### Quality of Life

#### Mission Statement:

It is the mission of the Quality of Life Department to promote and develop policies and practices that minimize impacts to the environment, improve the response to citizen reports and complaints, provide quality service to City residents and improve the quality of life for present and future generations.

#### Departmental Description:

The Quality of Life Department is comprised of the following divisions and functions:

- Building Maintenance Division (City facilities maintenance)
- City Citrus Groves
- · Code Enforcement Division (state and local laws and codes compliance)
- Equipment Maintenance Division: (City fleet maintenance, Natural Gas fuel station, Corporate Yard maintenance)
- Hillside Memorial Park (management and operation of the City owned cemetery)
- Parks Division: (park maintenance, Landscape Maintenance Districts and Community Facility Districts)
- Redlands Municipal Airport
- Street Division: (sidewalk repair, curb and gutter repair, traffic signal maintenance, traffic sign maintenance, street light maintenance, street maintenance, roadway markings, street sweeping, storm drain maintenance, emergency tree trimming, weed abatement and a Lighting District)
- Solid Waste Division: (collection of residential and commercial green waste, refuse and recyclables, operation of the California Street Landfill and development and implementation of the City's recycling programs)

#### Sustainability Efforts:

- Conversion of the Solid Waste fleet to LNG/CNG alternative fuel
- Expansion of CNG/LNG fuel sales to outside users
- Expansion of City recycling programs
- Adoption of the Redlands Community Sustainability Plan
- Grant-funded upgrades of heating, ventilation and air conditioning equipment and controls, and outdoor lighting to reduce energy costs
- Energy Benchmarking of City facilities
- Efforts to move towards construction of a waste-to-energy facility

#### Significant Program Changes:

#### Administration Division

The budget includes the proposed deletion of the following positions: Assistant QoL Director, Operations Manager, Equipment Superintendant, and the Regulatory Compliance Technician. The workload of the deleted positions will be absorbed by the QoL Director, three Field Superintendants, the upgraded Administrative Assistant II position (upgraded to Senior Administrative Analyst), a part-

time Administrative Assistant I (upgraded to full-time Administrative Technician), and the Project Specialist II position (upgraded to Senior Project Manager).

#### Recreation and Senior Division

The budget also includes the transfer of the Recreation and Senior Division from the Redlands Police Department to the Quality of Life Department. The Quality of Life Department will absorb four full time positions and a \$100,000 budget (reduced from \$200,000) to fund the appropriate part-time staff needed to effectively develop and implement a variety of community programs.

	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
QUALITY OF LIFE - RECREATION				,
3325 Contract Classes	64,440	58,000	125,000	125,000
3326 City Classes/Programs	200	0	0	0
3330 Concessions	1,000	600	300	300
3331 Lighting Fees	3,492	2,000	2,000	2,000
3340 Softball	31,420	0	0	0
3341 Basketball	4,478	0	0	0
3343 Soccer	42,995	0	500	0
3344 T-Ball	334	0	0	0
3345 Vollybail	1,380	0	0	0
3512 Returned Check Charge	280	0	70	0
3520 Rental Income	11,994	7,500	15,000	10,000
3531 Game Income	1,760	2,000	1,800	1,800
3540 Other Grants	0	0	489	0
3590 Donations	0	96,538	96,859	5,000
TOTAL RECREATION	163,773	166,638	242,018	144,100
QUALITY OF LIFE - SENIOR SERVICES	•			
3325 Contract Classes	5,945	6,200	5,620	6,200
3365 Tours/Excursions	2,794	2,000	1,500	2,000
3512 Returned Check Charge	2,734	2,000	35	2,000
3520 Rental Income	11,579	10,000	17,000	18,000
3535 Program Income	14,457	12,000	16,000	15,000
3540 Other Grants	4,198	0	0	0,000
3590 Donations	5,000	26,339	21,339	21,339
TOTAL SENIOR SERVICES	43,973	56,539	61,494	62,539
	,	00,000	.,	
QUALITY OF LIFE DEPARTMENT				
3121 Sign Permit	540	200	308	300
3170 Code Enforcement/Admin Citation	1,100	1,500	1,200	1,200
3302 Inspections	0	70,000	0	0
3305 Cost Recover/Reimb Expenditure	63,883	87,134	31,002	31,000
3310 Litter Control Fees	5,461	4,100	4,894	4,100
3311 Street Cleaning Fees	336,291	300,000	282,127	335,000
3317 Abandoned Property Inspection	23,161	15,000	23,738	25,000

City of Redlands 2011-2012 Adopted Budget

	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
QUALITY OF LIFE DEPARTMENT (CON	IT)			
3318 Rental Property Inspections	165	350	39,336	120,000
3331 Lighting Fees	12,708	6,000	11,434	7,000
3516 Sale of Surplus Property	87,833	45,000	0	0
3520 Rental Income	29,999	20,000	15,351	20,000
3525 Waste Import Fees	688,363	575,246	647,475	720,000
3530 Miscellaneous Receipts	832	1,073	1,771	1,000
3533 Misc Taxable Sales	6	0	0	0
3540 Other Grants	1,537	0	0	0
3590 Donations	5,100	30,000	30,000	30,000
3640 Landfill Mitigation Fees	119,805	130,000	120,000	120,000
3734 Contract Services	35,000	55,000	30,000	30,000
3760 Bad Debt Recovery	0	0	100	0
TOTAL QUALITY OF LIFE DEPARTMEN	1,411,784	1,340,603	1,238,736	1,444,600
COMM FAC DIST 2004-1 (261)	7.040	F F00	4.004	5 500
3510 Investment Income	7,813	5,500	4,334	5,500
3650 Assessment District	131,025	125,000	106,869	110,000
TOTAL COMM FAC DIST	138,838	130,500	111,203	115,500
DISASTER RECOVERY (270)				
3250 Federal Grants	0	0	653,686	0
TOTAL DISASTER RECOVERY	0	0	653,686	0
			,	
SOLID WASTE (511)				
3200 State Grants	23,575	18,000	7,428	10,000
3302 Inpections	225	0	0	0
3305 Cost Recover/Reimb Expenditure	239,177	0	411	0
3372 Special Hauls & Roll-Offs	954,246	1,184,492	963,024	1,302,941
3373 Solid Waste Svrc Residential	3,810,546	4,153,030	4,153,000	4,568,333
3374 Solid Waste Svrc Non-Resident	3,509,054	3,920,601	3,920,000	4,312,661
3375 Landfill Tipping	0	130,000	0	80,000
3376 Recycled Material	200,029	200,000	267,781	250,000
3510 Investment Income	278,900	100,000	100,000	100,000
TO TO THE WALLEST HEADING	2.0,000	150,000	.00,000	.00,000

