<input type="button" value="+"/> <input type="button" value="?"/> 2	<input type="text" value="0.00%"/>	<input checked="" type="radio" value="1"/>	<input type="radio" value="2"/>

WATER SUPPLIED: **23,154.547** acre-ft/yr

Enter negative % or value for under-registration
Enter positive % or value for over-registration

AUTHORIZED CONSUMPTION

Billed metered:	<input type="button" value="+"/> <input type="button" value="?"/> 7	<input type="text" value="21704.99131"/>	acre-ft/yr
Billed unmetered:	<input type="button" value="+"/> <input type="button" value="?"/> n/a	<input type="text" value="0.000"/>	acre-ft/yr
Unbilled metered:	<input type="button" value="+"/> <input type="button" value="?"/> 9	<input type="text" value="369.81"/>	acre-ft/yr
Unbilled unmetered:	<input type="button" value="+"/> <input type="button" value="?"/> 5	<input type="text" value="289.432"/>	acre-ft/yr

Default option selected for Unbilled unmetered - a grading of 5 is applied but not displayed

AUTHORIZED CONSUMPTION: **22,364.228** acre-ft/yr

Click here: for help using option

Pcnt: Value: acre-ft/yr

Use buttons to select percentage of water supplied OR value

WATER LOSSES (Water Supplied - Authorized Consumption)

790.319 acre-ft/yr

Apparent Losses

Unauthorized consumption: 5 **57.886** acre-ft/yr

Default option selected for unauthorized consumption - a grading of 5 is applied but not displayed

Customer metering inaccuracies: 3 **279.428** acre-ft/yr
Systematic data handling errors: 5 **54.262** acre-ft/yr

Default option selected for Systematic data handling errors - a grading of 5 is applied but not displayed

Apparent Losses: **391.577** acre-ft/yr

Pcnt: Value: acre-ft/yr

 acre-ft/yr
 acre-ft/yr

Real Losses (Current Annual Real Losses or CARL)

Real Losses = Water Losses - Apparent Losses: **398.742** acre-ft/yr

WATER LOSSES: **790.319** acre-ft/yr

NON-REVENUE WATER

NON-REVENUE WATER: **1,449.556** acre-ft/yr

= Water Losses + Unbilled Metered + Unbilled Unmetered

SYSTEM DATA

Length of mains: 9 miles
Number of active AND inactive service connections: 8
Service connection density: conn./mile main

Are customer meters typically located at the curbside or property line? (length of service line, beyond the property boundary, that is the responsibility of the utility)

Average length of customer service line has been set to zero and a data grading score of 10 has been applied

Average operating pressure: 5 psi

COST DATA

Total annual cost of operating water system: 10 \$/Year
Customer retail unit cost (applied to Apparent Losses): 10 \$/100 cubic feet (ccf)
Variable production cost (applied to Real Losses): 8 \$/acre-ft Use Customer Retail Unit Cost to value real losses

WATER AUDIT DATA VALIDITY SCORE:

***** YOUR SCORE IS: 65 out of 100 *****

A weighted scale for the components of consumption and water loss is included in the calculation of the Water Audit Data Validity Score

PRIORITY AREAS FOR ATTENTION:

Based on the information provided, audit accuracy can be improved by addressing the following components:

- 1: Volume from own sources
- 2: Customer metering inaccuracies
- 3: Billed metered



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Water Audit Report for: **City of Redlands (CA 3610037)**
Reporting Year: **2019** 1/2019 - 12/2019

Please enter data in the white cells below. Where available, metered values should be used; if metered values are unavailable please estimate a value. Indicate your confidence in the accuracy of the

All volumes to be entered as: ACRE-FEET PER YEAR

To select the correct data grading for each input, determine the highest grade where the utility meets or exceeds all criteria for that grade and all grades below it.

WATER SUPPLIED

		----- Enter grading in column 'E' and 'J' ----->				Master Meter and Supply Error Adjustments					
Volume from own sources:	+ ?	8	21,975.100	acre-ft/yr	+ ?	3	-0.30%	<input checked="" type="radio"/>	<input type="radio"/>		acre-ft/yr
Water imported:	+ ?	n/a	0.000	acre-ft/yr	+ ?			<input checked="" type="radio"/>	<input type="radio"/>		acre-ft/yr
Water exported:	+ ?	5	79.820	acre-ft/yr	+ ?	2	0.00%	<input checked="" type="radio"/>	<input type="radio"/>		acre-ft/yr

WATER SUPPLIED: **21,961.404** acre-ft/yr

Pcnt: Value:

Enter negative % or value for under-registration
Enter positive % or value for over-registration

AUTHORIZED CONSUMPTION

Billed metered:	+ ?	7	18,850.650	acre-ft/yr
Billed unmetered:	+ ?	n/a	0.000	acre-ft/yr
Unbilled metered:	+ ?	10	1052.88	acre-ft/yr
Unbilled unmetered:	+ ?	5	54.904	acre-ft/yr

AUTHORIZED CONSUMPTION: **19,958.435** acre-ft/yr

Click here: ?
for help using option

Pcnt: Value:
 54.904 acre-ft/yr

Use buttons to select percentage of water supplied
OR
value

WATER LOSSES (Water Supplied - Authorized Consumption)

2,002.968 acre-ft/yr

Apparent Losses

Unauthorized consumption: + ? **54.904** acre-ft/yr

Default option selected for unauthorized consumption - a grading of 5 is applied but not displayed

Customer metering inaccuracies: + ? 3 **406.195** acre-ft/yr
Systematic data handling errors: + ? **47.127** acre-ft/yr

Default option selected for Systematic data handling errors - a grading of 5 is applied but not displayed

Apparent Losses: **508.225** acre-ft/yr

Pcnt: Value:
 0.25% acre-ft/yr

2.00% acre-ft/yr
 0.25% acre-ft/yr

Real Losses (Current Annual Real Losses or CARL)

Real Losses = Water Losses - Apparent Losses: ? **1,494.744** acre-ft/yr

WATER LOSSES: **2,002.968** acre-ft/yr

NON-REVENUE WATER

NON-REVENUE WATER: ? **3,110.754** acre-ft/yr

= Water Losses + Unbilled Metered + Unbilled Unmetered

SYSTEM DATA

Length of mains: + ? 9 504.580 miles
Number of active AND inactive service connections: + ? 9 22,553.000
Service connection density: ? **45** conn./mile main

Are customer meters typically located at the curbside or property line? (length of service line, beyond the property boundary, that is the responsibility of the utility)

Average length of customer service line has been set to zero and a data grading score of 10 has been applied

Average operating pressure: + ? 5 87.0 psi

COST DATA

Total annual cost of operating water system: + ? 10 \$26,671,761 \$/Year
Customer retail unit cost (applied to Apparent Losses): + ? 10 \$2.57 \$/100 cubic feet (ccf)
Variable production cost (applied to Real Losses): + ? 8 \$145.61 \$/acre-ft Use Customer Retail Unit Cost to value real losses

WATER AUDIT DATA VALIDITY SCORE:

***** YOUR SCORE IS: 76 out of 100 *****

A weighted scale for the components of consumption and water loss is included in the calculation of the Water Audit Data Validity Score

PRIORITY AREAS FOR ATTENTION:

Based on the information provided, audit accuracy can be improved by addressing the following components:

1: Volume from own sources

2: Customer metering inaccuracies

3: Billed metered

D-9: Water Shortage Contingency Plan

City of Redlands Water Shortage Contingency Plan

JUNE 2021

City of Redlands





CITY OF REDLANDS

Water Shortage Contingency Plan

City of Redlands

JUNE 2021

Prepared by Water Systems Consulting, Inc.



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ACRONYMS & ABBREVIATIONS

AWIA	American Water Infrastructure Association
BTAC	Basin Technical Advisory Committee
CWC	California Water Code
CII	Commercial, Industrial, and Institutional
DWR	California Department of Water Resources
DRA	Drought Risk Assessment
ERP	Emergency Response Plan
GW	Groundwater
IRUWMP	Integrated Regional Urban Water Management Plan
RRA	Risk and Resilience Assessment
SWP	State Water Project
UWWP	Urban Water Management Plan
WSCP	Water Shortage Contingency Plan

WATER SHORTAGE CONTINGENCY PLAN

City of Redlands

This Water Shortage Contingency Plan is a strategic plan that the City of Redlands (Redlands or the City) uses to prepare for and respond to water shortages.

A water shortage occurs when water supply available is insufficient to meet the normally expected customer water use at a given point in time. A shortage may occur due to a number of reasons, such as water supply quality changes, climate change, drought, regional power outage, and catastrophic events (e.g., earthquake). Additionally, the State may declare a statewide drought emergency and mandate that water suppliers reduce demands, as occurred in 2014. The WSCP serves as the operating manual that Redlands will use to prevent catastrophic service disruptions through proactive, rather than reactive, mitigation of water shortages. This WSCP provides a process for an annual water supply and demand assessment and structured steps designed to respond to actual conditions. This level of detailed planning and preparation provide accountability and predictability and will help Redlands maintain reliable supplies and reduce the impacts of any supply shortages and/or interruptions.

This WSCP was prepared in conjunction with Redlands's 2020 UWMP, which is included in the 2020 Upper Santa Ana River Watershed Integrated Urban Water Management Plan (2020 IRUWMP) and is a standalone document that can be modified as needed. This document is compliant with the California Water Code (CWC) Section 10632 and incorporated guidance from the State of California Department of Water Resources (DWR) UWMP Guidebook.

IN THIS SECTION

- Water Service Reliability
- Annual Water Supply and Demand Assessment
- Supply Shortage Stages and Response Actions

The WSCP describes the following:

1. **Water Service Reliability Analysis:** Summarizes Redlands's water supply analysis and reliability and identifies any key issues that may trigger a shortage condition.
2. **Annual Water Supply and Demand Assessment Procedures:** Describes the key data inputs, evaluation criteria, and methodology for assessing the system's reliability for the coming year and the steps to formally declare any water shortage stages and response actions.
3. **Water Shortage Stages:** Establishes water shortage stages to clearly identify and prepare for shortages.
4. **Shortage Response Actions:** Describes the response actions that may be implemented or considered for each stage to reduce gaps between supply and demand.
5. **Communication Protocols:** Describes communication protocols under each stage to ensure customers, the public, and government agencies are informed of shortage conditions and requirements.
6. **Compliance and Enforcement:** Defines compliance and enforcement actions available to administer demand reductions.
7. **Legal Authority:** Lists the legal documents that grant Redlands the authority to declare a water shortage and implement and enforce response actions.
8. **Financial Consequences of WSCP Implementation:** Describes the anticipated financial impact of implementing water shortage stages and identifies mitigation strategies to offset financial burdens.
9. **Monitoring and Reporting:** Summarizes the monitoring and reporting techniques to evaluate the effectiveness of shortage response actions and overall WSCP implementation. Results are used to determine if additional shortage response actions should be adjusted.
10. **WSCP Refinement Procedures:** Describes the factors that may trigger updates to the WSCP and outlines how to complete an update.
11. **Plan Adoption, Submittal, and Availability:** Describes the process for the WSCP adoption, submittal, and availability after each revision.

1.0 Water Service Reliability Analysis

As part of the 2020 IRUWMP, Redlands completed a water supply reliability analysis for normal, single-dry, and five-year consecutive dry year periods from 2025-2045. A Drought Risk Assessment (DRA) was also performed to analyze supply reliability under five consecutive years of drought from 2021-2025. As described in [Chapter 3](#) of the 2020 IRUWMP, the effects of a local drought are not immediately recognized since the region uses the local groundwater basins to simulate a large reservoir for long term storage. Redlands is able to pump additional groundwater to meet increased demands in dry years and participates in efforts to replenish the basins with imported and local water through regional recharge programs. Additionally, Redlands implements several ongoing water conservation measures. Regional recharge programs and conservation help to optimize and enhance the use of regional water resources. **Based on the 2020 IRUWMP analysis, Redlands's water supply is reliable and not expected to see impactful change under drought conditions.**

Even though localized drought conditions should not affect supply, other shortages may occur due to a number of reasons, such as water supply quality changes, regional power outage, State mandates for water use efficiency standards, and catastrophic events (e.g., earthquake). Therefore, Redlands will use this WSCP as appropriate to address shortages and other supply emergencies.

2.0 Annual Water Supply and Demand Assessment

As an urban water supplier, Redlands must prepare and submit an Annual Water Supply and Demand Assessment (Annual Assessment). Starting in 2022, the Annual Assessment will be due by July 1 of every year, as indicated by CWC Section 10632.1. The Annual Assessment is an evaluation of the near-term outlook for supplies and demands to determine whether the potential for a supply shortage exists and whether there is a need to trigger a WSCP shortage stage and response actions in the current calendar year to maintain supply reliability. This process will take place at the same time each year based on known circumstances and information available to Redlands at the time of analysis and can be updated or revised at any time if circumstances change.

Redlands will establish and convene an internal WSCP Team to conduct the Annual Assessment each year. The WSCP may include the following staff:

- **Water Resources Specialist**
- **Water Conservation Specialist**
- **Utilities Operations Manager**
- **Water Production Operations Superintendent**
- **Fiscal Manager**

The Annual Assessment procedure, including key data inputs and evaluation criteria, is summarized in [Table 1](#). The Annual Assessment procedure and timeline, along with how it integrates with the annual assessment that will be conducted on a regional basis in parallel, is shown graphically in [Figure 1](#).

Table 1. Annual Assessment Procedure

TIMING	ASSESSMENT ACTIVITIES	PROCEDURE, KEY DATA INPUTS, EVALUATION CRITERIA AND OTHER CONSIDERATIONS	STAFF RESPONSIBLE
JAN – FEB	Estimate unconstrained demands for coming year	Demands will be estimated based on water sales forecasts from annual budget or prior year demands plus any anticipated changes	Water Resources Specialist Water Production Operations Superintendent
JAN – FEB	Estimate available supplies for the year, considering the following year will be dry	<p>Each December, Redlands submits an order to Valley District for the volume of SWP water that is planned for use the following year. If the requested volume is not available due to reduced SWP supplies, Redlands will meet with Valley District and other SWP users to discuss reducing SWP orders and may update the Annual Assessment to reflect a shift from SWP to groundwater production, if needed.</p> <p>The remainder of supply needs not met from SWP and surface water will be pumped from the SBBA and Yucaipa Subbasin. The SBBA and Yucaipa Subbasin are sustainably managed to provide long term supply reliability and are not anticipated to be significantly impacted in dry years. In the unlikely event that local supplies are reduced, Redlands will coordinate with the BTAC to identify available supplies for the coming year.</p>	Water Resources Specialist Water Production Operations Superintendent Utilities Operations Manager
JAN – FEB	Consider potential constraints that may impact supply delivery	<p>Identify any known regional or Redlands infrastructure issues that may pertain to near-term water supply reliability, including repairs, construction, and environmental mitigation measures that may temporarily constrain capabilities, as well as any new projects that may add to system capacity.</p> <p>Identify any facilities out of service due to water quality problems, equipment failure, storm damage, etc. that may impact normal water deliveries.</p> <p>Identify any potential or emerging impacts to groundwater quality, such as emerging regulatory constraints that may limit use of available supplies for potable needs. Depending on infrastructure in question, Bear Valley Mutual Water Company (BVMWC) may need to be consulted.</p>	Water Resources Specialist Water Production Operations Superintendent Utilities Operations Manager Optional: BVMWC-General Manager

TIMING	ASSESSMENT ACTIVITIES	PROCEDURE, KEY DATA INPUTS, EVALUATION CRITERIA AND OTHER CONSIDERATIONS	STAFF RESPONSIBLE
FEB	Convene WSCP Team to conduct Annual Assessment	Compare supplies and demands and discuss any constraints that may impact supply delivery. If the potential for a shortage exists, determine which shortage response stage and actions are recommended to reduce/eliminate the shortage. Additionally, if the State declares a drought state of emergency and requires demand reductions, the WSCP Team will determine which water shortage stage and response actions are needed to comply with the State mandate.	WSCP Team
MAY/JUNE	City Council	If the potential for a shortage exists or the State has mandated demand reductions, the results of the Annual Assessment will be presented to the Redlands City Council, including the recommended shortage stage and response actions. The City Council may order the implementation of a shortage stage and will adopt a resolution declaring the applicable water shortage stage.	Municipal Utilities and Engineering Department City Manager's Office Redlands City Council
ON-GOING	Implement WSCP actions, if needed	Relevant members of Redlands staff will implement shortage response actions associated with the declared water shortage stage.	WSCP Team
BY JULY 1	Submit Retail Annual Assessment	Send Final Retail Annual Assessment to DWR.	Water Resources Specialist and/or Water Conservation Specialist

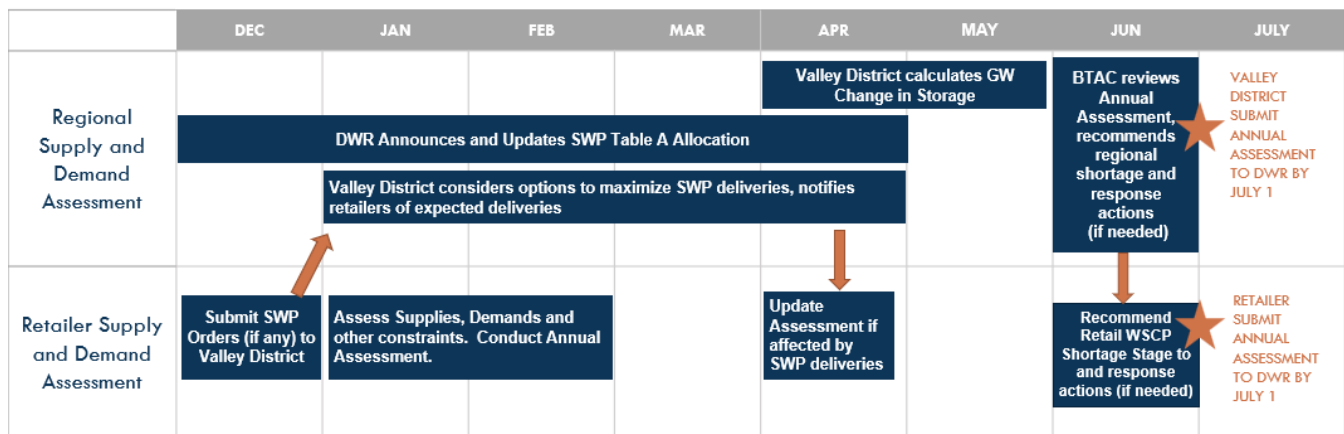


Figure 1. Regional and Retail Agency Annual Assessment Process and Timeline

3.0 Water Shortage Stages

Redlands does not foresee imposing a water shortage stage based on climate conditions, except under the State's direction, as occurred in 2014. However, Redlands does see a greater likelihood of imposing a water shortage stage due to a catastrophic failure of infrastructure or emerging regulatory constraints on groundwater quality. If a potential water supply shortage is identified in the Annual Assessment, this section provides information on the water shortage stages and response actions that Redlands may implement.

Redlands uses four (4) shortage stages to identify and respond to water shortage emergencies. At a minimum, Redlands encourages baseline conservation efforts year-round, regardless of a shortage emergency.

Stage I: Voluntary Conservation Measures

A small decrease in water supply is expected.

Stage II: Mandatory Compliance; Water Alert

A medium decrease in water supply is expected.

Stage III: Mandatory Compliance; Water Warning

A significant decrease in water supply is expected.

Stage IV: Mandatory Compliance; Water Emergency

Water supplies are in danger of being depleted to a point where such uses as human consumption, sanitation, and fire protection would be endangered. This would be a decrease in supply of more than 50 percent, most likely associated with a natural disaster.

The CWC outlines six standard water shortage stages that correspond to a gap in supply compared to normal year availability. The six standard water shortage stages correspond to progressively increasing estimated shortage conditions (up to 10-, 20-, 30-, 40-, 50-percent, and greater than 50-percent shortage compared to the normal reliability condition) and align with the response actions that a water supplier would implement to meet the severity of the impending shortages.

The CWC allows suppliers with an existing WSCP that uses different water shortage stages to comply with the six standard stages by developing and including a cross-reference relating its existing shortage categories to the six standard water shortage stages. Redlands is maintaining its current four shortage stages for this WSCP. A crosswalk was developed that defines how Redlands' current 4 water shortage stages will align with DWR's standardized 6 stages of shortage. A visual representation of this alignment is shown in [Figure 2](#).

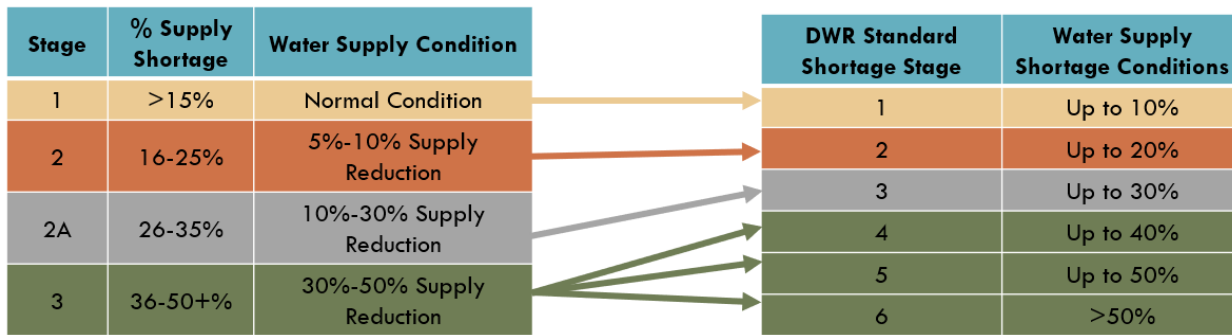


Figure 2. Crosswalk to DWR’s Six Standard Stages

Table 2: DWR 8-1 Water Shortage Contingency Plan Stages

SHORTAGE STAGE	PERCENT SHORTAGE RANGE ¹ (NUMERICAL VALUE AS A PERCENT)	WATER SHORTAGE CONDITION
1	Up to 10%	Voluntary Conservation Measures (Redlands Stage 1)
2	Up to 20%	Mandatory Compliance; Water Alert (Redlands Stage 2)
3	Up to 30%	Mandatory Compliance; Water Warning (Redlands Stage 3)
4	Up to 40%	Mandatory Compliance; Water Emergency (Redlands Stage 4)
5	Up to 50%	Mandatory Compliance; Water Emergency (Redlands Stage 4)
6	>50%	Mandatory Compliance; Water Emergency (Redlands Stage 4)

¹ One stage in the Water Shortage Contingency Plan must address a water shortage of 50%.

4.0 Shortage Response Actions

This section was completed pursuant to CWC Section 10632(a)(4) and 10632.5(a) and describes the response actions that must be implemented or considered for each stage to minimize social and economic impacts to the community.

In accordance with CWC 10632(b) Redlands analyzes and defines water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas.

4.1 Supply Augmentation

Table 3 identifies the supply augmentation actions Redlands can take in the event of a water shortage condition. Redlands currently maintains interconnections with the City of Loma Linda and Western Heights Water Company. During water shortage emergencies, Redlands may be able to obtain supplemental water supply through these connections, if available.

Table 3: DWR 8-3R Supply Augmentation & Other Actions

SHORTAGE STAGE	SUPPLY AUGMENTATION METHODS AND OTHER ACTIONS BY WATER SUPPLIER	HOW MUCH IS THIS GOING TO REDUCE THE SHORTAGE GAP?	ADDITIONAL EXPLANATION OR REFERENCE
4	Other purchases	~3%	Utilize intertie with City of Loma Linda. Mutual Aid agreement between Cities, September 1987
4	Other purchases	~3%	Utilize intertie with Western Heights Water Company. Intertie constructed August 2016

4.2 Demand Reduction

In addition to prohibitions on end uses, which are the responsibility of customers, Redlands is committed to lead by example. In 2015, Redlands created a “Plan of Action” (POA) that outlines efforts to improve outreach and resources for customers and increase water efficiency at its own facilities. This four-phase approach includes increasing efforts and funding in correlation with increasing water reduction requirements. Many elements of this plan have been completed, are ongoing, or in process of completion. [Table 4](#) summarizes these efforts and end use prohibitions.

Table 4: DWR 8-2 Demand Reduction Actions

SHORTAGE STAGE	DEMAND REDUCTION ACTIONS	HOW MUCH IS THIS GOING TO REDUCE THE SHORTAGE GAP?	ADDITIONAL EXPLANATION OR REFERENCE	PENALTY, CHARGE, OR OTHER ENFORCEMENT
All	Expand Public Information Campaign	0-20%		No
All	Improve Customer Billing	0-1%		No
All	Offer Water Use Surveys	0-1%		No
All	Provide Rebates on Plumbing Fixtures, Devices and Appliances	0-1%		No
All	Provide Rebates for Landscape Irrigation Efficiency	0-1%		No
All	Provide Rebates for	0-1%		No

SHORTAGE STAGE	DEMAND REDUCTION ACTIONS	HOW MUCH IS THIS GOING TO REDUCE THE SHORTAGE GAP?	ADDITIONAL EXPLANATION OR REFERENCE	PENALTY, CHARGE, OR OTHER ENFORCEMENT
	Turf Replacement			
All	Reduce System Water Loss	0-5%		No
All	Other	0-5%	upgrades to increase recycled water use.	No
1	Other	0-5%	Voluntary, Landscape - Adjust landscape irrigation fixtures and systems to avoid waste	No
1	Other	0-1%	Voluntary, install water saving devices	No
1	Other	0-1%	Voluntary, select low water demand plants for new landscaping	No
1	CII - Restaurants may only serve water upon request	0-1%	Voluntary, Restrict water service in restaurants	No
2	Water Waste Patrols	0-5%	Efforts in Phase 2 of City's POA	Yes
2	Other	0-1%	Increased regional collaboration to ensure sufficient water supplies for the entire region.	No
2	Landscape - Limit landscape irrigation by sprinkler to specific times	5-10%	Within City's current WSCP, Stage II	Yes
2	Landscape - Limit landscape irrigation by sprinkler to specific days	5-10%	Within City's current WSCP, Stage II	Yes
2	Landscape - Other landscape restriction or prohibition	0-1%	Commercial agriculture exempt from limit on irrigation days and times but shall curtail all non-essential water use.	Yes
2	Other	0-1%	Washing of any vehicles/mobile equipment is limited to allowed watering days and times and only with handheld bucket, or hose equipped with automatic shutoff nozzle.	Yes

SHORTAGE STAGE	DEMAND REDUCTION ACTIONS	HOW MUCH IS THIS GOING TO REDUCE THE SHORTAGE GAP?	ADDITIONAL EXPLANATION OR REFERENCE	PENALTY, CHARGE, OR OTHER ENFORCEMENT
2	Other - Prohibit use of fire hydrants for construction purposes	0-1%		Yes
2	Pool/Spa Prohibition	0-1%	Refilling or adding of water allowed only on permitted watering days/ times.	Yes
2	Decorative Water Features-Use is Prohibited	0-1%	Unless feature has a water recycling system	Yes
2	Washing/Sprinkling of Foundations/ Structures	0-1%	Allowed only by City Permit	Yes
2	Landscape - Other landscape restriction or prohibition	0-5%	Golf greens and tees are only allowed irrigation on allowed watering days and times. Fairway irrigation is absolutely prohibited. Exemption from restrictions: Golf course irrigation utilizing treated wastewater or reused water.	Yes
2	CII - Restaurants may only serve water upon request	0-1%		Yes
2	Other - Customers must repair leaks, breaks, and malfunctions	0-5%	Failure to repair controllable leaks is prohibited.	Yes
2	Other - Prohibit use of water for washing hard surfaces	0-1%		Yes
2	Landscape - Restrict or prohibit runoff from landscape irrigation	0-5%		Yes

SHORTAGE STAGE	DEMAND REDUCTION ACTIONS	HOW MUCH IS THIS GOING TO REDUCE THE SHORTAGE GAP?	ADDITIONAL EXPLANATION OR REFERENCE	PENALTY, CHARGE, OR OTHER ENFORCEMENT
3	Other	0-1%	Implement hotline and email address for water waste reporting.	No
3	Other	0-1%	Develop internal Drought Task Force to collaborate on different methods to reduce consumption under each City department's purview of responsibilities	No
3	Landscape - Other landscape restriction or prohibition	0-5%	All outdoor irrigation of vegetation shall occur only on allowed days and times using only handheld hoses, drip irrigation, handheld buckets, or permanently installed automatic sprinkler systems.	Yes
3	Landscape - Other landscape restriction or prohibition	0-1%	Golf tee area watering is prohibited. Except when irrigated with treated wastewater or reused water.	Yes
4	Landscape - Prohibit all landscape irrigation	10-30%	Except on allowed watering days and times	Yes
4	Other - Prohibit vehicle/mobile equipment washing except at commercial car washes and service stations	0-1%	Washing limited to permitted hours and to vehicles/mobile equipment in the immediate interest of public health or safety.	Yes
4	Landscape - Other landscape restriction or prohibition	0-5%	Commercial Agriculture irrigation is only permitted on designated days and times and only using handheld hoses, drip irrigation systems, or handheld buckets	Yes
4	Pools/Spas - Allow filling only when an appropriate cover is in place.	0-1%		Yes
4	Water Features - Restrict water use for decorative water features,	0-1%	Prohibited at all times	Yes

SHORTAGE STAGE	DEMAND REDUCTION ACTIONS	HOW MUCH IS THIS GOING TO REDUCE THE SHORTAGE GAP?	ADDITIONAL EXPLANATION OR REFERENCE	PENALTY, CHARGE, OR OTHER ENFORCEMENT
	such as fountains			
4	Other	0-1%	The issuance of new service connections and meters is prohibited.	Yes

A surcharge is applied to a customer’s utility bill on the 3rd violation. When in a particular stage, all elements of less restrictive stages shall apply as well.

4.3 Operational Changes and Additional Mandatory Restrictions

During shortage conditions, operations may be affected by supply augmentation or demand reduction responses. Redlands will consider their operational procedures when it completes its Annual Assessment. Any additional mandatory restrictions implemented in response to the declaration of a shortage response stage, beyond the actions listed in [Table 3](#) and [Table 4](#), are listed in Redlands’ Ordinance No. 2151 in January 1991 and Ordinance No. 2751 in 2011 which make up the *City of Redlands Water Conservation Plan* (“Plan”), provided in [Attachment 1](#).

4.4 Emergency Response Plan

In December 2020, Redlands completed a Risk and Resilience Assessment (RRA) and by June 30th 2021, will have completed the Emergency Response Plan (ERP) in accordance with America’s Water Infrastructure Act (AWIA) of 2018. The purpose of the RRA and ERP is to meet the AWIA compliance requirements and plan for long-term resilience of Redlands’ infrastructure. The RRA assessed Redlands’ water system to identify critical assets and processes that may be vulnerable to human and natural hazards, and to identify measures that can be taken to reduce risk and enhance resilience from service disruption for the benefit of customers. The RRA identifies and characterizes both infrastructure-specific and system-wide vulnerabilities and threats and quantifies the consequences of disruption. The RRA also identifies various options (and constraints) in addressing and mitigating risk. The RRA, in conjunction with the Emergency Response Plan (ERP), charts a course for water system resilience. The RRA also provided various recommendations to increase reliability of Redlands’ system. Since critical pieces of infrastructure and specific vulnerabilities are detailed in the RRA and ERP, the contents of these documents are confidential and for use by Redlands’ staff only. However, Redlands can confirm that these assessments will meet the requirements set forth by AWIA and evaluate seismic risks and mitigation actions to Redlands’ infrastructure.

In the event of a water shortage emergency resulting from equipment failure, power outage, or other catastrophe, Redlands is prepared to purchase emergency water supplies from nearby agencies while repairs or other remedial actions are underway. Redlands may also implement its four-stage plan for conservation, as described above, with either voluntary or mandatory reductions depending on the severity of the shortage. For severe disasters (Stage 4), mandatory water use reductions are specified.

4.5 Seismic Risk Assessment and Mitigation Plan

Disasters, such as earthquakes, can and will occur without notice. In addition to the AWIA RRA and ERP (underway), the City of Redlands has a 2015 Hazard Mitigation Plan (HMP) that includes an assessment of seismic risk and mitigation strategies. The HMP is included as [Attachment 2](#).

The seismic hazards evaluated include fault rupture, liquefaction and seismic shaking and assessed the threat to critical facilities. The HMP concluded that there are potential mitigation activities to reduce the risk of damage in earthquakes. These include structural mitigation of vulnerable building structures and infrastructure facilities.

In 2021, Redlands is preparing a Condition, Seismic and Structural Assessment for their water infrastructure, which will include specific mitigation actions. The study is expected to be complete in 2022.

4.6 Shortage Response Action Effectiveness

Redlands has estimated the effectiveness of shortage response actions in [Table 3](#) and [Table 4](#), when data pertaining to such actions is available. It is expected that response actions effectiveness is also a result of successful communication and outreach efforts.

5.0 Communication Protocols

Redlands prioritizes effective communication, especially in times of a water shortage emergency. Redlands routinely communicates to customers about details on when a stage is announced. Communication actions may include bill inserts, handouts, informative flyers, and direct mail pieces to newspaper and bus shelter advertisements, news releases, social media outreach, and website content. Redlands continues to provide reminders about shortage stages and encourages conservation at all times.

6.0 Compliance and Enforcement

For prohibitions on end uses, customers will receive a violation should they violate restrictions set forth in the stage currently in effect and the preceding stages. Upon third violation, a surcharge is imposed on the customer's next regular water bill. The surcharge consists of a percentage of the customer's commodity charge on the most recent water bill, based on the stage then in effect. The surcharge for each stage is as follows:

- **Stage II: 25 percent**
- **Stage III: 50 percent**
- **Stage IV: 75 percent**

If a water customer cited for a third violation fails or refuses to comply with the requirements of this chapter or to pay any outstanding water bills including surcharges, the City Manager is hereby granted discretionary authority pursuant to CWC section 375 to cause a flow restricting device to be installed at the meter to reduce water availability to the customer's service address. Pursuant to CWC section 35423, if installation of a flow restrictor is infeasible, impractical or is unlikely to induce compliance with this chapter, the City Manager may authorize a shutoff of service to the premises involved. (Ord. 2151 § 1, 1991)

A city water user may file a request for relief from any provision of this chapter. The City Manager shall review all requests and hold a hearing with each applicant. The City Manager may grant relief from the provisions of this chapter if he determines that special circumstances make compliance not reasonably possible, or that the restrictions herein would either:

- **Cause an unnecessary and undue hardship to the water user or the public; or**
- **Cause an emergency condition affecting the health, sanitation, fire protection or safety of the water user or of the public.**

Such relief may be granted only upon written request to the City. Upon granting such relief, the City Manager may impose any conditions he determines to be just and proper. The City Manager shall make his determination within fourteen (14) days of receipt of the request for relief and shall inform the applicant of the decision in writing.

An applicant shall have the right to appeal the City Manager's decision regarding his or her application to the City Council or its designee. The appeal must be in writing and received by the City within ten (10) days of the date of the City Manager's written decision. The appeal shall be heard by the City Council or its designee within a reasonable period of time from the date the appeal is filed. The City shall provide written notice to the applicant of the time and date of the hearing. The City Council or its designee, at its discretion, may affirm, reverse or modify the City Manager's decision and impose any conditions it deems proper. The decision of the City Council shall be final. (Ord. 2151 § 1, 1991)

7.0 Legal Authorities

To offset the prolonged effects of a drought period or other emergency, the City Council adopted Ordinance No. 2151 in January 1991 and Ordinance No. 2751 in 2011 which make up the *City of Redlands Water Conservation Plan* ("Plan"), the City's water shortage contingency plan. These ordinances collectively provide water conservation measures in order to minimize the effect of a water shortage on the citizens of the community. The Plan includes provisions that will significantly reduce the waste and inefficient use of water, thereby extending the available water resources required for the domestic and fire protection needs of the City and general public. The adopted Plan, approved by City Council, can be found in [Attachment 1](#).

7.1 Water Shortage Emergency Declaration

In accordance with CWC Section Division 1, Section 350, the City Council shall declare a water shortage emergency condition to prevail within the area served by such distributor whenever it finds and determines that the ordinary demands and requirements of water consumers cannot be satisfied without depleting the water supply of the distributor to the extent that there would be insufficient water for human consumption, sanitation, and fire protection.

7.2 Local/Regional Emergency Declaration

If a water shortage is approaching, Redlands shall coordinate with any of the cities and counties in its service area for the possible proclamation of a local emergency.

8.0 Financial Consequences of WSCP

Implementation of any stage of the Plan requiring mandatory restrictions may cause a decrease in revenues and an increase in expenditures. The State drought emergency declaration of 2014-2017 resulted in decreased revenue and increased expenditures. Mandatory restrictions were required, necessitating an increase in staffing to target water use reduction requirements and increase outreach

efforts. Like most agencies, the majority of the City's costs are fixed, and the combination of decreasing revenues and increased expenditures required implementation of revenue adjustments.

Although the City had reserve funds, reserve funds are typically reserved for emergencies needing immediate attention where time constraints of a rate study, customer noticing, and public hearings would impede immediate actions. City determined it was not sound financial practice to spend reserve funds to address declining sales due to drought, but rather address revenue shortages with a rate adjustment. It is expected that in the event of another water shortage emergency, the City would follow the same protocol to address a revenue decrease and/or expenditure increase. In the case where revenue adjustments and use of reserve funds are not options, the City would postpone capital improvement projects to offset diminished revenues.

9.0 Monitoring and Reporting

The water savings from implementation of the WSCP will be determined based on monthly production reports which are reviewed and compared to production reports and pumping statistics from prior months and the same period of the prior year. Under shortage conditions, these production reports could be prepared as often as daily. At first, the cumulative consumption for the various sectors (e.g., residential, commercial, etc.) will be evaluated for reaching the target level. Then if needed, individual accounts will be monitored. Weather and other possible influences may be accounted for in the evaluation.

10.0 WSCP Refinement Procedures

The WSCP is best prepared and implemented as an adaptive management plan. Redlands will use results obtained from their monitoring and reporting program to evaluate any needs for revisions. Potential changes to the WSCP that would warrant an update include, but are not limited to, any changes to trigger conditions, changes to the shortage stage structure, and/or changes to customer reduction actions.

Any prospective changes to the WSCP would need to be presented to Redlands' City Council for discretionary approval. Once discretionary approval has been granted, Redlands will hold a public hearing, obtain any comments and adopt the updated WSCP. Notices for refinement and the public hearing date will be published in the local newspaper in advance of any public meetings.

11.0 Plan Adoption, Submittal and Availability

Redlands adopted this WSCP with the 2020 IRUWMP. The 2020 IRUWMP and WSCP were made available for public review in **May/June 2021** and a public hearing was held on **June 15, 2021**, to receive public input on the 2020 IRUWMP and the WSCP.

The Redlands City Council adopted the 2020 IRUWMP and the WSCP at a public meeting on **June 15, 2021**. The resolution of adoption is included as an attachment.

This WSCP was submitted to DWR through the WUEData portal before the deadline of **July 1, 2021**.

This WSCP will be available to the public on the City of Redlands web site.

If Redlands identifies the need to amend this WSCP, it will follow the same procedures for notification to cities, counties and the public as used for the 2020 IRUWMP and for initial adoption of the WSCP.

References

- California Department of Water Resources. (2021). *Urban Water Management Plan Guidebook 2020*. Sacramento: California Department of Water Resources.
- Texas Living Waters Project. (2018). *Water Conservation by the Yard: A Statewide Analysis of Outdoor Water Savings Potential*. Austin: Texas Living Waters Project, Sierra Club, National Wildlife Federation. Retrieved from Texas Living Waters Project.
- United States Environmental Protection Agency, Office of Water. (2002). *Cases in Water Conservation: How Efficiency Programs Help Water Utilities Save Water and Avoid Costs*. United States Environmental Protection Agency.

Attachment 1: City of Redlands Water Conservation Plan

Chapter 13.06

WATER CONSERVATION PLAN

13.06.010: TITLE:

This chapter establishes the *CITY OF REDLANDS WATER CONSERVATION PLAN*. (Ord. 2151 § 1, 1991)

13.06.020: INTENT:

The city council of the city of Redlands declares that the public health, safety and general welfare requires that water resources available to the city be put to maximum beneficial use, that the waste or unreasonable use of water be prevented, and that the conservation of such water must occur to protect the people and property of the city of Redlands. (Ord. 2151 § 1, 1991)

13.06.030: PURPOSE AND SCOPE:

- A. The purpose of this chapter is to reduce the nonessential use of water to conserve city water supplies, thereby minimizing the effect of a shortage of water supplies on city users. The water conservation plan here established is to:
1. Protect the health, safety, and welfare of the citizens and property owners of the city;
 2. Assure the maximum beneficial use of city water supplies; and
 3. Attempt to provide sufficient water supplies to meet the basic needs of human consumption, sanitation and fire protection.
- B. This chapter shall remain in effect until the city council declares by ordinance that the provisions of this chapter are no longer applicable to existing water supply conditions and the supply of water available for distribution within the city's service area has been replenished or augmented. (Ord. 2151 § 1, 1991)

13.06.040: AUTHORIZATION:

- A. The city is authorized to implement the provisions of this chapter following a public hearing as specified below upon the city council's determination by majority vote of the entire council that such implementation is necessary to protect the public health and safety.
- B. A public hearing shall be held to determine whether to adopt a water conservation plan, and, if so, which measures provided herein should be implemented. A similar public hearing shall be held by the city council prior to the implementation or termination of each incremental water conservation stage pursuant to section [13.06.080](#) of this chapter. Notice of the time and place of these public hearings shall be published not less than ten (10) days before the hearing in a newspaper of general circulation.
- C. Upon adoption by the city council, the provisions of this chapter shall become effective immediately. Notice of the implementation of successive stages of water conservation shall be given to water users immediately both by publication at least once in a newspaper of general circulation within ten (10) days after adoption, and by a notice enclosed with the next regular city invoice for water or utility service.
- D. If the city council cannot meet in time to act to protect the public interest pursuant to this chapter, the city manager or his designee is hereby authorized and directed to implement such provisions of this chapter upon his or her written determination that the city cannot supply adequate water to meet the ordinary demands of water consumers, and that such implementation is necessary to protect the public health or safety. Such written determination shall be presented to the city council at its next meeting for review, revocation or ratification. Such meeting shall be held as soon as possible. (Ord. 2151 § 1, 1991)

13.06.050: APPLICATION:

The provisions of this chapter shall apply to all persons, customers, and property served water by the city wherever situated. (Ord. 2151 § 1, 1991)

13.06.060: GENERAL PROHIBITION:

No water user shall make, cause, use, or permit the use of water supplied by the city for residential, commercial, industrial, agricultural, governmental or any other use in a manner contrary to this chapter. Waste or the unreasonable or nonbeneficial use of water is prohibited in the city of Redlands. (Ord. 2151 § 1, 1991)

13.06.070: MANDATORY CONSERVATION; STAGE CRITERIA:

The director of the public works department shall recommend guidelines for adoption by the city council setting forth the criteria to determine when water supply conditions in the city require the implementation or termination of each water conservation stage. Such guidelines shall be updated when the director determines that water availability so requires. The director shall include in such guidelines a calendar symbol system designating allowed days for irrigation. (Ord. 2151 § 1, 1991)

13.06.080: MANDATORY CONSERVATION; PHASE IMPLEMENTATION:

The public works department shall monitor the projected supply and demand for water by its customers on a daily basis during the months of June, July, August, September, and October and shall recommend to the city manager the extent of conservation required through the implementation and/or termination of particular conservation stages to allow the department to prudently plan for and supply water to its customers. Thereafter, the city manager may recommend to the city council the implementation or termination of the appropriate stage of water conservation in accordance with the applicable provisions of this chapter. The city council may implement or terminate the appropriate stage pursuant to section [13.06.040](#) of this chapter. Notice of the implementation or termination of each stage shall be given pursuant to subsection [13.06.040C](#) of this chapter.

