



Community Input Survey

City Manager Recruitment

City of Redlands



Ralph Andersen & Associates is beginning the recruitment process for the new City Manager and the Mayor and City Council seeks your input. Your input will be considered by the Mayor and City Council when selecting candidates to interview and during the selection process. **This survey is confidential.** Only Ralph Andersen & Associates' staff will review your responses. All of the responses will be analyzed and summarized to protect the confidentiality of individuals.

Please respond by: September 23, 2019

You may respond to this survey by the following ways – (1) online survey or (2) hardcopy mailed response to Ralph Andersen & Associates.

Online Survey Instructions (Preferred): <https://www.surveymonkey.com/r/7SF5B5P>

Complete a printed survey and mail to Ralph Andersen & Associates. Write your answers directly onto this document and deliver the completed survey to:

Ralph Andersen & Associates – Redlands Community Survey
5800 Stanford Ranch Road, Suite 410
Rocklin, CA 95765

1. Do you live in Redlands?
 Yes
 No

2. If you are a member of this community, how long have you resided in Redlands?
 I don't live in Redlands
 5 years or less
 6 – 10 years
 11 – 15 years
 16 – 20 years
 21 years or longer

3. Are you a business owner in Redlands?
 Yes
 No

4. Are you an employee of the City of Redlands?
 Yes
 No



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5. What are the specific local and regional issues you feel should be the most important priority for the new City Manager? (**Rank your top five (5). One being the highest priority.**)
- Public Safety (Police and Fire Services)
 - Education / Schools
 - Homelessness / Poverty
 - Road Conditions / Traffic Congestion / Safety (Includes Infrastructure)
 - Economy / Business Climate / Economic and Business Development
 - Jobs
 - Housing / Affordable Housing
 - Revitalization / Redevelopment of Downtown and Neighborhoods
 - Services for Seniors, Disabled, and Youth
 - Parks and Recreation / Libraries
 - City Services (Garbage and Sewer)
 - Public Transportation
 - Resiliency, Flooding, and Sea Level Rise
 - Arts and Culture
6. Select the type of career experience that you think is most important for the next City Manager to have. (**Rank your top five (5). One being the highest priority.**)
- Experience as City Manager
 - Public Sector / Local Government Experience
 - Experience in an Agency of Similar Size, Scope, and Complexity
 - Change Management Experience
 - Experience Building Strong Economic Base
 - Track Record of Strong Council Relations
 - Track Record of Positive Community Relations
 - Outstanding Public Relations Skills
 - Experience with California Rules and Regulations
 - History of Strong Accountability/Performance
 - Proven Ability to Create/Maintain Momentum and Effectively Lead
 - Proven Track Record of Results



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7. Select the personal attributes of the next City Manager for Redlands that are most important to you.

(Rank your top five (5). One being the highest priority.)

- Dynamic Leadership Skills
- Strong Manager of People and Resources
- Strong Financial Understanding
- Exceptional Business Skills
- People Person and Relationship Builder
- Track Record of Career Success
- Excellent Communicator
- Proven Track Record of Customer Service
- Goal and Solutions-Oriented
- Entrepreneurial Mindset
- Approachability/accessibility
- Involvement/Presence in the Community
- Collaborative Style, Both Inside City Hall and with the Public
- Strong Relationships with Council, Staff, and Community
- Strong Work Ethic, Integrity, and Discipline
- Innovative, Creative, and Progressive

8. Any other additional comments?

On behalf of the Mayor and City Council for the City of Redlands, thank you for your input.