	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SOLID WASTE (511) (CONT)				
3512 Returned Check Charge	70	Ó	0	0
3516 Sale of Surplus Property	0	8,000	13,000	0
3520 Rental Income	14,400	13,000	12,343	13,000
3525 Waste Import Fees	171,899	100,000	145,939	145,000
3530 Miscellaneous Receipts	7,764	5,000	0	5,000
3533 Misc Taxable Sales	686	0	0	0
3540 Other Grants	0	0	30,000	0
3643 Refuse Auto Sys Developer Fee	210	12,000	1,920	1,200
3760 Bad Debt Recovery	0	0	13,961	0
3770 Property Damage Reimbursement	23	0	0	0
TOTAL SOLID WASTE	9,210,804	9,844,123	9,628,807	10,788,135
SOLID WASTE PROJ (513)				
3510 Investment Income	(81)	26	126	0
TOTAL SOLID WASTE PROJ	(81)	26	126	0
CALIF ST LANDFILL CLOSURE (517)				
3510 Investment Income	88,544	75,000	58,287	75,000
TOTAL CALIF ST LANDFILL CLOSURE	88,544	75,000	58,287	75,000
TOTAL CALIF ST LANDFILL CLOSURE	00,344	75,000	30,207	75,000
SOLID WASTE CAP IMPROVE (519)				
3369 Cap Improv Chrg Non-Res	23,415	29,000	6,267	7,000
3370 Cap Improv Chrg Resident	4,175	4,500	9,319	10,000
3510 Investment Income	61,243	300,000	300,000	300,000
TOTAL SOLID WASTE CAP IMPROVE	88,833	333,500	315,586	317,000
GROVES (538)				
3510 Investment Income	5,904	4,000	4,000	4,000
3515 Land Sale Proceeds	0	0	13,000	0
3530 Miscellaneous Receipts	22,858	50,000	75,065	50,000
3540 Other Grants	0	0	715	24,269
3550 Grove Receipts	551,266	450,000	412,000	450,000
TOTAL GROVES	580,028	504,000	504,780	528,269

City of Redlands 2011-2012 Adopted Budget

	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
CEMETERY (562)				
3360 Cemetery Internment	147,973	145,000	118,380	120,000
3361 Cemetery Lots	163,240	175,000	151,045	150,000
3362 Cemetery Crypts	31,200	10,000	21,600	22,000
3510 Investment Income	23,290	12,000	2,059	5,000
3511 Finance Charges	6,341	1,500	4,281	4,000
3512 Returned Check Charge	0	0	35	0
3520 Rental Income	87,948	50,000	98,142	95,000
3530 Miscellaneous Receipts	37,747	36,000	43,225	40,000
3533 Misc Taxable Sales	39,123	27,000	32,379	30,000
3760 Bad Debt Recovery	0			
TOTAL CEMETERY	536,862	456,500	471,146	466,000
CEMETERY PRE-NEED (563)				
3364 Cemetary Endowment	0	500	0	0
3510 Investment Income	10,210	8,500	6,538	6,500
3512 Returned Check Charge	70	0,000	0,000	0
TOTAL CEMETERY PRE-NEED	10,280	9,000	6,538	6,500
AVIATION OPERATING (564)				
3001 Current Unsecured Taxes	38,082	55,000	114,726	70,000
3200 State Grants	7,125	0	73,178	30,000
3250 Federal Grants	56,908	300,000	300,000	394,963
3510 Investment Income	5,694	0	3,500	3,500
3511 Finance Charges	0	0	14,369	0
3512 Returned Check Charge	70	0	35	0
3520 Rental Income	257,359	275,000	271,493	271,000
3530 Miscellaneous Receipts	18,553	20,000	2,950	5,000
3533 Misc Taxable Sales	0	0	1,485	0
3545 Tie-Down Fees	8,858	6,000	10,285	10,000
3546 Gate Access Fees	7,530	7,500	9,245	9,000
TOTAL AVIATION OPERATING	400,179	663,500	801,266	793,463
EQUIPMENT MAINTENANCE (607)				
3305 Cost Recover/Reimb Expenditure	161,792	160,000	160,827	160,000

	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED	
EQUIPMENT MAINTENANCE (607) (CONT)					
3393 Internal Svc Rcpts: General Fund	1,436,915	1,436,701	1,384,544	1,436,701	
3394 Internal Svc Rcpts: Non-Gen Fund	1,897,931	1,857,785	1,791,434	1,857,785	
3398 LCNG Outside Fuel Sales	236,586	190,000	214,462	200,000	
3510 Investment income	14,186	7,000	7,000	7,000	
TOTAL EQUIP MAINTENANCE	3,747,410	3,651,486	3,558,267	3,661,486	

#### Quality of Life Recreation Administration

#### Program Description:

The Recreation Bureau consists of three facilities and several sports fields for rent: The Community Center, Redlands Community Senior Center, Joslyn Senior Center, city parks and school grounds. The Community Center is open Monday through Fridays for a variety of youth and adult programs. Adult sports are offered seven days and nights per week. Classes, programs, and sports activities and leagues are offered year-round to residents at affordable rates. The Recreation Bureau strives to offer culturally relevant programs and services to meet the needs of the citizens of Redlands. Among the classes offered are: dog obedience, karate, dance, yoga, music, and cheerleading. A primary focus of the Bureau is offering positive alternatives for youth that lead to healthy choices and lifestyles. Teen activities are held monthly, and the Youth Coalition continues its efforts to develop new programs for adolescents. The Teen Forum may be seen on Channel 3 RTV with teens discussing topics and issues pertinent to them.