A. Stage I, Voluntary Conservation Measures: Water users are requested to limit their water use from June 1 to October 1 of each year to an amount necessary for health, safety, economic necessity and irrigation. Water users should use water wisely and prevent its waste or unreasonable use.

The following actions are recommended:

1. Adjust sprinklers and irrigation systems to avoid overspray, runoff, and waste. Avoid watering on windy days;
2. Install water saving devices, such as low flow showerheads and faucet aerators;
3. Select low water demand shrubs, ground covers and trees for new landscaping;

4. Restrict water service in restaurants.

B. Stage II, Mandatory Compliance; Water Alert: When implemented pursuant to subsection [13.06.040B](#) of this chapter and noticed pursuant to subsection [13.06.040C](#) of this chapter, the following restrictions shall apply to the use of water supplied by the city in addition to the recommendations of stage I:

1. Irrigation of lawns, gardens, landscaped areas, trees, shrubs, or other plants utilizing individual sprinklers or sprinkler systems is allowed only on an irrigation day designated by the city and is prohibited between the hours of twelve o'clock (12:00) noon and eight o'clock (8:00) P.M. However, irrigation is permitted at any time if:
 - a. A handheld hose is used, or
 - b. A handheld, faucet filled bucket containing five (5) gallons or less is used, or
 - c. A drip irrigation system is used.

Commercial nurseries, commercial farmers, and grove settings requiring twenty four (24) hour irrigation cycles, are exempt from stage II irrigation restrictions, but shall curtail all nonessential water use.

2. The washing of automobiles, trucks, trailers, boats, aircraft and other types of mobile equipment is allowed only on designated irrigation days and is prohibited between the hours of twelve o'clock (12:00) noon and eight o'clock (8:00) P.M. Mobile equipment washing shall be done only with a handheld bucket or a handheld hose equipped with a positive shutoff nozzle for quick rinses.

Notwithstanding the above, washing of such equipment may be done at any time on the immediate premises of a commercial car wash or commercial service station with washwater recycling facilities. Garbage trucks and vehicles to transport food and perishables are exempt from these regulations if the public health or safety requires frequent vehicle cleaning.

3. The washing or sprinkling of foundations or structures shall be allowed only by city permit. Regulations for such permit shall be enacted by resolution.
4. The refilling or adding of water to uncovered swimming or wading pools or spas is allowed only on designated irrigation days and is prohibited between the hours of twelve o'clock (12:00) noon and eight o'clock (8:00) P.M.
5. The operation of any ornamental fountain or other structure making similar decorative use of water is prohibited, unless the fountain or structure has a recycling system.
6. The use of water for irrigation of golf greens and tees is allowed only on designated irrigation days and is prohibited between twelve o'clock (12:00) noon and eight o'clock (8:00) P.M. The irrigation of golf course fairways is absolutely prohibited. The irrigation of golf courses utilizing treated wastewater or reused water is not subject to these prohibitions.

7. Restaurants shall not serve water to customers except upon specific customer request.
8. Failure to repair controllable leaks is prohibited.
9. Use of running water to wash driveways, sidewalks, parking areas, patios, tennis courts and other paved areas is prohibited.
10. Failure to prevent excessive runoff from irrigation activities is prohibited.
11. Use of water from fire hydrants is limited to firefighting and other activities necessary to maintain the health, safety, and welfare of the citizens of Redlands. The use of water piped from fire hydrants and sprinkled for construction purposes is prohibited.

C. Stage III, Mandatory Compliance; Water Warning: When implemented pursuant to subsection [13.06.040B](#) of this chapter and noticed pursuant to subsection [13.06.040C](#) of this chapter, the following restrictions, in addition to all elements of stages I and II, shall apply:

1. All outdoor irrigation of vegetation shall occur only on designated days using handheld hoses, drip irrigation, or handheld buckets and is prohibited between the hours of twelve o'clock (12:00) noon and eight o'clock (8:00) P.M.

Exemption: Permanently installed automatic sprinkler systems may be used on designated irrigation days but are prohibited between the hours of twelve o'clock (12:00) noon and eight o'clock (8:00) P.M.

2. The watering of golf tee areas is prohibited except with treated wastewater or reused water.

D. Stage IV, Mandatory Compliance; Water Emergency: Pursuant to California Water Code section 350 et seq., the city council may declare a water shortage emergency upon its determination that the ordinary demands of city water users cannot be satisfied without depleting the city water supply to a point of insufficient water for human consumption, sanitation and fire protection. When implemented pursuant to subsection [13.06.040B](#) of this chapter and noticed pursuant to subsection [13.06.040C](#) of this chapter, the following restrictions, in addition to all elements of stages I, II and III, shall apply:

1. All outdoor irrigation of vegetation shall be allowed only between the hours of eight o'clock (8:00) P.M. and twelve o'clock (12:00) midnight on designated irrigation days.
2. The washing of automobiles, trucks, trailers, boats, airplanes, and other types of mobile equipment not occurring upon the immediate premises of commercial car washes and commercial service stations and not in the immediate interest of the public health or safety is prohibited.

3. The washing of automobiles, trucks, trailers, boats, airplanes, or other types of mobile equipment upon the immediate premises of commercial car washes and commercial service stations shall occur only between the hours of twelve o'clock (12:00) noon and six o'clock (6:00) P.M.
4. Commercial nurseries and commercial farmers using city water shall water only on designated irrigation days between the hours of ten o'clock (10:00) A.M. and six o'clock (6:00) P.M. and shall use only handheld hoses, drip irrigation systems, or handheld buckets.
5. The filling, refilling, or adding of water to uncovered swimming or wading pools and spas is prohibited at any time of day or night.
6. The operation of any ornamental fountain or similar structure is prohibited.
7. The issuance of new service connections and meters is prohibited. (Ord. 2151 § 1, 1991)

13.06.090: RELIEF FROM COMPLIANCE:

A city water user may file a request for relief from any provision of this chapter. The city manager shall review all requests and hold a hearing with each applicant. The city manager may grant relief from the provisions of this chapter if he determines that special circumstances make compliance not reasonably possible, or that the restrictions herein would either:

- A. Cause an unnecessary and undue hardship to the water user or the public; or
- B. Cause an emergency condition affecting the health, sanitation, fire protection or safety of the water user or of the public.

Such relief may be granted only upon written request to the city. Upon granting such relief, the city manager may impose any conditions he determines to be just and proper. The city manager shall make his determination within fourteen (14) days of receipt of the request for relief and shall inform the applicant of the decision in writing.

An applicant shall have the right to appeal the city manager's decision regarding his or her application to the city council or its designee. The appeal must be in writing and received by the city within ten (10) days of the date of the city manager's written decision. The appeal shall be heard by the city council or its designee within a reasonable period of time from the date the appeal is filed. The city shall provide written notice to the applicant of the time and date of the hearing. The city council or its designee, at its discretion, may affirm, reverse or modify the city manager's decision and impose any

conditions it deems proper. The decision of the city council shall be final. (Ord. 2151 § 1, 1991)

13.06.100: FAILURE TO COMPLY:

Violation by any customer of the water use prohibitions of this chapter shall be penalized as follows:

- A. **First Violation; Notice Of Noncompliance:** The city manager is authorized and directed to issue a written notice of noncompliance to any water user who, in the reasonable judgment of the city manager, has failed or refused in a significant way to comply with those water use curtailment provisions of this chapter currently in effect. Any such notice of violation shall specify the time, place and manner of noncompliance, and shall specify a reasonable period to achieve compliance. Any notice of noncompliance shall be directed to the customer of record for the premises where the noncompliance was observed. Delivery may be through regular mail or by personal delivery with a declaration of delivery returned to the city manager.
- B. **Second Violation; Warning Of Penalties:** For a second violation by any customer of the water use curtailment provisions of this chapter currently in effect, a written warning notice of the future imposition of penalties on the customer's water bill shall be issued. Any such warning notice shall specify the time, place and manner of noncompliance and shall require compliance within two (2) days. Any warning notice shall be directed to the customer of record for the premises where the violation has occurred. Delivery will be made by personal delivery with a declaration of delivery returned to the city manager.
- C. **Third Violation; Imposition Of Penalties:**
1. For a third violation by any customer of this chapter, a citation shall be issued and a surcharge imposed on the customer's next regular water bill. The surcharge shall consist of a percentage of the customer's commodity charge as shown on the most recent water bill, based upon the water conservation stage then in effect at the time of the most recent violation. The penalty surcharge for each stage is shown below:

Stage II		25 percent
Stage III		50 percent
Stage IV		75 percent

As an example, if a water user's most recent commodity charge is twenty five dollars (\$25.00), a third violation while the city is in stage III would result in the imposition of a twelve dollar fifty cent (\$12.50) surcharge.

2. If a water customer cited for a third violation fails or refuses to comply with the requirements of this chapter or to pay any outstanding water bills including surcharges, the city manager is hereby granted discretionary authority pursuant to California Water Code section 375 to cause a flow restricting device to be installed at the meter to reduce water availability to the customer's service address. Pursuant to California Water Code section 35423, if installation of a flow restrictor is infeasible, impractical or is unlikely to induce compliance with this chapter, the city manager may authorize a shutoff of service to the premises involved. (Ord. 2151 § 1, 1991)

13.06.110: HEARING REGARDING VIOLATIONS:

- A. Any customer receiving notice of a second or subsequent violation pursuant to section [13.06.100](#) of this chapter shall have a right to a hearing by the city manager within fifteen (15) days of mailing or other delivery of the notice of violation.
- B. The customer's written request for a hearing within the fifteen (15) day period shall automatically stay the imposition of monetary penalties on the customer's water bill until the city manager renders his decision. The decision of the city manager shall be final and not subject to further appeal pursuant to this code. (Ord. 2751, 2011)

13.06.120: CITY MANAGER DELEGATION:

The city manager may delegate all duties and responsibilities hereunder. (Ord. 2151 § 1, 1991)

13.06.130: SEVERABILITY:

If any provision, section, subsection, sentence, clause, or phrase of this chapter, or the application of same to any person or set of circumstances is held to be unconstitutional, void, or invalid, such decision shall not affect the remaining portions of this chapter which

shall remain in full force and effect, and all provisions of this chapter are declared to be severable for that purpose. (Ord. 2151 § 1, 1991)

13.06.140: INCOMPATIBLE PROVISIONS:

To the extent any provision of this chapter is incompatible with or at variance with any prior adopted ordinance or resolution, the provisions of this chapter shall take precedence, and all prior ordinances and resolutions shall be interpreted to harmonize with and not change the provisions of this chapter. (Ord. 2151 § 1, 1991)

13.06.150: PUBLIC HEALTH AND SAFETY NOT TO BE AFFECTED:

Nothing in this chapter shall be construed to require the city to curtail the supply of water to any customer when such water is required by that customer to maintain an adequate level of public health or public safety. (Ord. 2151 § 1, 1991)

13.06.160: EXEMPTION FROM CALIFORNIA ENVIRONMENTAL QUALITY ACT:

The city council determines that the adoption of this chapter and implementation of the measures set forth herein are exempt from review under the California environmental quality act¹ because it is an action taken to mitigate or prevent a water shortage emergency, and to protect natural resources. The city council directs the city manager or his designee to prepare and file a notice of exemption as soon as possible following adoption of the ordinance codified in this chapter. (Ord. 2151 § 1, 1991)

Attachment 2: 2015 Hazard Mitigation Plan



2015

CITY OF REDLANDS HAZARD MITIGATION PLAN



PREPARED BY:

**FAY GLASS
EMERGENCY OPERATIONS MANAGER**

APRIL 2015

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Executive Summary

The City of Redlands has completed this Hazard Mitigation Plan in accordance to 44 Code of Federal Regulations (44 CFR Parts 201 and 206). The intent of “hazard mitigation” is to reduce and/or eliminate loss of life and property. Hazard mitigation is defined by the Department of Homeland Security-Federal Emergency Management Agency (FEMA) as “any action taken to reduce or eliminate the long-term risk to human life and property from natural hazards.” A “hazard” is defined by FEMA as “any event or condition with the potential to cause fatalities, injuries, property damage, infrastructure damage, agricultural loss, environmental damage, business interruption, or other loss.”

The purpose of the Hazard Mitigation Plan (HMP) is to demonstrate the plan for reducing and/or eliminating risk in the city. The HMP process encourages communities to engage community stakeholders to develop goals and projects that will reduce risk and build a more disaster resilient community by analyzing potential hazards. After disasters, repairs and reconstruction are often completed in such a way as to simply restore to pre-disaster conditions. Such efforts expedite a return to normalcy; however, the restoring of things to pre-disaster conditions sometimes result in feeding the disaster cycle; damage, reconstruction, and repeated damage. Mitigation is one of the primary phases of emergency management specifically dedicated to breaking the cycle of damage.

Hazard mitigation is distinguished from other disaster management functions in that it identifies measures (projects) which make development and the natural environment safer and more disaster resilient. Mitigation generally involves alteration of physical environments, significantly reducing risks and vulnerability to hazards by altering the built environment so that life and property losses can be avoided or reduced. Mitigation also makes it easier and less expensive to respond to and recover from disasters.

Also with an approved (*and adopted*) HMP, the city is eligible for federal Hazard Mitigation Assistance (HMA) funds/grants that are aimed to reduce and/or eliminate risk; Hazard Mitigation Grant Program (HMGP), Pre-Disaster Mitigation (PDM), Flood Management Assistance (FMA), and Severe Repetitive Loss (SRL).

The City was awarded Hazard Mitigation funding in 2010 and due to staffing challenges the Hazard Mitigation Plan is now being submitted with final revisions.



Acknowledgements

Council Members:

Mayor	Paul Foster
Mayor Pro Tempore	Jon Harrison
Council Member	Pat Gilbreath
Council Member	Paul Barich
Council Member	John James

City Manager's Office

City Manager	N. Enriquez Martinez
City Attorney	Dan McHugh

Planning Team Members

City Manager's Office	Carl Baker, Public Information Officer
City Manager's Office	Fay Glass, Emergency Operations Manager
City Manager's Office	Angela Johnson, Volunteer
Development Services Department	Chris Boatman, Assistant Planner
Development Services Department	Richard Pepper, Building Official
Fire Department	Jeff Frazier, Chief
Fire Department	Scott MacDonald, Battalion Chief
Fire Department	David Graves , Battalion Chief
Innovation and Technology Department	Philip Mielke, GIS Supervisor
Municipal Utilities and Engineering	Chris Diggs, Assistant Utilities Director
Municipal Utilities and Engineering	Fred Mousavipour, Assistant Engineering Director
Municipal Utilities and Engineering	Rosemary Hoerning, Director
Police Department	Rogelio Garcia, Lieutenant
Police Department	Shawn Ryan, Lieutenant
Quality of Life	Danielle Garcia, Field Services Manager
Quality of Life	Fred Cardenas, Quality of Life Director
Quality of Life	Rick Cross, Operations Superintendent

Local Hazard Mitigation Plan Stakeholders - Operational Area Coordinating Council (OACC)

The City of Redlands would like to thank all of the stakeholders for their contributions in the development of the hazard mitigation plan. This coordinated effort has allowed us to develop a comprehensive plan and access the hazards within the city. This comprehensive plan will reduce the loss of life, critical infrastructure and property to the city.

- | | |
|-------------------------------------|--|
| San Bernardino Co. Fire Dept. - OES | Non-Profit Organization |
| Non-Governments Organizations | Educational Institutions |
| Educational Institutions | Hospitals |
| Local Government Agencies | Governor's Office of Emergency Service |
| Utility Companies | Federal Emergency Management |



Resolution No. 7507

RESOLUTION NO. 7507

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF REDLANDS ADOPTING THE CITY OF REDLANDS HAZARD MITIGATION PLAN AS REQUIRED BY THE FEDERAL DISASTER MITIGATION AND COST REDUCTION ACT OF 2000

WHEREAS, President William J. Clinton signed H.R. 707, the Disaster Mitigation and Cost Reduction Act of 2000, into law on October 30, 2000; and

WHEREAS, the Disaster Mitigation Act of 2000 requires all jurisdictions to be covered by a Local Hazard Mitigation Plan to be eligible for Federal Emergency Management Agency post-disaster funds; and

WHEREAS, The City of Redlands – City Manager’s Office has acted as the lead agency in the development of the City of Redlands Hazard Mitigation Plan; and

WHEREAS, the City of Redlands – City Manager’s Office has coordinated the development of the Hazard Mitigation Plan; and

WHEREAS, the City Manager’s Office has the authority within the City of Redlands; and

WHEREAS, the City of Redlands is concerned about mitigating potential losses from natural disasters before they occur; and

WHEREAS, the plan identifies potential hazards, potential losses and potential mitigation measures to limit losses; and

WHEREAS, the California State Governor’s Office of Emergency Services has reviewed the plan on behalf of the Federal Emergency Management Agency; and

WHEREAS, formal adoption of the plan by the City of Redland’s City Council is required before final approval of the plan can be obtained from the Federal Emergency Management Agency; and

WHEREAS, The City of Redlands has determined that it would be in the best interest of the City as a whole to adopt the Hazard Mitigation Plan.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Redlands as follows:

Section 1. The City Council adopts the City of Redlands Hazard Mitigation Plan, dated April 2015, to meet the requirements of the Disaster Mitigation and Cost Reduction Act of 2000 and directs the City Manager’s Office of Emergency Management to forward the Hazard Mitigation Plan to the Governor’s Office of Emergency Services and Federal Emergency Management Agency on behalf of the City of Redlands for final approval.



Section 2. A certified copy of the City of Redlands Hazard Mitigation Plan shall be placed on file with the City Clerk's office and is available for viewing by the public.

ADOPTED, SIGNED AND APPROVED this 21st day of April, 2015.


Paul W. Foster, Mayor

ATTEST:


Sam Irwin, City Clerk



I, Sam Irwin, City Clerk of the City of Redlands, hereby certify that the foregoing resolution was adopted by the City Council at a regular meeting thereof held on the 21st day of April, 2015, by the following vote:

AYES: Councilmembers Harrison, Gilbreath, Barich, James; Mayor Foster
NOES: None
ABSTAIN: None
ABSENT: None

Sam Irwin, City Clerk

A handwritten signature in black ink, appearing to be "S. Irwin", written over a horizontal line.



Primary Contact Information

City of Redlands

Fay Glass, Emergency Operations Manager

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Redlands, CA 92373

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Email: Fglass@cityofredlands.org



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Section 1. Local Hazard Mitigation Plan

The Hazard Mitigation Plan (HMP) is a “living document” that should be reviewed, monitored, and updated to reflect changing conditions and new information. As required, the HMP must be updated every five (5) years to remain in compliance with regulations and Federal mitigation grant conditions. In that spirit, this HMP is an update of the City of Redland’s HMP approved by FEMA on April 29, 2005. This HMP presents updated information regarding hazards being faced by the city, mitigation measures (projects) taken or planned by the city to help reduce consequences from hazards, and hazard education (outreach) efforts by the city.

1.1. Purpose of the Plan

The intent of “*hazard mitigation*” is to reduce and/or eliminate loss of life and property. Hazard mitigation is defined by the Department of Homeland Security-Federal Emergency Management Agency (FEMA) as “*any action taken to reduce or eliminate the long-term risk to human life and property from natural hazards.*” A “*hazard*” is defined by FEMA as “*any event or condition with the potential to cause fatalities, injuries, property damage, infrastructure damage, agricultural loss, environmental damage, business interruption, or other loss.*”

The purpose of the Hazard Mitigation Plan (HMP) is to demonstrate the plan for reducing and/or eliminating risk in the city. The HMP process encourages communities to engage community stakeholders to develop goals and projects that will reduce risk and build a more disaster resilient community by analyzing potential hazards.

After disasters, repairs and reconstruction are often completed in such a way as to simply restore to pre-disaster conditions. Such efforts expedite a return to normalcy; however, the restoring of things to pre-disaster conditions sometimes result in feeding the disaster cycle; damage, reconstruction, and repeated damage. Mitigation is one of the primary phases of emergency management specifically dedicated to breaking the cycle of damage (Figure 1).

Figure 1. Phases of Emergency Management





Hazard mitigation is distinguished from other disaster management functions in that it identifies measures (projects) which make development and the natural environment safer and more disaster resilient. Mitigation generally involves alteration of physical environments, significantly reducing risks and vulnerability to hazards by altering the built environment so that life and property losses can be avoided or reduced. Mitigation also makes it easier and less expensive to respond to and recover from disasters.

Also with an approved (*and adopted*) HMP, the City is eligible for Federal Hazard Mitigation Assistance (HMA) funds/grants that are aimed to reduce and/or eliminate risk; Hazard Mitigation Grant Program (HMGP), Pre-Disaster Mitigation (PDM), Flood Management Assistance (FMA), and Severe Repetitive Loss (SRL).

1.2. Authority

In 2000, FEMA adopted revisions to Title 44 of the Code of Federal Regulations (44 CFR). This revision is known as “Disaster Mitigation Act (DMA).” DMA 2000, Section 322 (a-d) requires that local governments, as a condition of receiving federal disaster mitigation funds, have a Hazard Mitigation Plan (HMP) that describes the process for assessing hazards, risks and vulnerabilities, identifying and prioritizing mitigation actions, and engaging/soliciting input from the community (public), key stakeholders, and adjacent jurisdictions/agencies.

The City of Redlands has adopted Ordinances 2639 and 2485 that require the emergency services chief to be responsible for the development and update of the City of Redlands emergency multi-hazard functional plan and hazard mitigation plan. The multi-hazard functional plan shall provide for the effective mobilization of all of the resources of the City, both public and private, to meet any condition constituting a local emergency, state of emergency, or state of war emergency. The hazard mitigation plan shall provide a well-organized public education and awareness effort involving preparedness and mitigation. These actions include hazard, risk and vulnerability identification, the identification of mitigation action, and the support of mitigation efforts. Such plans shall take effect upon adoption by resolution of the city council. (Ord. 2639 § 3, 2006; Ord. 2485 § 4 [5], 2002). The City of Redlands Title 2 – Administration and Personnel Chapter 2.52.150 – Emergency Organization Ordinance 2639).



1.3. Promulgation Authority

The promulgation authority is vested in the members of the City Council. This Hazard Mitigation Plan was reviewed and approved by the following Promulgation Authorities. (Table 1)

Table 1. Promulgation Authorities

Staff		Contact Information			
Paul Mayor	Foster	City	of	Redlands	
		35 Cajon Street, Suite 200			
		P.	O.	Box	3005
		Redlands, CA 92373			
Jon Mayor Pro Tempore	Harrison	City	of	Redlands	
		35 Cajon Street, Suite 200			
		P.	O.	Box	3005
		Redlands, CA 92373			
Pat Councilmember	Gilbreath	City	of	Redlands	
		35 Cajon Street, Suite 200			
		P.	O.	Box	3005
		Redlands, CA 92373			
Paul Councilmember	Barich	City	of	Redlands	
		35 Cajon Street, Suite 200			
		P.	O.	Box	3005
		Redlands, CA 92373			
John Councilmember	James	City	of	Redlands	
		35 Cajon Street, Suite 200			
		P.	O.	Box	3005
		Redlands, CA 92373			

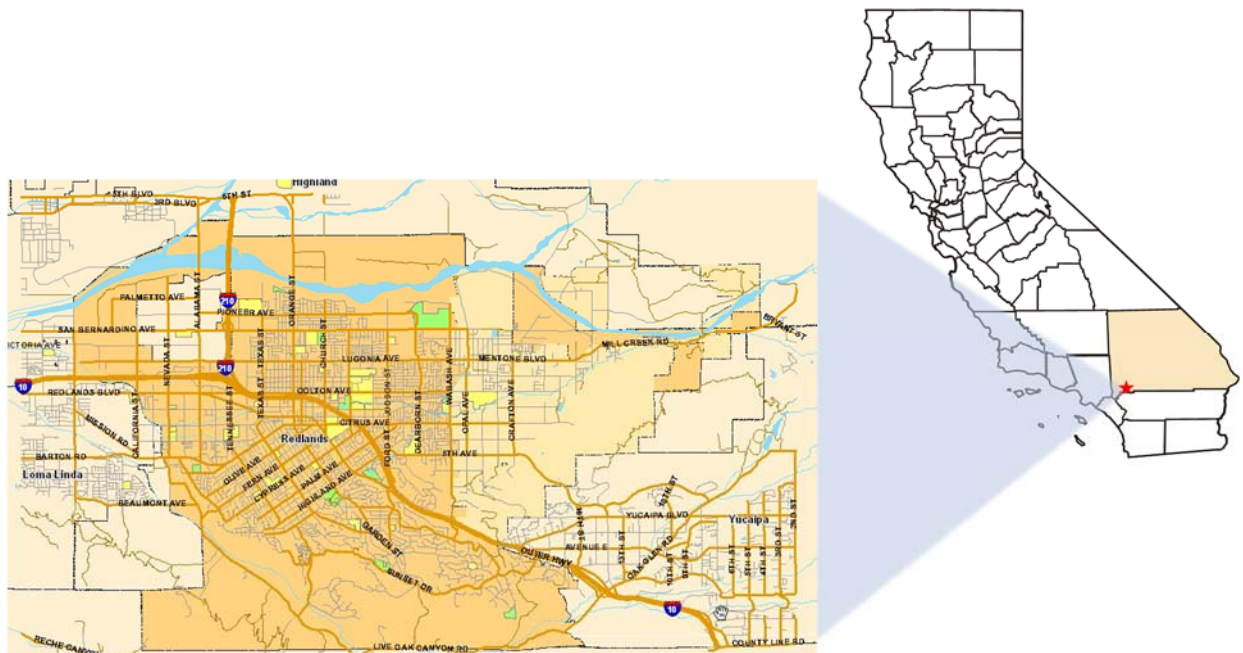


1.4. Community Profile

1.4.1. Physical Setting

The City of Redlands is located in southwestern San Bernardino County, 8 miles east of the City of San Bernardino, and 63 miles east of the Los Angeles metropolitan area. Primarily a residential community, Redlands incorporates approximately 37.5 square miles. The City is located in what is known as the East Valley Corridor of the Inland Empire. (Figure 2)

Figure 2. City of Redlands within San Bernardino County



Features include the Santa Ana River to the north, the Crafton Hills to the east, the San Timoteo Canyon to the south, and the City of Loma Linda to the west. Recognized geographical hazards include the San Andreas Fault Zone, generally located one mile north of the City of Redlands, the San Jacinto Fault Zone, generally located in San Timoteo Canyon, and 100-year flood zones which include the Santa Ana River System to the north, the San Timoteo Creek System generally located in San Timoteo Canyon, and the mission Zanja Creek System, traversing east-west through the city limits. The Interstate 10 (I-10) freeway bisects the City east to west, and State Route 210 junctions from the I-10 Freeway close to the west city limit.



Two (2) principal streams drain into Redlands, each of which presents identifiable flood hazards at peak flows:

■ **The Santa Ana River/Mill Creek**

The Santa Ana River/Mill Creek emerges from its mountain canyon 5 miles northeast of Redlands, spreads out in shallow, braided channels more than a 1.5 mile-wide wash, mantled with fluvial debris. In 1965, 1966, 1969, 1976, 1980, 1992, 1993, and 1995 the flood waters from the upper regions of the Santa Ana River/Mill Creek were responsible for extensive damage to Orange Street and Alabama Street, ranging from washouts from five to six-foot high flood waters, to extensive, permanent damages from uncontrollable runoff from the upper regions of the San Bernardino mountains.

■ **Mission Zanja, also known as Mill Creek Zanja and Mission Storm Drain**

The Mission Zanja was constructed for water supply in 1819. Diverting water from Mill Creek, the Zanja carried water for 12 miles to support the San Bernardino Assistance and surrounding farms and ranches. Today, as it traverses an east/west direction, the Zanja drains major portions of the City through various storm drain systems. During significant storm periods, the Zanja poses a serious threat to the community, and is presently being studied by the U. S. Army Corps of Engineers to determine if Corps funding might be available for design and construction of facilities to remove the flood hazard. The Mission Zanja, from the 2800 block of Mentone Boulevard to the west edge of Sylvan Park, is a designated landmark, and part of the National Register of Historic Places.

(See Table 27 on page for flood events and their impacts on the City of Redlands).

1.4.2. History

Once part of the Spanish Mission lands, Redlands was incorporated in 1888 following an influx of wealthy easterners and mid westerners. Early settlers brought their cultures, traditions and treasures, adding to the City's reputation as a cultural and educational community. Agriculture prospered with the navel orange and many citrus groves still surround Redlands today. More than a hundred years ago the seed which became the city of Redlands was planted by two young Easterners who shared a dream of idyllic agricultural and residential community.

Redlands was the shared dream of Frank E. Brown, a civil engineer and Yale graduate, and E. G. Judson, a New York stock broker, who met in Southern California in late 1870's.

Naming their Redlands colony for the color of the adobe soil, the two busily laid out a city, brought water from the mountains to the community, introduced the newly discovered Washington navel orange, and recruited settlers. It wasn't long before Redlands proudly proclaimed itself the Navel Orange Capital of the World.

One group of early settlers called itself the Chicago Colony and created what is now the downtown business district. They named the principal shopping street for State Street in Chicago.

In 1889, twins Alfred H. and Albert K. Smiley came to Redlands, and the town has changed forever. The Smiley brothers, well known educators and resort owners from New York,



established a tradition of philanthropy with their donation of the A. K. Smiley public library and park in 1889. Two decades later, the Clarence G. Whites gave the prosellis at the Redlands Bowl, and the Robert Watchorns built the Lincoln Shrine next to the library. These and many others built a city that was known as the “Jewel of the Inland Empire.” Many of the jewels are still with us.

The interval from 1920-1930 was another period of growth and prosperity, largely due to the citrus industry. The town’s other “industry,” the University of Redlands, expanded as well and a general increase in population occurred. Another regional contributor was the establishment of Norton Air Force Base, which remained an active military facility until 1994. Because of Redlands’ historic and cultural heritage, the City attracted commissioned military personnel as residents. The closure of Norton Air Force Base, coupled with a declining economy beginning in 1990, had a negative impact on the City’s economic stability.

1.4.3. Climate

Redlands’ climate is typical of Southern California inland areas. Residents experience mild winters, low annual rainfall, and prolonged, dry summers. (Table 2)

Table 2. Average Temperature and Precipitation in Redlands

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual
Avg. Max. Temp. (F)	64.7	66.1	69.1	73.7	78.5	86.7	94.5	94.2	90.1	81.0	72.7	65.8	78.1
Avg. Min. Temp.(F)	39.3	41.3	43.6	46.8	51.1	55.2	60.3	60.6	57.6	51.2	44.0	39.6	49.2
Avg. Total Precipitation	2.72	2.66	2.29	1.18	0.48	0.11	0.06	0.15	0.29	0.69	1.13	1.80	13.55

Redlands, CA – Period of Record Monthly Climate Summary

1.4.4. Demographics

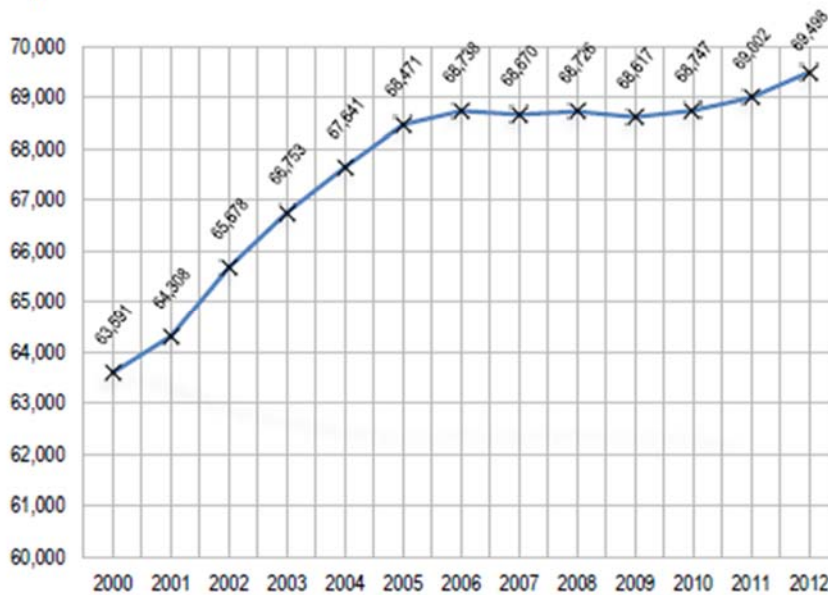
The total population of San Bernardino County is approximately 2,081,313 people (*California Department of Finance, Demographics Unit, 2013*). Most of the County’s population is in the valley areas located in the south western portion of the County. The County’s population has grown by 18%, approximately 371,879 people, since 2000 (population in 2000 was approximately 1,709,434 people). This rate of growth was relatively slower than the population growth in three (3) neighboring counties (Kern, Imperial, Riverside), but much higher than the next three (3) other counties in Southern California (San Diego, Orange, San Luis Obispo).

The population in Redlands is estimated to be 69,916 (US Census, 2012), representing 3.5% of the population residing within San Bernardino County. Historical population estimates for the City are shown in Figure 3. The population in the City has doubled since 2005, with growth of approximately 9.3% between 2000 and 2012.



Figure 3. Historical Population Estimates for the City of Redlands, 2000-2012

Population: 2000 - 2012



Sources: California Department of Finance, E-5, 2012

According to 2000 census data (U.S. Census Bureau, 2010), the population distribution in the City of Redlands is comprised of 23.7% under 18 years old (including 6.0% under the age of 5), 13.1% age 65 and over, leaving 63.2% between the ages of 18 and 65. It was also noted that 24.8% of the population over the age of 5 reported speaking a language other than English at home. 89.9% of Redlands residents over the age of 25 are high school graduates, and 37.5% have attained a Bachelor’s Degree or higher. Median household income for 2012 was reported to be \$66,901, with 11.5% living below the poverty level.

The Southern California Association of Government Report (SCAG Report, 2012) estimates that there are 26,685 housing units in the City of Redlands; 68.3% single family homes, 4.1% are mobile homes, 27.6% are small (2 to 4 unit) multi-family residences.

Population projections for San Bernardino County are available from the California Department of Finance (CA DOF, 1997b). After growing 26% in the decade between 2000 and 2010 (double the growth rate in the City of Redlands), County population growth is expected to slow slightly, with growth of 19% between 2010 and 2020, and an additional 15% between 2020 and 2030. This suggests continued growth in the City of Redlands, albeit at a slower rate than occurred in the last decade.

Estimates for population growth for the City of Redlands have been normalized between different data sets. The numbers represented in these estimates are from the Data Integrated Growth Forecast from the Southern California Association of Governments workgroup. Data on



population has been reconciled between data from the 2010 Census, California Employment Development Department (EDD), and California Department of Finance (DOF). Redlands

2008 – 68,576

2010 – 68,747

2011 – 69,231

2020 – 75,494

2021 – 76,528

2035 – 87,865

1.4.5. Major Employers in Redlands and Vicinity

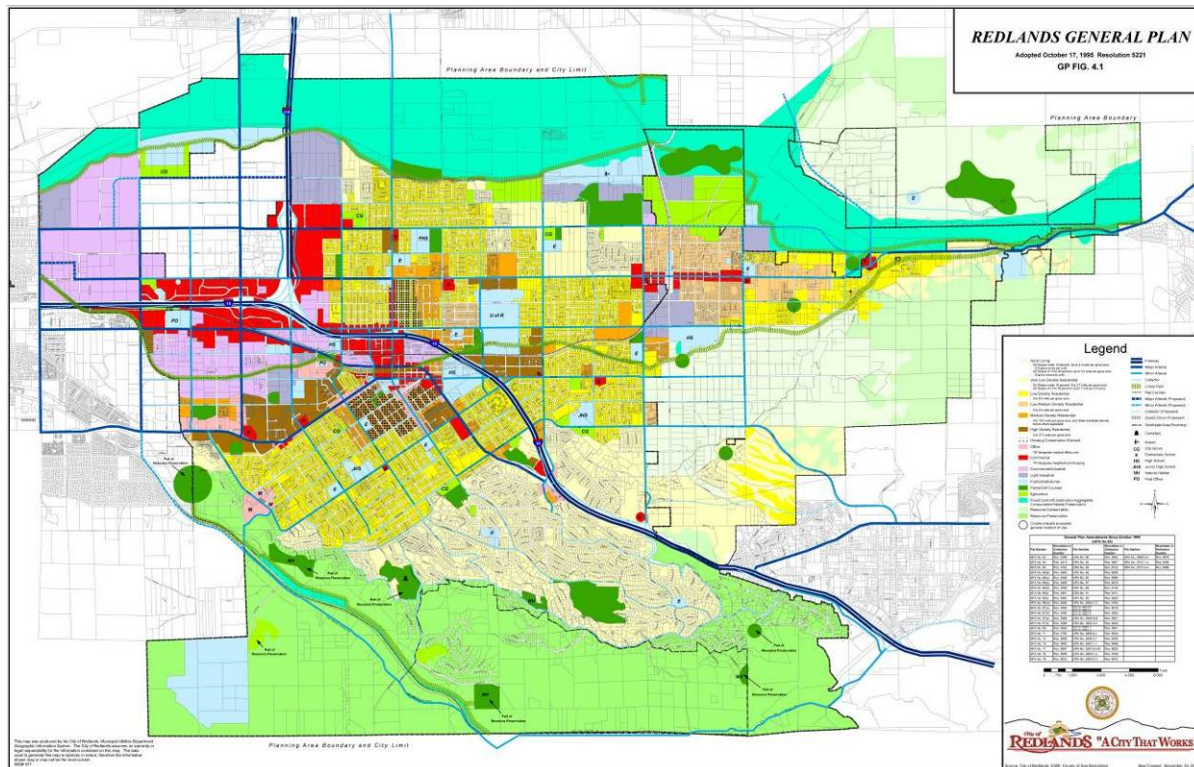
NAME OF EMPLOYERS	NUMBERS OF EMPLOYEES
Environmental Systems Research Institute, Inc.	1,900
Redlands Unified School District	1,843
Redlands Community Hospital	1,250
United States Postal Service	1,400
University of Redlands	547
Lazy Boy West	391
Verizon	1,240
Wal-Mart	420
Loma Linda University and Medical Center	11,582
Jerry L. Pettis, Veterans Hospital	1,660



1.4.6. Existing Land Use

The existing land use in the City of Redlands consists of the following categories: agriculture, airport, commercial and services, industrial, mobile home parks, multi-family residential, open space and recreation, public facilities, schools, single family residential, transportation, utilities, vacant land and water facilities. The distribution of the land uses within the city limits can be seen in Figure 4.

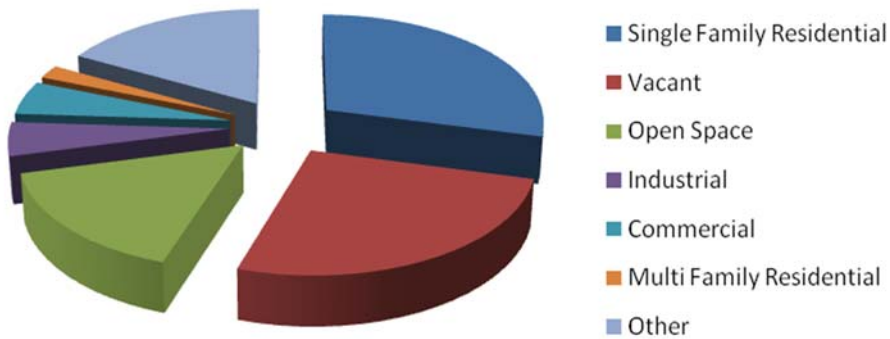
Figure 4. Existing Land Use Map



Major components include: single family residential land use, which represents 29% of land use within the City; vacant land accounts for 26% of land use; open space and recreation land use makes up 16%; industrial land use accounts for 5%; commercial and services land use accounts for 5%; multi-family housing accounts for 2%; and the other categories comprise the remaining portions. (Figure 5).



Figure 5. Existing Land Use Distribution



Commercial, Industrial, and Office development within the City of Redlands Planning area together account for 10% land use. Office development occurs throughout the City, but is particularly concentrated in areas such as the Downtown and Orange Tree Lane areas as well as in the vicinity of Redlands Community Hospital. There are several sites within Redlands that may be termed heavy industrial. Neighborhood shopping centers are distributed to serve most of the developed City.

1.4.7. Development Trends

The City of Redlands is considered “built out” by many. The majority of the projects in the city over the last few years have been redevelopment and infill-type of projects. Since the 2005 HMP, the Citrus Plaza, a 125-acre retail plaza opened to the public. This development represents a significant amount of retail activity and attracts shoppers throughout communities in the inland empire. It is a significant asset to the City’s retail economy.

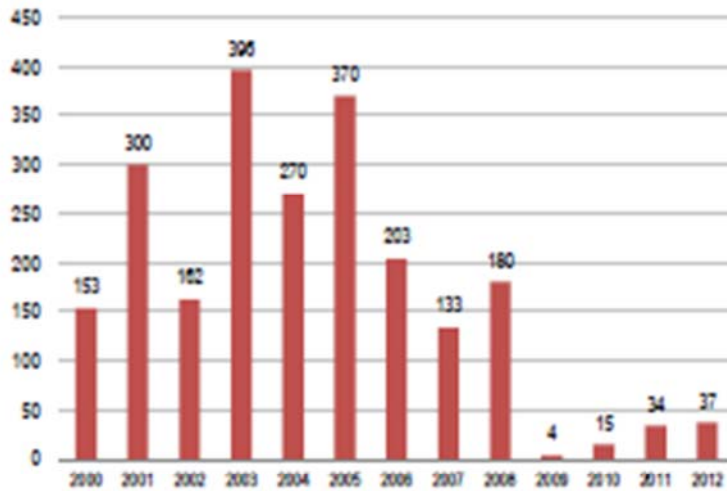
No significant growth is anticipated over the next five (5) years. There are projections for small infill and redevelopment projects, but not of any significant scale. However, the City will require that all future development will adhere to the current building codes and address any potential hazard effects. The City wants to attract development, but not to a point beyond the current limits of its build-out. There will be no significant changes to the overall character and land use trends over the next five years.



