

**City of Redlands
Disaster Council
Minutes**

Monday April 24, 2017
City Council Chambers
35 Cajon Street Suite #2
Redlands, CA 92373

Meeting called to order at 4:00 p.m. by Emergency Operations Manager, Fay Glass

Pledge of allegiance

PUBLIC COMMENT:

No Public Comments

INTRODUCTIONS:

Fay Glass welcomed everyone to the Disaster Council Meeting.

APPROVAL OF MINUTES:

Motion to approve the minutes of October 24, 2016 meeting:

Kathie Thurston 1st

Elaine Brubacher 2nd.

Minutes approved.

OLD BUSINESS:

None.

NEW BUSINESS:

The Disaster Council received presentations by Pam Bertz, Pacific Southwest Region for HOPE Animal-Assisted Crisis Response, and Carrie Cruz, San Bernardino County Fire Department/Operational Area/Office of Emergency Services, report on Flu Clinic held in Redlands by Ashley Congjuico, Department of Public Health, Preparedness and Response Program, Report on Community Emergency Response Team (CERT) and the Local Hazard Mitigation Plan (LHMP) by Fay Glass, City of Redlands, Carrie Cruz, San Bernardino County Fire Department/Operational Area/OES

Presentation by Pam Bertz, Pacific Southwest Region for HOPE Animal-Assisted Crisis Response

- Brief History of HOPE Animal-Assisted Crisis Response

- In May 1998, in Springfield, Oregon a tragic shooting by a Thurston High School student left 25 people injured and 4 dead.
- National Organization for Victim Assistance (NOVA) deployed to the school along with two registered Delta Society Pet Partner teams, Sandi Arrington and her dog Garth, and Cindy Ehlers, and her dog Bear
- Mental health counselors watched in amazement as the teams helped students who were withdrawn and who were not responding to traditional methods of the human counselors
- Cindy Ehlers came away from the Thurston High School crisis with the realization that pet therapy animals can also bring comfort and support to people suffering from the effects of a critical incident or disaster.
- In September 2001, Josiah Whitaker and Hoss, Pat Dickinson and Kate, Pat and Bill Gartman and Uno, and Cindy Ehlers and Tikva were called to assist in New York City following the terrorists' attack on the World Trade Center.
- These teams worked for two weeks in New York City helping people with the effects of this horrible event.
- The work in New York City proved that animal-assisted crisis response was needed and effective in bringing comfort and support to those in need.
- In November 2001, HOPE Animal-Assisted Crisis Response was incorporated with Cindy Ehlers leading the organization as its first president and founder.
- Members of HOPE have responded to all manner of crises, including major hurricanes, wildfires, train derailments, and school shootings.
- Hope is divided by 6 regions
 - 250 teams in 30 teams
 - 46 teams in the State of California
- Goals for the teams are:
 - Train and certify a nationwide network of canine-assisted crisis response teams.
 - Assist first responders and relief agencies in providing comfort to those affected by crises and disasters.
 - To continually seek ways to improve the delivery of their services, training, and professionalism
- Why Use Dogs in Animal – Assisted Crisis Response?
 - There is a special bond between people and dogs.
 - Dogs are generally accepted as “helpers of man”.
 - Contact with a well-trained, calm dog is very different than human contact.
 - AACR dogs are highly social, and are sensitive to human needs.

- Qualifications of HOPE Teams
 - HOPE AACR teams must have experience in Animal Assisted Training and remain active providing AAT services.
 - Teams must pass a screening and certification training.
 - Certification training is used to teach and practice AACR skills.
 - Continuing education is part of the overall training process.
 - Background Checked each year
- Qualities of HOPE Dogs
 - Cannot display any kind of aggression.
 - Must be responsive to handlers and sensitive to clients.
 - Must be obedient and calm.
 - Are very clean and are groomed prior to working.
 - Various breeds and sizes work in AACR.
- Examples of Training
 - Team Members receive training in:
 - Pet & Human First Aid/CPR;
 - FEMA IS 100 b
 - Canine Behavior handling / Welfare issues
 - Crisis Communication Skills
 - Working with first responders
 - Incident Command System (ICS)
 - Debriefing and Reports
- Benefits
 - Decreased Cortisol (Stress Hormone)
 - Increased Oxytocin and other
 - Neurochemicals
 - Decreased Anxiety
 - Improved PTSD Symptoms
- Arriving on Scene
 - Teams trained to check in with Incident Command Staff / EOC Personnel
 - Hope Teams are trained to be self sufficient
 - Not to impact relief effort

Presentation by Carrie Cruz, San Bernardino County Fire Department/Operational Area/Office of Emergency Services.

- Ready SB County Preparedness Mobile App:
 - Provides residents with resources to assist in preparing for a Disaster and aiding the recovery Process
 - Let friends and loved ones know you're OK or that you need help with instant Status Updates

- Get Push Extreme Alerts:
 - SBC Fire OES
 - Shelter in Place
 - Flood Prep
 - Evacuations
- Make My Plan - Answer 5 Basic Questions:
 - Create a personal emergency plan
 - Emergency supply kit list
 - Grocery list and checklists tailored to your needs
 - Access and update your plan as needed

Report on Flu Clinic held in Redlands by Ashley Congjuico, Department of Public Health, Preparedness and Response Program

- Several City and towns in the County of San Bernardino participated in the Flu Clinic
 - Within the City of Redlands, 90 people were administered flu shot hosted by Plymouth Village

Report on Community Emergency Response Team (CERT) Fay Glass, City of Redlands

- CERT class held on March 31 – April 2, 2017 had 34 participants
- Next class is June 23 – 25, 2017

Local Hazard Mitigation Plan (LHMP) by Fay Glass, City of Redlands and Carrie Cruz, San Bernardino County Fire Department/Operational Area/Office of Emergency Services.

- City of Redlands Plan was approved in 2015
- San Bernardino County Fire Department / Office of Emergency Services has hired a consultant to assist with updating San Bernardino Counties, City and Town Hazard Mitigation Plan
- Emergency Operations Manager, Fay Glass will be attending San Bernardino County's workshops

MEMBER ANNOUNCEMENTS

None

POSSIBLE AGENDA ITEMS FOR THE NEXT MEETING

Voluntary Organizations Active in Disaster / Community Organizations Active in Disasters

Please email Fay Glass if you have any agenda items that you would like addressed at the next meet

ADJOURNMENT

Meeting adjourned at 5:00 p.m.

Next Disaster Council Meeting is July 24, 2017 at 4:00 p.m.