#### Program Objectives:

- Offer a variety of programs, activities, and services to meet the recreational and leisure needs of Redlands residents
- Maintain staff liaison support to Recreation and Cultural Arts Commissions
- Maintain partnerships with Redlands Unified School District and community-based organizations to enhance recreation and educational offerings in Redlands
- Promote recreational activities as a crime prevention strategy
- Provide recreational sports leagues for youth and adults

#### Significant Program Changes:

- Possible significant program changes will be establishing a large volunteer orientation and training program to assist staff to monitor the Community Center service counters and telephones.
- An increase in volunteer-led and independent contractors will be used to provide many of the programs previously led by part-time recreation staff.
- Most special event programs will be provided as a sponsor-related event only or not offered this
  year. The Community Center will remain open Monday through Friday, 8:00 a.m. to 7:00 p.m.
- Transfer of Recreation Program to the Quality of Life Department in FY 2011-2012

#### Accomplishments for Fiscal Year 2010-2011:

- Continue to provide all Adult Softball, Basketball, Volleyball and Soccer Leagues through various independent contracting organizations
- Continue to provide youth sports including basketball, tee-ball, Spudball, softball, tennis and soccer through various independent contracting organizations
- Increase contract class offerings to include ballet/tap, drivers' education, tai chi, Zumba exercise,
   First Aid and CPR Certification, daily preschool, and police officer led Street Smarts Martial Arts
   Program

### DEPARTMENT/DIVISION RECREATION

**FUND** ORGKEY GENERAL FUND 101230 2010-11 2009-10 2010-11 2011-12 ACTUAL ADJUSTED 12 MONTH COUNCIL (AUDITED) BUDGET **ESTIMATED** ADOPTED SALARIES AND BENEFITS 54,456 4000 Full Time Salaries 378,883 169,063 176,775 75,064 106,118 90,749 59,107 4005 Salaries: Part Time 4010 Overtime Salaries 135 0 4,058 21,106 1,307 4015 Banked Leave Buy Back 5,650 4050 Pension Contributions 65,666 30,661 33,960 11,425 22.042 4051 Fica/Medicare 35.062 21,172 8,820 4053 Deferred Compensation 860 0 0 84,037 43,164 48,056 14,668 4055 Health/Dental Insurance 4056 Worker's Comp Insurance 1,669 1.311 3.279 2,210 4057 Disability Insurance 3,269 1,903 1,787 700 4058 Unemployment Insurance 6,603 5,203 6,137 4,340 63 4059 Life Insurance 410 185 196 225 900 675 675 4081 Eyecare Reimbursement 225 0 0 0 4082 Clothing Allowance 600 200 600 4084 Clothing Cash Payment 1,000 150 0 150 0 4085 Other Taxable Benefits 384,113 405.513 157,521 TOTAL SALARIES AND BENEFITS 659,583 SERVICES 2,500 2,500 5034 Collection Agent/Bank Fees 1,371 0 5190 Other Professional Services 2,302 0 0 0 0 0 0 5255 Travel Reimbursement 329 5270 Printing and Binding 3,472 0 20 0 5275 Postage 804 0 425 425 5280 Advertising 319 0 0 Ö 3,333 13,500 13,500 5303 Telephone 16,149 17,000 5310 Electricity & Gas 47,764 0 17,000 35 0 5320 Janitorial Services 2,664 1,500 1,500 1,500 5350 Building Grounds & Maint 787 323 350 5392 License & Permits 4,578 46,671 42,941 5395 Info Technology Services Charge 39,318

## DEPARTMENT/DIVISION RECREATION

FUND GENERAL FUND				ORGKEY 101230
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SERVICES (CONT)				
5396 City Garage Charges	17,342	0	12,330	18,241
5570 Office Equip & Furn Rent	4,214	3,394	3,394	3,394
5590 Other Rentals	4,756	1,500	3,000	3,000
5800 Subscriptions & Memberships	715	0	0	0,000
5840 Training	622	Ō	0	0
5880 Special Contractual Services	92,351	32,000	100,000	100,000
5950 Bad Debt Expense	377	0	432	450
TOTAL SERVICES	235,691	46,305	201,095	203,301
SUPPLIES				
6140 Office Supplies	2,732	2,000	2,000	2,000
6160 Medical Supplies	19	250	250	250
6180 Turnouts/Uniforms/Safety Clothin	7,956	0	0	0
6190 Photo & Copying Supplies	0	500	0	500
6210 Repair/Maintenance Supplies	1,482	1,000	1,000	1,000
6310 Janitorial Supplies	119	1,500	750	1,500
6350 Building Supplies 6400 Equipment Parts	1,340 0	0 500	0 500	0 500
6500 Office Equipment & Furniture	1,455	0	0	0
6510 Small Tools & Equipment	501	0	0	0
6520 Promotional Supplies	20	o	0	0
6560 Food	1,078	o	54	0
6590 Special Departmental Supplies	21,404	8,950	7,500	8,950
TOTAL SUPPLIES	38,106	14,700	12,054	14,700
DIVISION TOTAL	933,380	445,118	618,663	375,522

## Quality of Life Redlands Community and Joslyn Senior Center

#### Program Description:

The Redlands Community and Joslyn Senior Centers are open to seniors Monday through Friday for a variety of educational and leisure activities. Programs and staff are dedicated to enhancing the quality of life for senior residents of Redlands. The centers feature classrooms, reading lounges, multi-purpose rooms, and kitchen facilities. The Senior Information and Referral Services Office are located in the Community Center, offering assistance to seniors seeking housing, medical, and financial information. Numerous programs are offered, including the Meals on Wheels program and the San Bernardino County Nutrition Program, ensuring the availability of hot meals to seniors for a reasonable price.