Figure 6. Single-Family Housing Production

Total Housing Production

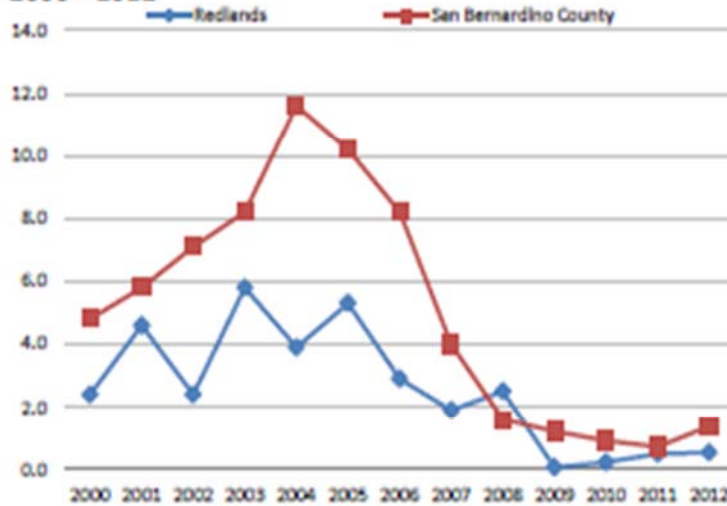
Total Permits Issued for all Residential Units: 2000 - 2012



Source: Construction Industry Research Board, 2000 - 2012

- Between 2000 and 2012, permits were issued for 2,257 new residential units.

Permits Issued per 1,000 Residents for City of Redlands: 2000 - 2012



Sources: Construction Industry Research Board, 2000 - 2012; SCAG

- In 2000, City of Redlands had 2.4 permits per 1,000 residents compared to the overall county figure of 4.8 permits per 1,000 residents.
- For the city in 2012, the number of permits per 1,000 residents decreased to 0.5 permits. For the county overall, it decreased to 1.4 permits per 1,000 residents.



Section 2. Planning Process

2.1. Local Planning Process and Preparing for the Plan

Hazard Mitigation Planning is a process Local governments, State, and Tribal use to identify risks and vulnerabilities associated with natural disasters, and to develop long-term strategies for protecting people and property from future hazard events.

Planning creates a way to solicit and consider input from diverse interests. Involving stakeholders is essential to building community-wide support for the plan. In addition to emergency managers, the planning process involves other government agencies (e.g., zoning, floodplain management, public works, community, and economic development), businesses, civic groups, environmental groups, and schools.

To assist with the updating of the Hazard Mitigation Plan (HMP), the City of Redlands Planning Team was established. The Planning Team is the lynchpin for all activities to update the HMP. The Planning Team was established to define and identify the strategies, goals, activities, and development of the HMP. The Planning Team represents a comprehensive team of subject matter experts from a range of areas that the team felt was affected by the plan or could provide great benefit to the team.

The Planning Team is led by representatives from the City of Redlands Fire Department and Quality of Life Department. The City of Redlands Fire Department and Quality of Life Department representatives will take on the responsibilities of a Project Manager and will facilitate and coordinate Planning Team activities. Additionally, the City of Redlands Fire Department and Quality of Life Department hired a consultant (ICF International) to provide technical support through the process and prepare the final HMP.

The Fire Department, Quality of Life Department, and ICF International also represented the City of Redlands at the San Bernardino County Operational Area (OA) Stakeholder meetings. San Bernardino County OES is leading the effort to coordinate Stakeholders in the Operational Area to update their local HMPs. This effort includes: providing technical support, establishing a platform to encourage the exchange of ideas, and help coordination among neighboring stakeholders. The Fire Department, Quality of Life Department, and ICF International were responsible for attending these meetings and incorporating the material into the City of Redlands planning process.

One of the resource materials provided through the OA Stakeholder meetings was a Table of Contents (TOC). The purpose of the TOC was to ensure all aspects of the HMP requirements were being met and could be found in similar sections in each of the Stakeholders updated HMPs.

This sample TOC was reviewed by the City of Redlands Planning Team and incorporated into the City's HMP update efforts. Using the TOC, the Planning Team conducted a section by section; page by page review of the 2005 HMP. To assist with this effort, a Project Timeline was developed and approved by the Planning Team.



2.1.1. Planning Team

As indicated above, the Planning Team is comprised of representatives from various City departments who have a role in mitigation type of activities/planning. Because Hazard Mitigation Planning involves more than just emergency management, the team included members from other related departments/fields (e.g., zoning, floodplain management, community, and economic development), businesses, civic groups, environmental groups, and schools. It is best when you keep Planning Teams to a manageable number of members. However, the challenge is ensuring that all perspectives are captured and/or included in the process. To achieve this, the Planning Team members acted as liaisons to the greater community; exchanging thoughts on the Hazard Mitigation Plan with other groups in the community. Each Planning Team member was responsible for communicating the direction and status of the planning effort to their outside members and in return they are expected to bring to the team outside perspectives.

Planning Team included representatives from the following City of Redlands Departments:

- **City Manager's Office**
Carl Baker, Public Information Officer
- **Development Services Department**
Chris Boatman, Assistant Planner
- **Development Services Department**
Richard Pepper, Building Official
- **Fire Department**
Jeff Frazier, Fire Chief
- **Fire Department**
Scott McDonald, Battalion Chief
- **Innovation and Technology Department**
Phillip Mielke, GIS Supervisor
- **Municipal Utilities and Engineering**
Chris Diggs, Assistant Utilities Director
- **Municipal Utilities and Engineering**
Fred Mousavipour, Assistant Engineering Director
- **Municipal Utilities and Engineering**
Rosemary Hoerning, Director
- **Police Department**
Rogelio Garcia, Lieutenant
- **Police Department**
Shawn Ryan, Lieutenant
- **Quality of Life Department**
Danielle Garcia, Field Services Manager
- **Quality of Life Department**
Fred Cardenas, Quality of Life Director
- **Quality of Life Department**
Rick Cross, Operations Superintendent



There were a series of meetings held with the Planning Team. Each meeting had a primary focus and provided an opportunity to discuss updates and exchange ideas. Below is a list of the Planning Team meetings (Table 3):

Table 3. Planning Team Meetings

Date	Activity
June 10, 2010	Attended Initial Kick-off meeting conducted by San Bernardino County Fire OES for Multi-jurisdictional Hazard Mitigation Plan
August 10, 2010	Introduction of Planning Team, Review 2005 Plan, Review of Mitigation Priorities, Review of Planning Guide, Strategy for Update
August 24, 2010	Invited stakeholders to attend the Business to Business meeting to solicit public comment and capture input for the revision to the HMP
Sept 2, 2010	Planning team met to conduct Risk Assessment, Review of 2005 Mitigation Strategies and discuss next steps
Sept 22, 2010	Risk Assessment Review by Planning Team, Mitigation Strategy Discussion, and next steps
Nov 10, 2010	Update of 2005 Projects, HAZUS Scenario Review and Discussion
March 8, 2011	Finalization of Section I and II
March 28, 2011	Vulnerability Assessment, Mitigation Goals and Objectives
April 15, 2011	Check-In on Team Progress, Gathering Data on History of Hazards in Community
June 30, 2011	HMP Rough Draft Compilation, Complete Section 1-4 and 6
August 9, 2011	Review of Preliminary Draft by Team
January 11, 2012	Plan Maintenance Design
June 6, 2012	Finalization of Disaster Council Roles
July 29, 2012	Completion of inventory of historical flood/earthquake/flooding events
August 14, 2012	Review of Draft by Team before Public Distribution



2.2. Regional Planning Process and Coordination with Other Jurisdictions, Agencies, and Organizations

The City took great efforts to engage and include as many members as possible. There are many agencies, organizations, businesses and non-governmental entities that contend with natural hazards in and around the City of Redlands. Capturing their input was critical to the success and comprehensiveness of the plans. The challenge was how to engage them without expanding the Planning Team to an unmanageable level. One of the first Planning Team meetings involved this discussion.

The Planning Team members gave special considerations as to what they thought needed to be in the HMP and attempted to identify a person who would represent the areas, thus keeping the Planning Team at a manageable level and still capturing other stakeholder input. As indicated above, the Planning Team members were responsible for liaison roles with outside groups to solicit input and concerns relative to natural and man-made hazards and to determine how their programs could best collaborate with the City's mitigation program.

The following agencies and organizations that were contacted include, but are not limited to, the following:

- San Bernardino County Fire Department Office of Emergency Services
- Non-Governments Organizations
- Educational Institutions
- Local Government Agencies
- Non-Profit Organizations
- Hospitals
- Governor's Office of Emergency Services

As previously mentioned, the City of Redlands was also an active member of the San Bernardino Operational Area Stakeholder Group meetings. These meetings provided an opportunity to coordinate with other cities/towns and special districts in the county. Through this venue, the Planning Team was able to reach out to adjacent jurisdictions and associated special districts to ensure that their efforts and findings were compatible.



As part of this effort, an OA Stakeholder Web Portal was developed to assist the jurisdictions update their HMPs, and encouraged sharing information, resources, and ideas necessary to complete the update process. The Web Portal also provide another venue to coordinate with other cities/towns and Special Districts. A list of the OA Stakeholder Meetings is listed below:

- | | | |
|--|---|---|
| <ul style="list-style-type: none"> ■ June 10, 2010
Stakeholders
Ontario Police Department
10:00 a.m. to 12 Noon | <ul style="list-style-type: none"> ■ October 28, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ October 28, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |
| <ul style="list-style-type: none"> ■ July 1, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ December 2, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ December 2, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |
| <ul style="list-style-type: none"> ■ July 7, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ January 11, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ January 11, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |
| <ul style="list-style-type: none"> ■ July 15, 2010
Stakeholders
Ontario Police Department
9:00 a.m. to 12 Noon | <ul style="list-style-type: none"> ■ January 20, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ January 20, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |
| <ul style="list-style-type: none"> ■ July 29, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ January 27, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ January 27, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |
| <ul style="list-style-type: none"> ■ August 12, 2010
Stakeholders
Ontario Police Department
10:00 a.m. to 12:00 a.m. | <ul style="list-style-type: none"> ■ February 17, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ February 17, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |
| <ul style="list-style-type: none"> ■ August 26, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ March 10, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ March 10, 2011
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |
| <ul style="list-style-type: none"> ■ September 9, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ September 9, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. | <ul style="list-style-type: none"> ■ September 9, 2010
Stakeholders
Conference
10:00 a.m. to 11:00 a.m. |



2.3. Public Involvement/Outreach

Public involvement was solicited throughout the update process, as well as, since the approval and adoption of the HMP in 2005. Since the 2005 HMP approval, the City has taken several steps to educate the public on the hazards facing the community and had several public forums where mitigation projects were discussed and identified. At all events, public opinion and comments are solicited.

The Planning Team also considered the possibility of including public members on the Planning Team. However, it was determined that having the Planning Team members liaison with the public would better serve and capture the public interest.

During this process, the City also used several platforms to reach out and inform the public of the HMP update. Public Involvement consisted of 1) public meetings; which gave the public the direct opportunity to comment on hazard specific information and projects, 2) City website postings, 3) CERT team's public hearings.

Below is a summary list of the public outreach:

2.3.1. Public Meetings

- Redlands Disaster Council
- Redlands City Council Meeting
- RUSD Local Mitigation Plan Citizens Committee Meeting
- San Bernardino Co FD OES Pre-Disaster Mitigation (PDM) Grant & Hazard Mitigation Plan Meeting
- Business to Business Hazard Mitigation Plan Meeting – August 24, 2010

2.3.2. City Website Postings

- Fire Chief Mass Email Campaign to former members of safety commissions, community disaster council members and other members of the community in October 2010
- Posting to Website on 10/4/2011 upon approval of the City Council

2.3.3. Public Hearings

- City Council Meeting to appropriate grant amount to implement the HMP Update process 12/7/2010
- City Council Meeting to approve contract with ICF to perform the update to the City's HMP 8/3/2010
- City Council Meeting to review and make recommendations on the HMP 8/4/2011



2.3.4. Adoption by Local Governing Body

The City Council is the legislative body of the City of Redlands. It decides policy for the municipal government, enacts laws, and oversees all activities of the City. The Council also serves as the governing body of the City of Redlands Redevelopment Agency.

The Council has significant control of the administrative function because it appoints the City Manager. It also directly appoints the City Attorney, the City's independent auditors, and all board and commission members who serve as unpaid advisors to the City Council.

The Hazard Mitigation Plan update for the City will be adopted by the City Council in an open forum available for public comment upon approval of the plan by FEMA and concurrence with the Governor's Office of Emergency Services.

Section 3. National Flood Insurance Program

3.1. City of Redlands and the Community Rating System

What is the Community Rating System and how does it affect me? As a "CRS Community," Redlands has committed to a variety of mitigation measures that will progressively lower flood insurance premiums for those residents whose properties are located within the floodplain and require the added level of insurance protection provided through the National Flood Insurance Plan. For more information about the Community Rating System and steps for the City to gradually increase our rating, please access <http://www.fema.gov/business/nfip/crs.shtm>.

The City of Redlands has participated with the NFIP since 10/01/2007 and is a class 9. We currently have the Flood Control, ADA Ramps, Sidewalks, Trees and Park (FAST) Program implemented to inform the City of Redlands residents of funding needs for critical infrastructure and to solicit residents input regarding the preparation of a possible ballot measure to provide revenue to meet those needs.

The City of Redlands sends out notifications to residents upon receipt of FEMA Letter of Map Revisions (LOMR) Letters. Residents that reside in flood prone zones are provided brochures about the National Flood Insurance Plan. Public notices are published in the San Bernardino County Sun newspaper, Federal Register and Flood Hazard Mapping website.

Our continued compliance include community outreach, LOMR notifications, Flood Insurance brochure and provide FEMA Mapping tools and provide tools on City of Redlands website.

There are no repetitive loss properties reported since the approval of the 2005 Hazard Mitigation Plan.



Section 4. Hazard Assessment

4.1. Assess the Hazard

As discussed, the planning process was organized around the Table of Content (TOC). One of the main sections in the TOC is Risk Assessment. The Risk Assessment section includes four (4) basic steps; 1) hazard identification and screening; 2) hazard profiling; 3) hazard exposure; and, 4) hazard vulnerability. The Planning Team had facilitated discussions around each of these steps.

The first step in this process was to identify all of the natural hazards present in the community. The Planning Team started with the 2005 HMP and augmented as necessary. This augmentation considered both adding and removing of hazards to ultimately create a list of all potential natural hazards in the community. The Planning Team utilized several sources to ensure they were considering all potential hazards. A summary of the list of material reviewed is: the 2005 San Bernardino County Operational Area HMP, the State of California HMP, FEMA “How-to Guides”, the 2005 City of Redlands Local HMP, and several other surrounding community Local HMPs. After the list of potential hazards in the community was generated, the hazards were screened.

The intent of screening of hazards is to help prioritize which hazard creates the greatest concern in the community. Because the 2005 HMP process used to rank hazards (Critical Priority Risk Index (CPRI) software) is not being utilized again, an alternative approach was implemented.

The Planning Team agreed to utilize a non-numerical ranking system for the HMP update process. This process consists of generating a qualitative ranking (High, Medium, or Low) rating for: 1) *Probability*, and, 2) *Impact* from each hazard. To further assist with the process, the following definition of “High”, “Medium”, and “Low” probability and impacts are being provided (NOTE: these definitions were utilized in the 2005 HMP process and can be found on page 27):

■ Probability

- *High* Highly Likely/Likely
- *Medium* Possible
- *Low* Unlikely

■ Impact

- *High* Catastrophic/Critical
- *Medium* Limited
- *Low* Negligible



The hazards were then placed into a matrix with the appropriate/corresponding box/cell Table 4 below is an example of how the process will capture the results.

Table 4. Sample Hazard Assessment Matrix

		Impact		
		High	Medium	Low
Probability	High			
	Medium			
	Low			

After all hazards had been analyzed; the Planning Team then determined which “Probability” and “Impact” category (i.e., High Impact; High Probability, Medium Impact) the community will focus on over the next five (5) years. An example of how the hazards may be prioritized is provided in Table 5 below (Red equaling high priority):

Table 5. Sample Hazard Prioritization Matrix

		Impact		
		High	Medium	Low
Probability	High			
	Medium			
	Low			

After identifying the “Higher” priority hazards in the community, each of the “High” priority hazards were profiled. The hazard profiling include the incorporation of all new information, material, and reports to better help the Planning Team and the community understand the hazard.

Additionally, for each of the profiled hazards, the Planning Team then analyze the community’s exposure to each hazard (inventory of assets) and the potential impact under scenario events. The Planning Team used HAZUS results from a recent project completed within San Bernardino County to produce this information and is located with San Bernardino County Office of Emergency Services.

4.2. Set Goals

The Planning Team validated and identified new Goals and Objectives for the HMP update. The first step the Planning Team took was to review the hazard exposure and scenario impacts



developed during the Risk Assessment portion of the process. With a firm understanding of the risk the community is potentially facing, the Planning Team then re-evaluated the 2005 Hazard Mitigation Plan Goals and Objectives; assessed their status and effectiveness in meeting the 2005 Mitigation Measures, and identified new Goals and Objectives located in Section 7.2 beginning on page 100. The following provides an overview of the City of Redlands 3 overall Mitigation Goals which remain the same priorities:

1. Goal No. 1 - Earthquakes

To reduce both the short and long term effects of earthquakes on the City of Redlands.

2. Goal No. 2 - Floods

To reduce both the short and long term effects of the 100-year flood plain as defined in the Flood Insurance Rate Map (FIRM) and the City of Redlands General Plan.

3. Goal No. 3 – Wildfires

To mitigate or reduce the risk of fires in the City of Redlands designated urban wildfire interface high fire hazard area.

As part of this process, the Planning Team also reviewed the City’s General Plan, the State of California HMP, the San Bernardino County Operational Area HMP, Floodplain Management Plans, Task Force After-Action Reports and/or documents, and adjacent local jurisdiction HMPs to ensure the Goals and Objectives were comprehensive and compatible.

4.3. Review and Propose Mitigation Measures

After the Goals and Objectives were established, the Planning Team then turned to identifying projects under each Goal and Objective that could be implemented to help reduce and/or eliminate the impacts from the priority hazards. As part of this process, the Planning Team reviewed the projects in the 2005 HMP to determine which have been completed, which are ongoing, and which were deferred. For projects that were not completed the Planning Team validated whether or not the project was necessary.

With an understanding of past accomplishments and potential exposure from the Risk Assessment section, the Planning Team identified projects that will help reduce and/or eliminate the risk for the “High” priority hazards. After a list of all possible projects was identified, the Planning Team prioritized the projects.

To assist with this effort the Planning Team adopted the STAPLEE methodology. STAPLEE stands for:

- **Social**—The public must support the overall implementation strategy and specific mitigation actions. Therefore, the projects will have to be evaluated in terms of community acceptance.
- **Technology**—It is important to determine if the proposed action is technically feasible, will help to reduce losses in the long term, and has minimal secondary impacts. Determine whether the alternative action is a whole or partial solution, or not a solution at all.



-
- **Administrative**—Under this part of the evaluation criteria, examine the anticipated staffing, funding, and maintenance requirements for the mitigation action to determine if the jurisdiction/special district has the personnel and administrative capabilities necessary to implement the action or whether outside help will be needed
 - **Political**—Understanding how your current community and State political leadership feels about issues related to the environment, economic development, safety, and emergency management. This will provide valuable insight into the level of political support you may have for the mitigation activities and programs. Proposed mitigation objectives sometimes fail because of a lack of political acceptability.
 - **Legal**—Without the appropriate legal authority, the action cannot lawfully be undertaken. When considering this criterion, determine whether your jurisdiction has the legal authority at the State, or local level to implement the action, or whether the jurisdiction must pass new laws or regulations. Each level of government operates under a specific source of delegated authority. As a general rule, most local governments operate under enabling legislation that gives them the power to engage in different activities. Identify the unit of government undertaking the mitigation action, and include an analysis of the interrelationships between local, regional, State, and Federal governments. Legal authority is likely to have a significant role later in the process when your State, or community will have to determine how mitigation activities can best be carried out, and to what extent mitigation policies and programs can be enforced.
 - **Economic**—Every local government experiences budget constraints at one time or another. Cost-effective mitigation actions that can be funded in current or upcoming budget cycles are much more likely to be implemented than mitigation actions requiring general obligation bonds or other instruments that would incur long-term debt to a community. Local communities with tight budgets or budget shortfalls may be more willing to undertake a mitigation initiative if it can be funded, at least in part, by outside sources. “Big ticket” mitigation actions, such as large-scale acquisitions and relocation, are often considered for implementation in a post-disaster scenario when additional Federal and State funding for mitigation is available.
 - **Environmental**—Impact on the environment is an important consideration because of public desire for sustainable and environmentally healthy communities and the many statutory considerations, such as NEPA, to keep in mind when using Federal funds. The Planning Team needed to evaluate whether, when implementing mitigation actions, there would be negative consequences to environmental assets such as threatened and endangered species, wetlands, and other protected natural resources.

In addition to the STAPLEE methodology, the Planning Team incorporated other criteria/factor questions into the process to help engage and solicit input from members. Examples of these criteria/factor questions are:

- **Does the Action:**
 - Solve the problem?
 - Address Vulnerability Assessment?
 - Reduce the exposure or vulnerability to the highest priority hazard?



- Address multiple hazards?
- Address more than one (1) Goal/Objective?
- Benefits equal or exceed costs?

■ **Can the Action:**

- Be implemented with existing funds?
- Be implemented by existing state or federal grant programs?
- Be completed within the 5-year life cycle of the LHMP?
- Be implemented with currently available technologies?

■ **Will the Action:**

- Be accepted by the community?
- Be supported by community leaders?
- Adversely impact segments of the population or neighborhoods?
- Require a change in local ordinances or zoning laws?
- Result in legal action such as a lawsuit?
- Positively or negatively impact the environment?
- Comply with all local, state, and federal environmental laws and regulations?

■ **Is there:**

- Sufficient staffing to undertake the project?
- Existing authority to undertake the project?

After going through this process for each and every project, the Planning Team will then have the ability to identify the higher priority projects.



4.4. Draft the Hazard Mitigation Plan

The Hazard Mitigation Plan Update was drafted by the Quality of Life Department representative and the ICF team, based on input and comments provided by the Planning Team. As indicated previously, the Planning Team adopted the new Table of Content (TOC) format for the HMP update. The proposed TOC is closely related to the 2005 HMP format but there are slight differences. The Planning Team deemed this revision prudent and felt that it provided a better format of the HMP update. Where appropriate, information from the 2005 HMP was validated and/or revised to reflect current conditions and incorporated into the new format.

In addition to the TOC, the Planning Team also uses the FEMA Guidance and materials generated for the San Bernardino Operational Area HMP project. This material aided in the Planning Team's understanding of the level of detail and type of information that is excepting in each section.

Each section was reviewed and updated as necessary. While some Planning Team members were responsible for the updating select sections, all members were required to review and comment on the entire HMP. The recommendations were provided orally during the March 28, 2011 meeting and are as follows:

Community Development Services

- Develop capital improvement projects that will help mitigate the loss of life and property caused Fire, Flood, Earthquake and Drought.
- Recommend to adopt 2010 Building and Safety Codes

Municipal Utilities and Engineering

- Hire a consultant to develop a Drainage Master Plan for City of Redlands
- Partner with Southern California Edison, SoCal Gas Company and other special districts to maintain and replace old equipment.
- Recommend to update Ordinance 2151 Water Conservation Plan

Fire Department

- Provide weed abatement in fire prone areas based on Fire Hazard Severity Map in Figure 8 on page 28.
- Provide windshield surveys to identify hazards in the City.

Once the HMP update was drafted, the Planning Team provided opportunities for the public to review and comment on the plan. After the public comment period was closed, the Planning Team finalized the HMP update and forwarded to Cal EMA and FEMA for approval.

The documentation for the public comments is not available at this time and will be documented and updated during the plan review and update.



Section 5. Risk Assessment

The goal of mitigation is to reduce the future impacts of a hazard including property damage, disruption to local and regional economies, and the amount of public and private funds spent to assist with recovery. However, mitigation should be based on risk assessment.

A risk assessment measures the potential loss from a hazard event by assessing the vulnerability of buildings, infrastructure, and people. It identifies the characteristics and potential consequences of hazards, how much of the community could be affected by a hazard, and the impact on community assets.

In “Understanding Your Risks: Identifying Hazards and Estimating Losses” (FEMA, 2001), FEMA identifies four (4) major steps in the risk assessment process, as follows:

1. Identify hazards (Section 5.1)
2. Profile hazard events (Section 5.2)
3. Inventory assets (Section 5.3)
4. Estimate losses (Section 5.4).

As noted above, each of these steps is discussed in a separate sub-section of Section 5.

5.1. Hazard Identification

5.1.1. Hazard Screening Criteria

The City of Redlands HMP Planning Team assembled a list of potential hazards for screening, including the following fourteen (14) natural and manmade hazards:

- Wildfire
- Flooding
- Earthquake
- Energy/Power Outage/Excessive Heat
- Tornado
- Mudslide/Landslide
- Crop Losses/Freezing
- Dam Breach
- Windstorm
- Drought
- Disease
- Infestation
- Chemical Agents (Chemical, Biological, Radiological, Nuclear)
- Chemical/Hazardous Materials (HazMat) Spills.



5.1.2. Hazard Assessment Matrix

The intent of the hazard screening is to prioritize the hazards that are of the greatest concern to the City. Because the process used to rank hazards in the 2005 City of Redlands Local HMP, the Critical Priority Risk Index (CPRI) is not being utilized for the update, an alternative approach was taken.

The Planning Team implemented a qualitative ranking system for the hazard assessment update; a non-numerical ranking (“High”, “Medium” or “Low”) was determined by the Planning Team for each hazard’s 1) probability of occurrence and 2) potential impact. In addition, the Planning Team assessed whether each hazard had the potential for mitigation.

For each identified hazard, the Planning Team discussed and evaluated hazard probabilities and potential impacts, utilizing the following categories and definitions (for consistency, these definitions are the same as those utilized in the 2005 HMP development process):

■ Probability

- *High: Highly Likely/Likely.* There may or may not have been historic occurrences of the hazard in the community or region but experts feel that it is likely that the hazard will occur in the community. Citizens feel that there is a likelihood of occurrence.
- *Medium: Possible.* There may or may not have been a historic occurrence of the hazard in the community or region but experts feel that it is possible that the hazard could occur in the community. Citizens may feel that there is a likelihood of occurrence.
- *Low: Unlikely.* There have been no historic occurrences of the hazard in the community or region and both experts and citizens agree that it is highly unlikely that the hazard will occur in the community.

■ Impact

- *High: Catastrophic/Critical.* Both experts and citizens feel that the consequences will be significant in terms of building damage and loss of life.
- *Medium: Limited, but not insignificant.* Consequences are thought to be modest in terms of building damage and loss of life, limited either in geographic extent or magnitude.
- *Low: Negligible.*



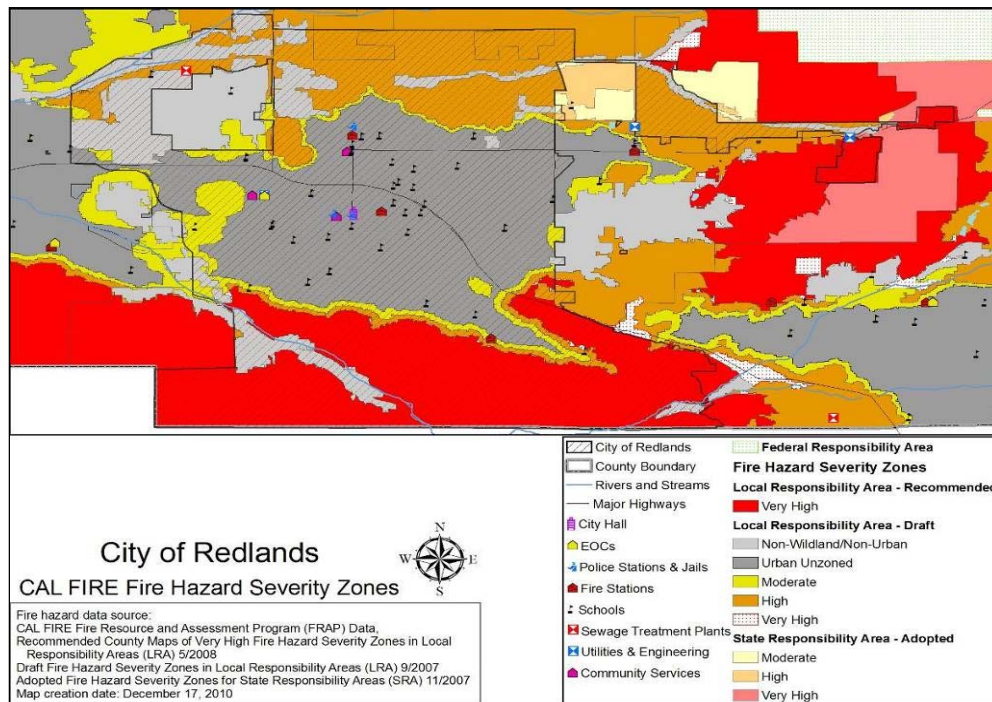
The hazard assessments for the fourteen (14) hazards identified by the Planning Team are summarized below.

1) Wildfire

Probability—High, Impact—Medium

Significant wildfires have occurred in the past, and conditions exist that make future fires likely. Redlands is located in a region with relatively high temperatures, low humidity, and low precipitation during the summer, followed by a fall season that includes high velocity, very dry Santa Ana winds. The California Department of Forestry and Fire Protection’s (CAL FIRE) map of fire hazard severity zones is given in Figure 8.

Figure 8. Fire Hazard Severity Zones in the Vicinity of the City of Redlands



Historically, fires in the City of Redlands have started in either San Timoteo or Live Oak Canyon and burn from a western to easterly direction, driven by prevailing winds and topography. These wildfires have created the following damage: In the last 20 years, there were 30 fire perimeters. These fires damaged 14 structures, 75 properties (parcels) and a total of 452 acres. The vulnerability still exists that can impact homes and historical structures; however mitigation activities are on-going to reduce loss of said structures.

The Planning Team noted that there are potential mitigation activities to reduce wildfire risk. Please refer to Section 7.2.1 Page 100. These include, for example, on-going activities such as implementing building construction standards and means for private on-site water storage



facilities for sites that are not served by the fire district, and requiring defensible space around all new construction.

2) Flooding

Probability—High, Impact—High

Destructive flooding is a common occurrence in the City of Redlands. As shown by the Flood hazard areas mapped by FEMA in the recently updated Digital Flood Insurance Rate map (DFIRM) Additionally, the City of Redlands has the potential to be at risk for alluvial fan flooding, as mapped by the Alluvial Fan Task Force (Figure 9) .Areas potentially containing Alluvial Fans as mapped by the Alluvial Fan Task Force (2010); regional (top), Close-up of Redlands and Vicinity (bottom)

Figure 9. FEMA Flood Hazard Areas for the City of Redlands

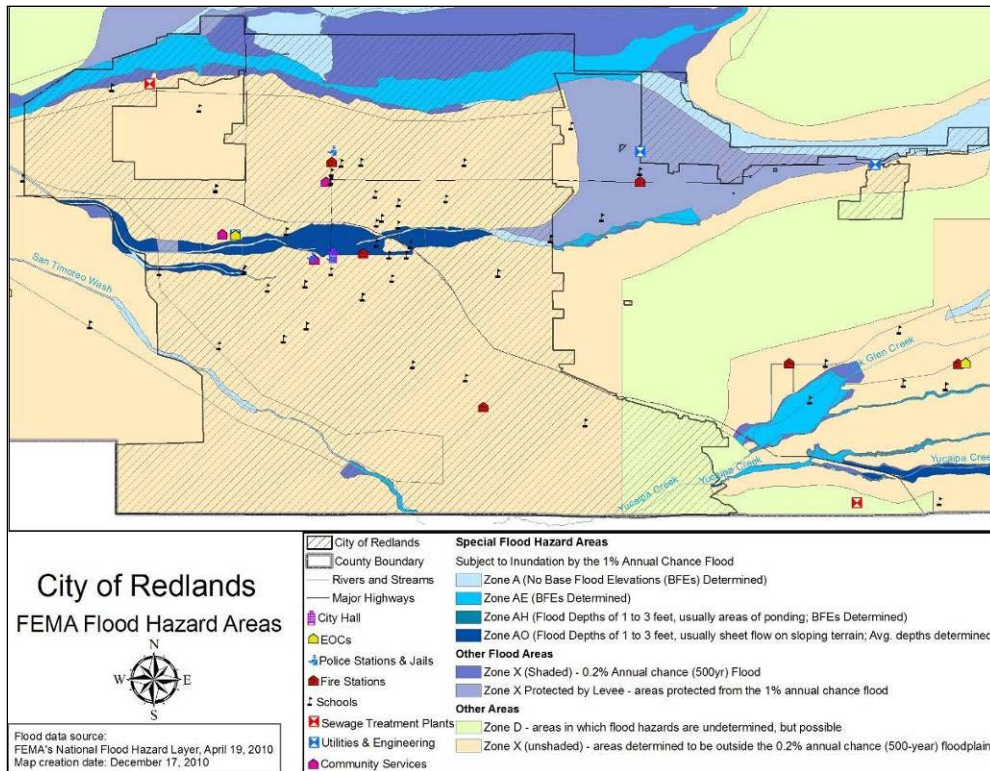
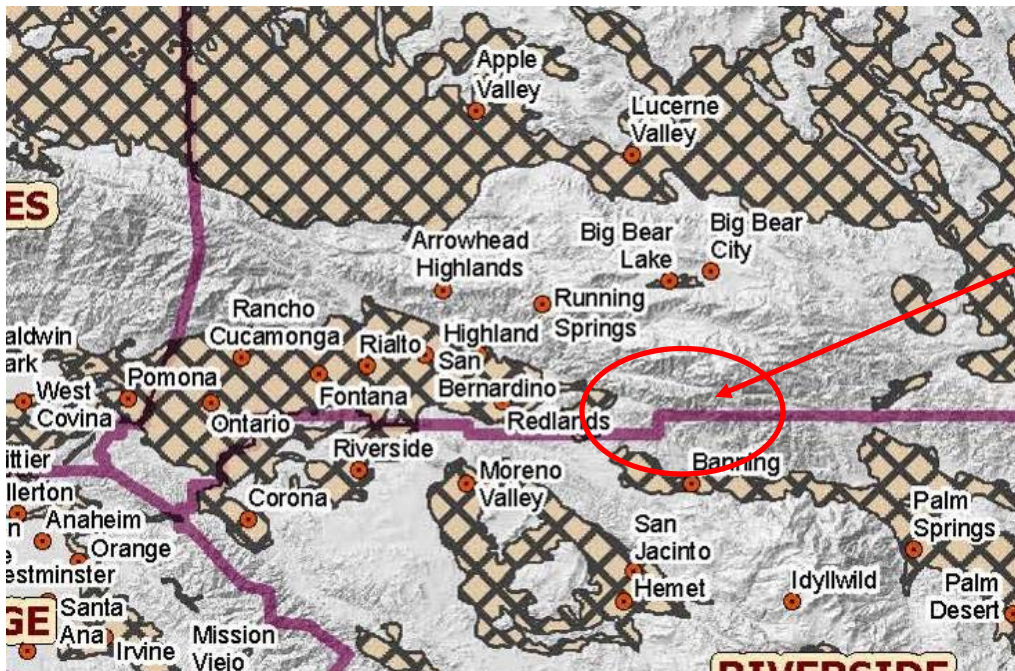
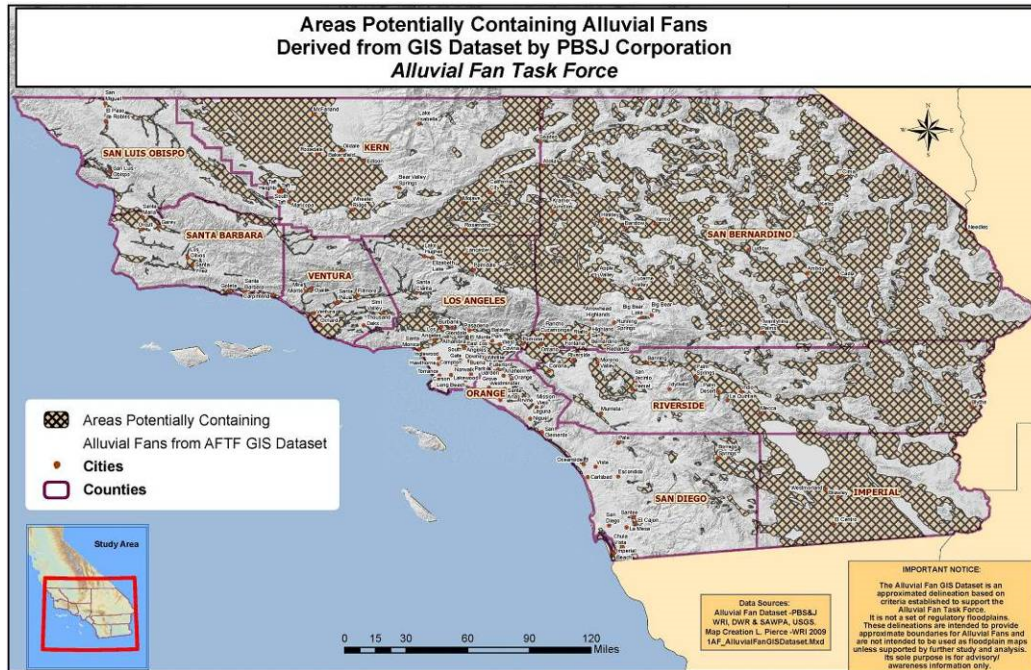




Figure 10. Areas Potentially Containing Alluvial Fans as mapped by the Alluvial Fan Task Force (2010); Regional (top), Close-up of Redlands and Vicinity (bottom)





Significant flood events impacting the City of Redlands include the December 1966 Flood (which resulted in \$2.4 million in response and recovery costs to impacted cities), the September 1976 Flood (\$5.4 million), and the February 1980 Flood (\$420,000). More recently, there was a major flood in 1993, Federally Declared Disaster 979 resulted in \$4.2 million in damage and resulted in the collapse of two major bridges. In the past 3 years, there have been several Federally Declared Disasters that include the County of San Bernardino as a designated county. Damage estimates for these events have not exceeded \$1 million on any one event. The most severe of the recent flooding events occurred December 2010 - January 2011, during which time the City incurred upwards of \$600,000 in damage to its public infrastructure.

The Planning Team noted that there are potential mitigation activities to reduce flood risk. These include on-going activities, such as policies in the General Plan ensuring that property built on flood plains subject to the 100-year flood are provided adequate protection from floods, and preserving as open space areas that can't physically be mitigated.

The impacts remain high and will result in loss of property and structures in the community will result in billions of dollars in response and recovery.

3) Earthquake

Probability—High, Impact—High

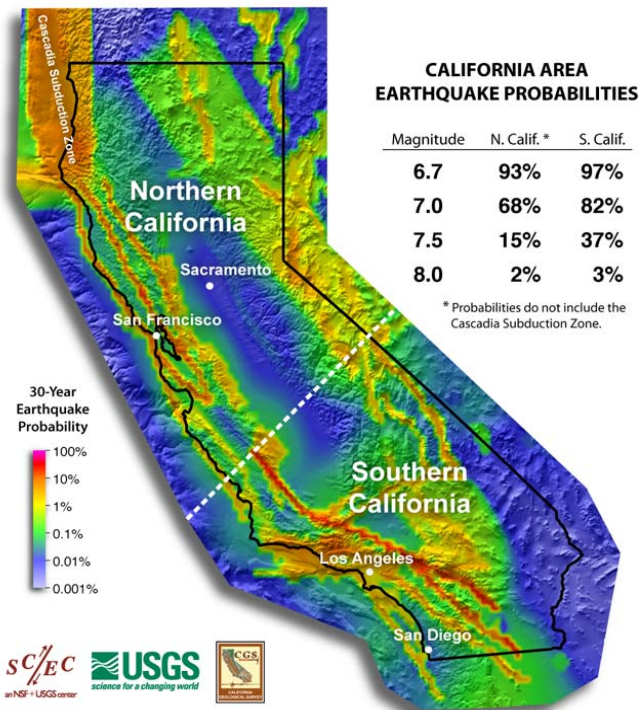
The probability of a significant (M6.7 or greater) earthquake occurring in Southern California in the next 30 years has been estimated to be 97% by the 2007 California Working Group on Earthquake Probabilities¹, as shown in Figure 11. California Area 30-Year Earthquake Probabilities. (USGS Open-File Report 2007-1437)

Earthquakes have the potential to cause widespread building damage, economic loss, and population impacts such as injury, death, and displacement.

¹ 2007 Working Group on California Earthquake Probabilities (2007 WGCEP), 2008, ***The Uniform California Earthquake Rupture Forecast, Version 2 (UCERF 2)***: U.S. Geological Survey Open-File Report 2007-1437 and California Geological Survey Special Report 203 [<http://pubs.usgs.gov/of/2007/1437/>].



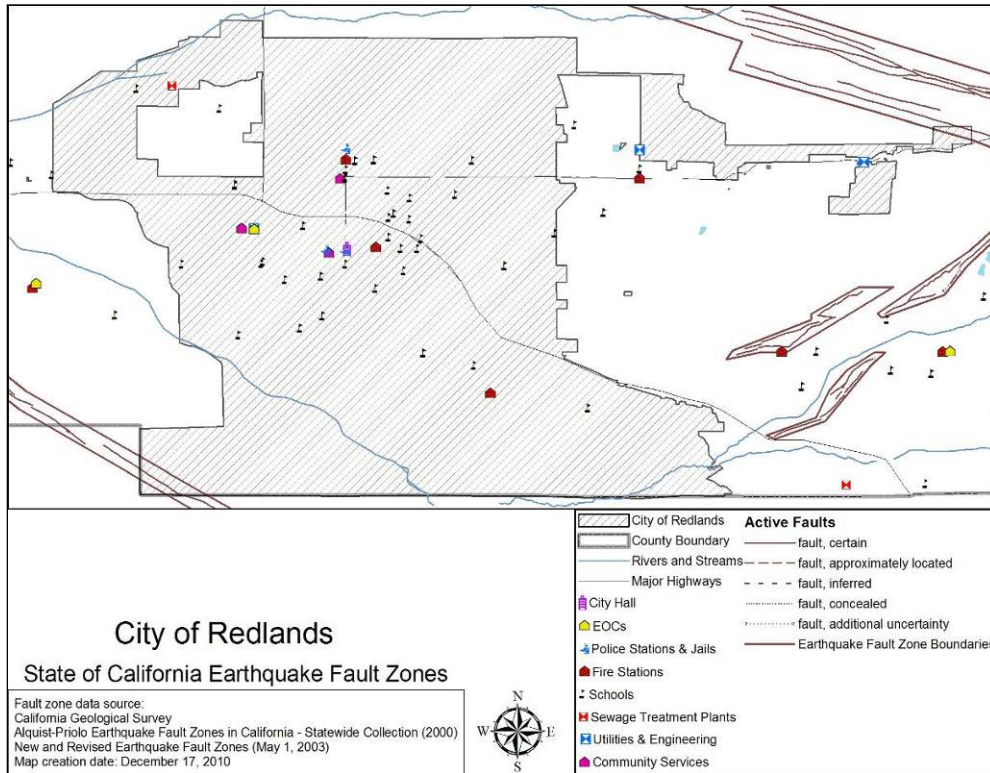
Figure 11. California Area 30-Year Earthquake Probabilities (USGS Open-File Report 2007-1437)



The City of Redlands is geographically located between active traces of the San Andreas Fault (located to the northeast of the City) and the San Jacinto Fault (located to the southwest of the City). Only small sections of the City are subject to surface fault rupture hazards, as shown in the Alquist-Priolo Earthquake Fault Hazard Zones in Figure 12. Alquist-Priolo Earthquake Fault Hazard Zones in the City of Redlands, the City would be subject to significant ground shaking and associated secondary hazards (e.g., liquefaction) from earthquake events on the San Andreas, San Jacinto, and other nearby faults. For example, for the M7.8 “ShakeOut” scenario earthquake on the Southern San Andreas Fault, building damage alone in the City of Redlands is expected to exceed \$1.1 billion dollars. (See page 81-83) for additional information on ShakeOut and other Earthquake scenarios molded of the risk assessment).



