

City of Redlands Enterprise Systems Generated July 10, 2017

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
ActiveNet	ActiveNetwork	Online/Hosted Recreation/Community Services Event & Registration Management System	Recreation Software	Quality of Life Department	Daily	Daily
Agenda Quick	Destiny Software	Paperless Agenda Management System for City Council and Planning Commission meetings	Agenda Management	City Manager's Office	Daily	Daily
Arc GIS, Arc Maps, Web GIS	Esri	Geographic Information Systems	Geographic Information Systems	Department of Innovation & Technology - GIS	As Needed	As Needed
Bitech IFAS	Sungard	Finance, Accounting, HR System	Financial System	Finance and Human Resources Departments	Daily	Daily
Brivo ACS-IPDC	Brivo	Airport gate access & control	Security	Quality of Life Department	As Needed	As Needed
Chameleon CMS	HLP, Inc.	Shelter Case Management System (licensing)	Animal License	Police Department	Daily	As Needed
Cityworks Asset Management System	Azteca	Work order / service request system for maintenance and repairs of public infrastructure	Asset Management	Quality of Life Department	Daily	Daily
Cityworks Permits, Licensing & Land Management	Azteca	A permitting software to accept & track permit applications, route them to the appropriate divisions for plan check and approval, and issue permits.	Permit System	The City's One Stop Permit Center	Daily	Daily

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enQuesta 5R	Systems & Software	Utility Billing, Customer Service Management system	Utility Billing	Finance Department	Daily	Daily
HdL Prime Business License Software System	HdL Software LLC	business license software application	Business License	Finance Department	Daily	As Needed
Laserfiche Enterprise Content Management Solution	AMI	Document Management system	Document Management	Department of Innovation & Technology	As Needed	As Needed
Microsoft Office Outlook 2013	Microsoft Corporation	Email communications, scheduling/calendar	Email System	Department of Innovation & Technology	Daily	Daily
PB System	PlanetBids, Inc.	eProcurement portal	Other	Finance Department	As Needed	Daily
ShoreTel VoIP	IntellsysOne	Phone System	Other	Department of Innovation & Technology	As Needed	As Needed
Workforce Telestaff Enterprise	Kronos	Public Safety Scheduling & Timekeeping	Other	Police Department	Daily	Daily