#### Program Objectives:

- · Provide a clean, safe, healthy, and active environment for adults seeking interaction with others
- Maintain staff liaison support to the Senior Activities Advisory Board
- Provide programs and activities to stimulate and strengthen senior lives, including health and fitness, education and instruction, referral and support, and social activities and events
- Continue to provide senior transportation through the Senior Transportation Program, which
  provides transportation services to seniors and disabled citizens
- · Promote healthy attitudes toward fitness

#### Significant Program Changes:

- Possible significant program changes will be establishing a large volunteer orientation and training program to assist staff monitor the Senior Centers in order to "staff" service counters and telephones
- An increase in volunteer led and independent contractors may be used to provide many of the programs
- Transfer of Senior Program to the Quality of Life Department in FY 2011-2012

#### Accomplishments for Fiscal Year 2010-2011:

- The Senior Centers Patrons program received over \$8,000 in donations. Participation in the program has increased to over 200 patrons in 2010.
- The Senior Transportation Program continued to serve the seniors in the Redlands community.
   The program transported 2,324 passengers during the year and provided 4,416 trips.
- · Dinner and Dances were attended by over 80 seniors a month.
- The City of Redlands Community Garden program was once again a huge success. All three Community Gardens were filled to capacity.

## DEPARTMENT/DIVISION SENIOR SERVICES

<u>FUND</u>				ORGKEY
GENERAL FUND				101232
	2009-10	2010-11	2010-11	2011-12
	ACTUAL	ADJUSTED	12 MONTH	COUNCIL
	(AUDITED)	BUDGET	ESTIMATED	ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	94,689	88,910	81,647	143,366
4005 Salaries: Part Time	98,176	98,271	109,193	52,366
4010 Overtime Salaries	79	500	775	0
4015 Banked Leave Buy Back	13,982	2,134	0	3,441
4050 Pension Contributions	16,380	16,079	15,821	30,037
4051 Fica/Medicare	16,024	14,790	14,767	15,432
4055 Health/Dental Insurance	13,617	10,891	22,578	47,289
4056 Worker's Comp Insurance	0	2,407	2,407	375
4057 Disability Insurance	1,221	687	968	1,786
4058 Unemployment Insurance	4,064	4,340	3,395	4,774
4059 Life Insurance	133	123	111	189
4081 Eyecare Reimbursement	0	450	0	675
4082 Clothing Allowance	225	225	225	225
4084 Clothing Cash Payment	400	200	0	400
4085 Other Taxable Benefits	1,580	1,800	1,004	780
TOTAL SALARIES AND BENEFITS	260,570	241,808	252,890	301,136
SERVICES				
5180 Medical/Physicals	35	0	0	0
5275 Postage	133	500	1,240	1,240
5280 Advertising	0	500	500	500
5303 Telephone	3,062	3,000	4,525	4,525
5360 Machinery & Equip Maint	0	3,000	1,998	3,000
5395 Info Technology Services Charge	11,707	13,896	13,943	12,786
5396 City Garage Charges	17,342	12,330	12,330	17,227
5570 Office Equip & Furn Rent	6,835	4,862	4,862	4,862
5580 Communications Svs & Rental	0	850	0	0
5760 Special Program Expenditures	3,675	2,000	2,000	2,000
5800 Subscriptions & Memberships	0	1,000	455	455
5880 Special Contractual Services	7,869	21,000	5,000	5,000
TOTAL SERVICES	50,658	62,938	46,853	51,595

## DEPARTMENT/DIVISION SENIOR SERVICES

FUND GENERAL FUND				ORGKEY 101232
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SUPPLIES				
6140 Office Supplies	1,495	2,500	2,000	2,500
6180 Turnouts/Uniforms/Safety Clothing	0	250	250	250
6190 Photo & Copying Supplies	0	300	0	300
6310 Janitorial Supplies	394	1,550	1,500	1,500
6350 Building Supplies	0	500	500	500
6500 Office Equipment & Furniture	0	1,000	1,000	1,000
6510 Small Tools & Equipment	0	2,000	2,000	2,000
6560 Food	15,861	20,500	18,250	20,500
6590 Special Departmental Supplies	4,910	31,362	31,362	19,523
TOTAL SUPPLIES	22,660	59,962	56,862	48,073
DIVISION TOTAL	333,888	364,708	356,605	400,804
DEPARTMENT SUBTOTAL	1,267,268	809,826	975,268	776,326

### City of Redlands 2011-2012 Adopted Job Ledger Budget

### <u>Department</u> Quality of Life

<u>Fund</u> General Fund	addin, or and		<u>Orgkey</u> 101232
Job Ledger No.	Project/Program Description	FY 2011 12-Month Estimate	FY 2012 Budget Request
30001	Joslyn Senior Center	179,002	165,702
30006	Community Senior Center	93,067	148,468
30007	Senior Transportation	84,536	86,634

## <u>DEPARTMENT/DIVISION</u> QUALITY OF LIFE ADMINISTRATION

FUND GENERAL FUND				ORGKEY 101300
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	395,341	331,482	248,439	71,682
4005 Salaries: Part Time	17,634	12,885	4,143	Ó
4010 Overtime Salaries	12,202	0	10,222	10,000
4015 Banked Leave Buy Back	52,271	6,503	9,751	718
4050 Pension Contributions	70,350	60,392	41,396	14,213
4051 Fica/Medicare	33,399	25,558	17,139	4,680
4053 Deferred Compensation	5,440	3,566	1,317	824
4055 Health/Dental Insurance	81,778	46,759	57,496	12,820
4056 Worker's Comp Insurance	6,354	8,217	8,217	2,239
4057 Disability Insurance	2,723	1,584	2,098	491
4058 Unemployment Insurance	3,919	2,062	1,762	825
4059 Life Insurance	436	295	265	70
4081 Eyecare Reimbursement	900	799	765	246
4082 Clothing Allowance	825	0	275	0
4084 Clothing Cash Payment	800	600	600	180
4085 Other Taxable Benefits	1,480	262	4,188	0
TOTAL SALARIES AND BENEFITS	685,852	500,964	408,073	118,988
SERVICES				
5190 Other Professional Services	1,000	500	0	0
5240 Meeting & Professional	173	2,000	1,000	1,000
5255 Travel Reimbursement	357	900	0	0
5270 Printing and Binding	1,021	1,000	2,437	1,400
5275 Postage	2,191	1,500	2,546	2,500
5280 Advertising	1,536	0	1,742	1,500
5303 Telephone	5,474	5,300	5,300	5,300
5340 Office Equipment Maintenance	35	500	0	500
5350 Building/Grounds Maintenance	2,850	0	0	0
5395 Info Technology Services	8,079	9,487	9,487	8,729
5396 City Garage Charges	19,382	3,596	3,597	3,547
5570 Office Equip & Furn Rent	4,206	6,159	10,072	6,159

