

13.16.030: METER TESTING:

When the accuracy of a water meter is questioned, the city, upon request of the customer, will cause an official test of the meter to be made for a charge as set forth by resolution. The meter will be tested on variable rates of delivery and if the average registration is more than two percent (2%) in excess of the actual quantity of water passing through the meter, the division shall refund to the customer the overcharge based upon the test, for the prior twelve (12) months, unless it can be shown that the error was due to some cause for which the date can be fixed. In the latter case, the overcharge shall be computed back and not beyond such times. In the event the accuracy of the meter is determined to be in error, then all testing and meter replacement charges shall be at the city's expense. (Ord. 2655 § 5, 2007: prior code § 59115)