Figure 12. Alquist-Priolo Earthquake Fault Hazard Zones in the City of Redlands



The Planning Team concluded that there are potential mitigation activities to reduce the risk of damage in earthquakes. These include structural mitigation of vulnerable building structures and infrastructure facilities.



4) Energy/Power Outage/Excessive Heat

Probability—Medium, Impact—Medium

According to the CDC², "...conditions of extreme heat are defined as summertime temperatures that are substantially hotter and/or more humid than average for location at that time of year." Exposure to extreme heat can result in illness (such as heat stroke or heat exhaustion) or death for those at greatest risk, including³:

- Infants and children up to four years of age;
- People who overexert during work or exercise;
- People 65 years of age or older;
- People who are ill or on certain medications; and
- People who are overweight.

While extreme heat can occur virtually anywhere in San Bernardino County, measures to prevent illness are generally common sense, including staying cool indoors, keeping hydrated, limiting physical activity, and monitoring those at highest risk.

During conditions of extreme heat, the increased use of electricity can result in power emergencies, including power outages.

Recent extreme heat events within San Bernardino County include a 2006 Excessive Heat & Power Outage event affecting the Valley communities, which escalated to a Stage One CAISO Power Emergency, and a 2010 incident impacting the Southeastern Desert Region. Therefore, the Planning Team determined that both the probability and impact of excessive heat and associated power outage are Medium, and that mitigation measures were possible.

5) Tornado

Probability—Low, Impact—Medium

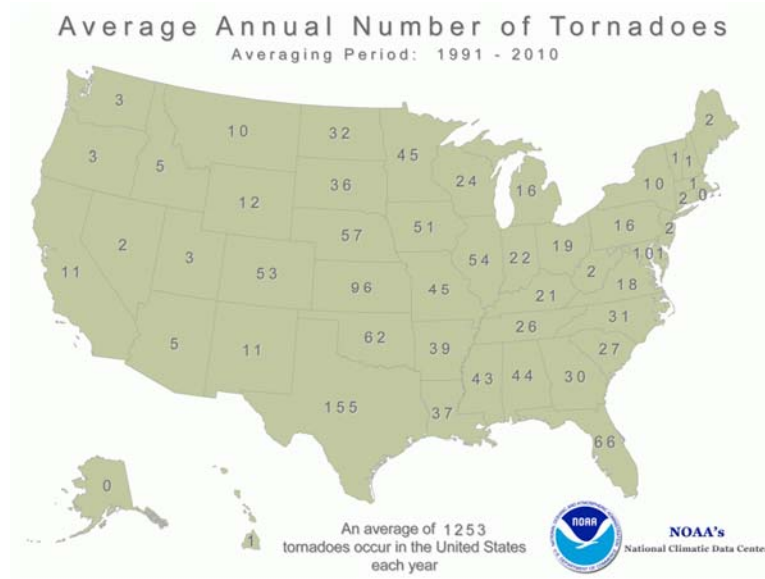
Tornadoes occur infrequently in California, which has a statewide average of just 5 tornadoes a year. This is significantly less than states located in the US' "tornado alley", which can experience as many as 50–100 tornadoes per year, as shown in Figure 13. In addition, most California tornadoes are considered "weak"; the historical average occurrence rate of Strong – Violent (F2-F5) tornadoes in California is zero, as shown in Figure 14.

² http://www.bt.cdc.gov/disasters/extremeheat/heat_guide.asp

³ California Department of Health Services "Fast Facts – Preventing Summer Heat Injuries", PS18, <http://www.cdph.ca.gov/Pages/NR2009-60.aspx>

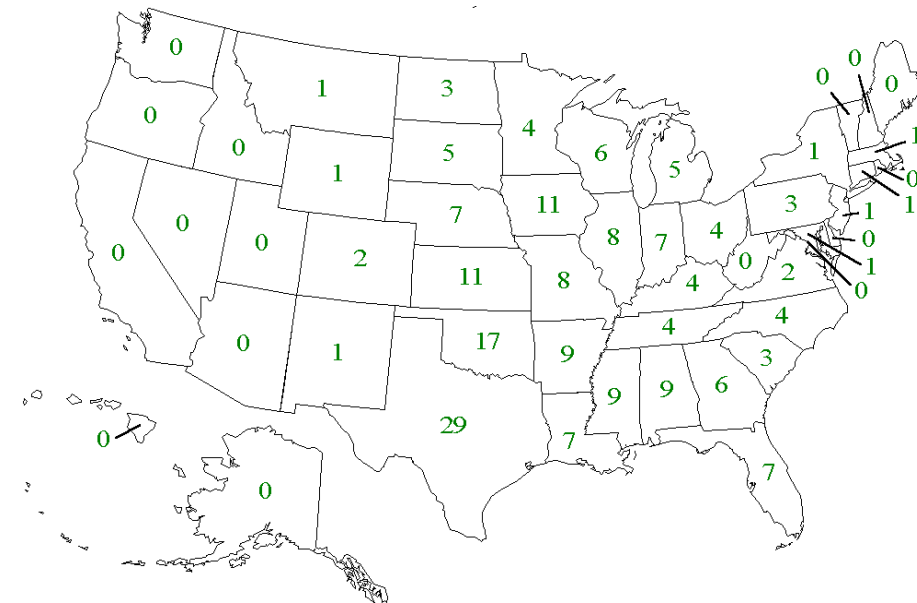


Figure 13. Average Annual Number of Tornadoes by State, 1991-2010



National Climatic Data Center, 2008, <http://www.ncdc.noaa.gov/oa/climate/severeweather/tornadoes.html>

Figure 14. Average Annual Number of Strong-Violent (F2-F5) Tornadoes by State, 1950-1995



(National Climatic Data Center, 2008, <http://www.ncdc.noaa.gov/oa/climate/severeweather/tornadoes.html>)

There were no significant tornado events in San Bernardino County between 2005 and 2010. Accordingly, the Planning Team concluded that while the probability of tornado occurrence in the



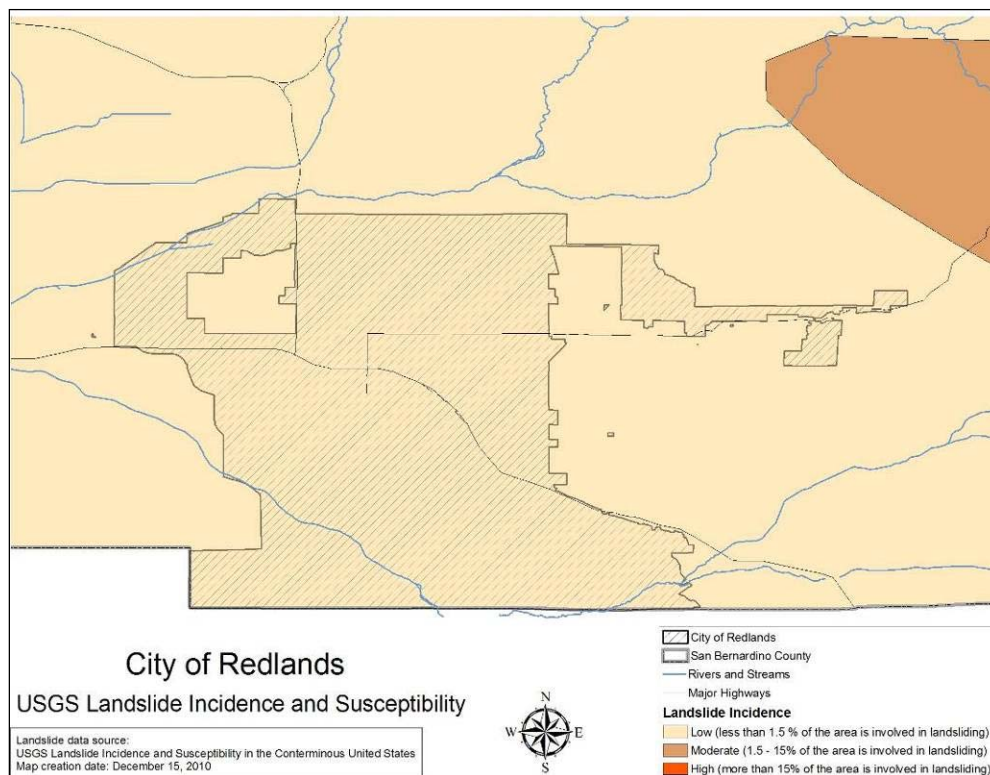
City of Redlands was low, the potential impact and vulnerability was considered to be a slight threat, but no potential for mitigation at this time.

6) Mudslide/Landslide

Probability—Medium, Impact—Medium

Landslides are the downward and outward movement of earth materials on a slope. Causes include earthquakes, reservoir draw-downs, heavy precipitation, and floods. According to the USGS, landslides can be considered "...a major geologic hazard because they occur in all 50 States, and they cause \$1-2 billion in damages and more than 25 fatalities on average each year."⁴ As shown in Figure 15, the City of Redlands is located in an area of low landslide incidence on the USGS' Landslide Incidence and Susceptibility in the Conterminous United States map (Overview map, 2001), which shows areas of landslides and areas susceptible to future land sliding (defined to include most types of gravitational mass movement such as rock falls, debris flows, and the failure of engineered soil materials).

Figure 15. Landslide Incidence in the Vicinity of the City of Redlands



In addition to landslides, mudslides and debris flows can occur in areas previously damaged by wildland fires. Debris flows triggered by intense rainfall can be fast-moving and highly destructive, and can occur without warning. These debris flows can destroy vegetation, block storm drains, and cause damage to structures in their path. The City has had no previous occurrences of

⁴ <http://www-atlas.usgs.gov/mld/lsoverp.html>



landslides and the vulnerability to the community has remained low since approval of the 2005 LHMP.

The Planning Team concluded that the probability for landslide occurrence in the City of Redlands is Medium, with a Medium potential impact, with the potential for mitigation.

7) Crop Losses/Freezing

Probability—Medium, Impact—Medium

The top ten agricultural products in San Bernardino County include milk, eggs, cattle & calves, alfalfa, replacement heifers, bok choy, oranges, trees & shrubs, indoor decorative and ground cover (2009 Crop & Livestock Report, San Bernardino County Department of Agriculture/Weights & Measures⁵). Common agriculture in Redlands includes citrus, other orchard crops, row crops, dairies, and Christmas tree farms.

Despite a two-thirds decline in acreage during the previous 30 years, 4,888 acres (16 percent of the Planning Area) remain in citrus. Other agriculture (other orchard crops, row crops, livestock, dairies, and Christmas tree farms) occupies 918 acres. With relatively low cost water supplied by mutual water companies, good productivity, and 90 percent of the fruit commanding premium prices for export to Asia, the Redlands citrus industry stabilized during the 1980s. However, a majority of the citrus acreage is owned by investors, both local and absentee, who must be presumed to be holding it for urban development. (General Plan – Section 7.41)

Extreme cold can result in significant damage to crops, as well as damage to homes and businesses (e.g., from burst pipes), and can cause significant health problems, such as hypothermia and frostbite. Recent extreme cold events within San Bernardino County include the January 2007 Extreme Cold Emergency that damaged citrus, row, field and nursery crops county-wide, including agriculture in Redlands and other cities in the Valley region.

The City of Redlands has several agriculture growers that produce citrus and other crops. This will cause an economic impact in the community as well as surrounding communities.

8) Dam Breach

Probability—Low, Impact—Medium

As shown in **Figure**, the northernmost portions of the City of Redlands, along the Santa Ana River margin, are located within the potential dam inundation area for Seven Oaks Dam as mapped by San Bernardino County ISD/GIS as part of the San Bernardino County General Plan. Construction of this modern dam by the U.S. Army Corps of Engineers was completed in 1999. Designed for flood control, its location near the San Andreas Fault resulted in the dam's being designed to resist earthquake damage for events as large as a M8 earthquake⁶.

Dam failure or inundation resulting from over-topping was considered by the Project Team to be possible (Medium Probability), with the resulting impacts assumed to be Low. There were no

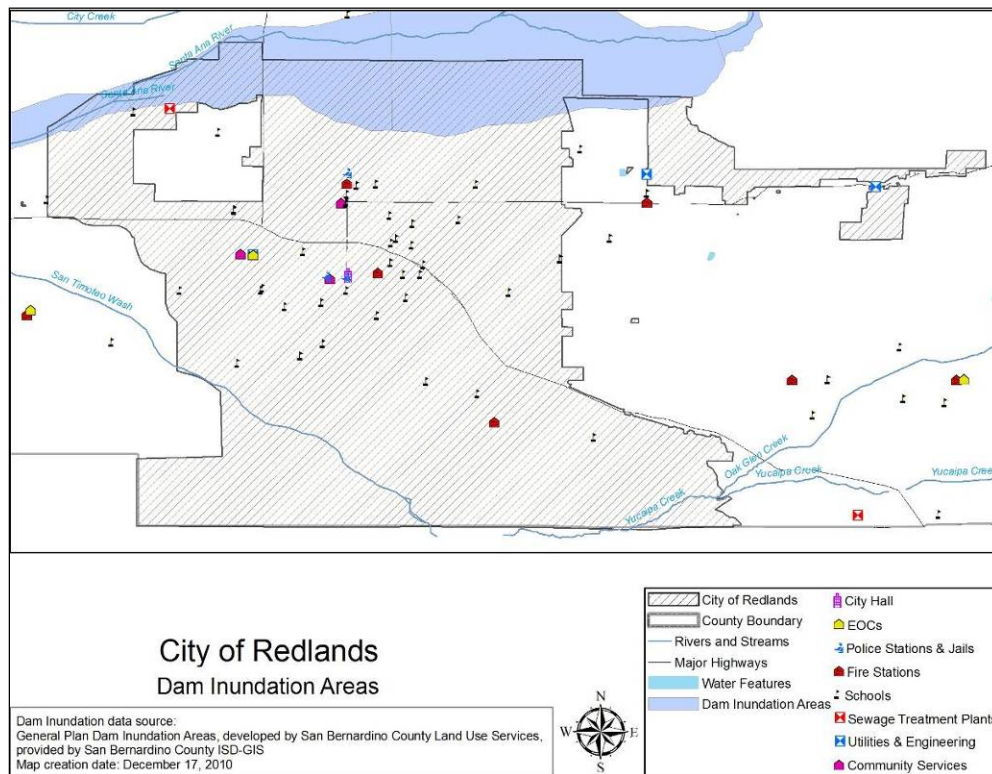
⁵ <http://www.sbcounty.gov/awm/docs/2009CropReport.pdf>

⁶ <http://www.sbcounty.gov/flood/damage.htm>



dam breaches since approval of the 2005 LHMP and no vulnerability at this time. Therefore, the Planning Team concluded that there was not viable mitigation activities associated with dam inundation risk.

Figure 16. Dam Inundation Areas in the City of Redlands



The Planning Team concluded that there was not viable mitigation activities associated with dam inundation risk.

9) Windstorm

Probability—Medium, Impact—Medium

There are several explanations for winds but the most common is the movement of air between “High” and “Low” pressure cells in the atmosphere. The majority of damaging winds (or windstorms) result from *Santa Ana wind conditions*, as well as, *thunderstorms*.

Santa Ana winds, which commonly occur between October and February, and can, reach speeds of more than 100 miles per hour; while the National Weather Service defines a severe thunderstorm as:

“A thunderstorm that produces a tornado, *winds of at least 58 mph (50 knots)*, and/or hail at least ¾" in diameter. Structural wind damage may imply the occurrence of a severe thunderstorm. A thunderstorm wind equal to or greater than 40 mph (35 knots) and/or hail of at least ½" is defined as approaching severe.”

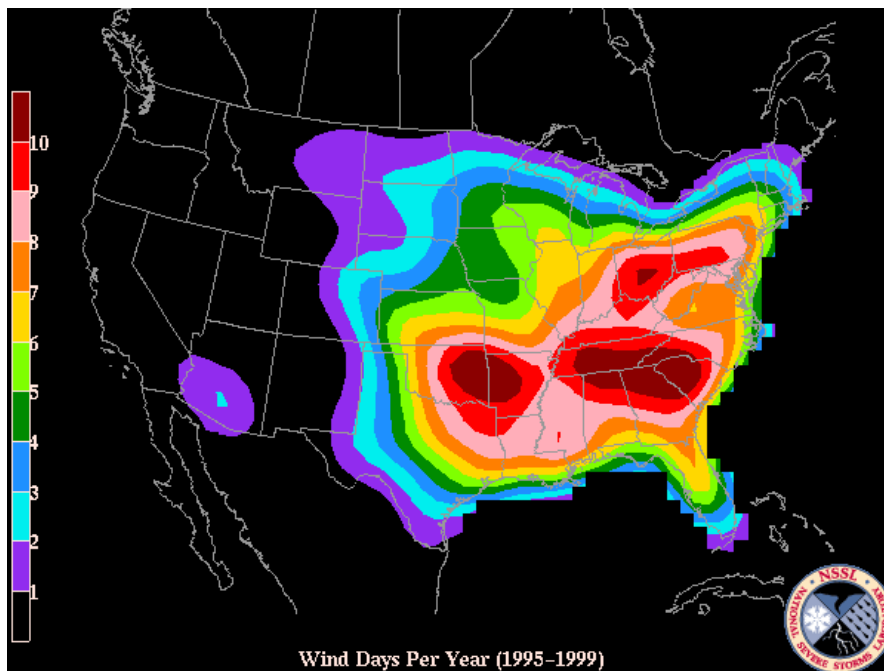


(<http://www.weather.gov/glossary/index.php?letter=s>)

Santa Ana winds are warm, dry winds which descend from the high desert, down the mountains into the Southern California Basin⁷. The most significant hazard associated with Santa Ana winds is an increased wildfire danger, but Santa Ana winds can also cause downed trees and power lines, and property damage, as well as causing potentially hazardous conditions for RV's, semi-trailers, aircraft and boaters.

Hazards associated with thunderstorms include lightning, as well as potential straight-line winds, hail, tornadoes, and flash floods. Straight-line winds are any winds not associated with the rotation of a tornado, and are responsible for most thunderstorm wind damage⁸. Straight-line wind speeds can exceed 125 mph, and knock down trees and power lines. Figure 17 shows the mean number of days per year with one or more thunderstorm events (with thunderstorm winds of 50 knots or greater, or causing damage), within 25 miles of a given point, using data from 1995–1999. As shown in Figure 17 the threat of thunderstorm wind in the vicinity of the City of Redlands in San Bernardino County is low relative to much of the US.

Figure 17. Thunderstorm Wind Threat 1995–1999



NOAA National Severe Storm Laboratory, <http://www.nssl.noaa.gov/hazard/img/twin9599.gif>

There have been no windstorms that have caused damage nor impacted the City since approval of the 2005 LHMP. The Planning Team concluded that the probability of windstorm (primarily

⁷ <http://www.theweatherprediction.com/seasons/papers/049/index.html>

⁸ "Thunderstorms, Tornadoes, Lightning...Nature's Most Violent Storms," NOAA/NWS, <http://www.weather.gov/os/severeweather/resources/ttl7-09.pdf>



Santa Ana winds) was high, but the direct impact from the winds was determined to be medium, with potential for mitigation.

10) Drought

Probability—High, Impact—High

Between the years of 2005 to 2010, neither the San Bernardino County nor the State of California has experienced any type of drought to the magnitude that they are experiencing now. The current drought condition expects to be minimal to the city. However, over 75% of the City limits are classified as high, very high, or extreme wildlands fire danger, thus the impact of a drought will lend itself to the potential for dangerous wildland fires.

Recently, the State of California has proclaimed a State of Emergency due to extremely dry conditions that have persisted since 2012 and may continue beyond the control of services, personnel, equipment and facilities of any single local government and requires the combined forces of a mutual aid region or regions to combat.

The dry conditions and lack of precipitation present a high vulnerability on the community and will result in urgent problems; drinking water supplies are at risk in many California communities; fewer crops can be cultivated and farmers' long-term investments are put at risk; low-income communities heavily dependent on agricultural employment will suffer heightened unemployment and economic hardship; animals and plants that rely on California's rivers, including many species in danger of extinction, will be threatened; and the risk of wildfires across the state is greatly increased.

The City of Redlands has implemented a water conservation plan that seeks to reduce the nonessential use of water to conserve city water supplies. The conservation plan establishes mandatory water restrictions within the City to discourage waste, there are four stages of restrictions that are enforced based on the current drought conditions.

- **Stage I**, Voluntary Conservation Measures: Water users are requested to limit their water use from June 1 to October 1 of each year to an amount necessary for health, safety, economic necessity and irrigation.
- **Stage II**, Mandatory Compliance; Water Alert: restricts water usage for irrigation and washing of automobiles to specific days of the week between the hours of 12:00 PM and 8:00 PM
- **Stage III**, Mandatory Compliance; Water Warning: extends the irrigation restriction by prohibiting watering with buckets and drip irrigation except during designated hours. Prohibits the watering of golf courses.
- **Stage IV**, Mandatory Compliance; Water Warning: prohibition of irrigation and washing automobiles apply to commercial car washes, commercial nurseries and commercial farmers. These activities can only be conducted between the hours of 10:00 A.M. and 6:00 PM.



11) Disease

Probability—High, Impact—Low

Several diseases, including various types of pandemic influenza, have the potential for community-wide impacts, including direct population impacts (illness, death) as well as economic impacts resulting from lost work time and decreased economic productivity.

Influenza (the flu) is a disease that attacks the respiratory system (nose, throat, and lungs). Although mild cases may appear to be similar to cold, influenza is typically more severe, with various symptoms including fever, coughing, sore throat, runny or stuffy nose, headaches, body aches, chills and fatigue. Serious complications associated with the flu include bacterial pneumonia, ear and sinus infections, dehydration and the worsening of chronic medical conditions.

Annual outbreaks of the seasonal flu usually occur during the late fall through early spring. Most people have natural immunity, and a seasonal flu vaccine is generally available. According to the CDC, in a typical year, approximately 5 to 20 percent of the population gets the seasonal flu and flu-related deaths range from 3,300 to 48,600 (average 23,600)⁹. A flu pandemic occurs when a new influenza A virus emerges for which there is little or no immunity in the human population; the virus causes serious illness and spreads easily from person-to-person worldwide. The 20th century saw three such pandemics, the most notable of which was the 1918 Spanish influenza pandemic that was responsible for 20 million deaths throughout the world.

Bird flu (H5N1) is an influenza A virus subtype that is highly contagious among birds; although rare, some human infections with the H5N1 (Bird) flu virus have occurred. Most confirmed cases have occurred in Asia, Africa, the Pacific, Europe and the Near East. According to the CDC, there are currently no confirmed human cases of H5N1 infections, but the Bird flu remains a serious concern with the potential to cause a deadly pandemic.

H1N1 (Swine) flu was first detected in the United States in April 2009. This virus was a unique combination of influenza virus genes never previously identified in either animals or people. The H1N1 flu virus caused more illness in young people and pregnant women than is usual for prior flu seasons, and was declared a Worldwide Pandemic by the World Health Organization.

The Planning Team concluded that the probability of future disease outbreaks, such as a flu pandemic, is high. Based on recent experience, the local impact is expected to be low but can have an effect on the communities resulting in business closures, hospitals overwhelmed and not enough vaccines.

⁹ <http://www.flu.gov/individualfamily/about/index.html>



12) Infestation

Probability—Medium, Impact—Medium

Infestation refers to the cause and effect of insects on the local population and economy. Emergencies related to insect infestation have impacted San Bernardino County and its local jurisdictions in the last decade, including an increased fire risk due to Bark Beetle infestation of trees in 2003, and mosquito-borne West Nile Virus in 2007. Since 2002, the Bark Beetle infestation has required removal of 99,500 acres of affected trees in the San Bernardino National Forest, as well as on private lands, at a cost of \$4 million in grants and matching funds. However, both the Bark Beetle and West Nile Virus infestations are under control and did not seriously impact the City of Redlands. Additionally, while future infestation issues are possible, the impact on the City of Redlands is generally expected to be limited and no major impact to the community.

13) Chemical Agents (Chemical, Biological, Radiological, Nuclear)

Probability—Low, Impact—Medium

Terrorism has become an undeniable reality throughout the United States. In addition to the use of conventional weapons, there is increasing concern that terrorist groups may resort to the use of biological, chemical, radiological or nuclear weapons. Because terrorist groups look for high value targets (visually recognized) and areas where they can cause the greatest amount of destruction, the Planning Team concluded that the probability of such an event occurring within the City of Redlands was low, and thus the potential impact was medium. The impact on the community will be the same as any other communities, disruption in services, contaminated water and food supplies, lack of medical supplies and economic loss due to major highway running through the City.

14) Chemical/Hazardous Materials Spills

Probability—High, Impact—Medium

Hazardous materials are used in manufacturing, agriculture, service industries (e.g., gas stations, dry cleaners), health care, and even in households. Many of these chemicals can be harmful to the health of those exposed, and to the environment.

The Fire Department has the responsibility for responding to hazardous materials incidents, and has responded to more than 40 incidents in each of the last four years (2007 – 2010). The Planning Team concluded that the probability of future hazardous materials release is High, with Medium Impact. The impact on the community will be the same as any other communities, disruption in services, contaminated water and food supplies, lack of medical supplies and economic loss due to major highway running through the City.

5.1.3. Hazard Prioritization

The hazards are the same as in the 2005 plan; however the Planning team has re-prioritized the hazards. The probabilities and impacts of the various hazards analyzed in the Hazard



Assessments were combined with the evaluation of potential for mitigation measures to develop a prioritized ranking of hazards for consideration in this Hazard Mitigation Plan (HMP). Below Table 6. Hazard Assessment for the City of Redlands) is a summary of the City of Redlands Planning Team’s final results of all of the hazards assessed for the City:

Table 6. Hazard Assessment for the City of Redlands

Hazard	Probability	Impact	Potential for mitigation Measures? (Y/N)	Final Category
Wildfire	High	Medium	Y	High/Medium
Flooding	High	High	Y	High/High
Earthquake	High	High	Y	High/High
Energy/Power Outage/ Excessive Heat	Medium	Medium	Y	Medium/ Medium
Tornado	Low	Medium	N	Low/Medium
Mudslide/Landslide	Medium	Medium	Y	Medium/ Medium
Crop Losses/Freezing	Medium	Low	Y	Medium/Low
Dam Breach	Low	Low	N	Low/Low
Windstorm	Medium	Medium	Y	Medium/ Medium
Drought	High	High	Y	High/High
Disease	High	Low	Y	High/low
Infestation	Medium	Medium	Y	Medium/ Medium
Chemical Agents (CBRN)	Low	Medium	Y	Low/Medium
Chemical /HAZMAT Spill	High	Medium	Y	High/Medium

The probability and impact rating of the various hazards were then placed into a matrix (Table 7). The matrix was then reviewed by the Planning Team. This is an important step. Previously, the hazards were assessed individually; this step allowed the Planning Team to conduct a comparison of the hazards. The Planning Team then considered any reconsiderations or adjustments to their original determinations.



Table 7. Hazard Prioritization Matrix for the City of Redlands

		Impact		
		/ High	/ Medium	/ Low
Probability	High /	<ul style="list-style-type: none"> • Flooding • Earthquake • Drought 	<ul style="list-style-type: none"> • Wildfire • Chemical/Hazardous Materials Spill 	<ul style="list-style-type: none"> • Disease
	Medium /		<ul style="list-style-type: none"> • Energy/Power Outage/ Excessive Heat • Mudslide/Landslide • Infestation • Crop Losses/ Freezing • Windstorm 	<ul style="list-style-type: none"> • Dam Breach
	Low /		<ul style="list-style-type: none"> Tornado Chemical Agents (CBRN) 	

With the assessment finalized, the Planning Team then discussed which rating(s) the city would focus on over the next five (5) years. The Planning Team came to consensus that all hazards that fell within the “High” Probability and “High” Impact and all hazards that fell within the “High” Probability and “Medium” Impact were the city’s top priorities over the next five (5) years; areas shown in GREEN on the matrix.

As shown on the matrix, *Flooding, Drought and Earthquake* were rated as “High” Probability and “High” Impact, while *Wildfire and Chemical/Hazardous Materials Spills* were rated as “High” Probability and “Medium” Impact; these hazards were considered by the Planning Team to be the greatest threats to the City of Redlands and concluded that their mitigation focus moving forward would be on these five (5) hazards.

The remaining hazards were determined to be of lower priority; the RED and WHITE boxes represent the lower (second and third tier) priority hazards. In light of that, the following sections will only profile the five (5) high priority hazards (*Flooding, Earthquake, Wildfire, and Chemical/Hazardous Materials Spills and Drought*) in more depth (Section 5.2), discuss the exposure of assets to these hazards in the unincorporated County (Section 5.3), and estimate losses or assess risk for significant events associated with these hazards (Section 5.4).



5.2. Hazard Profile

This section provides an overview and information on previous occurrences of each of the high priority hazards affecting the City of Redlands; *Flooding*, *Earthquake*, *Wildfire* and *Chemical/Hazardous Materials Spill*, and Drought.

5.2.1. Flood Hazards

General Definition

Floods are one of the most common and widespread of all natural disasters. Most communities in the United States have experienced some kind of flooding, after spring rains, heavy thunderstorms, or winter snow thaws.

A flood, as defined by the National Flood Insurance Program is: "A general and temporary condition of partial or complete inundation of two or more acres of normally dry land area or of two or more properties (at least one of which is your property) from:

- Overflow of inland or tidal waters,
- Unusual and rapid accumulation or runoff of surface waters from any source,
- Mudflow, or
- Collapse or subsidence of land along the shore of a lake or similar body of water as a result of erosion or undermining caused by waves or currents of water exceeding anticipated cyclical levels that result in a flood as defined above."

Floods can be slow or fast rising but generally develop over a period of days. Flooding tends to occur in the summer and early fall because of the monsoon and is typified by increased humidity and high summer temperatures. The standard measure for flooding is the "100-year flood", a benchmark used by the Federal Emergency Management Agency (FEMA) to establish a standard of flood control in communities throughout the country. The 100-year flood is also referred to as the "regulatory" or "base" flood. The term 100-year flood is often incorrectly used and can be misleading. The correct designation is "the 1% annual chance flood", meaning there is a 1% chance that a flood of that intensity and elevation will occur in any given year, not that the flood will occur once every hundred years.

Local Overview

Floods inundate portions of the City of Redlands almost every year. Records show that by 1988, 23-medium to large floods had occurred since construction of Mission Zanja in 1819. Since 1988, additional declared flood disasters have occurred, each producing proportionate damage to the community.

The County of San Bernardino Flood Control District initiated a report following the floods of January and February 1969, which summed up the repetition of flood damage in Redlands and vicinity. It stated that "A review of the occurrence of past floods of serious magnitude in San Bernardino Valley shows that one may be expected on the average of every 20 to 21 years. 'Great



floods' have been recorded for the years 1825, 1862, 1867, 1884, 1891, 1916, 1938, 1969 and 1993. Available records indicated that the greatest of these by far was the flood of January 1862. If the reconstructed data for that storm is reasonably accurate, it would have been approximately a once-in-350-years flood!"

Four (4) streams drain Redlands, each of which represents a potential flood hazard at peak flows; 1) the Santa Ana River/Mill Creek (located at the northern edge of the City), 2) the Mission Zanja (also known as Mill Creek Zanja and Mission Storm Drain), 3) San Timoteo Creek and 4) Live Oak Creek.

The Santa Ana River/Mill Creek (at the northern end of the City), which emerges from its mountain canyon 5 miles northeast of Redlands, spreads out in shallow, braided channels more than a 1.5 mile-wide wash, mantled with fluvial debris. In 1965, 1966, 1969, 1976, 1980, 1992, 1993, and 1995 the flood waters from the upper regions of the Santa Ana River/Mill Creek were responsible for extensive damage to Orange Street and Alabama Street, ranging from washouts from five to six-foot high flood waters, to extensive, permanent damages from uncontrollable runoff from the upper regions of the San Bernardino mountains.

The Mission Zanja (in the southwest part of the City), also known as Mill Creek Zanja and Mission Storm Drain, is part of the area's history. The Mission Zanja was constructed for water supply in 1819. Diverting water from Mill Creek, the Zanja carried water for 12 miles to support the San Bernardino Assistance and surrounding farms and ranches. Today, as it traverses an east/west direction, the Zanja drains major portions of the City through various storm drain systems. During significant storm periods, the Zanja poses a serious threat to the community, and the U. S. Army Corps of Engineers is currently funding the design and construction of facilities to remove the flood hazard. The Mission Zanja, from the 2800 block of Mentone Boulevard to the west edge of Sylvan Park, is a designated landmark, and part of the National Register of Historic Places.

Redlands' vulnerability to raging Santa Ana River and Mill Creek Zanja floodwaters was demonstrated by the destructive floods of 1862, 1938, and 1969. Since then, numerous improvements have reduced hazards to lives and property. Additional flood improvements included the Seven Oaks Dam, Mill Creek levee renovation, and the San Timoteo Canyon channel and debris basins.

Recent Flood Events

The most recent event is still an active Federal Declaration. Disaster number 1952, severe winter storms, flooding, debris and mud flows occurred between December 17, 2010 and January 4, 2011. A total of 12 counties were included in President Obama's major disaster declaration. Damages incurred by the City during this event exceeded \$580,000.

Disaster number 1884 was a less severe event, but damage was incurred nonetheless. As a result of this event, the California Governor requested a major disaster declaration due to severe winter storms, record breaking snow, flooding, and debris and mud flows during the period of January 17 to February 6, 2010. The City of Redlands incurred damages of over \$10,000.



Lastly, the severe storms of December 27, 2004 – January 11, 2005 occurred. Disaster number 1577 included a total of over \$40,000 in damages were sustained as a result of the storm.

5.2.2. Earthquake Hazards

General Description

An earthquake is a sudden, rapid shaking of the Earth caused by the breaking and shifting of rock beneath the Earth's surface. For hundreds of millions of years, the forces of plate tectonics have shaped the Earth as the huge plates that form the Earth's surface move slowly over, under, and past each other. Sometimes the movement is gradual. At other times, the plates are locked together, unable to release the accumulating energy. When the accumulated energy grows strong enough, the plates break free causing the ground to shake. Most earthquakes occur at the boundaries where the plates meet; however, some earthquakes occur in the middle of plates.

Ground shaking from earthquakes can collapse buildings and bridges; disrupt gas, electric, and phone service; and sometimes trigger landslides, avalanches, flash floods, fires, and huge, destructive ocean waves (tsunamis). Buildings with foundations resting on unconsolidated landfill and other unstable soil, and trailers and homes not tied to their foundations are at risk because they can be shaken off their mountings during an earthquake. When an earthquake occurs in a populated area, it may cause deaths and injuries and extensive property damage.

Earthquakes strike suddenly, without warning. Earthquakes can occur at any time of the year and at any time of the day or night. On a yearly basis, 70 to 75 damaging earthquakes occur throughout the world. Recent estimates of expected annualized earthquake loss for the U.S. totals \$5.3 billion per year, with 66% (\$3.5 billion) concentrated within the State of California, and \$397 million in Riverside and San Bernardino Counties (FEMA, 2008¹⁰).

There are 45 states and territories in the United States at “moderate” to “very high” risk from earthquakes, and they are located in every region of the country. California experiences the most frequent damaging earthquakes; however, Alaska experiences the greatest number of large earthquakes—most located in uninhabited areas. The largest earthquakes felt in the United States were along the New Madrid Fault in Missouri, where a three-month long series of quakes from 1811 to 1812 included three quakes larger than a magnitude of 8 on the Richter scale. These earthquakes were felt over the entire Eastern United States, with Missouri, Tennessee, Kentucky, Indiana, Illinois, Ohio, Alabama, Arkansas, and Mississippi experiencing the strongest ground shaking.

Local Overview

The San Jacinto Fault forms the southwestern boundary of the San Bernardino Valley and intersects the City of Redlands at its southwest corner, as shown in Figure 18.

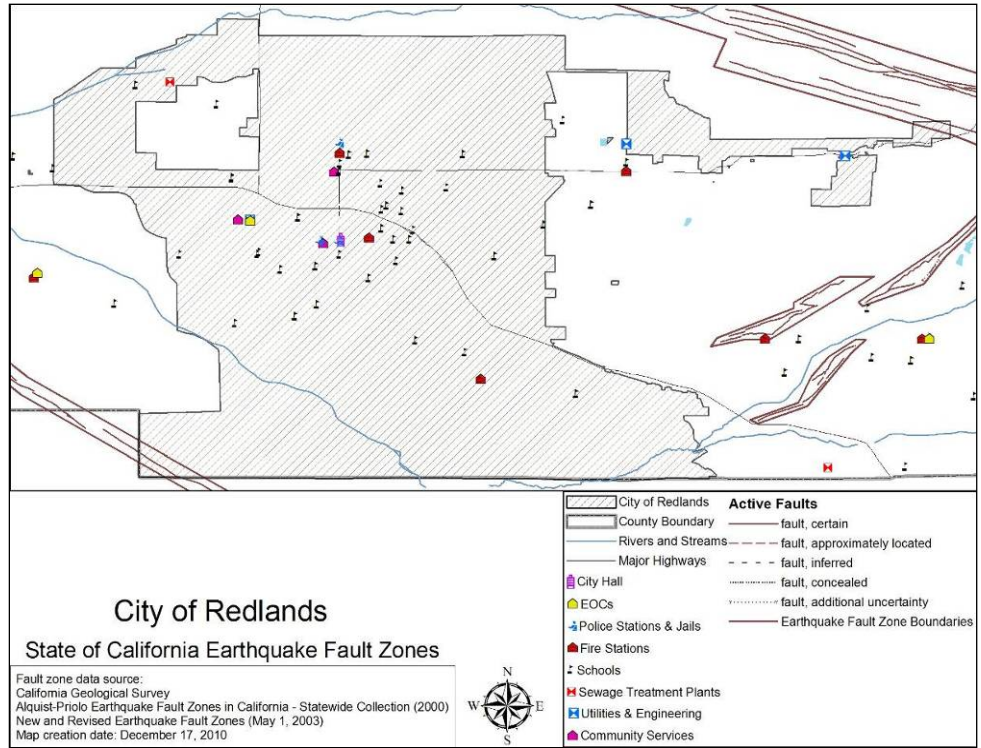
The fault zone extends approximately 120 miles in distance from its point of origin in the San Bernardino Valley at the San Andreas Fault. The formation of this juncture exists within the

¹⁰ “HAZUS[®]MH Estimated Annualized Earthquake Losses for the United States”, FEMA 366, April, 2008.



geographical location of the Devore Pass. The southernmost section of the zone travels northwest of El Centro¹¹.

Figure 18. Alquist-Priolo Earthquake Fault Zones in the Vicinity of the City of Redlands



The San Bernardino segment of the San Andreas Fault is located to the east of the City of Redlands. This 50 km segment is considered to be “the currently active segment of the San Andreas fault system to the northwest of Gorgonio Pass”¹².

The Crafton Hills Fault Zone is a series of normal faults, each about 10 km in length or less, located just to the east of the City of Redlands, between the San Jacinto and San Andreas Faults¹³.

Hazards associated with earthquakes include surface fault rupture, strong ground shaking, and secondary effects such as earthquake-induced liquefaction (loss of strength or cohesion in unconsolidated, loose or sandy soils) and landslides. Maps of liquefaction and landslide susceptibility in the vicinity of the City of Redlands are shown in Figure 19.

¹¹ "Planning Scenario, for a Major Earthquake on San Jacinto Fault Zone in the San Bernardino Area", California Geological Survey Special Publication 102, 1993.

¹² http://www.data.scec.org/fault_index/sanberna.html

¹³ http://www.data.scec.org/fault_index/crafton.html



There are considerable areas of Very High and High liquefaction susceptibility in areas of sandy soil associated with the Santa Ana River, the Mission Zanja, and San Timoteo Creek, but the City of Redlands is located within an area of Low landslide susceptibility, as shown in Figure 20.

Figure 19. Liquefaction Susceptibility in the Vicinity of the City of Redlands

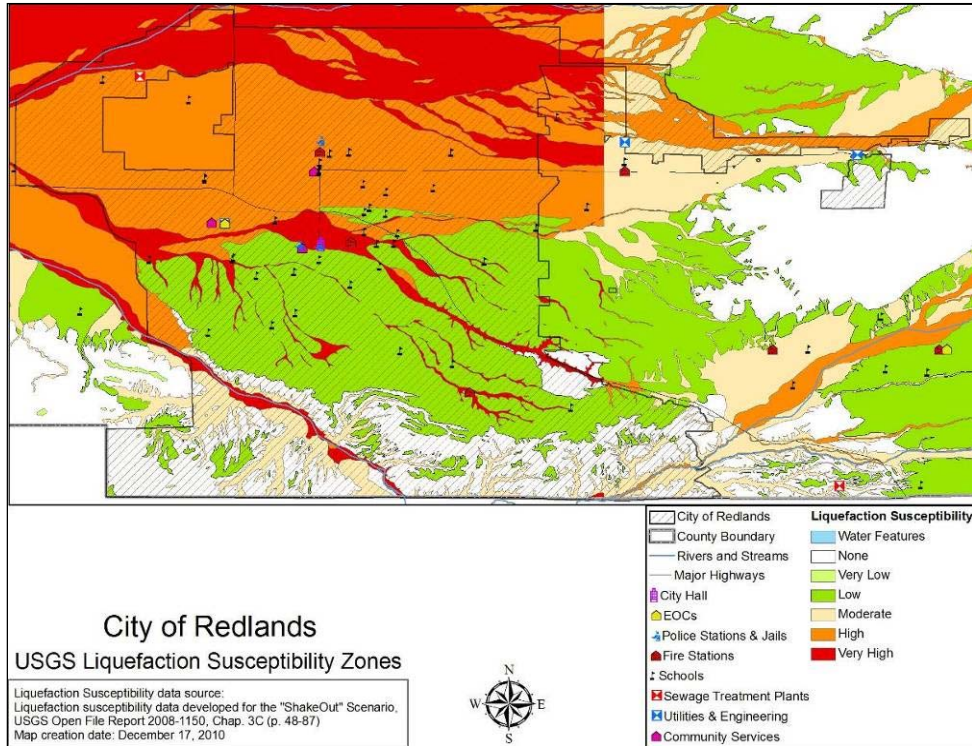
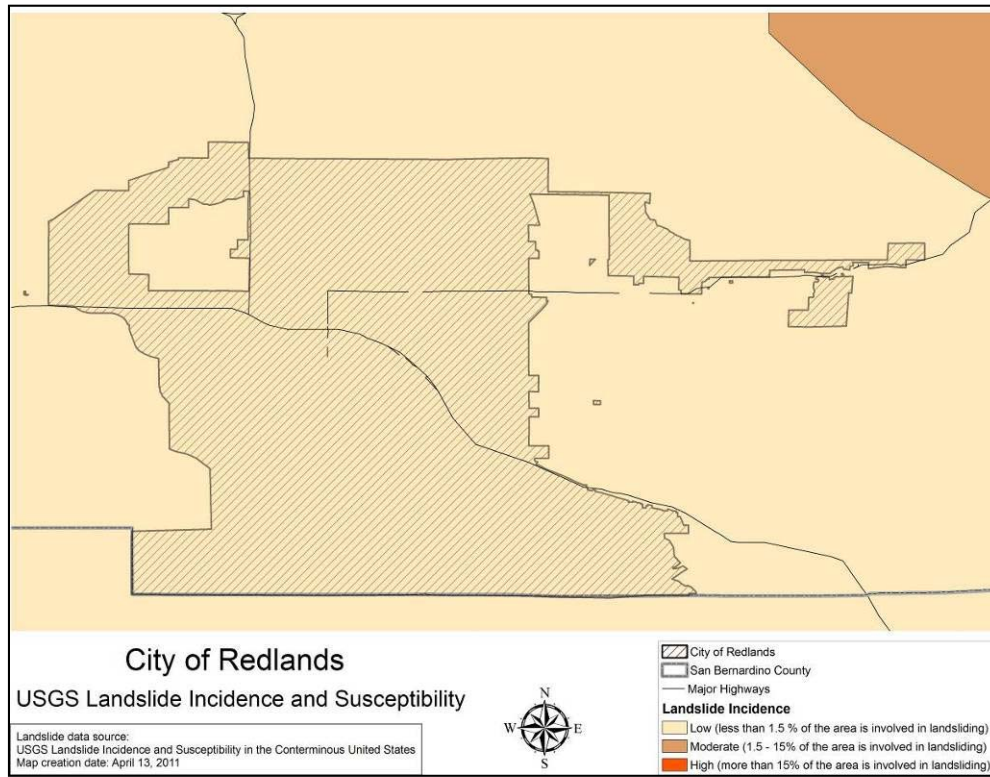




Figure 20 Landslide Incidence and Susceptibility in the Vicinity of the City of Redlands



Recent Earthquake Events

Southern California area has experience several Earthquakes from 2008 to 2014. The most recent Earthquake was March 2014 an M 5.1 which occurred in La Habra, California. The main shock was followed by over hundred aftershocks. This event resulted in no casualties and minor to moderate damages across Southern California region.