## <u>DEPARTMENT/DIVISION</u> QUALITY OF LIFE ADMINISTRATION

FUND GENERAL FUND				ORGKEY 101300
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SERVICES (CONT)				
5800 Subscriptions & Memberships	275	1,000	46	500
5880 Special Contractual Services	26,660	0	0	0
5950 Bad Debt Expense	2,468	0	0	0
TOTAL SERVICES	75,707	31,942	36,227	31,135
SUPPLIES				
6140 Office Supplies	2,521	6,000	2,895	5,000
6145 Awards/Recognition Program	249	0	0	0
6180 Turnouts/Uniforms/Sfty	159	500	0	0
6210 Repair/Maintenance Supplies	878	2,500	0	0
6310 Janitorial Supplies	32,087	15,000	31,200	25,000
6510 Small Tools & Equipment	119	1,200	1,200	1,200
6590 Special Departmental Supplies	16,115	8,370	1,615	2,370
TOTAL SUPPLIES	52,128	33,570	36,910	33,570
DIVISION TOTAL	813,687	566,476	481,210	183,693

### Quality of Life Building Maintenance Division

#### Program Description:

The Building Maintenance Division performs routine maintenance of City-owned facilities. The Building Maintenance crew consists of two full-time positions. This crew provides maintenance services to the Civic Center, A.K. Smiley Library, City fire stations, Safety Hall, the Police Annex, Joselyn Senior Center, the Community/Senior Center, the Corporate Yard and miscellaneous facilities such as water, wastewater and Hillside Memorial Park. In addition, two parking structures are maintained by this Division. Employees handle a wide range of building maintenance functions including carpentry, plumbing, electrical, HVAC, painting and general cleaning services. This crew is also utilized for special projects including office construction and remodeling.

The City contracts with various vendors to provide ongoing and/or specialized maintenance services. Among the contracted services are janitorial, pest control, HVAC maintenance, elevator servicing, and security alarm systems.

#### Program Objectives:

- Provide quality service when responding to calls from various departments regarding maintenance and repair of City-owned facilities
- Reduce response time for maintenance/service calls

#### Significant Program Changes:

Due to budget cuts, the part-time employee position was eliminated in fiscal year 2010-2011

#### Accomplishments for Fiscal Year 2010-2011:

Opened 427 work orders and closed 359 work orders during the fiscal year

### <u>DEPARTMENT/DIVISION</u> BUILDING MAINTENANCE

<u>FUND</u> GENERAL FUND				<b>ORGKEY</b> 101301
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	109,217	80,194	113,416	113,094
4005 Salaries: Part Time	14,338	14,360	0	0
4010 Overtime Salaries	2,819	5,000	3,945	5,000
4012 Stand By	0	1,000	500	1,000
4015 Banked Leave Buy Back	0	1,209	0	1,000
4050 Pension Contributions	18,967	20,562	20,966	23,736
4051 Fica/Medicare	9,710	7,276	8,921	8,770
4055 Health/Dental Insurance	24,916	25,279	28,797	33,101
4056 Worker's Comp Insurance	5,946	1,114	1,114	520
4057 Disability Insurance	1,238	1,250	1,347	1,381
4058 Unemployment Insurance	1,346	434	962	868
4059 Life Insurance	123	124	120	126
4081 Eyecare Reimbursement	405	450	450	450
4082 Clothing Allowance	550	550	550	550
TOTAL SALARIES AND BENEFITS	189,575	158,802	181,088	189,596
SERVICES				
5190 Other Professional Services	710	0	624	0
5255 Travel Expense/Reimbursement	0	0	141	0
5300 Water, Sewer, Disposal	38,289	50,000	22,776	47,000
5303 Telephone	12,761	13,670	12,009	13,670
5310 Electricity & Gas	524,162	580,000	518,043	540,000
5313 Heating/AC Service Contract	54,682	72,864	116,237	122,000
5320 Janitorial Services	129,702	126,336	110,604	120,000
5350 Building/Grounds Maintenance	36,542	44,000	39,809	44,000
5360 Machinery & Equip Maint	39,473	33,000	33,000	33,000
5395 Info Technology Services Charge	2,874	3,412	3,425	3,139
5396 City Garage Charges	4,080	5,138	5,138	3,547
5800 Subscriptions and Memberships	660	0	0	0
5880 Special Contractual Services	54,475	61,665	42,875	61,665
TOTAL SERVICES	898,410	990,085	904,681	988,021

## DEPARTMENT/DIVISION BUILDING MAINTENANCE

FUND GENERAL FUND				ORGKEY 101301
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SUPPLIES				
6140 Office Supples	91	100	62	100
6160 Medical Supplies	61	125	32	125
6180 Turnouts/Uniforms/Safety Clothin-	326	250	39	100
6210 Repair/Maintenance Supplies	33,485	34,000	20,313	34,000
6310 Janitorial Supplies	372	1,000	339	1,000
6350 Building Supplies	3,703	29,375	14,069	29,375
6410 Motor Vehicle Supplies	25	0	0	0
6510 Small Tools & Equipment	745	3,000	1,000	3,000
6590 Special Departmental Supplies	1,138	2,000	2,019	2,000
TOTAL SUPPLIES	39,946	69,850	37,873	69,700
DIVISION TOTAL	1,127,931	1,218,737	1,123,642	1,247,317

