



YOUR WATER IS SAFE FROM COVID-19

FREQUENTLY ASKED QUESTIONS

IS THE CITY OF REDLANDS WATER SAFE FROM COVID-19?

Yes. The City of Redlands follows the State of California's comprehensive and safe drinking water standards which require a multi-step treatment process that includes filtration and disinfection. This process removes and kills viruses, including coronaviruses such as COVID-19, as well as bacteria and other pathogens.

CAN THE COVID-19 VIRUS SPREAD THROUGH CITY OF REDLANDS DRINKING WATER?

According to the Center for Disease Control and Prevention (CDC), COVID-19 has not been detected in drinking water. Conventional water treatment methods that use filtration and disinfection remove or inactivate the virus that causes COVID-19.

HOW OFTEN IS THE CITY OF REDLANDS DRINKING WATER TESTED?

The City of Redlands drinking water is tested daily for chlorine residuals, which ensure disinfection levels meet State and Federal regulations.

CAN THE COVID-19 VIRUS SPREAD THROUGH POOLS AND HOT TUBS?

According to the CDC, there is no evidence that COVID-19 can be spread to humans through the use of pools and hot tubs. Proper operation, maintenance, and disinfection (e.g., with chlorine and bromine) of pools and hot tubs should remove or inactivate the virus that causes COVID-19.

WITH THE GOVERNOR ISSUING A STAY-AT-HOME ORDER, WHY IS THE CITY SCHEDULING WATER SERVICE SHUTDOWNS?

In order to ensure continuity of water service, the City constructs capital improvement projects, as well as performs routine maintenance on the water pipelines. While inconvenient, especially with so many at home, construction and maintenance of the water pipelines allows the City to avoid unplanned disruptions that come as a result of water pipeline breaks and leaks. Unplanned breaks and leaks can lead to longer periods of water service shutdowns.

DO I NEED TO BOIL MY DRINKING WATER IN ORDER TO PROTECT IT AGAINST COVID-19?

Boiling your water is not required as a precaution against COVID-19.

DO I NEED TO BUY BOTTLED WATER OR STORE DRINKING WATER AS A PRECAUTION AGAINST COVID-19?

The United States Environmental Protection Agency (EPA) recommends citizens continue to use and drink tap water as usual. At this time, there are no indications COVID-19 is in the water supply or will affect the reliable supply of water.

IS TAP WATER SAFE TO USE FOR HAND WASHING?

The EPA recommends that Americans continue to use and drink tap water as usual. According to the CDC, washing your hands often with soap and water for at least 20 seconds helps prevent the spread of COVID-19.