January 2014, The City of Fontana area experienced an M 4.4 earthquake; this event had no casualties and minor damages to the area.

April 2010, El Mayor-Cucapah Earthquake along the US Mexico Border, this event M7.2 earthquake caused major damages to the area and Imperial County. The main shock was followed by a large cluster of aftershocks with the M of 5.7. This event occurred on a northwest striking fault that follows the trend of the Elsinore fault in this region.

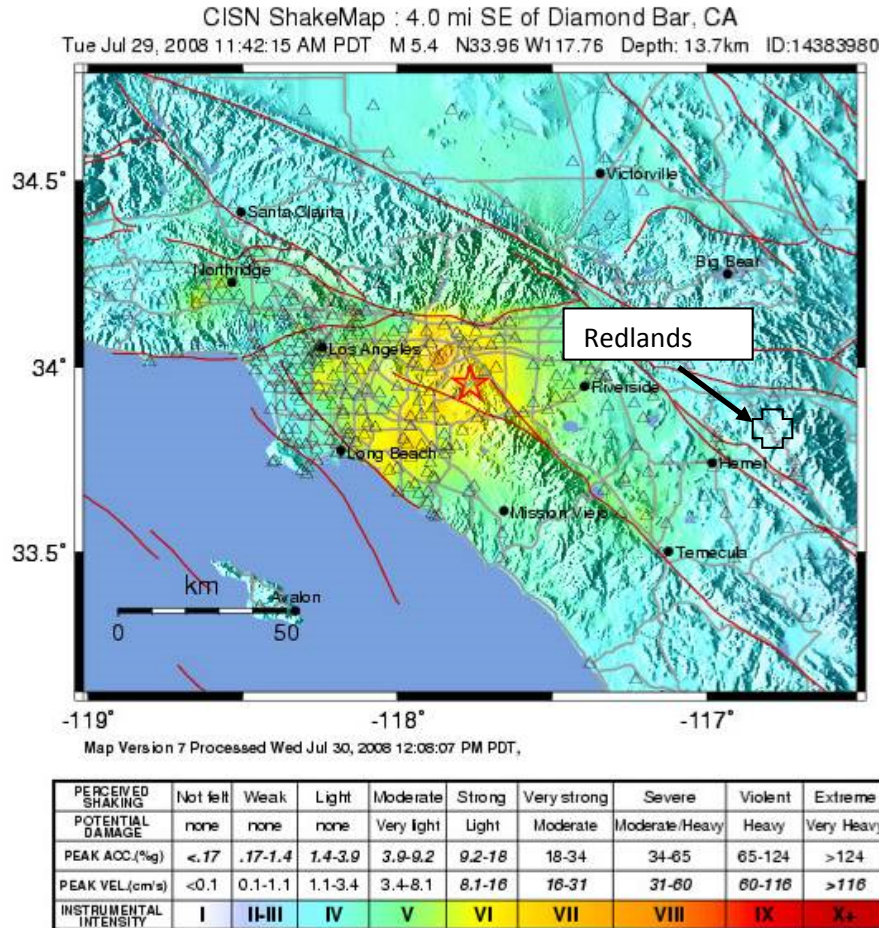
May 2009, The City of Los Angeles area experienced an M 4.7 earthquake; this initial focal mechanism is consistent with slip on the Newport-Inglewood fault. This event had no casualties and minor damages to the area.

In July of 2008, an M 5.4 earthquake occurred in Chino Hills, on a fault structure later identified as the "Yorba Linda Trend". This event resulted in no casualties and only minor damage across southern California; a Federal disaster was not declared.



The USGS Shake Map for this event is provided in Figure 21 shaking within the City of Redlands was light.

Figure 21. USGS Shake Map for the 2008 M5.4 Chino Hills Earthquake



<http://earthquake.usgs.gov/earthquakes/shakemap/sc/shake/14383980/>

While no recent earthquake has significantly impacted the City of Redlands, research by the 2007 California Working Group on Earthquake Probabilities indicates that the probability of a significant earthquake (M6.7 or greater) occurring in Southern California in the next 30 years is an estimated 97%, as shown previously in Figure 11. California Area 30-Year Earthquake Probabilities

(USGS Open-File Report 2007-1437)

For a record of historical earthquake in the City of Redlands, please refer to Table 28 on page 117.



5.2.3. Wildfire Hazards

General Description

There are three (3) different classes of wild land or wildfires: 1) surface; 2) ground; and, 3) crown. A “Surface fire” is the most common type and burns along the floor of a forest, moving slowly and killing or damaging trees. A “Ground fire”; usually started by lightning, are fed by subterranean roots, and smolder on or below the forest floor. A “Crown fire” spread rapidly by wind and move quickly by jumping along the tops of trees. Wildfires are usually signaled by dense smoke that fills the area for miles around. Wildfires present a significant potential for disaster in the southwest, a region of relatively high temperatures, low humidity, and low precipitation during the summer, and during the spring, moderately strong daytime winds. Combine these severe burning conditions with people or lightning and the stage is set for the occurrence of large, destructive wildfires.

Local Overview

Due to a combination of topography, weather, and fuel, and exacerbated by potentially high winds and limited access, much of the City of Redlands is highly susceptible to wildland fire hazards. The slopes of San Timoteo and Live Oak canyons, the Badlands to the south, and the Crafton Hills to the east are not only difficult for firefighters and their equipment to reach, but the hill’s steepness and configuration can result in the rapid upslope spread of fire.

Limited rainfall, low humidity, and seasonal high temperatures continue to contribute to the desiccation of the grasses and chaparral which cover the foothills, providing prime fuel for intense burns. Although some of the canyons are shielded from the direct impact of the powerful, dry Santa Ana winds, their occurrence generally aggravates the fire hazard. In addition, the presence of human activities in or near a wildland area dramatically increases the risk of a major fire due to careless smokers, illegal campfires, and other related risks. As noted above, the canyon areas located at the southwest of the City (and the surrounding areas) are the zones of highest hazard.

Recent Wildfire Events

In the last five years, the total loss due to fire damage within the City of Redlands has been \$10,748,635. Property value directly saved as a result of emergency response has been valued at \$149,864,448. These numbers were compiled using the Property Information Management System from the San Bernardino County Office of Assessor’s website.

The City of Redlands, as it is comprised of over 75% wildfire terrain, faces an ever-increasing set of complex challenges. Housing development continues to expand into wildfire-prone environments. Climate change appears to be influencing more frequent drought conditions. Increases in population and land use are resulting in greater wildfire risk. As a result, more intense wildfires with higher threat levels to people and property can be expected. In addition, government agencies must increasingly deal with budget reductions that impact fire personnel and resources.



Figure 22. Fire History for the City of Redlands and Vicinity, 2005-2009

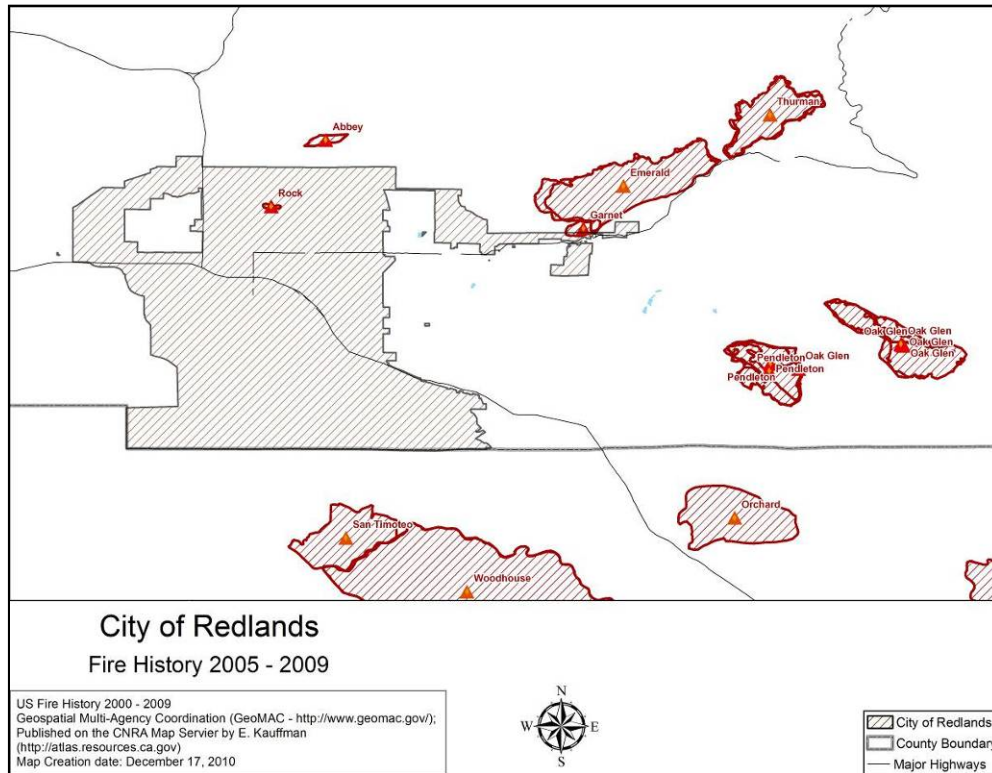




Table 8. Recent Fires Occurring in the Vicinity of the City of Redlands, 2013-2015

Incidents by descriptions (Redlands and the vicinity)	Date Range	How many fires
Residential fires (in and the vicinity of Redlands) Total	1/1/2005-12/31/2010	11
Residential Fires (In and the vicinity of Redlands)	1/1/2005-12/31/2005	3
	1/1/2006-12/31/2006	2
	1/1/2008-12/31/2008	1
	1/1/2009-12/31/2009	1
	1/1/2010-12/31/2010	4
Non-Residential Fires	1/1/2005-12/31/2013	279
	1/1/2010-12/31/2010	56
Natural vegetation fire, other		9
Forest, woods or wildland fire		2
Brush, or brush and grass mixture fire		24
Grass fire		20
Cultivated vegetation, crop fire, other		1
	1/1/2011-12/31/2011	82
Natural vegetation fire, other		20
Forest, woods or wildland fire		6
Brush, or brush and grass mixture fire		40
Grass fire		14
Cultivated vegetation, crop fire, other		2
	1/1/2012-12/31/2012	72
Natural vegetation fire, other		13
Forest, woods or wildland fire		14
Brush, or brush and grass mixture fire		32
Grass fire		6
Cultivated vegetation, crop fire, other		2
Cultivated orchard or vineyard fire		3
Cultivated trees or nursery stock fire		2
	1/1/2013-12/31/2013	69
Natural vegetation fire, other		13
Forest, woods or wildland fire		11
Brush, or brush and grass mixture fire		27
Grass fire		14
Cultivated vegetation, crop fire, other		1
Cultivated orchard or vineyard fire		1
Cultivated trees or nursery stock fire		2



In addition to larger fires occurring outside of the City, the Redlands Fire Department has responded to smaller fires occurring within the City, such as the 2009 Helen Fire.

On September 22, about 1:30 in the afternoon, Redlands Emergency Communications Group Chief Radio Officer reported smoke in the area of Helen Drive and East Sunset Drive South. Initial reports were one to two acres of light fuels with a rapid rate of spread. Within 10 minutes, all Redlands Fire Department apparatus were overwhelmed. Forty-five minutes after the initial report the fire had grown to 15 acres. With the assistance of other local agencies, including Cal Fire, which provided aircraft, hand crews, fire engines and command staff, the fire was suppressed at 21.3 acres, only partially damaged four residences and destroyed one out-building. In addition, there was a small spot fire $\frac{1}{4}$ mile from the main fire, which the aircraft noticed, enabling the firefighters to quickly knockdown the spot fire before damaging any of the homes, which were immediately threatened.

Figure 23. Helen Fire Radius





5.2.4. Chemical/Hazardous Material Spill Hazards

General Description

Hazardous materials are used in manufacturing, agriculture, service industries (e.g., gas stations, dry cleaners), health care, and even in households. Many of these chemicals can be harmful to the health of those exposed, and to the environment. There are several types of hazardous materials releases:

- **Fixed-Site Releases** - releases involving the production and manufacturing, handling, and storage of a hazardous product at a single facility as well as any releases that may occur at a designated hazardous waste disposal site.
- **Transportation-Related Releases** - Includes releases that occur while the hazardous material is in transit from one facility to another or en-route to be disposed of at a designated hazardous waste disposal site (e.g., on highways, railways, airports, or in pipelines).
- **Intentional Releases** - includes criminal acts and acts of terrorism in which a hazardous material is used to intentionally cause injuries and/or fatalities, damage the environment and/or property, or advance a political or social agenda.

According to the US DOT, most hazardous materials release events between 1982 and 1991 occurred during transport; 81.4% of hazardous materials releases occur on highways, 14.7% on railways, with other events accounting for 3.9% of releases [FEMA, 1997¹⁴].

Regulatory Context

The Emergency Planning and Community Right-to-Know Act (EPCRA) were created to help communities plan for emergencies involving hazardous substances. EPCRA has four (4) major provisions: one (1) deal with emergency planning and three (3) deals with chemical reporting. EPCRA local emergency planning requirements (Sections 301 to 303) stipulate that every community in the United States must be part of a comprehensive emergency response plan. Facilities are required to participate in the planning process.

- State Emergency Response Commissions (SERCs) oversee the implementation of EPCRA requirements in each state.
- Local Emergency Planning Committees (LEPCs) work to understand chemical hazards in the community, develop emergency plans in case of an accidental release, and look for ways to prevent chemical accidents. LEPCs are made up of emergency management agencies, responders, industry and the public. According to the EPCRA chemical reporting requirements, facilities must report the storage, use, and release of certain hazardous chemicals.
- Emergency Planning Notification (Section 302(c))
- Emergency Release Notification (Section 304)

¹⁴ Federal Emergency Management Agency. 1997. *Multi-Hazard Identification and Risk Assessment – A Cornerstone of the National Mitigation Strategy*



-
- Hazardous Chemical Storage Reporting Requirements (Sections 311-312)
 - Toxics Release Inventory (TRI) Reporting (Section 313)
 - Trade Secrets (Section 322).

Local Overview

The City of Redlands Fire Department Hazardous Materials Response Team consists of five (5) active members, with three (3) members trained to the “Specialist” Level, and three (3) members trained to the “Technician” Level. All trained personnel are also members of the San Bernardino County Inter-Agency Hazardous Materials Response Team, and respond countywide, through a countywide mutual aid agreement. Personnel maintain their skills by attending monthly training sessions.

Redlands is covered by the LEPC for California Region VI (CA105), located in Hemet. The City is a member of a Countywide Hazardous Materials Response Team. As a part of this, all City of Redlands Fire Department field employees are trained in Hazardous Materials First Responder Certifications. The Countywide team would provide a response if the level of hazard were above the certified level of City Staff. From there, the County Hazardous Materials response team would provide for the evacuation, mitigation and facilitation of cleanup efforts in the event of an accidental release of hazardous materials.

The City of Redlands Fire Department has responded to several hazardous materials incidents within the past seven years (2007–2013), as shown in Table (9).



Table 9. Recent Hazardous Materials Incidents Requiring Fire Department Response

Hazardous Material	Date Range	Number of Incidents by Year
Total HazMat Incidents	1/1/2007-12/31/2007	49
Flammable gas or liquid condition, other		5
Gasoline or other flammable liquid spill		19
Gas leak (natural gas or LPG)		18
Oil or other combustible liquid spill		1
Toxic condition, other		0
Chemical hazard (no spill or leak)		0
Chemical Spill or leak		5
Radioactive condition, other		0
Biological hazard, confirmed or suspected		1
Total HazMat Incidents	1/1/2008-12/31/2008	68
Flammable gas or liquid condition, other		5
Gasoline or other flammable liquid spill		15
Gas leak (natural gas or LPG)		32
Oil or other combustible liquid spill		7
Toxic condition, other		1
Chemical hazard (no spill or leak)		2
Chemical Spill or leak		4
Radioactive condition, other		1
Biological hazard, confirmed or suspected		1
Total HazMat Incidents	1/1/2009-12/31/2009	58
Flammable gas or liquid condition, other		3
Gasoline or other flammable liquid spill		13
Gas leak (natural gas or LPG)		32
Oil or other combustible liquid spill		5
Toxic condition, other		0
Chemical hazard (no spill or leak)		4
Chemical Spill or leak		0
Radioactive condition, other		0
Biological hazard, confirmed or suspected		1
Total HazMat Incidents	1/1/2010-12/31/2010	42
Flammable gas or liquid condition, other		4
Gasoline or other flammable liquid spill		5
Gas leak (natural gas or LPG)		22
Oil or other combustible liquid spill		5
Toxic condition, other		0
Chemical hazard (no spill or leak)		4



Chemical Spill or leak		2
Radioactive condition, other		0
Biological hazard, confirmed or suspected		0
Total HazMat Incidents	1/1/2011-12/31/2011	167
Hazardous condition, other		12
Flammable gas or liquid condition, other		6
Gasoline or other flammable liquid spill		11
Gas leak (natural gas or LPG)		28
Oil or other combustible liquid spill		2
Toxic condition, other		1
Chemical hazard (no spill or leak)		3
Chemical spill or leak		2
Carbon monoxide incident		4
Electrical wiring/equipment problem, other		21
Heat from short circuit (wiring), defective/worn		2
Overheated motor		3
Light ballast breakdown		2
Power line down		44
Arcing, shorted electrical equipment		17
Biological hazard, confirmed or suspected		1
Accident, potential accident, other		1
Aircraft standby		1
Vehicle accident, general cleanup		5
Attempt to burn		1
Total HazMat Incidents	1/1/2012-12/31/2012	154
Hazardous condition, other		10
Flammable gas or liquid condition, other		2
Gasoline or other flammable liquid spill		10
Gas leak (natural gas or LPG)		22
Oil or other combustible liquid spill		4
Toxic condition, other		2
Chemical hazard (no spill or leak)		5
Chemical spill or leak		3
Carbon monoxide incident		5
Electrical wiring/equipment problem, other		17
Heat from short circuit (wiring), defective/worn		3
Overheated motor		2
Light ballast breakdown		1
Power line down		50
Arcing, shorted electrical equipment		9
Biological hazard, confirmed or suspected		1



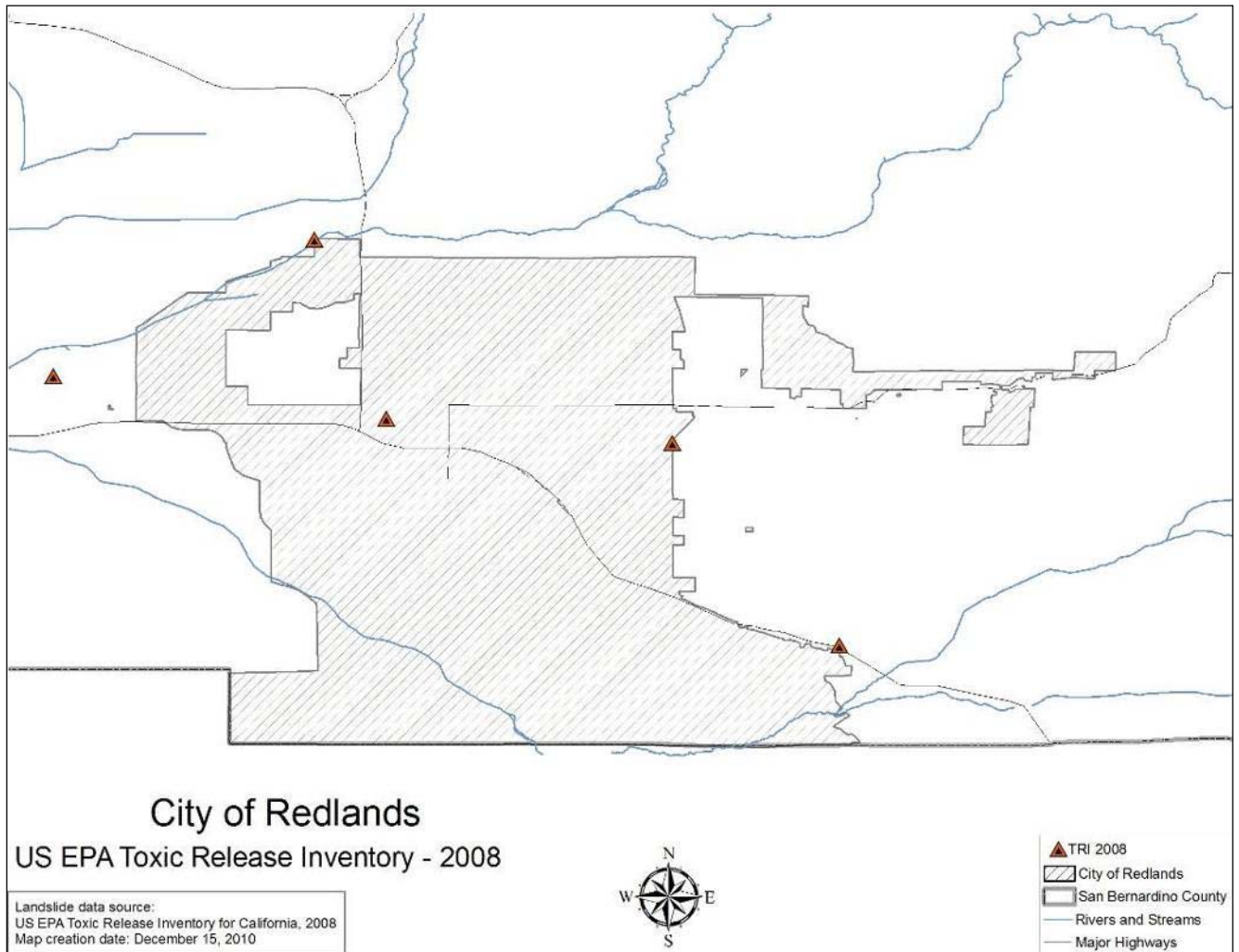
Accident, potential accident, other		3
Aircraft standby		2
Vehicle accident, general cleanup		1
Attempt to burn		2
Total HazMat Incidents	1/1/2013-1/31/2013	138
Hazardous condition, other		4
Flammable gas or liquid condition, other		1
Gasoline or other flammable liquid spill		6
Gas leak (natural gas or LPG)		32
Oil or other combustible liquid spill		8
Chemical hazard (no spill or leak)		1
Chemical spill or leak		7
Carbon monoxide incident		21
Electrical wiring/equipment problem, other		1
Heat from short circuit (wiring), defective/worn		3
Overheated motor		2
Light ballast breakdown		34
Power line down		8
Arcing, shorted electrical equipment		3
Accident, potential accident, other		4
Building or structure weakened or collapsed		1
Explosive, bomb removal (for bomb scare, use 721)		1
Attempted burning, illegal action, other		1

* Note: data through 2013.

Only a few of these incidents have involved in a physical release of toxic materials. The US Environmental Protection Agency maintains the Toxics Release Inventory (TRI), a database with detailed information on nearly 650 chemicals and chemical categories that over 23,000 industrial and other facilities manage through disposal or other releases, recycling, energy recovery, or treatment (see: www.epa.gov/tri). These facilities are required by law to report annually on the disposal or other releases related to these chemicals. Figure 24 shows the location of the four “release” incidents in the TRI database that occurred within the City of Redlands in 2008.



Figure 24. US EPA Toxic Release Inventory (2008) in the Vicinity of the City of Redlands





Recent Hazardous Materials Events

The California Department of Toxic Substances Control (DTSC), via its EnviroStor Data Management System¹⁵, provides access to detailed information on hazardous waste permitted and corrective action facilities, as well as existing site cleanup information. The list of permitted facilities and cleanup sites within the City of Redlands that are regulated by DTSC, where extensive investigation and/or cleanup actions are planned or have been completed is given in Table 10.

Table 10. Hazardous Waste Permit Sites in Redlands (DTSC EnviroStor Data)

Site Facility Name	Site Facility Type	Cleanup Status	Status Date	Location	Zip
Crafton-Redlands Area	State Response	Refer: RWQCB	4/22/1996	Bunker Hill Groundwater Sub-Basin	92374
Edison/ Redlands (Redlands BL) MGP	Voluntary Cleanup	Active - Land Use Restrictions	7/30/2002	501-525 W. Redlands Bl. At Kendall	92373
EPTC-San Bernardino	Haz Waste - Non-Operating	Closed	7/19/2006	2492 San Bernardino Ave	92374
Jorco Chemical Company	Voluntary Cleanup	No further action needed	6/14/2012	32185 East Outer Highway 10	92373
Judson Street Elementary	School	No further action needed	11/28/2001	Judson/Pennsylvania Ave	92374
So Cal Gas/ Redlands (State St.) MGP	Voluntary Cleanup	Active	7/28/2000	State Street At Redlands Bl.	92373
Teledyne Battery Products	Corrective Action	Active	1/1/2008	840 W Brockton Ave	92373
Teledyne Battery Products	Haz Waste - Non-Operating	Closed		840 W Brockton Ave	92374

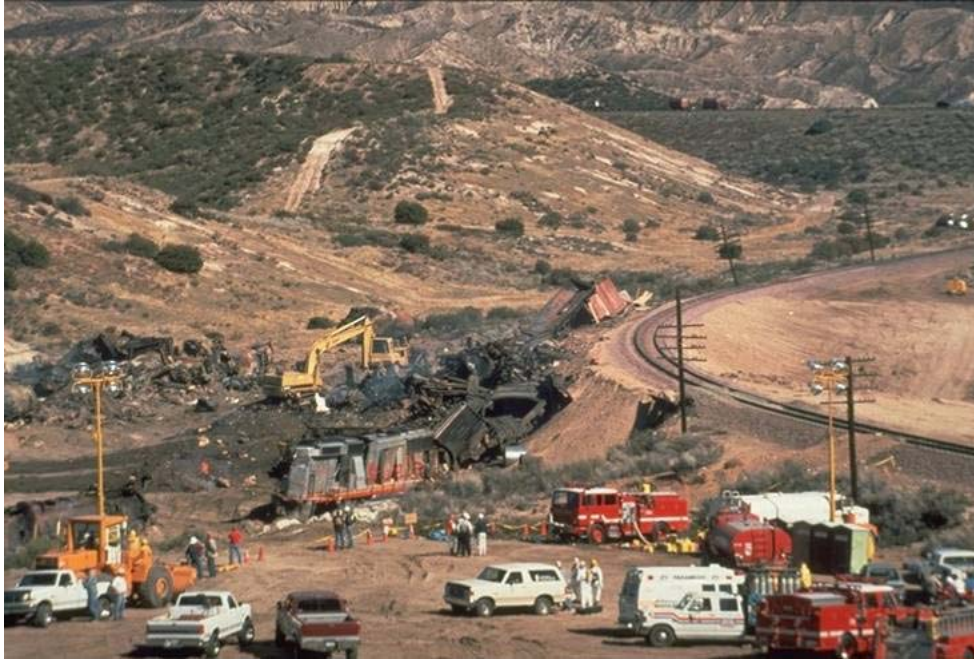
¹ <http://www.envirostor.dtsc.ca.gov/public/>

A significant hazardous materials events in San Bernardino County include the February 1996 train derailment in the Cajon Pass (Figure 25) A 49-car Burlington Northern-Santa Fe freight train en-route from Barstow, California, to Los Angeles, derailed near Cajon Junction, killing the conductor and a trainman, and seriously injuring the engineer. The derailment resulted in a rail car pile-up which included five cars containing hazardous materials. The train ignited, and continued to burn for several days, requiring immediate closure of I-15, extended closure of SR-138, and a secondary closure of I-15 three days later due to the potential explosion of a tank car containing butyl acrylate. In addition to the train crew casualties, 32 people suffered minor injuries



(21 police officers, 8 California Transportation Department personnel, and 3 civilians). The total economic cost of the incident reached almost \$9.5 million, including equipment, environmental and other costs¹⁶.

Figure 25. Aftermath of the 1996 Cajon Pass Train Derailment



<http://photos.orr.noaa.gov/Photos/PCD1756/IMG0012.JPG>

5.2.5. Drought

Recently, the State of California has proclaimed a State of Emergency due to extremely dry conditions that have persisted since 2012 and may continue beyond the control of services, personnel, equipment and facilities of any single local government and requires the combined forces of a mutual aid region or regions to combat.

The dry conditions and lack of precipitation present a high vulnerability on the community and will result in urgent problems; drinking water supplies are at risk in many California communities; fewer crops can be cultivated and farmers' long-term investments are put at risk; low-income communities heavily dependent on agricultural employment will suffer heightened unemployment and economic hardship; animals and plants that rely on California's rivers, including many species in danger of extinction, will be threatened; and the risk of wildfires across the state is greatly increased.

¹⁶ <http://www.nts.gov/publicctn/1996/rar9605.pdf>



5.3. Inventory Assets

This section provides a summary of the buildings in the city, as well as, identifies buildings that have been listed as “critical” to the city. In addition to summarizing the buildings in the city, this section also provides an overview of the “exposure” of the buildings to the priority hazards in the city. The “exposure” overview includes varying levels of “exposure”; this section does not estimate the potential loss or replacement costs of the buildings. This information is found on Table 12 on Page 65.

5.3.1. Buildings

Buildings within the City of Redlands include those used for Residential, Commercial, Industrial and other occupancies. Data on the total square footage and the number of buildings is stored within FEMA’s HAZUS (Hazards U.S.) GIS-based loss estimation software, developed to allow communities to estimate potential impacts from earthquakes, floods and hurricane winds. For the City of Redlands HMP, improved HAZUS “General Building Stock” inventory databases, developed for the FEMA-funded San Bernardino County Essential Facilities Risk Assessment (SBEFRA) Project (FEMA, 2009) were utilized. These improved databases were developed using 2008 Assessor’s parcel data, and include 45% more building square footage than the default HAZUS database (FEMA, 2009), representing a significant improvement over the default database.

Building inventory data for those census tracts within the City of Redlands have been extracted from the improved SBEFRA HAZUS databases. Table 11 provides a breakdown of building and content replacement value, square footage and building count by General occupancy (residential, commercial, industrial and other uses). The total estimated replacement cost of buildings in the City of Redlands exceeds \$7 billion. As shown, residential buildings account for the majority of the buildings (93%) and the building value (64%). However, the average building value for commercial buildings (approximately \$2.53 million) greatly exceeds that for residential buildings (approximately \$233,000).

Table 11. Summary of Building Inventory by General Occupancy for the City of Redlands

Building Information by General Occupancy	Inventory	Building Replacement Value (\$1,000)	Contents Replacement Value (\$1,000)	Building Square Footage (1,000 Sq. Ft.)	Building Count
Residential		\$4,586,535	\$2,293,253	39,193	19,661
Commercial		\$2,000,690	\$2,077,158	20,969	790
Industrial		\$154,116	\$231,174	2,020	116
Other		\$449,264	\$219,703	2,817	524
TOTAL		\$7,190,605	\$4,821,288	64,998	21,091



Table 12 provides a different breakdown of the same database, this time summarizing the building replacement value and estimated count by construction type. It should be noted that HAZUS tabulates inventory data by occupancy category, so that building counts by occupancy, if derived from Assessor’s data, are “true” counts. Similar data reported by construction type are estimated by multiplying the occupancy data by an assumed construction distribution (e.g., office buildings may be 40% steel moment-frame, 30% concrete shear wall, etc.). Accordingly, construction type estimates have more uncertainty, and should be assumed to represent an order-of-magnitude estimate, rather than a precise figure. For example, the estimated number of unreinforced masonry (URM) buildings from the SBEFRA database is 59. This is the same order of magnitude, but not identical to, the figure of 77 URM buildings reported by the California Seismic Safety Commission (CSSC, 2006). As shown in the table, the majority of the construction is assumed to be wood frame, which is generally assumed to be fairly resistant to earthquake damage (except for the case of soft-story wood frame buildings). The more vulnerable construction types include URM, pre-cast concrete (including tilt-up construction), manufactured housing, and non-ductile concrete construction (a subset of the general concrete category). These construction types represent a small percentage of the building inventory within the City of Redlands.

Table 12. Summary of Building Inventory by Building Type for the City of Redlands

Selected Inventory Data by General Building Type	Building Replacement Value (\$1,000)	Building Replacement Value (%)	Estimated Building Count	% of Building Count
Concrete	\$572,025	8.0%	223	1%
Manufactured Housing	\$47,818	0.7%	1,039	5%
Precast Concrete	\$388,399	5.4%	99	0.5%
Reinforced Masonry	\$617,472	8.6%	398	2%
Steel	\$264,195	3.7%	142	1%
Unreinforced Masonry	\$73,705	1.0%	59	0.3%
Wood Frame (Other)	\$1,406,583	19.6%	990	5%
Wood Frame (Single-family)	\$3,820,407	53.1%	18,141	86%
TOTAL	\$7,190,605		21,091	

According to the City of Redlands General Plan the projected population at build-out in the year 2020 is 90,000. The City of Redlands Housing Element suggests that there will be an additional 30,720 residential structures; an additional 8,646,200 square feet of commercial development; 10,048,400 square feet of additional office development, and 21,641,990 square feet of projected industrial development by build-out 2020.



Future critical facilities include at least one fire station and a Justice/Civic Center. Locations of these facilities are based on General Plan build-out in 2020.

5.3.2. Critical Facilities

Critical facilities include those buildings and facilities providing essential services to the community. Within HAZUS, essential facilities are defined to include Police Stations, Fire Stations, Hospitals, Emergency Operations Centers (EOCs), and schools. The FEMA-funded SBEFRA project assembled detailed, facility-specific HAZUS-compatible databases for essential facilities throughout San Bernardino County, including data for the City of Redlands. Data for Redlands’ police station, fire stations, and the EOC are summarized in Table 13. In addition to the “essential facilities” included in the SBEFRA study, the City of Redlands has identified other critical facilities, as listed in Table 15 provides a summary of the exposure of these critical facilities to mapped flood, earthquake and fire hazards.

Table 13. Critical Facilities in the City of Redlands

Facility Name	Address	Year Built	Bldg. Area (Sq. Ft.)	Structure Type (HAZUS Model Building Type)	Building Replacement Cost
Fire Department (FD)					
Station 261	525 E. Citrus Ave.	1948 remodeled 2001	4,200	Wood Frame (W1)	\$1.98M est.
Station 262	1690 Garden St.	1969	2,500	Wood Frame (W1)	\$1.18M est.
Station 263	10 W. Pennsylvania Ave.	1985	3,000	Wood Frame (W1)	\$1.42M est.
Station #264 Modular	1270 W. Park Ave	1984	8,800	Wood Frame (W2)	\$4.16M est.
Emergency Management					
EOC	1270 West Park Ave. (Bldg. C)	1985	6,200	Concrete Reinforced (RM1L) Block/Masonry	\$3.0M est.
Police Department (PD)					
Redlands Police Department (closed)	212 Brookside Ave.	1962	13,500	Tilt-up Concrete (PC1)	\$6.1M

* The new building housing Station #264 was not included in the 2007-2009 SBEFRA Study.



Table 14. Additional Critical Facilities in the City of Redlands

Facility Name	Address	Year Built	Bldg. Area (Sq. Ft.)	Structure Type (HAZUS Model Building Type)	Building Replacement Cost
Police Department (including Community Services)					
Police Annex (PA)	30 Cajon Street		20,000		
Community Policing Station, North Substation (CP)	1568 N. Orange St.		1,400		
Animal Control (AC)	504 N. Kansas St.		Approx. 750		
Joslyn Senior Center (JSC)	21 Grant St.		8,700		
Redlands Community Senior Center (RCSC)	111 W. Lugonia Ave.		27,500		
Municipal Utilities & Engineering (MU&E)					
Corp.Yard, including HAZMAT Storage (CY)	1270 W. Park Avenue, Bldgs. A, B, D-M		67,400		\$3.4M
Henry Tate Water Treatment Plant (HT)	3050 Mill Creek Rd., Mentone		N/A		\$20.0M
Hinkley Surface Water Treatment Plant (HS)	1604 Crafton Ave.		26,614		\$20.0M
Highland Ave. Water Complex	Highland Ave.		N/A		\$30.0M
Municipal Utilities & Engineering—Wastewater (MU&E-WW)					
Redlands Wastewater Treatment Facility	1950 N. Nevada St.		N/A		
City Hall					
City Hall Government Facilities, 1 City Plaza (CH)	35 Cajon Street		20,054		\$7.82M

Note: The City of Redlands additional critical facilities information was not obtained as part of the original study; this information will be obtained with the next revision of Hazard Mitigation Plan.

The shot screen information below indicates the total assets for the City of Redlands for 2013 and 2014.

	Governmental Activities		Business-type Activities		Total		Increase/ (Decrease) Percent of Change
	2014	2013	2014	2013	2014	2013	
Land	\$ 29,581,544	\$ 29,547,984	\$ 28,325,632	\$ 28,325,632	\$ 57,907,176	\$ 57,873,616	0.06%
Buildings & Improvements	21,519,092	20,940,296	84,524,441	84,524,441	106,043,533	105,464,737	0.55%
Machinery/Equip./Vehicles	19,129,999	19,593,586	16,707,103	14,806,399	35,837,102	34,399,985	4.18%
Infrastructure	188,246,264	187,329,185	136,483,417	131,546,315	324,729,681	318,875,500	1.84%
Water Stock	408,125	408,125	9,581,460	9,281,460	9,989,585	9,689,585	3.10%
Rights of Way	437,893,258	431,692,774	-	-	437,893,258	431,692,774	1.44%
Construction in Progress	25,270,714	14,124,958	47,182,429	39,138,502	72,453,143	53,263,460	36.03%
Accum. Depreciation	(110,416,173)	(106,130,761)	(141,549,207)	(137,247,434)	(251,965,380)	(243,378,195)	3.53%
Total	\$611,632,823	\$597,506,147	\$181,255,275	\$170,375,315	\$792,888,098	\$767,881,462	3.26%

Source: City of Redlands Comprehensive Annual Financial Report (CAFR)



As shown in the table, most critical facilities are outside the flood hazard areas as currently mapped (i.e., located within Zone X (Unshaded) - areas determined to be outside the 0.2% annual chance (500-year) floodplain), although one Fire Station (#261) is located within the 100 year (1% annual chance) flood zone, and the Hinkley Surface Water Treatment Plant (HS) is located within the 500 year flood zone, but is protected by levees from the 100 year flood. In addition, none of the critical facilities are located within a mapped dam inundation area.

None of the identified critical facilities are located within a mapped earthquake fault zone, but all are located in areas potentially subject to liquefaction during a strong earthquake (3 in areas of Low Susceptibility, 2 in Moderate, 8 in High and 3 in Very High).

Most (13) of the critical facilities are located outside the mapped Fire Hazard Severity Zones (FHSZs) (i.e., located within areas designated as "Urban Unzoned"). The remaining 3 facilities are located in a Moderate FHSZ (Fire Station 262), or High FHSZ (Henry Tate Water Treatment Plant and Hinkley Surface Water Treatment Plant).



Figure 15. Hazard Exposure of City of Redlands Critical Facilities

	Facility Type	SBEFRA Study Essential Facilities				Additional Critical Facilities		
		FD	EOC	PD	PD CS) (&	MU&E	MU&E-WW	City Hall
	Total # of Buildings	4	1	1	5	3	1	1
Flood Hazards	Special Flood Hazard Areas Subject to Inundation by the 1% Annual Chance (100-year) Flood	Zone A - no base flood elevations determined	0	0	0	0	0	0
		Zone AE - base flood elevations determined	0	0	0	0	0	0
		Zone AH - Flood depths of 1 - 3 feet (usually areas of ponding); base flood elevations determined	0	0	0	0	0	0
		Zone AO - Flood depths of 1 - 3 feet (usually sheet flow on sloping terrain); average depths determined.	1 (261)	0	0	0	0	0
	Other flood areas	Zone X (Shaded) - areas of 0.2% annual chance (500 yr.) flood; areas of 1% annual chance flood with average depths of less than 1 foot or with drainage areas less than 1 square mile.	0	0	0	0	0	0
		Zone X Protected by Levee - areas protected by levees from the 1% annual chance flood	0	0	0	0	1 (HS)	0
	Other Areas	Zone D - areas in which flood hazards are undetermined, but possible	0	0	0	0	0	0
		Zone X (Unshaded) - areas determined to be outside the 0.2% annual chance (500-year) floodplain	3 (262, 263 & 264)	1	1	5	2	1



	Facility Type	SBEFRA Study Essential Facilities				Additional Critical Facilities			
		FD	EOC	PD	PD CS) (&	MU&E	MU&E-WW	City Hall	
Dam Inundation	In mapped dam inundation area	0	0	0	0	0	0	0	
Earthquake Hazards	Liquefaction Susceptibility	None	0	0	0			0	
		Very Low	0	0	0			0	
		Low	1 (262)	0	1	1 (JSC)		0	
		Moderate	0	0	0		2 (HT, HS)	0	
		High	2 (263 & 264)	1	0	3 (CP, AC, RCC)	1 (CY)	1	
	Very High	1 (261)	0	0	1(PA)		0	1	
Alquist-Priolo Earthquake Fault Zone	Inside mapped fault zone	0	0	0	0	0	0	0	
Hazard	Local Responsibility Area	Very High	0	0	0	0	0	0	
		High	0	0	0	0	2 (HT, HS)	0	
		Moderate	1 (262)	0	0	0	0	0	
		Urban Unzoned	3	1	1	5	1 (CY)	1	
		Non-Wildland/Non-Urban	0	0	0	0	0	0	
Fire Severity Zones	State Responsibility Area	Very High	0	0	0	0	0	0	
		High	0	0	0	0	0	0	
		Moderate	0	0	0	0	0	0	



5.3.3. Other Facilities

Other facilities included in this plan are the Redlands Unified School District and the University of Redlands. Both provide a high degree of community support and resources in the event of a natural disaster. While the University of Redlands and the Redlands Unified School District consider the identified facilities as critical to their individual organizations, the City recognizes the importance of these facilities, but does not deem them critical to the management of the City itself.