## DEPARTMENT/DIVISION ELECTRICAL

FUND GENERAL FUND				ORGKEY 101302
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS			,	
4000 Full Time Salaries	102,535	99,819	100,134	99,819
4010 Overtime Salaries	3,441	3,700	6,447	5,000
4012 Stand By	471	0	2,695	2,700
4015 Banked Leave Buy Back	12,366	2,394	3,349	2,394
4050 Pension Contributions	17,867	18,122	18,473	20,923
4051 Fica/Medicare	9,038	7,861	8,682	7,861
4055 Health/Dental Insurance 4056 Worker's Comp Insurance	25,144 12 <del>,</del> 321	24,643 1,855	24,597 1,855	26,098 792
4057 Disability Insurance	1,316	1,130	1,333	1,233
4058 Unemployment Insurance	665	868	891	868
4059 Life Insurance	128	124	120	126
4081 Eyecare Reimbursement	450	225	94	450
4082 Clothing Allowance	825	550	550	550
TOTAL SALARIES AND BENEFITS	186,567	161,291	169,220	168,814
SERVICES				
5275 Postage	98	200	29	200
5303 Telephone	1,078	1,220	1,119	1,220
5310 Electricity & Gas	721	0	0	0
5315 Elec Svc: State Traffic Signals	19,448	15,000	15,000	15,000
5316 Elec Svc: City Traffic Signals	36,460	32,000	33,322	33,325
5330 Elec Svc: State Street Lighting	28,533	20,000	20,000	20,000
5331 Elec Svc: SCE Street Lighting	110,362	95,000	93,761	95,000
5360 Machinery & Equip Maint	37,448	132,525	46,440	130,000
5370 City Street Lighting Power	295,063	245,435	273,573	275,000
5395 Info Technology Services Charge	5,881	6,981	6,965	6,423
5396 City Garage Charges	17,342	12,330	12,330	10,134
5510 Land and Building Rent	3,459	7,000	7,000	7,000
5880 Special Contractual Services	7,800	18,000	0	0
5950 Bad Debt Expense	7,808	9,000	639	0

## DEPARTMENT/DIVISION ELECTRICAL

FUND GENERAL FUND				ORGKEY 101302
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SERVICES (CONT)				
5990 Reimbursed Expenditures	0	(10,000)	0	(10,000)
TOTAL SERVICES	571,501	584,691	510,178	583,302
SUPPLIES				
6140 Office Supplies	324	730	118	400
6160 Medical Supplies	0	0	57	100
6180 Turnouts/Uniforms/Safety Clothing		600	1,238	700
6210 Repair/Maintenance Supplies	42,771	50,000	72,737	50,000
6310 Janitorial Supplies	87	100	214	200
6350 Building Supplies	0	3,000	2,200	3,000
6410 Motor Vehicle Supplies	7	0	0	0
6510 Small Tools & Equipment	873	2,000	2,000	2,000
6590 Special Departmental Supplies	39,080	10,000	9,000	10,000
TOTAL SUPPLIES	83,889	66,430	87,564	66,400
			•	
DIVISION TOTAL	841,957	812,412	766,962	818,516

#### Quality of Life Parks Division

#### Program Description:

The Parks Division is responsible for the maintenance and upkeep of approximately 233 acres consisting of 14 established parks, parking lots, median strips and traffic islands throughout the City. The Parks Division provides for maintenance on a seven day per week basis during the summer months with a staff of 12 full-time employees. This Division also includes a community facilities district, a landscape district and a lighting district.

#### Program Objectives:

- Provide clean, safe, and attractive open space and parkland areas
- Maintain irrigation systems functioning properly in all areas of responsibility
- · Maintain playgrounds and other facilities in a safe, clean manner

#### Significant Program Changes:

- Due to budget restrictions, the Division was reduced by four full-time Grounds Maintenance Workers, one Tree Trimmer and three part-time Grounds Maintenance Workers in fiscal year 2010-2011
- Emergency tree trimming will be handled by the Street Division. Routine tree trimming is handled by an outside contractor
- One of the part-time employees was dedicated to graffiti removal, however this position was eliminated. The division will no longer remove graffiti outside of the City Parks
- Minor tree trimming and downed branches in City parks will be handled by Parks staff

#### Accomplishments for Fiscal Year 2010-2011:

- Maintained 189 acres of developed park space
- Maintained 330,838 square feet in landscape maintenance and community facilities districts

# DEPARTMENT/DIVISION PARKS

FUND GENERAL FUND				ORGKEY 101303
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	708,275	511,315	548,998	523,164
4005 Salaries: Part Time	39,514	46,263	0	0
4010 Overtime Salaries	33,285	34,000	34,000	34,000
4012 Stand By	9,425	9,000	9,917	9,000
4015 Banked Leave Buy Back	9,461	7,352	26,575	7,459
4050 Pension Contributions	122,856	98,353	101,164	109,466
4051 Fica/Medicare	61,726	43,490	47,249	40,866
4055 Health/Dental Insurance	185,748	168,564	175,758	190,521
4056 Worker's Comp Insurance	81,605	22,278	22,278	8,478
4057 Disability Insurance	8,434	6,069	7,125	6,410
4058 Unemployment Insurance	7,701	6,076 806	4,296 803	5,642 819
4059 Life Insurance	1,066 900	1,350	2,300	1,350
4081 Eyecare Reimbursement 4082 Clothing Allowance	4,400	3,575	3,575	3,575
4085 Other Taxable Benefits	2,527	3,575	312	3,373
TOTAL SALARIES AND BENEFITS	1,276,923	958,491	984,350	940,750
TO THE SHEARING AND BENEFITO	1,270,825	300,431	304,300	540,700
SERVICES 5180 Medical/Physicals	35	0	0	0
5270 Printing & Binding	0	0	64	0
5275 Postage	64	ő	0	0
5300 Water, Sewer, Disposal	5,740	20,000	11,006	20,000
5303 Telephone	3,292	3,400	3,185	3,400
5310 Electricity & Gas	56,448	44,780	51,363	51,000
5320 Janitorial Services	0	1,000	300	500
5350 Building/Grounds Maintenance	13,200	11,500	13,853	15,000
5360 Machinery & Equipment Maintens	5,717	0	0	0
5395 Info Technology Services Charge	17,435	20,696	20,696	19,041
5396 City Garage Charges	128,219	136,662	136,662	130,725
5880 Special Contractual Services	15,531	31,860	31,860	31,860
5890 Landfill Tipping Charges	6,930	7,500	4,464	7,500

# DEPARTMENT/DIVISION PARKS

<u>FUND</u> GENERAL FUND				ORGKEY 101303
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SERVICES (CONT) 5950 Bad Debt Expense TOTAL SERVICES	878 253,489	0 277,398	0 273,453	279,026
SUPPLIES 6130 Books & Supplies 6140 Office Supplies 6160 Medical Supplies 6180 Turnouts/Uniforms/Safety Clothine 6210 Repair/Maintenance Supplies 6310 Janitorial Supplies 6350 Building Supplies 6410 Motor Vehicle Supplies 6510 Small Tools & Equipment 6590 Special Departmental Supplies TOTAL SUPPLIES	76 735 504 4,269 46,763 13,928 9,878 515 6,816 6,571 90,055	0 546 700 3,800 59,500 11,000 7,000 0 13,000 12,000	0 241 413 3,120 50,000 12,015 5,000 210 8,000 8,000	0 500 700 3,500 59,500 11,000 7,000 0 13,000 12,000
FIXED ASSETS 7140 All Other Equipment TOTAL FIXED ASSETS	22,664 22,664	0	0	0
DIVISION TOTAL	1,643,131	1,343,435	1,344,802	1,326,976

#### Quality of Life Street Division

#### Program Description:

The Street Division provides for the general maintenance and repair of 314 miles of streets and 45 miles of storm drains through the City. Crews respond to approximately 1,000 annual calls for routine street maintenance services.

