

City of Redlands
Disaster Council
Minutes
Monday, July 26, 2021
Hybrid
Redlands, CA 92373

Staff Present: Deputy Chief Sessler
Esther Martinez
Community Members

A. Call to Order

- a. Meeting called to order at 4:00 p.m. by Deputy Chief Sessler

B. Public Comment

- a. There were no public comments

C. Introductions / Disaster Council Purpose

- a. Deputy Chief Sessler introduced himself and the speaker at this time.

D. Approval of Minutes

- a. Motion to approve the minutes of the July 26, 2021 meeting was made by Gloria Duggan (CERT member) and Richard Elshof (CERT member) second it. Minutes Approved

E. Old Business

- a. No follow-up items

F. New Business – Presentation by Larry Clutts, with Cybersecurity and Infrastructure

Security Agency. “Priority Services for Essential Workforce and Critical Infrastructure.”

- a. The agency is the nation’s risk advisor, working with the partners to defend against today’s threats and collaboration to build more secure and resilient infrastructure for the future.
- b. The emergency communications division ensures public safety has the tools needed to communicate during steady state and emergency operations.
 - i. The division works with government agencies, private sector, and NGOs by providing priority telecommunication services over commercial networks to enable national security and emergency preparedness personnel to communicate during congestion scenarios across the nation.
- c. Priority Services provided to government agencies, private sector, and NGO’s.
 - i. Government Emergency Telecommunications Services (GETS) – a system considered an end to end priority over landline commercial networks. A pin card allows you to utilize series from any landline phone.

**City of Redlands
Disaster Council
Minutes**

- ii. Wireless Priority Services (WPS) provide priority between cellular devices and the cell towers. This program is available on all nationwide cellular carriers at no cost to the person with the account.
 - iii. Telecommunications Service Priority directs telephone service providers to give preferred treatment to users and to repair damaged circuits.
 - iv. PTS Dialer – an app that is available in the Apple and Google Play Stores that enables users to place priority calls utilizing both GETS and WPS functions. It allows the user to achieve the greatest likelihood of success in completing a call.
- d. To request Priority Services you can either reach out to the Priority Telecommunications Services Center or our regional representative.
- i. Priority Telecommunication Services Center is able to help set up contacts.
 - 1. 866-627-2255
 - 2. Gets-wps@dhs.cisa.gov
 - ii. Larry Clutts (CTR) could be reached at the following phone number and email.
 - 1. Office: (972) 942-8856
 - 2. Email: larry.clutts@associates.cisa.dhs.gov

G. Member Announcements (Roundtable)

- a. There were none.

H. Possible agenda items for next meeting (?)

- a. None were brought up.

I. Adjournment

- a. Meeting adjourned at 5:00 p.m.

The next Disaster Council Meeting will be held on October 25, 2021