The University of Redlands is located off the I-10 freeway in the City of Redlands. The private university has a 160 acre campus and an undergraduate enrollment of approximately 3,000 students. The University of Redlands is:

- Ranked by U.S. News & World Report as an A+ School and Best Value
- Among the top 10 western regional universities with one of the lowest student-to-faculty ratios, as ranked in U.S. News & World Report
- Among the top 5 percent of colleges nationwide, as ranked by Forbes¹⁷

Redlands Unified School District (RUSD) enrollment was estimated to be 21,427 for the 2008-2009 school years, with 8,907 elementary school students, 4,854 middle school students, 7,299 high school students and 367 continuation and alternative education students¹⁸. The 2009 FEMA-funded SBEFRA project assembled a very detailed school building inventory database covering 592 buildings at 29 site locations, developed from 2008 insurance appraisal data. The assembled inventory data for RUSD is summarized by school site in Table 16.

Table 15 provides a summary of the exposure of the RUSD school/facility sites to mapped flood, earthquake and fire hazards. It should be noted that individual building locations on each campus are not known; each campus/facility site is represented by a single address and associated point location. Accordingly, the resulting hazard exposure does not reflect potential hazard variability across campuses, and should be considered approximate.

As shown in the table, most of the RUSD campuses (374 of 592 buildings) are outside the flood hazard areas as currently mapped (i.e., located within Zone X (Unshaded) - areas determined to be outside the 0.2% annual chance (500-year) floodplain). Redlands High School (83 buildings) and the Supply Center (5 buildings) are located within the 100 year (1% annual chance) flood zone, while Crafton Elementary (21 buildings), Mentone Elementary (26 buildings), and Redlands East Valley High (83 buildings) are located within the 500 year flood zone, but are protected by levees from the 100 year flood. In addition, none of the school/facility sites are located within a mapped dam inundation area.

The only campus which falls within a mapped earthquake fault zone is Fallsvale Elementary, which is already closed. Most school facilities/campuses are located in areas with at least some level of susceptibility to liquefaction in a strong earthquake; 37% of buildings are located in areas

¹⁷ <http://www.redlands.edu/about-redlands/259.aspx>

¹⁸ <http://www.ed-data.k12.ca.us/profile.asp?Tab=0&level=06&reportnumber=16&county=36&district=67843>



of Low Susceptibility, 9% in Moderate Susceptibility, 37% in High Susceptibility, and 17% in Very High Susceptibility (see Table for a list of sites falling within in each category).

Most of the school sites (70% of buildings) are located outside mapped Fire Hazard Severity Zones (FHSZs) (i.e., are located within areas designated as “Urban Unzoned”). Hazard exposure of the remaining schools includes one campus in the Very High FHSZ within the Local Responsibility Area (Cram Elementary), one campus in the Very High FHSZ within the Federal Responsibility Area (Fallsvale Elementary), and six campuses in the High FHSZ within the Local Responsibility Area (Arroyo Verde, Highland Grove, Mariposa, and Mission Elementary Schools, Beattie Middle School, and Redlands East Valley High School).

Table 16. Redlands Unified School District Inventory Data by School Site (Assembled for FEMA’s San Bernardino County Essential Facilities Risk Assessment Project, 2009)

School/ Facility Name	Address	Year Built*	Total # of Bldgs.	Total Bldg. Area (Sq. Ft.)	Building Replacement Value (\$1,000)	# of Portable Buildings
Arroyo Verde Elementary School	7701 Church Street, Highland, CA 92346	1989-1990	24	50,911	7,564.68	11
Beattie Middle School	7800 Orange St., Highland CA, 92346	2004	8	92,310	26,053.12	3
Bryn Mawr Elementary School	11680 Whittier Ave., Loma Linda CA, 92354-4154	1990	26	63,605	10,806.60	11
Citrus Valley High School	800 West Pioneer Ave., Redlands, CA, 92374	Opened August 2009**	N/A	N/A	N/A	N/A
Clement Middle School	501 East Pennsylvania Ave., Redlands CA, 92374-2496	1961-1964	35	133,124	20,428.36	25
Cope Middle School	1000 West Cypress Ave., Redlands CA, 92373-5722	1956-1957	42	160,739	25,046.61	24
Crafton Elementary School	311 North Wabash Ave., Redlands CA, 92374-4261	1936-1965	21	69,931	9,224.26	12
Cram Elementary School	29700 Water St., Highland CA, 92346	1997	27	52,814	7,696.27	19
Fallsvale Elementary School (closed)	40600 Valley of the Falls Drive, Forest Falls, CA, 92339	1982	3	6,161	748.19	0
Franklin Elementary School	850 East Colton Ave., Redlands CA, 92374-3635	1955 & 1969	7	70,450	11,455.98	2
Highland Grove Elementary School	7700 Orange St., Highland CA, 92346	2005	6	46,549	11,375.73	0
Judson & Brown Elementary School	1401 East Pennsylvania Ave., Redlands CA, 92374	2006	9	42,344	13,216.96	0
Kimberly Elementary School	301 West South Ave., Redlands CA, 92373-7039	1956-1963	21	74,670	9,357.75	13
Kingsbury Elementary	600 Cajon St., Redlands CA, 92373-5938	1968	12	62,205	8,618.97	6



School/ Facility Name	Address	Year Built*	Total # of Bldgs.	Total Bldg. Area (Sq. Ft.)	Building Replacement Value (\$1,000)	# of Portable Buildings
School						
Lugonia Elementary School	202 East Pennsylvania Ave., Redlands CA, 92374-2344	1955 & 1963	19	58,856	9,258.99	7
Mariposa Elementary School	30800 Palo Alto Dr., Redlands CA, 92373-7490	1964	16	56,613	7,664.47	10
McKinley Elementary School	645 West Olive Ave., Redlands CA, 92373-5167	1938 & 1966	12	52,529	8,222.37	6
Mentone Elementary School	1320 Crafton Ave., Mentone CA, 92359-1318	1949	26	43,566	6,651.36	19
Mission Elementary School (closed)	10568 California Street, Redlands, CA 92374	1938, 1965 & 1970	11	62,341	11,004.51	6
Moore Middle School	1550 East Highland Ave., Redlands CA, 92374-5518	1965	25	144,730	22,765.39	15
Orangewood High School (Continuation)	515 Texas St., Redlands CA, 92374-3071	1940, 1955, 1990 & 1992	19	42,142	5,845.34	8
Redlands East Valley High School	31000 East Colton Ave., Redlands CA, 92374	1995	83	326,895	55,068.16	69
Redlands High School	840 East Citrus Ave., Redlands CA, 92374-5399	1928 - 1970	83	393,384	64,529.62	48
Smiley Elementary School	1210 West Cypress Ave., Redlands CA, 92373-5726	1952, 1963 & 1980	11	68,896	9,502.79	1
Victoria Elementary School	1505 Richardson St., San Bernardino CA, 92408-2965	1949 - 1967	22	49,264	7,027.26	12
Central Administration/ Enrollment Center	7 West Delaware St., Redlands, CA 92374	1970 & 1991	3	11,830	1,744.39	0
District Office - North	20 West Lugonia Ave., Redlands, CA 92346	1970	4	30,213	5,793.59	3
District Office - South	25 West Lugonia St., Redlands, CA 92346	1937 & 1992	9	13,979	2,699.90	5
Supply Center	250 Church Street, Redlands, CA 92374	1973	5	37,192	3,744.82	2
Transportation	956 East Citrus Ave., Redlands, CA 92374	1929	3	6,670	527.12	1
TOTAL			592	2,324,913	383,643.56	338

* Year built reflects construction dates for permanent buildings; portable buildings may have been brought in later, and at various times.

** Citrus Valley High School was not included in the SBEFRA Project Risk Analysis, which utilized insurance appraisal data from 2012.



Figure 26. Redlands Unified School District School Campuses and Facility Sites

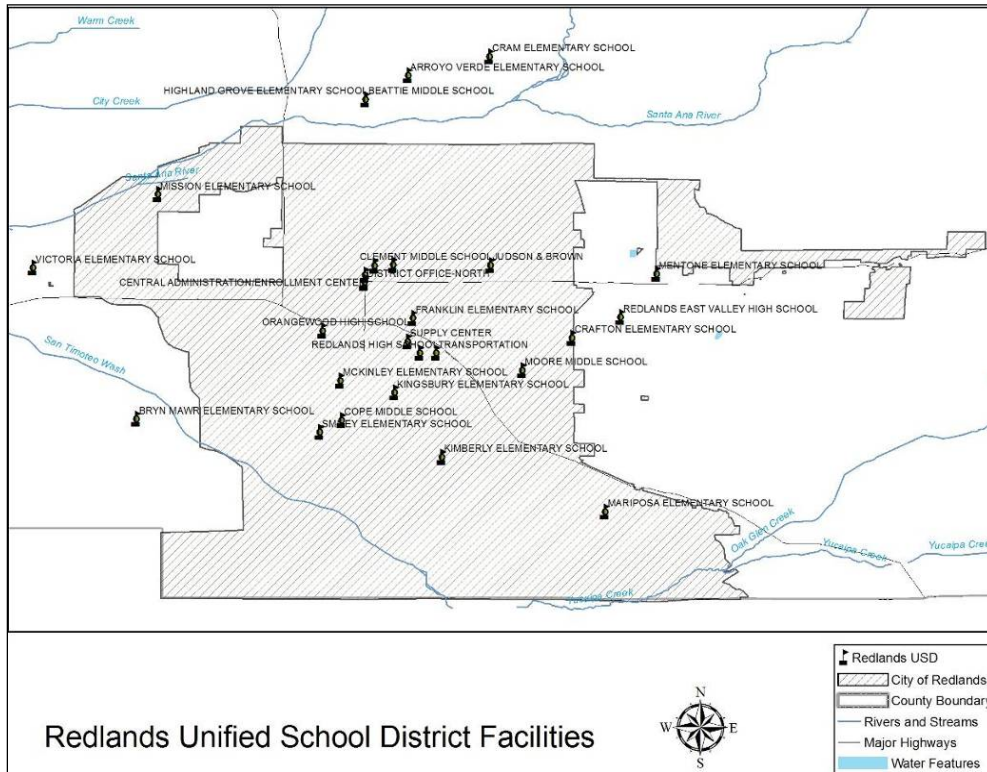




Table 17. Hazard Exposure of the Redlands Unified School District
 (Total Number of Buildings = 592)

Hazard Zones			# Bldg s.	%	Impacted Campuses
Flood Hazards	Special Flood Hazard Areas Subject to Inundation by the 1% Annual Chance (100-year) Flood	Zone A*	0	0%	
		Zone AE*	0	0%	
		Zone AH*	0	0%	
		Zone AO*	88	15%	Redlands High, Supply Center
	Other flood areas	Zone X (Shaded)*	0	0%	
		Zone X Protected by Levee *	130	22%	Crafton Elem., Mentone Elem. Redlands East Valley High
Other Areas	Zone D*	0	0%		
	Zone X (Unshaded)*	374	63%	Arroyo Verde Elem., Beattie Middle, Bryn Mawr Elem., Central Admin./Enrollment Center, Clement Middle, Cope Middle, Cram Elem., District Office-North, District Office-South, Fallsvale Elem., Franklin Elem., Highland Grove Elem., Judson & Brown Elem., Kimberly Elem., Kingsbury Elem., Lugonia Elem., Mariposa Elem., McKinley Elem., Mission Elem., Moore Middle, Orangewood High, Smiley Elem., Transportation, Victoria Elem.	
Dam Inundation	In Mapped Dam Inundation Area	0	0%		
Earthquake Hazards	Liquefaction Susceptibility	None	0	0%	
		Very Low	0	0%	
		Low	220	37%	Bryn Mawr Elem., Cope Middle, Crafton Elem., Cram Elem., Franklin Elem., Kimberly Elem., Kingsbury Elem., Mariposa Elem., McKinley Elem., Moore Middle, Smiley Elem.
		Moderate	53	9%	Arroyo Verde Elem., Fallsvale Elem., Mentone Elem.
		High	219	37%	Central Admin./Enrollment Center, Clement Middle, District Office-North, District Office-South, Judson & Brown Elem., Lugonia Elem., Mission Elem., Orangewood High, Redlands East Valley High, Supply Center, Victoria Elem.
		Very High	100	17%	Beattie Middle, Highland Grove Elem., Redlands High, Transportation
Alquist-Priolo Earthquake Fault Zone	Inside Mapped Fault Zone	3	1%	Fallsvale Elem.	



Hazard Zones		# Bldgs.	%	Impacted Campuses	
Fire Hazard Severity Zones	Local Responsibility Area	Very High	27	4%	Cram Elem.
		High	148	25%	Arroyo Verde Elem., Beattie Middle, Highland Grove Elem., Mariposa Elem., Mission Elem., Redlands East Valley High
		Moderate	0	0%	
		Urban Unzoned	414	70%	Bryn Mawr Elem., Central Admin., Clement Middle, Cope Middle, Crafton Elem., District Office-North, District Office-South, Franklin Elem., Judson & Brown Elem., Kimberly Elem., Kingsbury Elem., Lugonia Elem., McKinley Elem., Mentone Elem., Moore Middle, Orangewood High, Redlands High, Smiley Elem., Supply Center, Transportation, Victoria Elem.,
	Non-Wildland/ Non-Urban	0	0%		
	State Responsibility Area	Very High	0	0%	
		High	0	0%	
		Moderate	0	0%	
	Federal Responsibility Area	Very High	3	1%	Fallsvale Elem.

* See Table 4-12 for full Flood Zone Descriptions

5.4. Vulnerability Assessment

This section provides an assessment of the vulnerability of the City of Redlands’ assets to each of the significant hazards confronting the community. It summarizes the expected damage to buildings in the general building stock, expected performance of critical facilities, and impacts on the City’s population.

5.4.1. Methodology

The vulnerability and risk assessment for the City of Redlands utilized a combination of quantitative and qualitative approaches:

- For *Flood* and *Wildfire*, a simpler quantitative approach was implemented, whereby the city’s improved inventory data were overlain onto available hazard maps to quantify potential exposure (i.e., assets at risk) to each hazard.
- For *Earthquakes*, a quantitative analysis was implemented to estimate potential damage, loss and population impacts using FEMA’s HAZUS-MH software, in conjunction with improved inventory data developed under the FEMA-funded San Bernardino County Essential Facilities Risk Assessment (SBEFRA) project.
- For *Hazardous Materials Spills*, a qualitative approach was taken, whereby previous experience and expert judgment were utilized to assess potential impacts in future events.



- For *Drought*, a quantitative approach was implemented to create a water conservation program to assist the city as well as State of California during the current drought conditions.

5.4.2. Vulnerability Assessment Results for Flooding

Building Vulnerability Assessment for Flooding

FEMA’s SBEFRA Project implemented county-wide flood risk assessments for San Bernardino County, utilizing improved general building stock inventory data generated from Assessor’s data. Three (3) flood scenarios were analyzed using the updated (2008) DFIRM data; a 100-year flood, a 100-year flood without levee protection, and a 500-year flood. **Table** provides the losses estimated for the County in each of these scenarios. Unfortunately, these results can’t be disaggregated to the individual City level using publicly-available information.

However, we do know that the City of Redlands represents 4% of the building value of the entire County. If we were to make a simplifying assumption of a uniform distribution of flood risk across the County, the City could be expected to suffer as much as \$18 million in economic loss due to building damage in a 100-year flood, \$64 million in a 100-year flood event without levee protection, and \$108 million in a 500-year flood event. Because in reality we know that flood risk is not uniform County-wide, these estimates should be used simply as an order of magnitude estimate of potential loss.

Table 18. Regional Flood Impacts to San Bernardino County, as estimated by FEMA’s SBEFRA Project (2009)

Regional Risk Assessment Results		Flood Scenario		
		100-year Flood (1% Annual Chance Flood)	100-yr Flood (without levee protection)	500-year Flood (0.2% Annual Chance Flood)
Regional Risk	Economic loss due to building damage (\$B)	0.46	1.6	2.7
	Total building-related direct economic loss (\$B)	1.4	5.4	8.6
	Number of buildings in the Complete Damage State	345	350	1,105
	Total # Displaced Households	14,828	52,856	86,062
	Total # people needing short-term shelter	32,095	138,991	231,452
	Debris Generated (million tons)	0.1	0.23	0.37

Source: FEMA’s San Bernardino County Essential Facilities Risk Assessment (SBEFRA) Study (2009), <http://www.fema.gov/library/viewRecord.do?id=3804>



To determine a more robust estimate of the magnitude of potential flood risk faced by the City of Redlands, a quantitative assessment of exposure to flooding was performed. The improved census-block level building data generated by the SBEFRA project was overlain onto maps of flood hazard (FEMA's National Flood Hazard Layer) to quantify the amount of the building inventory that falls within each hazard zone. The results of this overlay are provided in Table 19. It should be noted that the totals in this table (e.g., total building exposure value, total building square footage, etc.) will vary slightly from those presented in previous sections, because they were developed from census tract data. Table 18 was developed by identifying individual census blocks falling within the boundaries of each hazard zone, and will therefore produce a more refined overlay assessment than a similar analysis conducted using census tract data.

As shown in the Table 19, most of the city's buildings (95% of buildings, 92% of building value) are located outside of mapped areas subject to flooding, i.e., are located within "Zone X (unshaded)—Areas determined to be outside the 0.2% annual chance (500-year) floodplain". However, \$410 million (6%) of the City's building value (3.2% of the buildings by count) is subject to inundation by the 1% Annual Chance (100-year) Flood. Should these buildings suffer flood losses on the order of 12–16% (e.g., the expected range of damage possible for: a two-story home with no basement, a typical retail store, a typical office, or a typical industrial facility, each with two feet of flood water, as modeled by the HAZUS software's damage function library), building damage could reach \$50–65 million dollars, significantly more than was estimated from countywide loss estimates assuming uniform risk.

Further, while most of the building value at risk in the 100-year floodplain is commercial development (67%), more than 400 residential buildings are also exposed. Very little inventory (<1%) is exposed to the 500-year flood hazard (Zone X (Shaded)—0.2% Annual chance (500yr) Flood), and just 1% is located in areas of levee protection for the 100-year flood (Zone X Protected by Levee—Areas protected from the 1% annual chance flood).

The City of Redlands is an NFIP participating community. A recent check of repetitive and severe repetitive loss properties conducted by FEMA Region IX's NFIP Unit indicates that there are no repetitive or severe repetitive loss properties in the City of Redlands.



Table 19. Redlands Building Inventory Exposure to Flood Hazards

Building Inventory Data by General Occupancy	Special Flood Hazard Areas Subject to Inundation by the 1% Annual Chance (100-year) Flood				Other flood areas		Other Areas		TOTAL
	Zone A	Zone AE	Zone AH	Zone AO	Zone X (Shaded)	Zone X Protected by Levee	Zone D	Zone X (Unshaded)	
Building Replacement Value (\$1,000)									
Residential	3,316	0	0	72,993	0	23,917	59,597	4,329,967	4,489,790
Commercial	26,136	0	0	250,414	575	16,444	4,946	1,256,213	1,554,728
Industrial	19,010	0	0	18,101	0	6,370	0	92,749	136,230
Other	7,159	0	0	13,473	0	9,224	0	405,384	435,240
Total	55,621	0	0	354,981	575	55,955	64,543	6,084,313	6,615,988
% of Total	1%	0%	0%	5%	0.01%	1%	1%	92%	100%
Contents Replacement Value (\$1,000)									
Residential	1,658	0	0	36,494	0	11,958	29,798	2,164,974	2,244,882
Commercial	26,136	0	0	250,414	575	16,444	4,946	1,332,681	1,631,196
Industrial	28,515	0	0	27,152	0	9,555	0	139,124	204,346
Other	10,738	0	0	13,371	0	1,538	0	182,862	208,509
Total	67,047	0	0	327,431	575	39,495	34,744	3,819,641	4,288,933
% of Total	2%	0%	0%	8%	0.01%	1%	1%	89%	100%
Building Square Footage (1,000 Sq. Ft.)									
Residential	31	0	0	722	0	227	530	36,978	38,488
Commercial	237	0	0	2,196	4	124	60	13,011	15,633
Industrial	252	0	0	240	0	85	0	1,210	1,788
Other	15	0	0	105	0	70	0	2,548	2,738
Total	535	0	0	3,264	4	506	590	53,748	58,647
% of Total	1%	0%	0%	6%	0.01%	1%	1%	92%	100%
Building Count									
Residential	27	0	0	376	0	149	324	18,611	19,487
Commercial	8	0	0	174	1	8	8	509	708
Industrial	2	0	0	25	0	2	0	67	96
Other	2	0	0	12	0	21	0	480	515
Total	39	0	0	587	1	180	332	19,667	20,806
% of Total	0.2%	0%	0%	3%	0.005%	1%	2%	95%	100%

Notes: Zone A - No Base Flood Elevations (BFEs) Determined

Zone AE - BFEs Determined

Zone AH - Flood Depths of 1 to 3 feet, usually areas of ponding; BFEs Determined

Zone AO - Flood Depths of 1 to 3 feet, usually sheet flow on sloping terrain; Avg. depths determined

Zone X (Shaded) - 0.2% Annual chance (500yr) Flood

Zone X Protected by Levee - Areas protected from the 1% annual chance flood

Zone D - Areas in which flood hazards are undetermined, but possible

Zone X (unshaded) - Areas determined to be outside the 0.2% annual chance (500-year) floodplain



Critical Facility Vulnerability Assessment for Flooding

Table summarized the exposure of the City's essential facilities to flood and other hazards. As shown, just one fire station (Station 261) was located in an area subject to inundation in the 100-year flood (Zone AO), while one treatment plant (Hinkley Surface Water Treatment Plant) is located within the 500 yr. flood zone, in an area protected from the 100 year flood by levees (Zone X Protected by Levee). All other mapped critical facilities are located in areas determined to be outside the 500-year floodplain (Zone X Unshaded).

FEMA's SBEFRA project produced facility-level flood risk assessment results for the 100-year, 100-year without levee protection, and 500-year flood scenarios for the identified essential facilities (as listed in Table 13). Redlands' existing fire stations, police station and EOC were all determined to be functional in each of the three flood scenarios. (Similar results are not available for the additional critical facilities, which were not included in the SBEFRA study).

Other Facility Vulnerability Assessment for Flooding

Flood hazard exposure of the Redlands Unified School District's facilities was summarized previously in Table 8. As shown in the table, most of the RUSD campuses (374 of 592 buildings) are outside the currently mapped flood hazard areas (i.e., are located within Zone X (Unshaded) - areas determined to be outside the 0.2% annual chance (500-year) floodplain). However, Redlands High School (83 buildings) and the District's Supply Center (5 buildings) are located within the 100 year (1% annual chance) flood zone (Zone AO), while Crafton Elementary (21 buildings), Mentone Elementary (26 buildings), and Redlands East Valley High (83 buildings) are located within the 500 year flood zone, but are protected by levees from the 100 year flood (Zone X Protected by Levee).

5.4.3. Vulnerability Assessment Results for Earthquake

Regional (i.e., community-wide) earthquake losses and population impacts, and critical facility damage and functionality have been estimated using HAZUS (HAZUS^{®MH} MR-4¹⁹), incorporating the improved regional building and essential facility inventory databases developed under FEMA funding for the San Bernardino County Essential Facilities Risk Assessment (SBEFRA) Project. The risk assessment of critical facilities considers only those essential facilities (fire stations, police facilities, EOCs and schools) for which HAZUS-compatible databases were developed as part of the SBEFRA Project.

A summary of the HAZUS regional risk assessment results for the City of Redlands are provided on Pages 82-83 for three earthquake scenarios, each including the impacts of liquefaction; the M7.8 Shakeout Scenario, a M6.7 San Jacinto scenario earthquake and a M6.7 Chino Hills Scenario earthquake. HAZUS results reported here include various direct economic losses (damage to buildings and their contents, commercial inventories, as well as building-damage related income losses, e.g., wage losses, relocation costs, rental income losses, etc.), population impacts (displaced households, shelter requirements, and casualties of various severity levels,

¹⁹ HAZUS MH MR-4 was the latest version available at the time the Hazard Mitigation Plan Update process was begun for San Bernardino County (Spring, 2010). An updated version (MR-5) was released in December 2010.



including death), estimates of debris generated, and damage state distributions for various building types.

It should be noted that the casualty figures reported here are not direct HAZUS outputs; they are estimates in more medically-meaningful categories derived from HAZUS outputs using a “calibration” methodology developed using historic injury data from the 1994 Northridge and other California earthquakes (Seligson & Shoaf, 2003). The method was also recently applied for the San Andreas “ShakeOut” Scenario developed by the USGS and others for the 2008 Golden Guardian statewide disaster exercise (Jones et al., 2008).

As noted previously, HAZUS estimates earthquake impacts at the census tract level. Accordingly, building count totals will be consistent with the data presented in **Table 11** and **Table 12**, but may differ from totals reported in the flood risk assessment in **Table** , which were developed at the census block level.

Table 20. HAZUS-Estimated Earthquake Impacts for the City of Redlands

		Earthquake Scenario		
		M7.8 ShakeOut Scenario (including Liquefaction)	M6.7 San Jacinto Fault (including Liquefaction)	M6.7 Chino Hills Fault (including Liquefaction)
Direct Economic Losses for Buildings (\$1,000)				
Total Building Exposure Value		7,190,605		
Stock	Cost of Structural Damage	245,830	48,248	1,022
	Cost of Non-Structural Damage	858,890	190,323	10,548
	Total Building Damage (Str. + Non-Str.)	1,104,721	238,572	11,570
Capital Losses	Building Loss Ratio %	15.4%	3.3%	0.2%
	Cost of Contents Damage	324,650	80,134	6,038
	Inventory Loss	13,510	3,066	280
Income Losses	Relocation Loss	121,663	29,579	277
	Capital-Related Loss	56,578	10,669	119
	Rental Income Loss	77,740	16,676	259
	Wage Losses	79,015	16,096	164
Total Direct Economic Loss		1,777,877	394,792	18,706
% of Countywide Loss		8.2%	7.8%	0.6%
Casualties				
Casualties—2 pm				
Day Casualties	Fatalities	26	1	0
	Trauma injuries	7	0	0
	Other (non-trauma) hospitalized injuries	47	0	0
	Total Hospitalized Injuries	54	0	0
	Injuries requiring Emergency Department Visits	963	69	1
	Injuries treated on an Outpatient basis	1,632	133	2
	Total Injuries	2,675	203	3
	Hospital visits requiring EMS transport	78	3	0



		Earthquake Scenario		
		M7.8 ShakeOut Scenario (including Liquefaction)	M6.7 San Jacinto Fault (including Liquefaction)	M6.7 Chino Hills Fault (including Liquefaction)
Casualties—2 am				
Night Casualties	Fatalities	7	0	0
	Trauma injuries	2	0	0
	Other (non-trauma) hospitalized injuries	13	0	0
	Total Hospitalized Injuries	15	0	0
	Injuries requiring Emergency Department Visits	615	65	2
	Injuries treated on an Outpatient basis	1,117	133	4
	Total Injuries	1,754	198	6
	Hospital visits requiring EMS transport	39	2	0
Shelter				
Shelter	Number of Displaced Households	2,728	728	2
	Number of People Requiring Short-term Shelter	938	229	1
Debris (thousands of tons)				
Debris	Brick, Wood & Other (Light) Debris	175	39	1
	Concrete & Steel (Heavy) Debris	452	54	1
	Total Debris	627	93	2
Building Damage Count by General Building Type				
Concrete	None	20	61	217
	Slight	39	80	6
	Moderate	44	69	0
	Extensive	41	13	0
	Complete	78	1	0
	Total	223	223	223
Manuf. Housing	None	0	11	714
	Slight	0	86	263
	Moderate	1	521	62
	Extensive	17	391	0
	Complete	1,022	29	0
	Total	1,039	1,039	1,039
Precast Concrete	None	22	30	94
	Slight	43	45	5
	Moderate	31	23	0
	Extensive	3	1	0
	Complete	0	0	0
	Total	99	99	99



		Earthquake Scenario		
		M7.8 ShakeOut Scenario (including Liquefaction)	M6.7 San Jacinto Fault (including Liquefaction)	M6.7 Chino Hills Fault (including Liquefaction)
Reinforced Masonry	None	97	178	390
	Slight	112	135	7
	Moderate	107	75	1
	Extensive	42	10	0
	Complete	40	0	0
	Total	398	398	398
Building Damage Count by General Building Type (Continued)				
Steel	None	6	34	138
	Slight	14	53	4
	Moderate	39	49	0
	Extensive	43	6	0
	Complete	40	0	0
	Total	142	142	142
Unreinforced Masonry	None	1	5	48
	Slight	3	13	10
	Moderate	6	25	2
	Extensive	4	14	0
	Complete	44	2	0
	Total	59	59	59
Frame Wood (Other)	None	188	374	970
	Slight	320	435	19
	Moderate	176	168	0
	Extensive	111	12	0
	Complete	195	1	0
	Total	990	990	990
Wood (Single-family)	None	6,691	9,534	17,778
	Slight	8,987	7,653	357
	Moderate	2,267	884	6
	Extensive	190	59	0
	Complete	7	11	0
	Total	18,141	18,141	18,141
ALL BUILDING TYPES	None	7,026	10,226	20,349
	Slight	9,519	8,499	671
	Moderate	2,671	1,814	71
	Extensive	451	506	0
	Complete	1,425	45	0
	Total	21,091	21,091	21,091

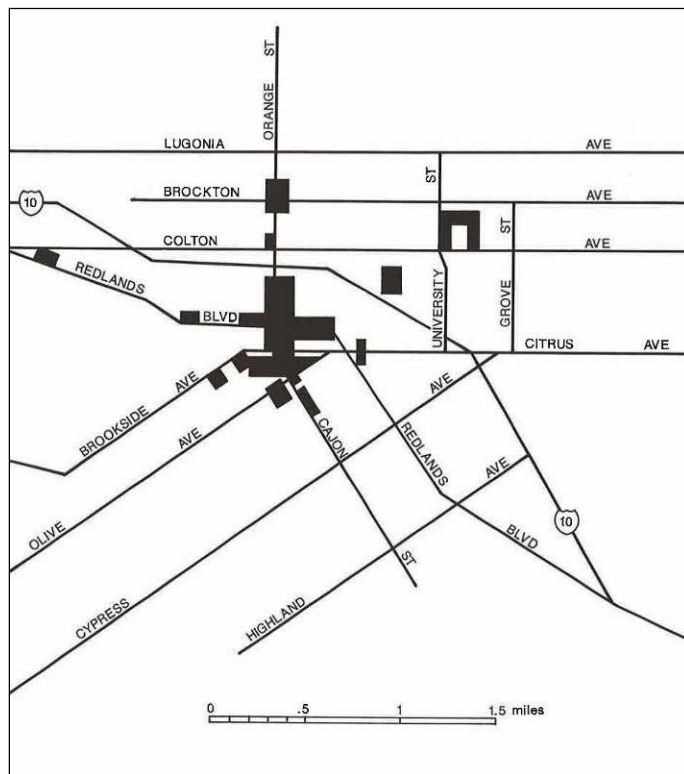


Unreinforced masonry buildings present one of the most serious life-safety risks of all building types. This has been demonstrated in many moderate to severe earthquakes, including recent events that have occurred both in the United States (e.g., the 1989 Loma Prieta, 2001 Nisqually, and 2003 San Simeon earthquakes) and around the World.

The reported number of unreinforced masonry (URM) buildings in the City of Redlands is 77, as tabulated by the California Seismic Safety Commission (CSSC), based on the City's response to a 2004 survey. In addition, the CSSC also reports that 54 of the buildings have made no mitigation progress (CSSC, 2005, 2006). Areas where URM buildings are concentrated, as identified by the California Geological Survey (CGS, 1993), are shown in Figure 27. (As discussed in Section 4.3.2, the number of URM structures predicted by the building type distribution implemented in the SBEFRA project and reported in **Table** is slightly lower, but of the same order of magnitude as available survey data; 59 vs. 77. Accordingly, damage is being discussed here in terms of percentages).

As shown in Figure 27, URM buildings are expected to suffer significant damage in the San Andreas "ShakeOut" earthquake scenario, with 75% of the URM buildings expected to suffer "Complete" damage (i.e., are expected to be a total financial loss). Further, as many as 15% of the buildings in the "Complete" damage state are expected to experience at least partial collapse.

Figure 27. Distribution of URM Buildings in the City of Redlands





Critical Facility Vulnerability Assessment for Earthquake

Damage and functionality of essential facilities identified in the FEMA-funded SBEFRA project were estimated for the earthquake scenarios identified above using HAZUS. Results are presented in Table 21. As shown, three of the four fire stations existing in 2009 are expected to be less than 50% functional in a M7.8 earthquake on the San Andreas fault (ShakeOut scenario), although physical damage is likely to be considered Moderate or less (none of the stations are have probabilities of experiencing moderate or greater damage exceeding 50%). In this same event, the EOC is expected to have functionality between 50-75%, while the Redlands Police Department is expected to have less than 50% functionality and its probability of being in the Moderate or greater damage state exceeds 50%. The Police Department is also expected to have less than 50% functionality in the M6.7 San Jacinto earthquake scenario.

Similar results are not available for the additional critical facilities, which were not included in the SBEFRA study.

Table 21. HAZUS-Estimated Essential Facility Earthquake Impacts for the City of Redlands

Facility Type	Earthquake Scenario		
	M7.8 ShakeOut Scenario (including Liquefaction)	M6.7 San Jacinto Fault (including Liquefaction)	M6.7 Chino Hills Fault (including Liquefaction)
Fire Stations			
Redlands Fire Department			
Total Number of Buildings	4		
Damage			
# Buildings with >50% Probability of Moderate or Greater Damage	0	0	0
# Buildings with >50% Probability of Complete Damage	0	0	0
Functionality			
Functionality < 50 % on Day 1	3 (Sta. 261, 263, 264)	0	0
Functionality 50 - 75% on Day 1	1 (Sta. 262)	4	0
Functionality >75% Day 1	0	0	4
EOCs			
City of Redlands			
Total Number of Buildings	1		
Damage			
# Buildings with >50% Probability of Moderate or Greater Damage	0	0	0
# Buildings with >50% Probability of Complete Damage	0	0	0
Functionality			
Functionality < 50 % on Day 1	0	0	0
Functionality 50 - 75% on Day 1	1	0	0
Functionality >75% Day 1	0	1	1



Facility Type	Earthquake Scenario		
	M7.8 ShakeOut Scenario (including Liquefaction)	M6.7 San Jacinto Fault (including Liquefaction)	M6.7 Chino Hills Fault (including Liquefaction)
Redlands Police Department			
Total Number of Buildings	1		
Damage			
# Buildings with >50% Probability of Moderate or Greater Damage	1	0	0
# Buildings with >50% Probability of Complete Damage	0	0	0
Functionality			
Functionality < 50 % on Day 1	1	1	0
Functionality 50 - 75% on Day 1	0	0	0
Functionality >75% Day 1	0	0	1

Other Facility Vulnerability Assessment for Earthquake

Because San Bernardino County’s school districts participated in the FEMA-funded SBEFRA project, it was possible to develop damage and functionality estimates for the Redlands Unified School District’s facilities in each of the three scenario earthquakes. An overall summary of the District’s performance, in terms of damage and functionality on the day of the earthquake, is given in Table 21 and Table 22 provides damage information for each campus in the two earthquake events shown to cause potential damage (the M7.8 ShakeOut Scenario and the M6.7 San Jacinto Scenario earthquakes), while Table 23 provides campus level functionality estimates for all three events.

As shown in Table 21 79 buildings have a high likelihood (>50% probability) of experiencing Moderate or greater damage in the M7.8 ShakeOut Scenario earthquake on the San Andreas Fault; 17 of these are likely (have >50% probability) to suffer Complete damage. These 79 buildings are located on 19 different campuses (see; Table 22 the campuses with the most buildings in this category are Redlands High School (29) and Clement Middle School (10). In the San Jacinto scenario earthquake, there are 18 buildings on 9 campuses likely to experience Moderate or greater damage.

Overall, 519 of the 592 buildings are expected to have initial functionality of less than 50% on Day 1 following the M7.8 ShakeOut scenario earthquake; these buildings are spread across virtually all facility locations (see Table 15) number decrease to 101 buildings on 16 campuses with less than 50% functionality following a M6.7 San Jacinto scenario earthquake, with no buildings expected to have less than 50% functionality following a M6.7 Chino Hills scenario earthquake.



Table 22. HAZUS-Estimated Earthquake Impacts for the Redlands Unified School District— District Summary

Facility Type	Earthquake Scenario		
	M7.8 ShakeOut Scenario (including Liquefaction)	M6.7 San Jacinto Fault (including Liquefaction)	M6.7 Chino Hills Fault (including Liquefaction)
Total Number of Buildings	592		
Damage			
# Buildings with >50% Probability of Moderate or Greater Damage	79	18	0
# Buildings with >50% Probability of Complete Damage	17	0	0
Functionality			
Functionality < 50 % on Day 1	519	101	0
Functionality 50 - 75% on Day 1	73	448	1
Functionality >75% Day 1	0	43	591



Table 23. HAZUS-Estimated Earthquake Damage for the Redlands Unified School District—Campus Summary

Name	# Bldgs.	M7.8 ShakeOut Scenario (including Liquefaction)		M6.7 San Jacinto Fault (including Liquefaction)
		# Buildings with >50% Probability of Moderate or Greater Damage	# Buildings with >50% Probability of Complete Damage	# Buildings with >50% Probability of Moderate or Greater Damage
Arroyo Verde Elem.	24	0	0	0
Beattie Middle	8	0	0	0
Bryn Mawr Elem.	26	0	0	0
Central Admin./Enrollment Center	3	1	0	0
Clement Middle	35	10	0	0
Cope Middle	42	0	0	0
Crafton Elem.	21	7	1	1
Cram Elem.	27	1	0	0
District Office-North	4	1	0	0
District Office-South	9	1	1	1
Fallsvale Elem.	3	0	0	0
Franklin Elem.	7	5	0	0
Highland Grove Elem.	6	0	0	0
Judson & Brown	9	0	0	0
Kimberly Elem.	21	0	0	0
Kingsbury Elem.	12	1	0	1
Lugonia Elem.	19	4	0	0
Mariposa Elem.	16	0	0	0
McKinley Elem.	12	2	2	2
Mentone Elem.	26	1	0	0
Mission Elem.	11	3	2	2
Moore Middle	25	1	0	0
Orangewood High	19	4	3	3
Redlands East Valley High	83	1	0	0
Redlands High	83	29	5	5
Smiley Elem.	11	0	0	0
Supply Center	5	3	2	2
Transportation	3	1	1	1
Victoria Elem.	22	3	0	0
Total	592	79	17	18



Table 24. HAZUS-Estimated Earthquake Post-Earthquake Functionality for the Redlands Unified School District—Campus Summary

Name	# Bldgs.	M7.8 ShakeOut Scenario (including Liquefaction)			M6.7 San Jacinto Fault (including Liquefaction)			M6.7 Chino Hills Fault (including Liquefaction)		
		<50%	50-75%	>75%	<50%	50-75%	>75%	<50%	50-75%	>75%
Arroyo Verde Elem.	24	24	0	0	22	2	0	24		
Beattie Middle	8	8	0	0	8	0	0	8		
Bryn Mawr Elem.	26	0	26	26	0	0	0	26		
Central Admin./ Enrollment Center	3	3	0	1	2	0	0	3		
Clement Middle	35	35	0	0	35	0	0	35		
Cope Middle	42	23	19	11	31	0	0	42		
Crafton Elem.	21	21	0	1	20	0	0	21		
Cram Elem.	27	27	0	0	1	26	0	27		
District Office-North	4	4	0	0	4	0	0	4		
District Office-South	9	9	0	1	8	0	0	9		
Fallsvale Elem.	3	3	0	0	0	3	0	3		
Franklin Elem.	7	7	0	0	7	0	0	7		
Highland Grove Elem.	6	6	0	0	6	0	0	6		
Judson & Brown	9	9	0	0	9	0	0	9		
Kimberly Elem.	21	6	15	0	21	0	0	21		
Kingsbury Elem.	12	12	0	5	7	0	0	12		
Lugonia Elem.	19	19	0	0	19	0	0	19		
Mariposa Elem.	16	5	11	0	16	0	0	16		
McKinley Elem.	12	12	0	3	9	0	0	12		
Mentone Elem.	26	26	0	0	26	0	0	26		
Mission Elem.	11	11	0	3	8	0	0	11		
Moore Middle	25	25	0	1	24	0	0	25		
Orangewood High	19	19	0	4	15	0	0	19		
Redlands East Valley High	83	83	0	1	70	12	0	83		
Redlands High	83	83	0	8	75	0	0	83		
Smiley Elem.	11	9	2	11	0	0	0	11		
Supply Center	5	5	0	2	3	0	0	5		
Transportation	3	3	0	1	2	0	1	2		
Victoria Elem.	22	22	0	22	0	0	0	22		
Total	592	519	73	101	448	43	1	591		



5.4.4. Vulnerability Assessment Results for Wildfire

Building Vulnerability Assessment for Wildfire

To estimate the potential magnitude of wildfire risk faced by the City of Redlands, a quantitative assessment of exposure to Fire Hazard Severity Zones, as mapped by the California Department of Forestry and Fire Protection's (CAL FIRE), was performed. The improved census-block level building data generated by the SBEFRA project was overlain onto Fire Hazard Severity Zone maps (shown in Figure 8 on page 28) to quantify the amount of the building inventory that falls within each hazard zone. The results of this overlay are provided in **Table** Page 90. It should be noted that mapped fire hazard severity zones affecting the City are all within Local Responsibility Areas.

As noted previously in the flood vulnerability assessment section, the totals in this table (e.g., total building exposure value, total building square footage, etc.) will vary slightly from those presented in **Table 13** and **Table14** which were developed from census tract data. Table was developed by identifying individual census blocks falling within the boundaries of each Fire Hazard Severity Zone, and will therefore produce a more refined overlay assessment than a similar analysis conducted using census tract data.

As shown in the table 25, most of the city's buildings (80% of buildings, 77% of building value) are located outside of mapped wildfire hazard areas (i.e., are located in "non-wildland/non-urban" or "urban unzoned" areas). However, 10% of the City's building value is located in the area of Very High Fire Hazard Severity, with an additional 4% located in High Severity, and 9% in Moderate Severity. Most of the exposure to these fire hazard severity zones is residential construction; 1688, 870 and 1367 residential buildings are located in the Very High, High and Moderate Zones respectively, valued at more than \$611 million, \$242 million, and \$365 million.