The Division also provides routine street cleaning and sweeping services on all public roadways within the City of Redlands. This includes mechanical sweeping, debris removal, storm cleanup, and other related services. Streets are swept on a bi-monthly basis. A total of 510 curb-miles are swept during each sweeping rotation equating to a total of 1,020 curb-miles swept per month. C

The Division is also charged with providing for the maintenance and repair of 68 City-owned traffic signals and approximately 5,000 City owned street lights. Division personnel also provide maintenance and repair of City radio equipment. Emergency tree trimming responsibilities were added to Division in Fiscal Year 2010-2011.

#### Program Objectives:

- Patch and repair to asphalt surfaces including pot holes, utility trenches, and cracks
- Repair and ramping of sidewalks damaged by tree roots
- General maintenance and repair to the storm drain system including clearing of vegetation, repairs to open and rock channels, debris removal, cleaning of blockages, and general inspections
- Operation of a weed abatement program to include shoulder grading and mowing, spraying and removal to comply with Fire Department's abatement requirements
- Provide support to public safety departments for barricades, signs and manpower in response to emergencies
- Install, replace, repair and maintain all traffic signage within the public right-of-way
- Install, replace and maintain all roadway markings and striping including painted curbs, street legends, crosswalks, centerline and lane-line stripes, and parking lot lines.
- Provide emergency tree trimming
- The Division's Operations Manager is responsible for oversight of the City's contracted tree trimming, concrete curb and gutter and street sweeping services

#### Significant Program Changes:

- In Fiscal Year 2010-2011, the Division's Concrete Repair Crew, Street Sweeping Crew and Tree
  Trimming Crew were eliminated due to budget cuts
- The Division's Operations Manager oversees street sweeping, concrete and tree trimming contract services
- The Division repairs and replaces sidewalks with asphalt
- Minor emergency concrete work will be performed by Division staff assigned to the Asphalt Repair Crew

### Accomplishments for Fiscal Year 2010-2011:

- · Maintained 2,000 trees of 38,000 in the urban forest, yielding a trim cycle of 19 years
- Swept 1160 curb miles through out city on a weekly basis
- Maintained over 300 miles of streets, including potholing, skin patching and curb and gutter maintenance

## DEPARTMENT/DIVISION STREETS

FUND GENERAL FUND				ORGKEY 101304
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS  4000 Full Time Salaries 4010 Overtime Salaries 4012 Stand By 4015 Banked Leave Buy Back 4050 Pension Contributions 4051 Fica/Medicare 4055 Health/Dental Insurance 4056 Worker's Comp Insurance 4057 Disability Insurance 4058 Unemployment Insurance 4059 Life Insurance 4081 Eyecare Reimbursement 4082 Clothing Allowance TOTAL SALARIES AND BENEFITS	534,755 22,584 10,530 3,301 93,113 43,687 130,588 8,619 6,322 4,835 781 101 3,575	352,849 10,000 9,000 3,300 64,623 26,977 92,315 6,022 3,880 3,472 496 450 2,200	383,461 18,576 7,005 8,375 70,738 31,655 124,893 6,022 4,808 2,808 588 0 2,750 661,679	498,401 10,000 9,000 7,256 104,358 38,914 144,723 2,660 6,104 4,774 630 450 3,025
SERVICES 5180 Medical/Physicals 5240 Meeting & Professional Devlpmt 5303 Telephone 5395 Info Technology Services Charge 5396 City Garage Charges 5590 Other Rentals 5800 Subscriptions & Memberships 5880 Special Contractual Services 5890 Landfill Tipping Charges 5950 Bad Debt Expense 5990 Reimbursed Expenditures TOTAL SERVICES	420 0 2,037 14,644 331,841 260 120 9,225 37,673 3,094 (14,496) 384,818	0 1,000 2,000 17,383 337,032 2,000 120 138,000 8,000 3,000 (10,000)	35 200 1,920 17,383 337,032 223 120 135,000 25,000 197 (9,432) 507,678	0 1,000 2,000 15,993 192,541 2,000 120 337,000 8,000 3,000 (10,000)

### DEPARTMENT/DIVISION STREETS

<u>FUND</u> GENERAL FUND				ORGKEY 101304
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SUPPLIES				
6130 Books & Supplies	229	0	0	0
6140 Office Supplies	580	350	425	300
6160 Medical Supplies	430	400	598	400
6180 Turnouts/Uniforms/Safety Clothin	4,157	4,000	4,124	4,000
6210 Repair/Maintenance Supplies	88,905	41,000	65,370	41,000
6310 Janitorial Supplies	3,001	350	2,768	2,000
6410 Motor Vehicle-Supplies	338	5.000	202	0
6510 Small Tools & Equipment	4,892	5,000	3,396	5,000
6590 Special Departmental Supplies	32,133	49,700	22,601	48,100
TOTAL SUPPLIES	134,665	100,800	99,484	100,800
FIXED ASSETS	0			400.000
7230 Street Construction	0	0	00	109,000
TOTAL FIXED ASSETS	0	0	0	109,000
DEBT SERVICE	02.222	06.636	06.636	0
8100 Principal 8200 Interest	93,233 6,930	96,636 3,527	96,636 3,527	0 0
TOTAL DEBT SERVICE	100,163	100,163	100,163	0
TOTAL DEBT SERVICE	100,163	100, 163	100,163	U
DIVISION TOTAL	1,482,437	1,275,082	1,369,004	1,591,749

# DEPARTMENT/DIVISION TREES

FUND GENERAL FUND				ORGKEY 101305
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SERVICES 5880 Special Contractual Services TOTAL SERVICES	21,178 21,178	97,440 97,440	97,440 97,440	0
DIVISION TOTAL	21,178	97,440	97,440	0

#### Quality of Life Code Enforcement

#### Program Description:

The Code Enforcement Division is responsible for enforcement of the Redlands Municipal Code. Such enforcement includes, but is not limited to, enforcement of codes related to property maintenance, health and safety; unsafe buildings, and the eradication of neighborhood blight. This Division is currently funded for two officers and one part-time administrative assistant who oversees the Rental Property Inspection Program.

#### Program Objectives:

- Enhance and improve the visual appearance of our neighborhoods through the enforcement of the property maintenance ordinance
- Respond to citizen complaints pertaining to Municipal Code violations
- Affect voluntary compliance with the Municipal Code through mediation and diplomacy in advance
  of enforcement actions

#### Significant Program Changes:

- The City's Rental Property Inspection program was implemented
- A Volunteer Code Enforcement Program is in the development stage and is expected to be implemented in by the end of Fiscal Year 2010-2011

#### Accomplishments for Fiscal Year 2010-2011:

Opened 869 cases and closed 851 cases during the fiscal year

## DEPARTMENT/DIVISION CODE ENFORCEMENT

FUND GENERAL FUND				ORGKEY 101306
•	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	94,223	99,820	101,066	120,333
4005 Salaries: Part Time	0	14,076	3,087	0
4010 Overtime Salaries	1,670	3,000	1,156	3,000
4015 Banked Leave Buy Back	1,234	1,234	1,234	1,234
4050 Pension Contributions	16,290	18,145	18,574	22,559
4051 Fica/Medicare	7,550	8,850	8,273	9,888
4055 Health/Dental Insurance	13,951	18,372	15,850	18,756
4056 Worker's Comp Insurance	0	802	802	250
4057 Disability Insurance	1,095	1,107	1,247	1,382
4058 Unemployment Insurance	792	1,302	881	1,389
4059 Life Insurance	119	124	120	139
4081 Eyecare Reimbursement	0	450	0	495
4084 Clothing Cash Payment	0	550	400	440
4085 Other Taxable Benefits	2,463	0	2,905	4,200
TOTAL SALARIES AND BENEFITS	139,387	167,832	155,595	184,065
SERVICES				
5140 Legal Services	0	500	0	400
5190 Professional Services	0	0	2,537	1,500
5255 Travel Expense Reimbursement	0	0	111	0
5270 Printing and Binding	0	1,000	500	800
5275 Postage	0	2,000	0	1,000
5303 Telephone	0	1,200	0 7 707	1,000
5396 City Garage Charges		7,707	7,707	7,600
TOTAL SERVICES	U	12,407	10,855	12,300
SUPPLIES				
6140 Office Supplies	0	2,000	500	2,000
6590 Special Departmental Supplies	0	0	6	0
TOTAL SUPPLIES	0	2,000	506	2,000

## DEPARTMENT/DIVISION CODE ENFORCEMENT

FUND GENERAL FUND				ORGKEY 101306
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
DIVISION TOTAL	139,387	182,239	166,956	198,365
DEPARTMENT SUBTOTAL	6,069,708	5,495,821	5,350,016	5,366,616
DEPARTMENT TOTAL	7,336,976	6,305,647	6,325,284	6,142,942

### Quality of Life Landscaping and Street Lighting Districts

#### Program Description:

The City established Landscape District No. 1 and Street Lighting District No. 1 in accordance with the "Landscaping and Lighting Act of 1972".

The San Bernardino County Assessors Office collects annual assessments from affected district property owners to provide for the district's management, administration, and maintenance and operational expenses. Maintenance costs associated with the Landscape District No. 1 include the cost of water and labor, materials and equipment to maintain/replace trees, bushes, groundcover and turf and repair irrigation lines and irrigation control systems. Maintenance cost associated with the Street Lighting District include the cost of power to illuminate the street lights and the labor, materials, and equipment to replace burnt out or broken street light bulbs.

The revenues collected through the assessments in both districts have not been adequate to cover the cost of providing these services, as such; general fund revenues have been used to subsidize the cost of providing these services. The district should adequately fund the cost of providing the district services. In consideration of the economic downturn and lack of general fund revenues to subsidize these services, the services being provided will be curtailed to a level commensurate with the revenues generated by the annual assessments. The Engineer's Report for both Districts will be prepared by the City Engineer. Additionally, Landscape Maintenance District reductions will include reduced irrigation period, reductions to the frequency of the landscape maintenance activities, and only minor repair work. For the Street Light Maintenance, no maintenance will be provided. Furthermore, staff review and inspections and general City administrative overhead will not be included in the cost of service for these Districts.

#### Program Objectives:

- Comply with the requirements of the "Landscaping and Lighting Act of 1972"
- Implement adjustments to assessments to ensure there is adequate cost recovery for the services provided
- Provide satisfactory landscape maintenance to meet the City desire for well maintained, attractive
  and aesthetically landscape areas to improve community quality of life
- Provide satisfactory street light maintenance to provide well lighted and safe pedestrian and vehicular travel ways

#### Significant Program Changes:

Reduction in service levels to be commensurate with the revenue collected by assessments. The staff is closely monitoring irrigation and maintenance costs associated with Landscaping Maintenance District operations. Staff create water budget for each landscape area, in accordance with AB1881 and the University of California maximum water allowance calculation to properly manage District are irrigation practices to lower irrigation expenses and maximizes landscape maintenance services. Additionally, staff is soliciting proposals for a performance based landscape maintenance service contract to be implemented in 2011-12 to further manage and optimize the services provided commensurate with the funding.

#### Accomplishments for Fiscal Year 2010-2011:

Municipal Utilities and Engineering (MUED) Staff prepared the Engineers Report and secured City Council approval for both Districts. MUED staff also worked with the Quality of Life Department to curtail the landscaping maintenance services in all of the District areas to more closely represent the property assessments. