

**City of Redlands
Disaster Council
Minutes**

Monday, July 23, 2018
City Council Chambers
35 Cajon Street Suite #2
Redlands, CA 92373

Meeting called to order at 4:00 p.m. by Mayor Paul Foster

Pledge of allegiance

PUBLIC COMMENT:

No Public Comments

INTRODUCTIONS:

Fay Glass welcomed everyone to the Disaster Council Meeting. Due to the fact that there was an extra presenter, introductions were skipped.

APPROVAL OF MINUTES:

Motion to approve the minutes of April 23, 2018 meeting: Minutes Approved

OLD BUSINESS:

None.

NEW BUSINESS:

The Disaster Council received a presentation by, Mark Cloud, Southern California Edison, Government Relations Manager – Wildfire Risks in So. Cal.

The presentation was on Southern California Edison's (SCE) Grid Management System and security protection measures implemented to mitigate wildfire risks within the cities they serve. Edison services 5 million meters for customers in Southern California, parts of Northern California and in Arizona. SCE has recently initiated a Public Safety Power Shutoff Protocol (PSPSP). The program proactively shuts down circuits when there is a neighborhood at risk of a wildfire; and to prevent a wildfire from being sparked by one of their utility lines or transformers. SCE adheres to the strictest regulations in order to maintain a safe grid and prevent wildfires. They proactively work with the National Weather Service, first responders, local government and emergency management to make decisions before shutting down any power circuits. Shut offs are only done in extreme cases when SCE knows there is danger to the area due to fires. Dry brush areas and hills have a higher possibility of utility shut down. The goal of this outreach is to inform the stakeholders of SCE's mitigation efforts and upcoming community meetings on the PSPSP. Other mitigation efforts include wooden pole replacement

with composite material poles; and vegetation management which includes trimming trees and clearing brush near electric poles.

SCE's mobile application provides customers the ability to pay bills, report power outages, and communicate directly with Edison. The outage maps provide information about power outages in specific areas, and displays an estimated time of when the power will be restored. Residents have the ability to shut off and turn on their residential electrical power at their own discretion.

Grid security, digital hacking and espionage is important to everyone. The grid is becoming a virtual digital grid; and the most efficient way for a company to work. Automating our system allows us to control utilities from a computer, apply best practices and take care of customers. Digital systems are modified so hackers cannot retrieve information of customers, or become victims to ransom ware. If a terrorist shuts down the utilities for a week or longer, it may not only be an inconvenience to customers, but also cause interruptions to utilities that use electricity for power run their systems such as water and gas. Grid modification includes not only digital security, but also physical security. An example of physical security is building walls are around plants and substations.

Kristine Scott, Southern California Gas Company, Public Affairs Manager.

The Gas Company has 150 years of service and is the largest utility company. They serve 6 million meters, 500 communities, 20,000 square miles down to the border of Mexico. They are presented on protection of their pipelines since national security is a major concern. A majority of their intel comes from the Department of Defense.

Isaac Gonzalez, is a Special Agent of Corporate Security for the company facilities and critical pipeline infrastructure. He is a member of InfraGard, San Bernardino County Sheriff's Terrorism Early Warning Group, Terrorism Liaison Officer, and is a retired LA County Sheriff's Deputy. April Simmons, is a Risk Analyst and Corporate Security for Semper Energy. She works in Access Security, employee monitoring and analyzing threats and intelligent that may affect the company while working with local, state, and federal governments.

Isaac: This team has a lot of available resources to keep security for the company and customers information safe. Utility Companies are hiring Risk Analysts to help monitor social media and identifying threats to the infrastructure. But the companies need the communities to help keep them updated with current information in their neighborhoods.

The 911 commission under TSA formed the Pipeline Security Administration. Natural and liquid gas became part of the top 100 infrastructure list. The video is a video to share with first responders who respond to natural gas incidents. The Gas Company makes every effort to keep the infrastructure safe.

The TSA Pipeline Security Video was shown.

April: Incidents that are being seen at this time are important. Some of the items like vandalism, sabotage, and criminal acts are being seen mostly on the East Coast, not that it could not happen here, but it is least likely. On the global stage, especially on the cyber side, it is a very big concern. Big companies have robust cyber security teams that work with all other agencies to see what new tactics are being brought up. Information of attacks that are known, are being communicated with the group of law enforcement and intelligence personnel that actually work together as a group.

All utilities are trying to practice the same way so that they all work together to protect each other. Due to two major incidents in Northern California, there are major automatic shut off valves at closer ranges in the gas pipeline. It would take a lot of time and man power to be able to shut off the gas and have it running back into a community.

Patience is asked from the customers when incidents happen. The Gas Company puts out as many resources as possible into an incident to get the gas back to customers that are being affected. If a service territory has a critical facility, the call center needs to be informed because they will be move the facility up the list of who gets service back first. Do not turn on your gas when it has been shut off, let the Gas Company come in and do a proper inspection. Only shut off your gas if you smell it or maybe hear the hissing of it.

Updates from Carrie Cruz, San Bernardino County FD/Office of Emergency Services, provided brief updates on San Bernardino County.

The County is in a heat wave and there is higher probability of wildfires. Cooling centers are open to get out of the heat. There is a request for volunteers for the “Repatriation Exercise” in September. The County is reviewing the City’s Emergency Operation Plan, and hopefully sending out to the State for approval and acceptance.

Updates from Justin Hutton, San Bernardino County Public Health, provided brief updates on San Bernardino County.

The County Department of Public Health is bringing the Point of Dispensing (POD) training online to Emergency Managers' and CERT programs. The department is anticipating to attract a small group of CERT members, so they may take the training in a few months and receive feedback about the training. The Point of Dispensing (POD) exercise will be coming up in the near future.

Updates from Fay Glass, City of Redlands, City Manager's Office, Emergency Management Division

The newsletter is complete and provided in the handout packets. The Ark of Safety Forum information hosted by Senator Mike Morrell and Building Resilient Communities is also included in your packets. Please use the "Seamless Docs" link to update your information to receive Disaster Council notifications.

MEMBER ANNOUNCEMENTS

Nancy Sidhu won the safety bag.

POSSIBLE AGENDA ITEMS FOR THE NEXT MEETING

ADJOURNMENT

Meeting adjourned at 5:02 p.m.

Next Disaster Council meeting is Monday, October 29, 2018. 4:00pm-5:00pm