Table 25. Redlands Building Inventory Exposure to Wildfire Hazards

Building Inventory Data by General Occupancy	Fire—Fire Hazard			Severity		Zones
	Cal in Local Responsibility Areas	Very High	High	Moderate	Non-wildland/ Non-urban	Urban Unzoned
Building Count						
Residential	1,688	870	1,367	379	15,183	19,487
Commercial	24	4	89	22	569	708
Industrial	0	0	33	2	61	96
Other	17	4	8	16	470	515
Total	1,729	878	1,497	419	16,283	20,806
% of Total	8%	4%	7%	2%	78%	100%
Building Square Footage (1,000 Sq. Ft.)						
Residential	4,456	1,904	2,987	701	28,440	38,488
Commercial	217	207	1,503	6,533	7,173	15,633
Industrial	0	0	696	26	1,066	1,788
Other	59	13	33	79	2,555	2,738
Total	4,732	2,124	5,219	7,338	39,234	58,647
% of Total	8%	4%	9%	13%	67%	100%
Building Replacement Value (\$1,000)						
Residential	611,516	242,849	365,552	54,011	3,215,862	4,489,790
Commercial	28,447	17,177	173,989	515,605	819,510	1,554,728
Industrial	0	0	52,426	2,170	81,634	136,230
Other	8,845	1,413	5,181	12,938	406,863	435,240
Total	648,808	261,439	597,148	584,724	4,523,869	6,615,988
% of Total	10%	4%	9%	9%	68%	100%
Contents Replacement Value (\$1,000)						
Residential	305,758	121,425	182,778	27,006	1,607,915	2,244,882
Commercial	30,827	17,177	187,873	515,605	879,714	1,631,196
Industrial	0	0	78,640	3,255	122,451	204,346
Other	2,873	1,413	3,957	2,748	197,518	208,509
Total	339,458	140,015	453,248	548,614	2,807,598	4,288,933
% of Total	8%	3%	11%	13%	65%	100%



Critical Facility Vulnerability Assessment for Wildfire

Table summarized the exposure of the City’s essential facilities to wildfire and other hazards. As shown in the table, most of the critical facilities (13 of 16) are located outside the mapped Fire Hazard Severity Zones (FHSZs) (i.e., located within areas designated as “Urban Unzoned”). The remaining 3 facilities are located in a Moderate FHSZ (Fire Station 262), or High FHSZ (Henry Tate Water Treatment Plant and Hinkley Surface Water Treatment Plant).

Other Facility Vulnerability Assessment for Wildfire

Fire hazard severity zone exposure for the Redlands Unified School District’s facilities was summarized previously in **Table** . As shown in the table, most of the school sites (70% of buildings) are located outside of mapped Fire Hazard Severity Zones (FHSZs) (i.e., are located within areas designated as “Urban Unzoned”). Hazard exposure of the remaining schools includes one campus in the Very High FHSZ within the Local Responsibility Area (Cram Elementary, 27 buildings), one campus in the Very High FHSZ within the Federal Responsibility Area (Fallsvale Elementary, which is closed, 3 buildings), and six campuses (148 buildings) in the High FHSZ within the Local Responsibility Area (Arroyo Verde, Highland Grove, Mariposa, and Mission Elementary Schools, Beattie Middle School, and Redlands East Valley High School).

5.4.5. Vulnerability Assessment Results for HazMat

All property and occupants of the City of Redlands are potentially susceptible to a hazardous material release. The magnitude and severity of the exposure resulting from a release will depend on a variety of factors (e.g., the kind of material released, its toxicity, the duration of the release, etc.) and current conditions (e.g., wind and weather conditions, terrain, etc.). The probability of hazardous materials releases, in general, is considered high, although the likelihood of a significant or catastrophic hazardous materials release would be somewhat lower. There is no standard regional risk assessment methodology available for use in predicting both the probability of a release, and the associated impacts.

The City of Redlands Fire Department conducts a weekly collection of household hazardous and electronic wastes for the convenience of its residents; these materials are disposed of through the San Bernardino County HHW and e-Waste programs. There are no other permitted collection sites within the City of Redlands, however, the Interstate 10 Freeway runs throughout the City and presents a major transportation corridor for potential transports of freight containing hazardous materials being taken to a final collection point.



Section 6. Community Capability Assessment

6.1. Agencies and People

Key Personnel

The City of Redlands is a full service, general law city. The major services provided include: Police, Fire, Water, Waste Water, Solid Waste, Engineering, Public Works and Community Development. The City is governed by a five-member City Council. Daily operations are directed by the City Manager. The City has recruited and funded the position of Emergency Operations Manager, who reports directly to the City Manager.

The City Organization is as follows:

ORG CHART

Each City department plays a role with regard to emergency preparedness and response and each department is responsible for ensuring coordination with the other departments. In an emergency, all employees are disaster service workers. "Subject to such disaster service activities as may be assigned to them by their supervisors, or by law." (CA CG §3100)

All departments have received training in the Incident Command System and are trained to a minimum standard of ICS 200. Additionally all personnel are receiving, Standardized Emergency Management System (SEMS) and National Incident Management System (NIMS) training at the 700 and 800 levels. In the event of a disaster, District personnel have been assigned positions in the Emergency Operation Center. Each individual has been trained to meet the needs of his / her assignment. A chart of the position assignments is shown below:



POSITION

PRIMARY

ALTERNATE

MANAGEMENT

EOC Director	City Manager	Emergency Operations Mgr.
Public Information Officer	City PIO	FD or PD PIO
Liaison Officer	Assistant to City Manager	Assistant to City Manager
Safety Officer	Building Inspector I	Building Inspector II
Agency Representative	General Manager	FD PIO
Security Officer	Police Commander I	Police Commander II
EOC Manager	Emergency Operations Mgr.	Fire Chief
City Council	Council Member I	Council Member II
Legal Advisor	City Attorney	

FINANCE

Section Chief	Financial Director	Assistant Finance Director
Cost Recovery Unit	Financial Analyst I	Financial Analyst II
Time Unit	Financial Analyst I	Financial Analyst II
Compensation / Claims Unit	HR/Risk Manager I	HR/Risk Manager II
Cost Analysis Unit	Auditor I	Auditor II

LOGISTICS

Section Chief	HR Director	HR Analyst
Information Systems Branch	IT Specialist	IT Specialist
Communications Unit	IT Specialist	IT Specialist
Info Technology Unit	IT Specialist	IT Specialist
Transportation Unit	EMS Coordinator	Fire Prevention Officer
Personnel Unit	HR Director	Risk Management
Procurement Unit	Purchasing Manager	Analyst
Facilities Unit	Quality of Life Director	Field Services Supervisor

OPERATIONS

Section Chief Fire	Fire Chief	Fire Inspector
Section Chief MUED	MUED Director	MUED Asst. Director
Section Chief QOL	QOL Director	Field Services Sup.
Section Chief Law	PD Chief	PD Commander
Coroner Unit	SB County Coroner	SB County Designee
Medical / Health Branch	EMS Coordinator	Fire Captain
Care & Shelter Branch	Red Cross	EMS Coordinator
Water & Power Unit	MUED Director	MUED Asst. Director



Alert List

The Emergency Operation Manager is responsible for developing and maintaining an emergency alert list, which will be used to notify the key City personnel. Each department will develop their own departmental alert list, which will be used by the departments to alert departmental personnel. Special rules related to disaster service workers are outlined in California Labor Codes Sections 3211.9, 3352.94, 4351, 4381, 4453, and 4702.

City EOC

The City Manager, Fire Chief, Police Chief and Emergency Operations Manager of the City of Redlands have overall responsibility for coordinating the City's response to each emergency.

Special Districts

Special Districts with responsibilities under this plan will coordinate all planning efforts with the City's Emergency Operations Manager.

6.2. Incorporation into Existing Plans

The City of Redlands has incorporated the Hazard Mitigation plan into the General Plan, City of Redlands Municipal Codes, Capital Improvement and several other plans that deal with hazard identification and mitigation in some form. These plans include the following:

- City Emergency Operation Plan – In process of being updated
- Water System Emergency Response Plan
- Water Conservation Management Plan (Title 13 – 13.06.010)
- Fire Protection Master Plan (Title 15, Section 15.20.580)
- Spill Prevention Control & Countermeasure Plan
- Storm Water Pollution Prevention Plan (Title 3 3.48.020 and 3.56.020)
- Business Emergency Contingency Plan
- Capital Improvement Plan 2013-2018
- Sewer Capital Improvement (Title 3 – 3.44.020)
- Vegetation Management (Title 15, Section 15.20.560)
- Wildland-Urban Interface Fire Area (Title 15, Section 15.20.550)
- Earthquake – Hazardous Building (Title 15, Section 15.52.020)

The City of Redlands utilizes an all hazard approach by obtaining information from the other respective Departments within the City to incorporate existing plans. Once the Local Hazard Mitigation Plan is approved by Federal Emergency Management Agency (FEMA), this plan will be provided to the other City Departments for reference. Upon the annual review of other plans such as: General Plan, Master Drainage Plan, Emergency Operations Plan, Capital Improvement Plan and other vital plans, relevant elements from the LHMP will be integrated into the updates.



6.3. Regulations, Codes, Policies, and Ordinances

The City abides by and is governed by California 2010 Building Codes adopted in February 2014, including sections on electric, plumbing, mechanical, green, and residential requirements, standards and regulations:

- California Building Code
- California Electrical Code
- California Plumbing Code
- California Mechanical Code
- California Fire Code (Title 24, Part 9) and International Fire Codes (Title 15 – 15.20.010)

The City has also adopted Zoning Ordinances that are not part of the California Code but are part of the General Plan. These ordinances regulate land use and map the official land use and hazard overlay districts, to include safety hazard and environmental protection areas.

General Plan

All cities and counties in California are required to adopt a General Plan that lays out major policy goals. The General Plan includes elements, which are sections that address a variety of important topics. The element most closely related to this Hazard Mitigation Plan is the Safety Element, which focuses on reducing risks posed by natural and technological hazards and other human caused emergency events.

The Safety and Hazardous Waste Element

The aim of the Safety and Hazardous Waste Element is to reduce the potential risk of death, injury, property damage, and economic and social dislocation resulting from fires, floods, earthquakes, landslides, and other hazards. The Safety and Hazardous Waste Element identifies all significant hazards and risks in a community and defines policies to mitigate and respond to those risks.



6.4. Mitigation Programs

The City of Redlands currently has the following mitigation programs to address the top Hazards which are Flood, Wildfire, Earthquakes, Drought and Hazardous Material.

6.4.1. Flood Programs

The City has implemented the FAST Program

- (FAST) Flood Control, ADA Ramps, Sidewalks, Trees and Parks
- Community Outreach through CERT, Market night and Safety Fairs
- Pamphlets provided to residence on flood insurance, and flood preparedness.

6.4.2. Wildfire Programs

The City has an on-going Weed Abatement Program to manage weeds and brush and provided the defensible space 100 foot clearance for areas prone to fire due to high vegetation area.

6.4.3. Earthquakes/Geologic Hazards Programs

Since 1982, the City of Redlands has participated in long term recovery programs for earthquakes, wildfires and floods. This program provides continued stability to sustain and continue infrastructure services.

6.4.4. Drought Programs

The City of Redlands is in the process of updating Ordinance 2151 Water Conservation Plan to address the current drought. The plan will implement a plan to conserve city water supplies, thereby minimizing the effect of a shortage of water supplies on city users.

6.4.5. Hazardous Materials Programs

The City of Redlands in coordination with the County of San Bernardino is providing an outreach program to limit the negative impacts associated with inappropriate discard of hazardous material into the environment. This outreach program will provide community awareness of how to dispose of the hazardous material. The outreach material will be provided at emergency preparedness fairs and fire safety fairs.

6.5. Fiscal Resources

The City's Operating Budget for 2013-14 is \$63,352,530 of general revenue not dedicated to a government enterprise fund. Available financial resources for the City of Redlands are as follows:

- | | |
|---|--------------|
| • General Tax Revenue (property, sales, etc.) | \$39,625,613 |
| • General Government Revenue (business license, motor vehicle fees) | \$6,705,923 |
| • Charges for Service (development fees, community service, etc.) | \$4,984,235 |



-
- Interfund Transfers to General Fund (gas tax, etc.) \$4,620,217
 - Other Sources \$7,416,542

Any mitigation projects would need to be part of the City's budget planning process. Additional funding could potentially come from hazard mitigation grants, such as the Hazard Mitigation Grant Program and the Pre-Disaster Mitigation Program.

Section 7. Mitigation Overview

The City of Redlands mitigation strategy is derived from the in-depth of existing vulnerabilities and capabilities outlined in previous sections of this plan, combined with a vision for creating a disaster resistant and sustainable community for the future. This vision is based on informed assumptions, recognizes both mitigation challenges and opportunities, and is demonstrated by the goals and objectives outline throughout the plan.

The City will also work with San Bernardino County Operational Area, Redlands Emergency Communications Group, East End COAD and many other programs providing training, exercises, workshops and volunteer management with Non-profit organizations, faith-based organizations, businesses, and other local municipalities and programs, including Community Action Partnership.

7.1. Mitigation Update Report

Please see Tables A-1 and A-2 on pages 116-128 for mitigation status updates.

7.2. Mitigation Goals, Objectives, and Projects

The goal of the City of Redlands is to maintain and enhance a disaster resilient community by reducing the risk of potential loss of life, property and environment from the impacts of natural disasters.

The Mitigation goals of the City of Redlands focus on five key areas which include Earthquakes, Flood, Wildfire, Hazardous Materials and Drought. The City of Redlands has established objectives to support the completion of the above mentioned goals and proposed improvement projects that can help prevent or reduce the effects of a natural disaster

The following section provides an overview of the Mitigation Goals and Objectives

1. Earthquakes

Description: To reduce both the short and long term effects of earthquakes on the City of Redlands.

Objectives:

- Protect public health and safety by preparing for, responding to, and recovering from the effects of an Earthquake

2. Floods

Description: To reduce both the short and long term effects of the 100-year flood plain as defined in the Flood Insurance Rate Map (FIRM) and the City of Redlands General Plan.



Objectives

- Require that all future buildings within slow surface drainage areas be placed above such areas or on properly designed foundation systems.
- Allow density transfer to areas of a site not located within inundation areas.

3. Wildfire

Description: to mitigate or reduce the risk of fires in the City of Redlands designated urban wild land interface high fire hazard area.

Objectives:

- Work with state and federal agencies for joint enforcement of adopted wild land prevention codes.
- Investigate and pursue additional funding mechanisms available to fund City fire protection.
- Require building construction features appropriate to the wildfire hazard.

4. Drought

Description: To reduce the nonessential use of water to conserve city water supplies thereby minimizing the effect of a shortage of water supplies on city users.

Objectives

- Implement water conservation efforts to maximize the use of existing water resources
- Promote more effective use of groundwater storage through increased groundwater recharge and conjunctive use among agencies.

5. Hazardous Material

Description: Reduce the quantity and frequency of household hazardous waste being dumped in the community and/or entering the landfill.

Objectives

- Operate and Maintain the Household Hazardous Waste Collection Site.
- Collect, categorize lab pack and store Household Hazardous Waste for proper disposal.
- Collection of electronic waste under Cal-Recycle guidelines.



7.2.1. Flood

The potential severity of flooding events requires careful long-range planning, and balancing uses. Growing environmental consciousness has led to a new understanding of the types of flood control measures appropriate to Southern California. Costs of an unmitigated disaster must be weighed against costs of land, construction, and maintenance, and enhanced with long-range environmental concerns, such as groundwater recharge and habitat preservation. Flood and drainage ways also have regional significance as areas of mineral resources and recreational uses.

Policies guiding these efforts, as stated in the City of Redlands General Plan include:

- Protect lives and property and ensure that structures proposed for sites located on flood plains subject to the 100-year flood are provided adequate protection from floods.
- Preserve as open space those areas that cannot be mitigated for flood hazard.
- Support a multi-use concept of flood plains, flood-related facilities, and waterways.
- Where feasible given flood control requirements, maintain the natural waterways and flood plains to ensure adequate groundwater recharge and water quality, preservation of habitat, and access to mineral resources.
- Support the intent of the County of San Bernardino's flood control policies as specified in the County General Plan.
- Cooperate with all public and private agencies involved to ensure that flood control improvements do not disrupt environmentally sensitive areas beyond a level of immitigability.

Infrastructure Subject to Flooding

1) Santa Ana River Wash

Many flood vulnerabilities exist along the Santa Ana River, including:

a) Roadway Crossings

Three major arterial roadways cross the Santa Ana River wash within the City of Redlands.

b) State Route 30

Under the jurisdiction of the California Department of Transportation (Caltrans), State Route 30 is a four-lane freeway constructed in the late 1980's and early 1990's. The river crossing is a bridge constructed to Federal Highway Administration standards, capable of withstanding a 100-year flood event.

c) Alabama Street and Orange Street are arterial roadways under the jurisdiction of the City of Redlands. Both roadways currently exist as two-lane facilities and both are master-planned for a minimum of four lanes. The Orange Street crossing is currently constructed as "dip" crossings with culvert systems capable of carrying a 10-year or better storm flood before water crosses the roadway surface. Alabama Street may be capable of carrying a 1-year storm. Since its construction in 1995, it has been closed on ten occasions to allow excess flow without endangering public safety. Both crossings are equipped with gates and road closure plans, implemented when flooding occurs. During Santa Ana River flows in excess of a 2-year storm,



both roadways are closed to all through traffic, with all traffic being diverted to State Route 30. Substantial damage can occur to both roadways including the potential for washouts during any flood event exceeding a 2-year flood. Both crossings have been replaced twice: once in 1993 (FEMA 979), and once in 1995 (FEMA 1044/1046). Warm, tropical rain falling at higher elevations, combined with melting snow, and excess rain at lower levels, created severe flooding conditions in the Santa Ana River. Rainfall, mud, debris, and boulders swept away both roadway crossings, which had been replaced in 1995. New replacement costs were incurred for \$529,000.

2) Redlands Municipal Airport

Redlands Municipal Airport is a general aviation facility with 230-based aircraft and 65,300 annual flight operations. The airport lies immediately next to the Santa Ana River in the northeast corner of the City of Redlands. The airport is along the southerly bank of the river approximately 30 feet above the river floor.

An earthen dike and a revetment fence maintained by the San Bernardino County Flood Control District (SBCFCD) protect the airport. The dike and fence may not be capable of containing a 100-year flood. If floodwaters breach the dike, airport property would be eroded and the potential is high for damage to the runway, navigational lighting and airport drainage systems. No damage occurred at the Airport as a result of the Winter Storms, 1995. Additionally, work performed in 2011 added an updated drainage system to the taxiway of the airport to more effectively convey surface flows during heavy or sustained rain.

3) California Street Landfill/Wastewater Treatment Plant

The Wastewater Treatment Plant is located adjacent and south of the California Street landfill. A storm drain was constructed in 1993 that provides 100-year protection to the wastewater treatment plant from local flooding along Nevada Street and areas south of the treatment plant.

The California Street Landfill and Wastewater Treatment Plant are the primary and sole facilities that service the population of the City of Redlands. Both the landfill and wastewater treatment plant are protected from flows in the Santa Ana River along this reach by an earth and rock levee, which has a post and wire revetment located at the toe of the landfill slope. The levee and revetment are owned by the San Bernardino County Flood Control District, and were constructed approximately 30 years ago.

The historic location of the main channel flow of the Santa Ana River in this reach has been in the northerly portion of the floodplain (away from the landfill and wastewater treatment plant). This location was controlled and maintained by the San Bernardino County Flood Control Department by “center cutting” or grading the channel to the northerly portion of the floodplain as necessary. This practice continued until recent environmental changes resulted in restrictions to grading activities in the channel. This reach of the river is habitat to a now federally listed as endangered plant species, the Santa Ana River Woolly star (Woolly star). Because of potential impacts to the Woolly stars and its habitat, grading and channel maintenance activities in the area along the reach of the landfill and wastewater treatment plant have been restricted.



Over the past few years, without the channel grading, flows in the river have meandered southerly placing the low flow channel adjacent to the landfill and wastewater treatment plant. As a result, the revetment, which is no longer maintained by the San Bernardino County Flood Control District, may not be relied upon to provide long-term flood protection to critical facilities such as the wastewater treatment plant and landfill. According to the San Bernardino County Flood Control District, post and wire revetments are no longer built or maintained by the San Bernardino County Flood Control District, and existing levees are reinforced with large rock or riprap in areas which the San Bernardino County Flood Control District deems critical.

Storm flows during the winter of 1995 (estimated to be a 10-15 year event) were concentrated against a portion of the revetment, causing damage not only to that structure, but erosion of the levee which protects the landfill and wastewater treatment plant. An estimate to provide emergency repairs to the damaged levee by the Office of Emergency Services (OES) was set at \$62,000. Although the San Bernardino County Flood Control District provided riprap to the City for emergency repairs to the levee, the San Bernardino County Flood Control District has prioritized other projects along the Santa Ana River for long-term improvements. As a result, limited, if any, funds are available from the San Bernardino County Flood Control District to provide enhanced protection or annual maintenance to the levee.

Due to the environmental constraints presented by the Woolly star plant, it is not anticipated that channel grading will be resumed. Without such channel control, it is likely storm water will continue to flow more southerly, following the low flow channel established in winter 1995 storms. It is anticipated that in the best case, smaller storm events such as those in winter 1995, will result in repetitive damage to the revetment and levee, causing the need for annual repairs of at least the magnitude estimated to repair the 1995 damages by OES.

4) San Timoteo Canyon/Live Oak Canyon

San Timoteo Creek and Live Oak Creek traverse the south and southwesterly portions of the City of Redlands. These streams flow generally through rural areas. Some local development has occurred in the area with several structures being within the 100-year flood zones. Local streets and roads are subject to infrequent flooding and closures due to water and mudflows in the canyon areas. General maintenance along the San Timoteo creek is performed by the SBCFCD.

Mudslides in San Timoteo Canyon created damages associated with debris removal. Additionally, severe ditch and shoulder erosion, as well as culvert damage, forced closure of the road for several days. Federal Highways Administration/ER funds have been approved for \$220,000 to make necessary repairs.

More recently, during the severe Winter Storms of December 2010 – January 2011, extreme mudflows actually caused motorists to become stranded in San Timoteo Canyon. Additionally, damage to public and private property was incurred and a State and Federal Disaster were declared.



5) *Mill Creek/Mission Zanja*

The Mill Creek Zanja serves as the principle storm drain for the eastern and southeastern portions of the City of Redlands. This drain carries the single greatest impact for flooding to the City of Redlands. Since the watershed for this drain includes portions of City and County territory, a regional solution to flooding along the drain must be sought.

Several attempts have been made to set assessments or development impact fees to fund improvements along this drain. Due to the extremely high cost of improvements, such efforts have failed. The Army Corps of Engineers was in the development stages of constructing a full Federal project to provide channel improvements and storm protection for the City of Redlands, however due to a variety of jurisdictional and funding constraints; the project has been halted at this time.

The Zanja bears a National Register Designation, and portions within Sylvan Park were again damaged as a result of continued erosion from floodwater.

6) *Local Storm Drain Systems*

A number of local storm drain systems run through the City of Redlands. Several of these have experienced local flooding during recent storm events. Several drains are proposed in areas with the greatest potential for local flooding:

- Church Street from Pennsylvania Avenue to the Santa Ana River
- Judson Street from Brockton Avenue to the Mill Creek Zanja
- Mt. View Avenue from Lugonia Avenue to the Santa Ana River
- Lugonia Avenue from Alabama Street to the Mission Channel
- Lugonia Avenue and Texas Street.

Judson Street, from Brockton Avenue to the Mill Creek Zanja, exhibits the greatest ability to produce direct and indirect damage costs to both public and private facilities. Due to the increased density of development in both the City and the County, storm water flows are exacerbated. Of the \$321,000 associated with Emergency Protective Measures and Debris removal alone during the winter storms of 1993, it is estimated that 75% of that sum was generated to aid citizens in this northeast quadrant of the City of Redlands.

During the 1995 Winter Storms, the majority effort involving Emergency Protective Measures and Debris Removal was concentrated in this area.

The City of Redlands General Plan, Health and Safety Element, evaluates the flood hazards that exist within the City of Redlands. The guiding and implementing policies are incorporated within this document, as attached. Mitigation provided by General Plan Policy is also provided.

Table 26 summarizes the implementation strategies for categories of projects addressing the top hazards in the San Bernardino County Unincorporated Area Hazard Mitigation Plan. The Table includes implementation strategies for the wildfire, earthquake/geologic hazards and flood.



7.2.2. Earthquake

The City of Redlands have several historic landmarks that include the Kimberly and Morey Mansions and Asistencia Mission de San Gabriel. There are several establishments with unreinforced masonries throughout the City. The City has adopted the current 2013 building and fire codes ordinance 2803 to protect existing and new critical infrastructures. San Bernardino County and other special interest groups have been instrumental in restoring the historical buildings within the City. The restored structures house a wedding chapel, cactus garden, bell tower, wishing well, and a museum with exhibits that depict Native American and early pioneer life.

7.2.3. Wildfire

The Redlands Fire Department's policies emphasize structural fire preventative measures. The City has implemented building construction standards and means for private on-site water storage facilities for sites that are not served by the Fire Department, and require defensible space around all new construction. The City continues to work to prevent wild land and urban fire, and protect lives, property, and watershed from fire dangers. In doing so, the department has implemented the following policies as cited in the City of Redlands, 1995 General Plan, as amended in 1997.

1. Work to prevent wild land and urban fire, and protect lives, property, and watershed from fire dangers.
2. Adhere to the requirements for high fire hazard areas designated by the Redlands Fire Department on the official Roof Classification Zone Map, updated as of June, 1994, and as specified in the document on file at the Redlands Fire Department describing High Fire Hazard Area Fire Safety Modification Zones.
3. Monitor fire-flow capability throughout the Planning Area, and improve water availability if any locations have flows considered inadequate for fire protection.
4. Monitor methane gas production at active and inactive landfills, and take preventive action if gas production creates a significant fire hazard.
5. Devise alternative fire protection standards suitable for Rural Living areas not exposed to high wildland fire hazards.
6. Consult the San Bernardino County Fire Safety Overlay Ordinance (July, 1989 Development Code) for possible appropriate implementation measures for development in the foothills area.



7.2.4. Hazardous Material

The City of Redlands has implemented the household hazardous material waste program to reduce the quantity and frequency of household hazardous waste being dumped in the community and entering the landfills. This will prevent the ground water from being contaminated.

7.2.5. Drought

The City of Redlands is addressing the drought, by developing a drought emergency plan by emergency plan and establishing a memorandum of understanding and contracts with water districts and suppliers. The City has also implemented a water conservation plan to educate the citizens on water conservation.

7.3. Mitigation Priorities

Table 26. Implementation Strategy Summary

Action	Lead Agency	Hazard	Funding Source
Saltana Cypress Storm Drain Phase 2 B Construction of Storm Drains High Priority	San Bernardino County Flood Control (NRCS)	Flood	\$6.3 Million
South Saltana Cypress Storm Drain Phase 2C Storm Drain Construction North Hwy 60 to reduce flooding in residential neighborhood. High Priority	San Bernardino County Flood Control (NRCS)San	Flood	\$4.9 Million
Vegetation Management High Priority	City of Redlands Fire Department	Fire	\$18,600
Fire Resistant Community Project to promote fire safety Medium Priority	City of Redlands Fire Department	Fire	Pending securing funding
Drought (Develop drought emergency plan) Medium Priority	City of Redlands MUED	Drought	Pending securing funding
Household hazardous waste program (to reduce hazardous waste within the community and entering the sewers and landfills) High Priority	City of Redlands Fire	HazMat	\$180,000 per year
Earthquake establish community preparedness outreach to mitigate risk and hazards and create inventory database of critical infrastructures. High Priority	City of Redlands Emergency Management	Earthquake	\$40,000



Please refer to the Table A2-A6 on pages 121-125 for a comprehensive list of mitigation priorities. The projects that are unfunded will be reviewed with the next capital improvement plan in 2015/2016.

7.4 Implementation Strategy

The City of Redlands has several Safety Elements in its General Plan that includes a discussion of Fire, Earthquake, Flooding, and other Hazards Specific to the jurisdiction. This plan will be implemented upon final approval from FEMA. In addition; the City has adopted Ordinances 2639 and 2485 that require the Emergency Operations Manager to be responsible for the development and update of the City of Redlands hazard mitigation plan, which requires mitigation for identified natural hazards.



Section 8. Plan Maintenance

8.1. Monitoring, Evaluating and Updating the Plan

Plan Maintenance Process

The City of Redlands will continue to monitor and evaluate our Hazard Mitigation Plan (HMP) within the 5 year cycle on an annual basis. As the City monitors these hazards and learn how to mitigate these hazards more efficiently, additional projects may be developed over time. The current goals and objectives; capital improvement projects and mitigation efforts will be reviewed and measured against the expected outcomes during this annual review; not limited to:

- The nature, magnitude, and/or type of risks have changed.
- The current resources are appropriate for implementing the plan.
- There are implementation problems, such as technical, political, legal, or coordination issues with other agencies.
- The outcomes have occurred as expected (a demonstration of progress).
- The agencies and other partners participated as originally proposed.
- Federal, State or local laws and regulations mandate changes.

If we discover changes in hazards, resources, laws and regulations have occurred during the evaluation; we will update the HMP Revision Page, and notify San Bernardino County Fire Department OES.

Our Planning team members and Emergency Operations Manager will be in charge of the monitoring, evaluation and updating of the HMP.

8.2. Implementation through Existing Programs

The City of Redlands is aware of the hazards that face our community as historic incidents prove that natural disasters are a common occurrence in this area. The City will continue to strive toward protecting the life, property and economy of the city.

As further plans are developed, the Hazard Mitigation Plan will be an asset in future plans development efforts.

8.3. Continued Public Involvement

The City of Redlands will provide opportunities to neighboring jurisdictions to obtain and share information with their stakeholders and the public through the Operational Area Coordinating Council (OACC), community based organizations and private entities. The city provides public forms with our quarterly Disaster Council which gives the public and local emergency managers the opportunity to collaborate and coordinate prior to an emergency occurring.

The City will also inform the public through our website (www.cityofredlands), local Redlands television station, Twitter and Facebook.



Section 9. Annex

9.1. Summary of Historical Flood Events

Table provides a summary of losses incurred in historic flooding events. The flood events and their impacts on the City of Redlands are described in the following section.

Table 27. Response and Recovery Costs for Historic Flood Events

Hazard: Flooding		Response and Recovery Costs					
Name	Date	City Town	County	State	Federal	Other	Total
FEMA 1952-DR-CA	1/26/2011	\$0	\$0	\$0	\$0	\$0	600,000
FEMA 1884-DR-CA	3/8/2010	\$0	\$0	\$0	\$0	\$0	10,000
FEMA 1203-DR-CA	2/26/1998	\$0	\$0	\$0	\$1,096	\$300	\$1,396
FEMA 1046-DR-CA	3/1/1995	\$0	\$0	\$8	\$20	\$0	\$28
FEMA 979-DR-CA	1/5/1993	\$0	\$0	\$2,996	\$28,872	\$0	\$31,869
FEMA 935-DR-CA	2/16/1992	\$9	\$0	\$88	\$237	\$0	\$334
February 1980 Floods	2/1/1980	\$420	\$0	\$0	\$0	\$0	\$420
September 1976 Flood	9/29/1976	\$5,400	\$0	\$0	\$0	\$0	\$5,400
February 1969 Flood	2/22/1969	\$486	\$62,004	\$0	\$0	\$0	\$62,490
Flood of Jan 1969	1/25/1969	\$102	\$46,370	\$0	\$0	\$0	\$46,472
OEP-233-DR	12/5/1966	\$2,400	\$0	\$0	\$0	\$0	\$2,400
OEP-211-DR	11/20/1965	\$0	\$0	\$0	\$0	\$0	\$0
November 1965 Flood	11/20/1965	\$304	\$3,400	\$1,500	\$0	\$0	\$5,204
August 1965 Flood	8/11/1965	\$35	\$0	\$0	\$0	\$0	\$35
April 1965 Flood	4/8/1965	\$38	\$0	\$0	\$0	\$0	\$38
Totals:		\$9,194	\$111,774	\$4,592	\$30,226	\$300	\$756,086



1. FEMA 1952-DR-CA 1/26/2011

The City of Redlands sustained more than 600,000 in damages costs associated with Emergency Protection and debris removal. The amounts included salaries, benefits, overtime and other professional and special contractual services for repairs and maintenance supplies.

Several repairs of damages in various locations in the amount of \$282, 050; \$7,870 for repairs of damages on Bond Avenue, Fern Avenue, and Brookside Avenue; \$4,000 with for geologic evaluations services; \$10,722 for restriping San Timoteo Road from Alessandro Road to Fern Street; \$12, 585 for emergency street sweeping of San Timoteo Canyon; and \$6,487 for surfacing of damaged playground at Jennie Davis Park.

2. FEMA 1884-DR-CA 3/8/2010

The City of Redlands sustained significant amount of damages due to the heavy rains and associated flooding.

3. FEMA 1203-DR-CA 2/26/1998

Redlands experienced a continuing series of storms. On February 27 and 28, 1998, the strongest storm created a 2-day event that resulted in considerable damage and private property loss.

4. FEMA 1046-DR-CA 3/1/1995

The second storm series resulted in more than \$12,000 in damage costs associated with Emergency Protective Measures and Debris Removal. A small storm drain collapse at Church and State Streets created another \$4,000 in damage, and another mudslide in San Timoteo Canyon created damages associated with debris removal of approximately \$20,000. Additionally, severe ditch and shoulder erosion and culvert damage occurred between Pilgrim Road and Rancho Caballo, at an approximate cost of \$200,000. The water line, which supplies potable water from Monkey Face Falls to the residents of Mountain Home Village, was further buried after damage from two previous disasters. Due to a potential \$500,000 cost for debris removal, the water line was relocated at a cost of less than \$50,000. The most significant damage, however, was the loss of the temporary emergency crossings at Orange and Alabama Streets. Warm tropical rain, coupled with an extreme snowmelt, created severe flooding conditions in the Santa Ana River. Mud, debris, and boulders swept away both roads, which were replaced in 1993 (FEMA 979) at a cost of \$570,000. New replacement costs were incurred for \$529,000.

5. FEMA 979-DR-CA 1/5/1993

The Winter Floods of 1993 produced the most significant damage to the City of Redlands in recent history. Recurrent flooding during the months of December through March resulted in an over saturation of soil which promoted long-term effects of storm waters in the City and region. Tropical rains melted a heavy snow pack at the higher elevations, producing increased flood activity.

With approximately \$6.5 Million in damages, but no loss of life, these storms finally claimed both the Alabama Street and Orange Street bridges. Demolition of the old Orange Street Bridge and construction of temporary replacement dip crossings resulted in costs of \$570,000 and both crossings were opened in July 1993; replacement of the bridges is estimated to cost



approximately \$5.0 million by 1995. The Mission Zanja again produced flooding along its banks at Sylvan Blvd. and Judson Street, resulting in channel improvements at that intersection in excess of \$27,000. Partial collapse of the Zanja occurred again in Sylvan Park. Landslides crushed the Monkey Face Falls waterline, which provides water to residents of Mountain Home Village. One additional water line, serving sparse residences north of the Santa Ana River, was washed out. Repair was affected in October 1993, following subsidence of the Santa Ana River. Tipping fees to the County landfill exceeded \$185,000. Several city-owned buildings sustained water damage, including the Smiley Library, which is on the National Register of Historic Places. Fire and Police Department emergency services topped \$95,000, with no loss of life. Emergency Protective Measures and Debris Removal accounted for another \$125,000 in emergency services. Landslides occurred in the San Timoteo/Live Oak Canyon area, resulting in road closures for a portion of the three-month Declaration period. Final clean-up efforts were accomplished in April 1993 at a cost of \$30,000.

6. FEMA 935-DR-CA 2/16/1992

In February 1992, significant flooding occurred as a result of major storm systems moving through Southern California. The three-day storm system produced most of the 14.96 rainfalls for 1991-92.

Historically, the Santa Ana River and Mission Zanja were the cause of the most significant damages, and due to extensive build out of the southeast area, storm runoff produced increased flooding of the Country Club area. Most significantly, water run-off from the populated Country Club area traversed a private elementary school as well as Ford Street and developed subdivisions to the north. School property was damaged as a result of flood waters flowing through the school's parking lot and only street entrance, resulting in a lawsuit against the City. In 1993-94 the City constructed the Ford Street Storm Drain at a cost of \$450,000, and future flooding in that area has been nonexistent. The Bear Valley Pipeline, generally located in Mill Creek near Greenspot Road and Florida Street, sustained \$92,000 in damage to approximately 400 feet of steel pipe and supports. The Mill Creek Zanja at Sylvan Blvd. at Judson Street eroded significantly, threatening flooding of neighborhood homes as floodwaters spilled over into the public right-of-way, and causing \$12,000 in damage. Public safety, spillway erosions, landfill tipping fees, and debris removal alone resulted in \$160,000 in damages for a 3-day period of time. There was no loss of life or public property.

7. FEBRUARY 1980 FLOODS 2/1/1980

The floods of February 1980 produced a mirror image of prior floods, as extensive damage again occurred as a result of rising storm waters and runoff from the upper regions of the Santa Ana River. The Santa Ana River at Alabama Street changed course and completely washed out the road in two locations, plugged existing culverts, eroded shoulders at various locations, scoured the existing A.C. pavement and washed out the existing pipe on the north end of the river. Emergency - reopening of Alabama Street occurred on June 10, 1980, after four months' construction, at a cost of \$106,390. During the construction phase, additional pipes were added to increase the capacity of the existing pipes. Minor erosion damage occurred on various City streets and some private property. The Zanja experienced collapse between Redlands Boulevard



and State Street near Kendall Drive, as well as in a portion of the channel in Sylvan Park. City crews instituted repairs at nominal cost.

8. SEPTEMBER 1976 FLOOD 9/29/1976

On September 24, 1976, an intense local thunderstorm dropped most of its precipitation in a 20-30-minute period. At one spot, 3 ½ inches of rain fell during this time. This heavy rain produced an extremely high rate of runoff, which quickly exceeded the capacity of local drainage systems. Major overflows occurred on the eastern edge of Redlands' downtown business district, flooding the area and depositing mud up to three feet deep. Damages to houses, businesses, roads, and flood control facilities reached \$2 million.

Mission Zanja overflowed again in 1978, depositing water up to 30 inches deep in some places and causing an estimated \$100,000 in damages.

Ref: "Study of Potential Changes to Mission Zanja in Downtown Redlands for Flood Control", US Army Corps of Engineers, Los Angeles District, and Information Bulletin, July 1984.

9. FEBRUARY 1969 FLOOD 2/22/1969

The January and February 1969 floods were the most damaging floods of record in San Bernardino County. Unprecedented damages were sustained by property in the County. The storms and floods caused the deaths of at least 13 persons.

"An intense downpour on January 25, 1969, climaxed a nine-day period of heavy precipitation. From 10 to 20 inches of rain fell in the lowlands, from 25 to more than 50 inches in the mountains. Emergency crews prevented large property damage with sandbagging and other emergency work. Flooding could have been worse, but the ground was not saturated prior to the storms, so water was able to percolate into the ground.

One month later, February 22-25, 1969, another storm series hit. Since the ground was by then saturated, property damage was more severe. The runoff from the storms resulted in the greatest flood of record on many streams in the upper Santa Ana River basin. Flooding from Mission Zanja deposited debris on streets, eroded road shoulders and parts of the Zanja's rock and mortar channel, washed out the bridge at New Jersey Street, damaged several residences, and inundated four citrus packing plants and several commercial businesses. Estimated damages were \$304,000." (US Army Corps of Engineers, LA District, Information Bulletin, July 1984.)

Flood damages in San Bernardino County from both floods were more than \$54,000,000. In the Santa Ana River drainage areas, the flood damages from the January flood were slightly greater than the flood damages from the February flood (\$22,165,000 in January and \$20,622,000 in February). However, in the Mojave River drainage areas, monetary damages from the February flood were more than 10 times greater than those caused by the January flood (\$1,020,000 in January and \$10,380,000 in February.)

Damages to residential property in the County were widespread, totaling about \$12,000,000. Damages in the Cucamonga area were particularly heavy: More than \$2,000,000 in damages occurred to residential property, and hundreds of people were forced to leave their homes – some



for as long as 3 months. Damages to businesses and industrial property in San Bernardino County also were great, totaling more than \$8,000,000. Damages to business and industrial property were also especially severe in the Cucamonga area, where more than \$5,000,000 in damages was sustained. Agricultural losses were very severe. Intangible losses in the County were also great. Except for fatalities and injuries sustained during the floods, probably the greatest intangible damages sustained were the damages to morale of people whose homes were damaged or destroyed in the January and February floods. Other intangible damages included the disruption of normal community business and social activities, transportation and communications facilities, and public-utility services. Flood-damaged sewer lines and sewage-treatment plants posed a threat to the lives and health of many residents of San Bernardino County.

10. FLOOD OF JAN 1969 1/25/1969

The January and February 1969 floods were the most damaging floods of record in San Bernardino County. Unprecedented damages were sustained by property in the County. The storms and floods caused the deaths of at least 13 persons.

“An intense downpour on January 25, 1969, climaxed a nine-day period of heavy precipitation. From 10 to 20 inches of rain fell in the lowlands, from 25 to more than 50 inches in the mountains. Emergency crews prevented large property damage with sandbagging and other emergency work. Flooding could have been worse, but the ground was not saturated prior to the storms, so water was able to percolate into the ground.

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damages sustained were the damages to morale of people whose homes were damaged or destroyed in the January and February floods. Other intangible damages included the disruption of normal community business and social activities, transportation and communications facilities, and public-utility services. Flood-damaged sewer lines and sewage-treatment plants posed a threat to the lives and health of many residents of San Bernardino County.

11. OEP-233-DR 12/5/1966

“During the first third of December 1966, a series of three storms swept through San Bernardino County. December 5 recorded the fourth most severe rainfall period in 76 years of San Bernardino rainfall history with a near-record 4.23.”

On December 5, nearly one-half mile of Alabama Street was washed out during flows up to five feet deep. Violent flows from the Santa Ana River also severely eroded the north levee protecting the Redlands Sewage Treatment Plant. The Zanja again overflowed east of Wabash Avenue, poured through an orange grove and flooded the Crafton School Yard. On December 6, overflow from the unimproved "Little Zanja" was widespread. The University area, as well as the Central Business District, was layered with tons of mud and debris after two successive days of flooding. The north approach to the Kansas Street Bridge was washed away, and flows undercut the abutment, dropping the north end of the bridge about two feet. The bridges at both Iowa and New Jersey Streets suffered similar damages.

12. OEP-211-DR 11/20/1965

From November 20 to 27, 1965, a series of five storm periods, ranging from light to severe, inflicted extensive damage in the region. The most severe of these storms occurred between November 20 and 25, when eleven deaths (six in San Bernardino County) were attributed to the storms. Property damage estimates greater than \$11 million were recorded.

Within Redlands' jurisdiction, Alabama Street suffered extensive damage due to flood waters from the upper regions of the Santa Ana River/Mill Creek. Resultant flows put the Redlands Sewage Treatment Plan out of operation, took the city's largest water reservoir off line and produced significant damage throughout the northern portion of Redlands and its Central Business District. The Mission Zanja Creek, which flows through Redlands from a controlled diversion of Mill Creek for irrigation purposes, produced significant levels of mud and debris deposits, and flooded homes along Sylvan Boulevard. Water carried tons of mud from construction-bared slopes along Palo Alto Drive across Country Club Drive and through the storm drain channel, which bisects the golf course. Many intersections throughout the City were flooded, with gutters filled to overflowing with heavy runoff. Floodwater from the overflow of the Zanja flooded the basement of the Crafton Elementary School.

13. NOVEMBER 1965 FLOOD 11/20/1965

On November 20-25, 1965, a damaging general storm occurred throughout Southern California, following on the heels of a smaller general storm, which occurred about a week earlier. The antecedent rainfall conditions from the earlier storm left watersheds with a residual moisture content in the soils thus contributing to the accelerated runoff that occurred as a result of the



intense precipitation on November 22. Above freezing temperatures in the mountain areas further contributed to increased runoff.

The storm has been placed in the category of a small flood likely to recur every five to fifteen years. Mill Creek flow was of about a 15-year frequency, the Santa Ana Canyon flow about a 5-year frequency, and Cucamonga Creek somewhat greater than a 10-year frequency. By comparison, the 1938 flood produced a surge of about a 50-year frequency on Mill Creek and the Santa Ana River, while Cucamonga Creek was rated higher than a 100-year frequency. Major flood-producing waters emanated from the highest watersheds in the 10,000-foot ranges.

14. AUGUST 1965 FLOOD 8/11/1965

In what was called an “electrifying” flash flood, muddy water cascaded destructively through the City’s streets. The muddy runoff overtaxed the capacities of storm drains and spewed across streets and highways into low-lying areas. Water swept into the basements of the Crafton and Kingsbury schools and flowed through the lobby of Provident Federal Savings at Orange and State and into the basement where the vaults were flooded. Two youths were rescued after they were swept 1 ¾ miles along a storm drain system, portions of which are buried pipe extending through downtown Redlands.

15. APRIL 1965 FLOOD 4/8/1965

During this flood event, fast-moving water spilled out of the debris-choked channel in numerous spots, creating a serious flood hazard to low-lying homes between Dearborn and University Streets. City officials generally blamed poor maintenance of the Zanja for the flood. One house at Lincoln and Laramie Streets was partially flooded while foot-deep water swirled through the yards of many homes along the Zanja. Small bridges used for access from Sylvan Boulevard to homes on the other side were under water, but withstood the pressure.



9.2. Summary of Historical Earthquake Events

In June of 1992, the Mw²⁰ 7.3 Landers Earthquake ruptured 85 km (53 miles) along a series of faults in a roughly contiguous fault system, including the Johnson Valley, Landers, Homestead Valley, Emerson and Camp Rock faults. A map of strong ground shaking from this event is shown in **Figure A4-1**; strong shaking was felt in the City of Redlands. The largest aftershock of the Landers earthquake was the Mg 6.4 Big Bear Earthquake, which caused damage and landslides in the Big Bear area. Declared as Disaster FEMA-947-DR CA, these earthquakes resulted in structural damage to many residential dwellings in Redlands, including chimneys and foundation slippage. Light damage was done to the A. K. Smiley Library; the stack wing was subsequently retrofitted under using funding from the Hazard Mitigation Grant Program (HMGP). **Table** summarizes the impact and cost of this event.

²⁰ Moment Magnitude, Mw



Table 28. Response and Recovery Costs for Historic Earthquake Events
(Dollar Amounts in Thousands)

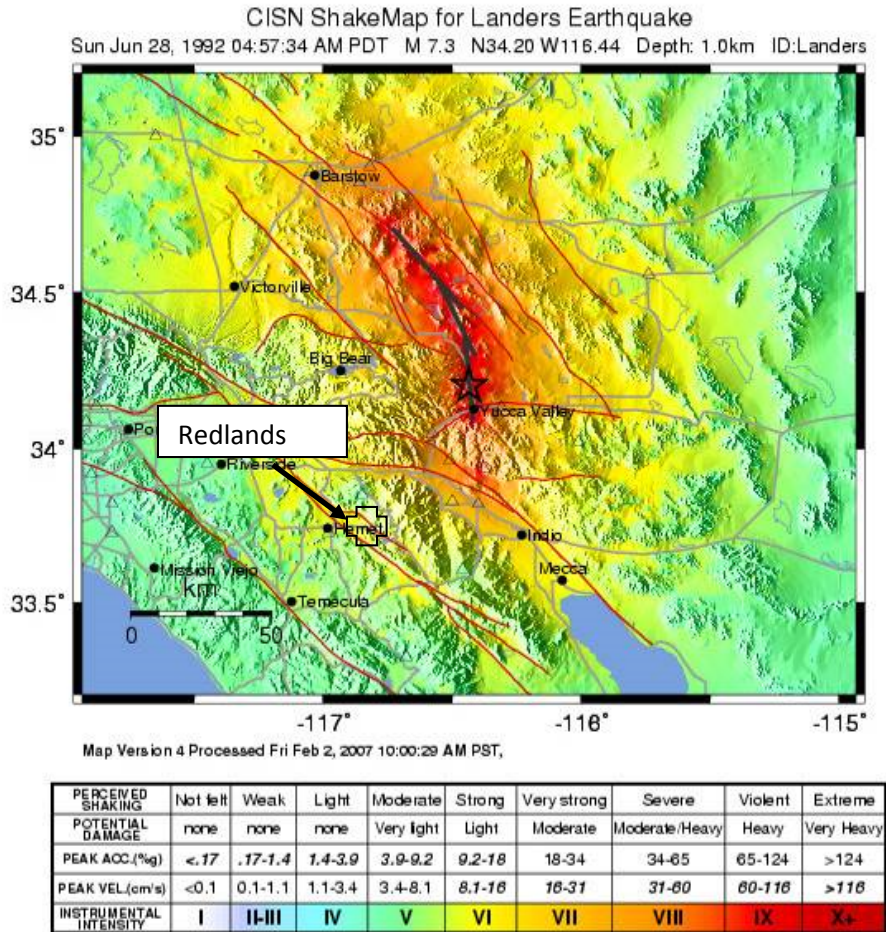
Name	Date	City/ Town	County	State	Federal	Other	Total
FEMA-947-DR CA	6/28/1992	\$15	\$0	\$137	\$610	\$0	\$763
Total		\$15	\$0	\$137	\$610	\$0	\$763

Date	Location in miles away from City center	Magnitude
07/08/1986	33.07	6.1
02/28/1990	30.18	5.7
04/04/2010	149.75	5.7
11/27/1992	25.48	5.6
07/29/2008	33.88	5.5
06/28/1992	19.86	5.3
07/09/1992	23.41	5.3
08/17/1992	20.70	5.3
02/10/2001	20.99	5.3
12/16/1988	29.31	5.2
12/04/1992	27.11	5.2
2/22/2003	25.94	5.2
12/06/2008	130.36	5.1
03/29/2014	51.46	5.1
04/06/1994	10.44	5
06/30/1979	21.05	4.9
06/29/1992	29.72	4.9
06/16/2005	9.92	4.9
07/14/1973	32.83	4.8
10/02/1985	4.23	4.8
05/18/2009	62.82	4.7
01/15/2014	17.47	4.4



Figure 28. USGS Shake Map for the 1992 M7.3 Landers Earthquake

(<http://earthquake.usgs.gov/earthquakes/shakemap/sc/shake/Landers/>)





9.3 Summary of Historical Wildfire Events

Table 29 provides a summary of losses incurred in historic wildfire events. The fire events and their impacts on the City of Redlands are described in the following section. No losses incurred by the city of Redlands since 2001.

Table 29. Response and Recovery Costs for Historic Wildfire Events
(Dollar Amounts in Thousands)

Hazard: Wildfires		Response and Recovery Costs					
Name	Date	City Town	County	State	Federal	Other	Total
Reche/Redlands Fires	7/4/2001	\$21	\$0	\$0	\$0	\$0	\$21
Compost Fire	7/16/1998	\$24	\$0	\$0	\$0	\$0	\$24
Canyon Fire	9/9/1996	\$82	\$0	\$0	\$0	\$0	\$82
Totals:		\$127	\$0	\$0	\$0	\$0	\$127

1. Reche/Redlands Fires 7/4/2001

This wind-driven fire originated in Riverside County, in an area known as Reche Canyon. The fire burned northeast over a period of approximately 2 hours, entering San Bernardino County and threatening residents in the area of San Timoteo Canyon and Pilgrim Road. We were notified by Riverside County that the fire was moving into our county and expected to burn into San Timoteo Canyon. They requested us to assemble engines for structure protection along Pilgrim Road in San Timoteo Canyon. The fire was diverted away from these structures because of backfiring operations, air support and hand crews into San Timoteo. Overall, the fire damaged approximately 700 acres by containment.

2. Compost Fire 7/16/1998

This fire occurred within the High Fire Hazard Area of the City of Redlands. This area is subject to a great deal of commuter and transient activity between counties. Fire was located at 1901 Alessandro Road, and caused by illegal dumping of organic materials within the San Timoteo Canyon. Chemical reaction resulted in spontaneous combustion of the compost heap at Sunset Hills Kennels. A unified command was established, including numerous Strike Teams, Hand Crews, Fixed Wing Aircraft, Helicopters and Manpower. The fire consumed 140 acres, and resulted in one firefighter injury.



3. Canyon Fire 9/9/1996

Sparking from railroad train traffic ignited this vegetation fire, which started adjacent to the Southern Pacific tracks north of San Timoteo Canyon Road and west of Alessandro Road. The high temperature was 99 degrees, with humidity at 24%. The fire was one-quarter acre in size, with medium fuel and moderate rate of spread. Winds were out of the west and steady, at 10 miles per hour. Limited access and erratic winds increased the spread of the fire, which spotted along the base of the hills, west of Smiley Ridge. The fire spread north, up the west slope of the Smiley Ridge subdivision. Winds increased, causing a spot fire in the flats east of Alessandro, adjacent to Sunset Hills Ranch. Increased erratic winds caused another spot fire to occur north of the first, now in heavier brush. Incoming resources attempted a hose lay up the flanks, but terrain and weather conditions advanced the spot out of reach. Due to topography and weather conditions, additional resources were ordered. Due to the fire's potential, a unified command was established and structure groups assigned. Aircraft dropped on all flanks of the fire, and dozers cut lines on two divisions. Hand crews were also placed on all Divisions to facilitate a line between the burned and unburned areas. The fire was 50% contained around midnight and 70% contained by 0600 hours on 9/10/96. The fire consumed 250 acres, with no loss of structures. Effective suppression tactics, ignition resistant construction requirements, residential sprinklers, and fuel modification allowed this fire to move eastward with no structure loss or damage. The fire then presented the potential of structure loss in older existing neighborhoods where these types of fuel modification had not been conditioned 15-20 years previous. This posed a threat for conflagration potential, and this is where the Fire Department would like to address hazard mitigation through grant implementation for existing property owners. Costs shown in damage figures are strictly related to overhead, manpower and equipment.



9.4. Mitigation Flood Projects Summary

Table A-1. Flood Projects—Completed

Flood Control Project #	Details
F01087-3	<p>Name: West State Street Storm Drain, Segment 3</p> <p>Description: Jacking of reinforced concrete pipe as part of a larger storm drain project to reduce flooding in an industrial area.</p> <p>Status: Complete</p> <p>Completion Date: 2005</p> <p>Total Cost: \$3,974,000</p> <p>Funding Description: San Bernardino County Flood Control</p>
F01577	<p>Name: County Line Channel</p> <p>Description: Constructed concrete channel improvements</p> <p>Status: Complete</p> <p>Completion Date: 2005</p> <p>Total Cost: \$2,825,000</p> <p>Funding Description: San Bernardino County Flood Control</p>
F01646	<p>Name: San Timoteo Creek Basins</p> <p>Description: Constructed channel improvements and 18 basins along the creek</p> <p>Status: Complete</p> <p>Completion Date: 2005</p> <p>Total Cost: \$57.5 million</p> <p>Funding Description: San Bernardino County Flood Control</p>
	<p>Name: 2014 Storm Drain Repair</p> <p>Description: regained Structural integrity and improved the overall functionality of the storm drain system.</p> <p>Status: Complete</p> <p>Completion Date: 2015</p> <p>Total Cost: \$ 70,250.00</p> <p>Funding Description: City of Redlands general fund</p>



Table A-2. Flood Projects—Proposed

Project #	Title	Sponsor	Description
	Mission Zanja	City of Redlands	Prevent Flooding by improving drainage in the Mission Zanja area <i>Status:</i> Proposed in the 2014 master plan of drainage <i>Completion Date:</i> Proposed timetable for completion has not been set <i>Local Priority:</i> High <i>Total Cost:</i> \$15.92 Million <i>Funding Description:</i> Unavailable at this time <i>Project Selected for:</i> Necessary improvements to prevent flood damage <i>Hazard Mitigated:</i> Potential failure & flooding downstream <i>Resources to Implement:</i> High <i>Cost to Implement:</i> High <i>Time to Implement:</i> High
	Reservoir Canyon	City of Redlands	Prevent Flooding by improving drainage in the Reservoir Canyon area <i>Status:</i> Proposed in the 2014 master plan of drainage <i>Completion Date:</i> Proposed timetable for completion has not been set <i>Local Priority:</i> High <i>Total Cost:</i> \$3.33 Million <i>Funding Description:</i> Unavailable at this time <i>Project Selected for:</i> Necessary improvements to prevent flood damage <i>Hazard Mitigated:</i> Potential failure & flooding downstream <i>Resources to Implement:</i> High <i>Cost to Implement:</i> High <i>Time to Implement:</i> High
	Downtown	City of Redlands	Prevent Flooding by improving drainage in Downtown area <i>Status:</i> Proposed in the 2014 master plan of drainage <i>Completion Date:</i> Proposed timetable for completion has not been set <i>Local Priority:</i> High <i>Total Cost:</i> \$10.21 Million <i>Funding Description:</i> Unavailable at this time <i>Project Selected for:</i> Necessary improvements to prevent flood damage <i>Hazard Mitigated:</i> Potential failure & flooding downstream <i>Resources to Implement:</i> High <i>Cost to Implement:</i> High <i>Time to Implement:</i> High



Project #	Title	Sponsor	Description
	South City	City of Redlands	<p>Prevent Flooding by improving drainage in the South City area</p> <p><i>Status:</i> Proposed in the 2014 master plan of drainage</p> <p><i>Completion Date:</i> Proposed timetable for completion has not been set</p> <p><i>Local Priority:</i> High</p> <p><i>Total Cost:</i> \$5.98 Million</p> <p><i>Funding Description:</i> Unavailable at this time</p> <p><i>Project Selected for:</i> Necessary improvements to prevent flood damage</p> <p><i>Hazard Mitigated:</i> Potential failure & flooding downstream</p> <p><i>Resources to Implement:</i> High</p> <p><i>Cost to Implement:</i> High</p> <p><i>Time to Implement:</i> High</p>
	North City	City of Redlands	<p>Prevent Flooding by improving drainage in North City area</p> <p><i>Status:</i> Proposed in the 2014 master plan of drainage</p> <p><i>Completion Date:</i> Proposed timetable for completion has not been set</p> <p><i>Local Priority:</i> High</p> <p><i>Total Cost:</i> \$4.69 Million</p> <p><i>Funding Description:</i> Unavailable at this time</p> <p><i>Project Selected for:</i> Necessary improvements to prevent flood damage</p> <p><i>Hazard Mitigated:</i> Potential failure & flooding downstream</p> <p><i>Resources to Implement:</i> High</p> <p><i>Cost to Implement:</i> High</p> <p><i>Time to Implement:</i> High</p>



Table A-3. Drought Projects --- Proposed

Project #	Title	Sponsor	Description
(Ord. 2151 § 1, 1991)	Water Conservation Plan	City of Redlands	Enforces water restrictions to reduce the nonessential use of water to conserve city water supplies <i>Status:</i> Continuous project that will be adjusted based on the city's water needs and drought conditions Completion Date: Ongoing <i>Local Priority:</i> High <i>Total Cost:</i> 20,000 <i>Funding Description:</i> General Fund <i>Project Selected for:</i> Water Conservation <i>Resources to Implement:</i> High <i>Cost to Implement:</i> High <i>Time to Implement:</i> High

Table A-4. Wildfire Projects --- Proposed

Project #	Title	Sponsor	Description
	Vegetation Management mitigation inspection	City of Redlands	Identify parcel in high fire zone area , Inspect each parcel for fire code and vegetation management <i>Status:</i> Annual Project Completion Date: Ongoing Local priority high Total Cost:18,600 <i>Funding Description:</i> General Fund <i>Project Selected for:</i> Wildfire Prevention <i>Resources to Implement:</i> High <i>Cost to Implement:</i> High <i>Time to Implement:</i> High
	Vegetation Reduction	City of Redlands	<i>Reducing weed abatement and defensible spacing</i> <i>Status:</i> Annual Project Completion Date: Ongoing Local priority High Total Cost:20,000 <i>Funding Description:</i> General Fund <i>Project Selected for:</i> Wildfire Prevention <i>Resources to Implement:</i> High <i>Cost to Implement:</i> High <i>Time to Implement:</i> High
	Fire Resistant community Project	City of Redlands	Fire resistant outreach to the community promoting fire safety <i>Status:</i> Annual Proposed Completion Date: Ongoing Local priority Medium Total Cost: <i>Funding Description:</i> General Funded <i>Project Selected for:</i> Wildfire Prevention <i>Resources to Implement:</i> High <i>Cost to Implement:</i> High <i>Time to Implement:</i> High



Table A-5. HAZ-MAT --- Proposed

Project #	Title	Sponsor	Description
	Household Hazardous Waste	City of Redlands	<p>Reduce the quantity and frequency of household hazardous waste being dumped in the community and/or entering the landfill.</p> <p><i>Status:</i> Ongoing</p> <p><i>Completion Date:</i> Ongoing</p> <p><i>Local Priority:</i> High</p> <p><i>Total Cost:</i> \$180,000 per year</p> <p><i>Funding Description:</i> User fee included in Water and Waste Water Billing</p> <p><i>Project Selected for:</i> Protect the environment</p> <p><i>Hazard Mitigated:</i> Reduced threat of ground water contamination.</p> <p><i>Resources to Implement:</i> Moderate</p> <p><i>Cost to Implement:</i> Low</p> <p><i>Time to Implement:</i> Ongoing</p>
	County Hazardous Materials Responders	County of San Bernardino and City of Redlands	<p>Limit the negative impacts associated with the inappropriate discharge of Hazardous Materials into the environment.</p> <p><i>Status:</i> Ongoing</p> <p><i>Completion Date:</i> Ongoing</p> <p><i>Local Priority:</i> High</p> <p><i>Total Cost:</i> \$50,000 per year</p> <p><i>Funding Description:</i> General fund and Household Hazardous Waste</p> <p><i>Project Selected for:</i> Respond quickly and effectively to contain hazardous materials discharges.</p> <p><i>Hazard Mitigated:</i> Hazardous Materials Spills</p> <p><i>Resources to Implement:</i> High</p> <p><i>Cost to Implement:</i> Moderate</p> <p><i>Time to Implement:</i> Ongoing</p>
	Self-Contained Breathing Apparatus	City of Redlands	<p>Provide proper PPE</p> <p><i>Status:</i> Seeking Assistance to Firefighters Grant</p> <p><i>Completion Date:</i> Proposed timetable for completion has not been set</p> <p><i>Local Priority:</i> High</p> <p><i>Total Cost:</i> \$750,000</p> <p><i>Funding Description:</i> Unavailable at this time</p> <p><i>Project Selected for:</i> Necessary replacement of older equipment to maintain safety</p> <p><i>Hazard Mitigated:</i> Haz Mat, Fires, WMD, CBRN</p> <p><i>Resources to Implement:</i> High</p> <p><i>Cost to Implement:</i> High</p> <p><i>Time to Implement:</i> High</p>



Table A-6. Earthquake --- Proposed

Project #	Title	Sponsor	Description
	Education and Outreach	City of Redlands	<p>Provide education to homeowners that have older homes that are required retrofitting to prevent displacement of structures foundation and encourage them to secure large furniture and appliances.</p> <p><i>Status:</i> Pending</p> <p><i>Completion Date:</i> TBD 2016-2017</p> <p><i>Local Priority:</i> High</p> <p><i>Total Cost:</i> \$5,000 per year</p> <p><i>Funding Description:</i> General fund</p> <p><i>Project Selected for:</i> Retrofit older buildings for un-reinforced masonry.</p> <p><i>Hazard:</i> Earthquake – Structural</p> <p><i>Resources to Implement:</i> Low</p> <p><i>Cost to Implement:</i> Low</p> <p><i>Time to Implement:</i> 12-15 months</p>
	Structural Retrofitting	City of Redlands	<p>Prevent City owned facilities from unnecessary injury, structural shifting and damage by retrofitting the facilities with un-reinforced masonry.</p> <p><i>Status:</i> Pending securing funding.</p> <p><i>Completion Date:</i> TBD</p> <p><i>Local Priority:</i> High</p> <p><i>Total Cost:</i> \$150,000 Approx. \$6,000 per structure</p> <p><i>Funding Description:</i> TBD – Pending securing funding</p> <p><i>Project Selected for:</i> Retrofit City owned buildings for un-reinforced masonry.</p> <p><i>Hazard:</i> Earthquake – Structural Retrofitting</p> <p><i>Resources to Implement:</i> High</p> <p><i>Cost to Implement:</i> High</p> <p><i>Time to Implement:</i> 18-24 months</p>



9.5. Additional Proposed Priority Projects with Mitigation Benefits

Designed or proposed specifically as mitigation projects, the City undertakes many activities that incorporate mitigation elements and integrate risk reduction as an additional benefit. The following describes a number of these projects which exemplify how the City's integrates hazard mitigation into county- wide programs. Projects have been grouped by the following categories: Studies/Plans, Codes/Ordinances, Infrastructure and Preparedness/Response.

PRIORITY HAZARDS	PROJECT	COST AND COMPLETION
#1 - Drought	<p>Develop a drought emergency plan and trigger criteria to activate said plan.</p> <p>Establish MOU/Contracts with Water Districts and Suppliers</p>	<p>Completion Date: 12-18 Months Local Priority: High Total Cost: Unknown Funding: TBD Project: Develop emergency plan to implement as back up Resources: Personnel Cost to Implement: Low Time to Implement: Medium</p>
#2 - Earthquake	<p>Establish community preparedness and outreach on risks and hazards, emergency notification system and establish an inventory database of critical infrastructures and commercial buildings that are vulnerable due to unreinforced masonry.</p>	<p>Completion Date: 12-18 Months Local Priority: High Total Cost: \$40,000 Funding: Unsecured at this time Project: Utilized Hazus to identify buildings and structures that are in high shaking zones. Resources: Personnel/GIS Mapping Cost to Implement: Medium Time to Implement: Medium</p>
#3 – Hazardous Materials Chemical Spills	<p>Create a Freeway closure task force to develop a master plan to include: Cal Trans, Highway Patrol, Police, Fire and Emergency Management, Environmental Health, Surrounding City and local government personnel.</p>	<p>Completion Date: 12-18 Months Local Priority: High Total Cost: Unknown Funding: TBD Project: Develop emergency freeway evacuation plan and alternate transportation route Resources: Personnel Cost to Implement: Low Time to Implement: Medium</p>



9.6. Studies/Plans

The City of Redlands utilized the plans on following pages to identify risks and threats to develop mitigation strategies to minimum loss of life, property and environment. The plans provided an in depth overall impact to the community.

Title: **San Bernardino County Desert Area Groundwater Inventory and Atlas.**

Sponsor: San Bernardino County Fire Department Office of Emergency Services.

Description: As of January 2011, the California Department of Water Resources anticipates releasing the Final Local Groundwater Assistance (LGA) Guidelines later this calendar year. In December 2009, the draft LGA Guidelines and Proposal Solicitation Package (PSP) was available for public comment. The comment period ended on January 12, 2010.

Local public agencies with authority to manage groundwater resources are encouraged to apply. Examples of projects that may be considered are: Groundwater data collection, modeling, monitoring and management studies; monitoring programs and installation of equipment; basin management; development of information systems; and other groundwater related work.

The County of San Bernardino Board of Supervisors may consider an action directing staff to apply for the grant when it becomes available for a Desert Area Groundwater Inventory (DGI) and Atlas. The DGI falls within the scope of the Local Groundwater Assistance (LGA) Program, which is funded with Prop 84 IRWM funds anticipated to be available for fiscal year 2010-2011. Grants are limited to \$250,000 per recipient, and total funding is \$4.7 million.

California Department of Water Resources will give priority to local agencies with adopted groundwater management plans (SB1938 compliant), and which demonstrate collaboration with other local agencies in managing groundwater basins. County's groundwater management ordinance satisfies this requirement.

By having a Desert Area Groundwater Inventory and Atlas, this would enable the County to have a database providing locational and water depth information for specific regions of the County that currently do not have a groundwater inventory. This Inventory and Atlas would provide information applicable for flood mitigation or ground water availability for usage during severe drought. The location and water depth in the inventory are important for an earthquake hazard analysis, if liquefaction potential exists. Since there is not a Desert Area Groundwater Inventory currently, and if liquefaction is a concern in a specific region of the County, then the water depth data would estimate the vertical distance from the land surface to the top of the groundwater aquifer (i.e., the groundwater-saturated layer.)



Tentative Schedule for the LGA Grant

Date	Event
TBD	Release Final LGA Guidelines and PSP
TBD	Proposal Applications Due
TBD	Public Release of Draft Award Recommendations

Fund Source: Proposition 84

Title: Drainage Studies

Sponsor: Department of Public Works - Solid Waste Management Division

Description: Drainage studies including review of upstream properties, site drainage area, potential upstream development, and site specific development will help to mitigate damage from future storm events. San Bernardino County owns landfill sites, transfer stations and closed disposal sites where combined site property totals several hundred acres. Landfills and disposal site properties include acreage that has been constructed to design grades and may include improved drainage systems. Also, within most landfill and disposal site properties there are many acres of property that remain in its natural state including native vegetation and natural grades. During severe weather events both engineered areas and undisturbed areas are subject to erosion from storm run-off. The erosion can range from minor to severe depending on the storm event and amount of precipitation. Most sites where engineered drainage systems are in place hold up well experiencing only minor erosion and debris flow. However, during major storm events, runoff from native and unimproved areas carrying solids and debris flow may compromise downstream drainage systems and overwhelm system facilities. Much of the damage to landfill and disposal sites during the December 2010 Winter Storm event was caused by erosion with sediment carried from undeveloped/undisturbed areas or where no improved drainage system is in place.

Other events that may cause damage to property and structures include earthquakes, wildfires, high winds, extreme freezes, and lightning storms.

- Earthquakes have the potential of causing damage to site roadways, structures, and systems including concrete drainage systems, Landfill Gas systems (LFG) and Leachate Collection Recovery Systems (LCRS). With earthquakes there is always the potential of slope failure and slides on the landfill surface. Damage to any of these facilities has the potential to result in an inability to temporarily service the community.
- Many of the County's landfills, transfer stations, and closed disposal sites are situated in areas subject to wildfires. In 2003, the Old Fire burned through three separate sites and caused major damage at the Heaps Peak Transfer Station when the fire burned through the office building and Transfer Station site.



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- High Winds can cause damage to temporary drainage structures, fencing, and metal structures. During past high wind events, Transfer Stations have experienced roof panels being torn from the beams. Landfill sites with exposed geo-synthetic liners may experience damage if the winds lift and tear the liners.
 - In January 2007, the County experienced a loss of over \$21,000 in damage when water pipes at three separate Transfer Stations froze, then burst, causing damage to offices and electrical equipment.
 - Lightning storms have the potential to damage electrical components in scale houses, in-ground scales, LFG, and LCRS.



9.7. Codes/Ordinances

Title: Amendment to Title 6 County Code to Adopt by Reference the 2010 Editions of the California Building Standards Codes

Sponsor: All Departments

Description: An amendment to Title 6 of the County of San Bernardino Code to adopt by reference the 2010 Editions of the California Building Standards Codes went before the Board of Supervisors on November 2, 2010 and was continued for a second reading on November 16, 2010 and approved unanimously. The amendment became effective on January 1, 2011.

The County of San Bernardino amendment to Title 6 of the County Code to adopt by reference the 2010 Editions of the California Building Standards Codes repealed the current chapters of Division 3 of Title 6 that reflect the 1994/1995 editions of the California Building Standards Codes and adopt the 2010 editions of these codes by reference.

The California Building Standards Commission approved the California Building Standards Code (Code) for a statewide effective date of January 1, 2011 and requires this Code apply in all parts of the state. This Code consists of the California Building, Residential, Plumbing, Mechanical, Electrical, Energy, Historical Buildings, Existing Building (Unreinforced Masonry) and the Green Building Standards Codes. Since this 2010 Edition was adopted by local ordinance the prior editions of this code will be repealed and the most recent editions of the codes with applicable amendments requiring express findings and certain appendices necessary for the health and safety of the citizens of this County will be in effect within the unincorporated areas of San Bernardino County. The benefit of adopting this Code is that it provides consistency and clarification for the building community as well as building inspectors and plans examiners. State law (Health & Safety Code 18941.5 and 17958.7) requires the local government make express findings in order to amend building standards and the amendments must be necessary due to local climatic, geological, or topographical conditions.

Those amendments and findings are included in the County's ordinance and were filed with the California Building Standards Commission.

The recommended modifications not requiring express findings are administrative or procedural in nature and concern the local implementation issues that are not covered by building standards.

An example of this type of modification is to the California Residential Code, Section R105.3.1.1 which requires the Board of Appeals to confirm substantial valuations in the flood plain. The traditional purpose of the Board of Appeals has been reserved for a contested decision of the Building Official, and it is felt that it should remain as such.

With respect to grading and excavation regulations found in Appendix J of the 2010 State published code, the 2001 California Building Code dealt with grading with more clarity in regards to what activities require a permit and set forth rules to ensure large grading projects are scrutinized in greater detail than smaller projects by requiring more reporting and inspection of such work. The



grading chapter in the 2001 Code has been trusted and in use in its primary form for years. The 2010 Appendix J grading chapter needs substantial amendment and modification to address all grading issues and is not recommended for adoption in its present form. The Board adopted the 2001 Appendix Chapter 33 regulations as part of this proposed ordinance. Relocation permit requirements have been moved to a new section of the Code, and it retains specific standards for relocation procedures in details not found in the 2010 State-published code. Clarification of the types of buildings affected by the new regulations has also been made.

Administrative changes to the 2010 California Existing Building Code (Part 10 of Title 24) were approved to outline the procedures required to set allowable time limits for the retrofit and repair of unreinforced masonry buildings. Staff is also recommending that authorization be given to the Building and Safety Division of the Land Use Services Department to issue Administrative Citations as an alternative means of enforcement of the County Code provisions.

Express findings are made for changes to the California Plumbing Code, Appendix K regarding the soil conditions that exist in this county. These changes are supported by the Environmental Health Division. These express findings are iterated in the ordinance and will be filed with the Building Standards Commission as required by law in order to become effective.

Title: Water Efficient Landscape Ordinance

Sponsor: All Departments

Description: Over the years, the State of California has been promoting water conservation for all new development within the State. In a drought-prone California, where approximately 60 percent of all residential water is used in landscape applications, California lawmakers have adopted such legislation as Assembly Bill (AB) 325 (1990), AB 2717 (2004), and AB 1881 (2006) that outline, and in some instances mandate, the practice of water conservation in landscape applications. As part of AB 325, the Department of Water Resources (DWR) was charged to assemble a task force of stakeholders representing the landscape, water, and building industries as well as cities, counties, and other agencies that would help DWR prepare and promote the State's first Model Water Efficient Landscape Ordinance (MWELo).

While AB 325 did not require cities, counties, and other agencies within the State to comply with the first adopted MWELo, it did encourage local agencies to implement water conservation techniques into their local ordinances and codes. The County adopted Administrative Guidelines which were amended several times and ultimately given the status of "regulation" when they were incorporated into the Development Code (Chapter 83.10) during the 2007 General Plan Update process.

In 2006, State lawmakers adopted AB 1881, which gave guidelines and timelines for revision of the State's MWELo and mandated that every city, county, or other agency within the State of California adopt the State's revised MWELo, or be in compliance with it through their own ordinance, by January 2010. Local agencies are required to report their final action, along with findings of ordinance effectiveness, to DWR by January 2011. While this process was underway, Senate Bill X7-7 was enacted (2009). This bill requires the State of California to achieve a 20 percent reduction in urban per capita water use by December 31, 2020; additionally, it requires



the State to make incremental progress towards this goal by reducing per capita water use by at least 10 percent by December 31, 2015. These requirements were incorporated into the MWELO and, in February 2008, DWR made a draft of the State's revised MWELO available to all cities, counties, and other agencies within the State. The final version of the revised MWELO was released in September 2009.

Upon review of the final version of the State's MWELO and the provisions of AB 1881, staff determined the County would need to revise Development Code Chapter 83.10 which sets forth landscaping and irrigation standards within the unincorporated areas of the County. This would in part, become a mitigation measure to assist with any drought hazard the County may encounter. In the meanwhile, the County began enforcing the State's revised MWELO in January 2010, as required by law. Once the proposed changes to the Development Code have been adopted by the Board of Supervisors, staff will notify and forward all required information regarding the adoption and effectiveness of the County's Water Efficient Landscaping Ordinance to the State DWR as required by January 2011.

The proposed Development Code Amendment will revise the landscaping standards to reflect the changes governed by and to be as effective as, the State of California's revised Model Water Efficient Landscape Ordinance, while continuing to recognize the unique character of the regions that make up the County of San Bernardino.

The **proposed revisions** will require the applicant/developer to:

- Design and install systems that meet more effective and efficient water conservation standards in all landscaped areas on a project site, including residential;
- Comply with the revised standards for all new and rehabilitated landscape areas regardless of square footage for projects that are not homeowner installed and for all new and rehabilitated landscape areas, that are homeowner installed, that are 5,000 square feet or greater. This includes the following:
 - Submit a comprehensive Landscape Documentation Package, which has been prepared by a landscape architect licensed to work in the State of California or other licensed professional authorized to design and prepare Landscape Plans within the State of California;
 - Submit estimated annual water budget calculations for compliance with water conservation practices and the efficient use of water for each new or rehabilitated landscape. Calculations for the annual water budget for a project/site specific landscape shall use the formulas for the Maximum Applied Water Allowance (MAWA) and the Estimated Annual Water Use (EAWU) outlined in the ordinance;
 - Submit a Landscape Certificate of Compliance prepared by the landscape professional who prepared the Landscape Documentation Package conveying the project's compliance with the requirements of Development Code prior to final inspection;
 - Planting material within landscaped areas shall be chosen based on the information found in the Water Use Classification of Landscape Species, third edition (WUCOLS III) and the climate zone for the region based on information found in Sunset Western Garden Book;



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- Irrigation systems shall be equipped with a “smart” irrigation controller, which automatically adjusts the frequency and/or duration of irrigation events in response to changing environmental conditions.
 - Submit a rough and/or precise grading plan on all projects proposing more than 50 cubic yards of grading;
 - Submit a soil management report, that includes recommendations for soil modification and/or amendment;
 - Submit a project-specific regular maintenance schedule and two project-specific irrigation schedules for those projects subject to the ordinance.

Other provisions of the new regulations include standards for non-potable/recycled water use where it is available and new enforcement standards for compliance with water conservation practices.

Since the State law became effective on January 1, 2010, the Landscape Plan Review Fee was adjusted (Ordinance #4412, June 22, 2010) to reflect the increase in staff time necessary to meet these additional requirements.

The Planning Commission considered this ordinance on October 21, 2010. There was no one at the hearing who wished to address the Commission on this issue. The Commission recommended that the Board adopt the ordinance as presented on a vote of four commissioners in favor and one absent.

The proposed amendment is exempt from the California Environmental Quality Act (CEQA) in accordance with Section 15061(b) (3) of the CEQA Guidelines as the proposed change does not have the potential to cause a significant effect on the environment.

The proposed Ordinance is to be presented to the County of San Bernardino Board of Supervisors for adoption in the first quarter of 2011. Utilizing either the State Water Efficient Landscape Ordinance, which is in effect currently, or the County’s specific Water Efficient Landscape Ordinance; the drought mitigation for this hazard is positive.



9.8. Infrastructure

Title: Critical Route Planning Committee

Sponsor: San Bernardino County Fire Department Office of Emergency Services

Description: San Bernardino County Fire Department Office of Emergency Services has a “Critical Route Planning Committee” that is developing countywide routes and alternate routes for use in evacuating residents from a disaster area while simultaneously allowing first responders’ access into a disaster area without congestion and gridlock. The Committee members are from County departments, City and Town representatives, and key state and federal agencies. The Critical Route Planning effort is being coordinated with surrounding counties to prevent congestion and gridlock at the County boundaries. The Critical Route Planning Committee Routes and maps should be completed in 2011.

Title: Arrowbear Drive Realignment and Widening

Sponsor: San Bernardino County

Description: The Arrowbear community off State Highway 18 has limited access to State Highway 138. The existing bridge/spillway and road needs to be realigned and widened to facilitate access by emergency personnel during wildfires and flooding.

Strategy: Remove and replace existing bridge/spillway, realign and widen the road

Status: Proposed

Completion Date: Future project

Local Priority: 1

Total Cost: \$2,000,000

Funding Description: Seek grant funding

Title: Cedar Glen Fire Access

Sponsor: San Bernardino County Fire Department Office of Emergency Services

Description: Lack of paved roads inhibits traffic circulation and the ability to enter and exit the area without backtracking during wildfire emergencies.

Strategy: Construct road and drainage improvements to Little Bear Creek Road and Elder Drive

Status: Proposed

Completion Date: Future project

Local Priority: 1

Total Cost: \$2,500,000

Funding Description: Seek grant funding

Title: Institution Road

Sponsor: San Bernardino County



Description: Institution Road is the only paved access road for the Glen Helen Rehabilitation Facility and is often closed due to flooding and debris flows

Strategy: Create an all-weather access road for the Glen Helen Rehabilitation Facility, by constructing pipes, arch culverts or other bridge structures

Status: Proposed

Completion Date: Future project

Local Priority: 1

Total Cost: \$6,000,000

Funding Description: Seek grant funding

9.9. Preparedness/Response

Title: **City of Redlands Disaster Council**

Sponsor: City of Redlands

Description: In October 2013, the City of Redlands has re-implemented its Disaster Council. The meetings are Chaired by the Mayor and Co-Chaired by the City Manager. Disaster Council meetings provide for communication and coordination between the public and private sectors in the City in analyzing and developing plans, projects, policies, and procedures for emergency operations.

Title: **Community Emergency Response Team (CERT)**

Sponsor: City of Redlands

Description: The City of Redlands recently re-implemented CERT training in October 2013. This three day course will provide the citizens of Redlands the much needed training to prepare in an event of emergency or a disaster.

Currently, the city has 150 people trained in personal preparedness.

Title: **Emergency Notification System**

Sponsor: City of Redlands

Description: In February 2014, the City of Redlands implemented its Emergency Notification System. This system will communicate emergency and other urgent messages to residents and community members within Redlands.

The system uses both text and voice messages to keep residents and community members in Redlands informed in case of emergencies that affect areas in which they live or work. With this information, residents and businesses can make arrangements to help ensure the safety of family members, employees, pets, and property in the event of fires, floods, earthquakes, or other types of disasters.



In the event of an emergency, residents and community members will receive a message with the latest information and safety instructions.

The system is programmed to know whether or not the message has been delivered to a person, recorded to voicemail, or was not delivered due to a telephone system error. The system will continue to attempt to deliver its message until the message is successfully delivered to a person, or until the message expires.

The system utilizes the area's 9-1-1 database, provided by the local telephone company, and thus is able to contact land-line telephones whether listed or unlisted.

Title: Mass Care and Shelter

Sponsor: San Bernardino County Fire Department Office of Emergency Services

Description: After the 2003 Wild land Fires, the County and American Red Cross recognized the need to provide services beyond basic care and short-term sheltering, especially during large fires, floods, and earthquakes. Under the 2007/2008 City of Los Angeles Regional Catastrophic Planning Grant Program (RCPGP), three employees were hired to address the issue and support mass care projects.

The Mass Care & Shelter Plan and Concept of Operations, outlines the framework of a new one-stop shelter concept, Shelter Operations Compound (SHOC). It combines a shelter, a Local Assistance Center (LAC) and a Non- LAC Unit in one easy location. Residents can access public information and referral services through the LAC, and then take a short walk to the Non-LAC Unit for communication, postal services, and other private organizations/business at little to no cost. The completion of the Plan in 2012 will help to sync local resources, encourage local self-sufficiency, foster partnership between public and private agencies, and serve as a reference document for the region.

To increase Mass Care and Shelter capability of the county, grants from 2008-2009 Homeland Security Grant Program (HSGP) and 2009 Riverside Regional Urban Area Security Initiative (UASI) funded the Mass Care and Shelter Trailer/Cache Program. In December 2012, the program will have procured 36 trailers/caches equipped with mass care and shelter supplies, strategically placed throughout the County and ready for rapid deployment. It is expected to serve over 7,200 residents. In addition to enhancing the comfort levels of shelter residents, the program will produce standardized documents and protocols for procuring and maintaining Mass Care and Shelter trailers/caches. These plans and programs will help the County prepare for and mitigate damages from hazards. The City of Redlands obtained one of the 200 person trailers in December 2013.



Title: California Disaster Corps

Sponsor: San Bernardino County Fire Department Office of Emergency Services

Description: San Bernardino County is one of five counties in the State of California that received a grant from California Volunteers to develop a “first-in-the-nation” Disaster Corps Program. The grant provides for materials and two grant-funded contract positions to coordinate and administer the new program. California Disaster Corps is the realization of a vision by Governor Arnold Schwarzenegger “to professionalize, standardize and coordinate highly trained disaster volunteers statewide.”

The San Bernardino County Disaster Corps Program will help mitigate the effects of a major disaster, such as an earthquake, by insuring members are prepared to care for themselves, those in their home and others in their immediate neighborhood. This will relieve the need for response by professional rescuers and allow them to focus much-needed resources on more critical life-saving needs. Disaster Corps Members will participate in educating the community in personal preparedness as well. Once fully trained, Disaster Corps Members will act as a valuable, well-trained volunteer resource to assist professional responders in extinguishing small fires, light search and rescue, and disaster medical operations during a large incident. Additional Disaster Corps abilities may include mass-care and shelter operations. The San Bernardino County Office of Emergency Services plans to complete the training, preparation and organization of the initial 200-member Disaster Corps Program in 2012.

Title: 2012 Golden Guardian Exercise

Sponsor: San Bernardino County Operational Area

Description: The San Bernardino County Operational Area will be participating in the 2012 Golden Guardian Exercise (GG12) which will focus on the Southern California Regional Catastrophic Plan (SCRCP). This plan is based on a 7.8 magnitude earthquake scenario along the southern section of the San Andres Fault.

The purpose for participation in the 2012 Golden Guardian Exercise is to address the County’s potential to respond to a catastrophic earthquake event based on the plan, and to better prepare for such an occurrence. The goal of the exercise will be to conduct an effective multiagency/multi-jurisdictional evaluation of the Regional Catastrophic Plan with our Operational Area response partners.