



NOTICE OF PUBLIC HEARING REGARDING PROPOSED ADOPTION OF WATER AND WASTEWATER UTILITY RATE INCREASES

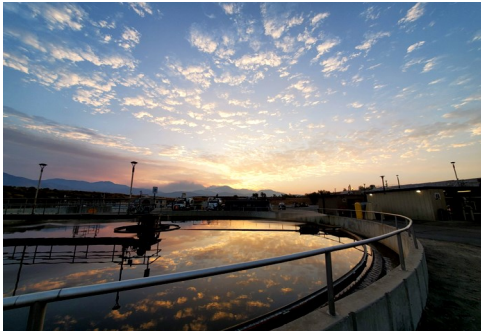
The City Council of the City of Redlands is currently considering an increase to its water and wastewater utility rates. You are receiving this notice because you are a City water and/or wastewater utility customer, or an owner of property receiving water and/or wastewater utility services from the City. This notice describes the proposed rate increases and explains how you may participate in a public hearing and the rate setting process.

On July 2, 2024, at 6:00 p.m., or as soon thereafter as the matter may be heard, pursuant to Article XIID of the California Constitution (Proposition 218), a public hearing on the proposed water and wastewater rate increases will be held by the City Council in the Council Chambers, located at 35 Cajon Street, Redlands, CA 92373. The purpose of the hearing is to consider verbal and written testimony, and any written protests, relating to the proposed increases to water

REDLANDS RATE SETTING BACKGROUND

Wastewater rates were last increased in July 2022 and water rates were last increased in July 2018. Periodic rate increases are necessary to (i) ensure that each water and wastewater service customer bears a fair and proportionate share of the costs of providing services (consistent with Proposition 218 legal requirements); (ii) recoup the rising cost of providing services, including operation and maintenance costs, debt service and capital program needs; and (iii) meet financial, regulatory, and service obligations. Water and wastewater system costs include energy, fuel, and chemical costs; distribution and collection costs; treatment and disposal costs; administrative and customer service account costs, and costs related to facilities replacement, rehabilitation, and upgrades. The City has made significant improvements to its utility infrastructure to ensure continued functionality and reliability, and to meet State and Federal regulatory agency requirements. The City recently expended more than \$14,000,000, and will expend an additional \$45,000,000 to upgrade its Wastewater Treatment Plant during the next five years. Additionally, antiquated pipelines have been and will continue to be replaced to avoid leaks, overflows, and related potential regulatory penalties. The City recently completed water utility and wastewater utility master plans that identify necessary capital improvements for the efficient and effective operation of the City's water and wastewater utility infrastructure. These plans serve as a guide for the efficient and timely replacement, rehabilitation, and/or maintenance of water and wastewater infrastructure.

The proposed increases are scheduled to go into effect on August 5, 2024, and on July 1, 2025



Redlands Wastewater Treatment Plant as it stands today.



The table shows the current and the proposed wastewater rates which, if approved, will become effective in 2024 and 2025. While modest rate increases are proposed to reflect the increased costs to the City of providing service and meeting financial obligations, the basic wastewater rate structure for all customer classes remains unchanged.



PROPOSED BI-MONTHLY SEWER SERVICE CHARGES

CUSTOMER CLASS	CURRENT RATE	PROPOSED RATE	
		August 5, 2024	July 1, 2025
Residential			
Single Family Dwelling Unit	\$62.43	\$66.04	\$72.65
Multi-Family Dwelling Unit	\$48.08	\$52.40	\$57.64
NON-RESIDENTIAL BASED ON WATER USE IN CCF			
Low Strength I	\$2.42	\$2.82	\$3.11
Low Strength II	\$2.87	\$3.41	\$3.76
Low Strength III	\$3.32	\$3.99	\$4.39
Medium Strength I	\$3.77	\$4.58	\$5.04
Medium Strength II	\$4.22	\$5.16	\$5.68
Medium Strength III	\$4.67	\$5.75	\$6.33
High Strength I	\$5.12	\$6.34	\$6.98
High Strength II	\$5.56	\$6.92	\$7.62
Large Volume User	\$3.32	\$3.99	\$4.39
Schools (\$/100 students)			
Elementary School	\$134.38	\$143.11	\$157.43
Secondary & High School	\$215.02	\$238.52	\$262.38
Septage	\$0.11	\$0.10	\$0.11



NOTICE OF PUBLIC HEARING REGARDING PROPOSED ADOPTION OF SEWER SERVICE



The table shows the current and the proposed water service rate which, if approved, will become effective in 2024 and 2025. The Water Service rate is a fixed charge that does not fluctuate with increasing and/or decreasing water usage. While modest rate increases are proposed to reflect the increased costs to the City of providing service and meeting financial obligations, the basic water service rate structures for all customer classes remains unchanged.



PROPOSED BI-MONTHLY WATER SERVICE CHARGES

WATER SERVICE	CURRENT RATE	PROPOSED RATE	
		August 5, 2024	July 1, 2025
5/8"	\$32.10	\$32.94	\$33.60
3/4"	\$43.17	\$44.01	\$44.90
1"	\$64.67	\$65.50	\$66.81
1 1/2"	\$116.79	\$117.60	\$119.96
2"	\$172.83	\$173.62	\$177.10
3"	\$299.23	\$299.97	\$305.97
4"	\$462.10	\$462.79	\$472.05
6"	\$853.02	\$853.56	\$870.64
8"	\$1,256.97	\$1,257.36	\$1,282.51
10"	\$2,977.00	\$2,976.76	\$3,036.30
12"	\$3,915.20	\$3,914.61	\$3,992.91
FIRE PROTECTION SERVICE			
2"	\$10.19	\$11.81	\$12.05
3"	\$18.10	\$21.20	\$21.63
4"	\$31.75	\$37.39	\$38.14
6"	\$80.73	\$95.48	\$97.39
8"	\$165.22	\$195.69	\$199.61
10"	\$292.32	\$346.42	\$353.35
12"	\$468.46	\$555.33	\$566.44
FIRE HYDRANT SERVICE	\$73.60	\$299.97	\$305.97



The table shows the current and the proposed water usage rate which, if approved, will become effective in 2024 and 2025. The Water Usage rate varies with increasing and/or decreasing water usage. While modest rate increases are proposed to reflect the increased costs to the City of providing service and meeting financial obligations, the basic water usage rate structures for all customer classes remains unchanged. Water use is measured in one hundred cubic feet increments (CCF). One (1) CCF equals 748 gallons.



PROPOSED BI-MONTHLY WATER USAGE CHARGES

BUILDING WATER USAGE	CURRENT RATE	PROPOSED RATE	
		August 5, 2024	July 1, 2025
TIER I (≤ 16 ccf)	\$1.46	\$1.57	\$1.61
TIER II (17 ccf - 27 ccf)	\$1.78	\$1.86	\$1.90
TIER III (> 27 ccf)	\$2.69	\$2.79	\$2.85
NON-BUILDING WATER USAGE			
TIER I (≤ 27 ccf)	\$1.78	\$1.77	\$1.81
TIER II (> 27 ccf)	\$2.69	\$2.49	\$2.54
FIRE PROTECTION WATER			
ALL UNITS	\$2.69	\$2.79	\$2.85

City of Redlands
Municipal Utilities & Engineering Department
P.O. Box 3005
Redlands, CA 92373



MAIL MERGE
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XXXXXXXXXX, XX. XXXXX

APN: XXXXXXXXXXXXXXXX

UTILITIES ADVISORY COMMITTEE

In accordance with Chapter 2.70 of the Redlands Municipal Code, every two years the City Council appoints seven utility customers of the City to be members of its Utilities Advisory Committee (UAC). Members of the UAC provide oversight and guidance for the process to assist the City’s financial consultant and staff in establishing water, wastewater and non-potable water rates, charges and revenue requirements. The UAC provides recommendations to the City Council to ensure that water, wastewater, and non-potable water rates and charges (1) recover costs reasonably borne in providing water, wastewater and non-potable water services; (2) are equitable to all customer classes; (3) are in compliance with all state and federal law; and (4) are easily explained to customers. The UAC was formed by the City Council on January 16, 2024, and the UAC provided its recommendations for City Council consideration on May 7, 2024.

HOW DO I PROTEST THE RATE CHANGES?

If you wish to oppose the proposed water and wastewater rate increases, you must submit a written protest pursuant to the Resolution No. 7128 which establishes a policy for the submission and tabulation of protests with respect to the public hearings for utility rate adjustments. The written protest must contain the printed name and original wet signature of the property owner or customer, and must include the street address, or the county of San Bernardino Assessor’s parcel number of the property served. During the public hearing, the City Council will consider all public testimony and all written protests. At the conclusion of the public hearing, the City Council will decide whether to adopt the proposed rate increases. Only one written protest per identified parcel or property will be counted for determining whether a majority protest exists. If valid written protests are received from a majority of the affected property owners, the City Council will not approve the proposed rate increases. Your written protest must be received (not postmarked) by the City Clerk prior to the close of the public hearing on July 2, 2024. Protests should be addressed and mailed to: City Clerk, Redlands City Hall, 35 Cajon Street, Suite 4, Redlands, CA 92373. Written protests may also be presented in-person to the City Clerk prior to the July 2, 2024 meeting. Written protests may also be submitted during the public hearing. Protests may not be submitted via email or by other electronic means.

Additional information regarding the proposed water and wastewater rate increases is presented in the City of Redlands 2024 Water, Wastewater, and Non-Potable Water Financial Plan & Rate Study which is available for review during business hours at the City Clerk’s Office or you may review the report on the City’s website at www.cityofredlands.org. For questions or additional information regarding the proposed rate increases, you may also contact the City’s Municipal Utilities and Engineering Department at (909) 798-7698.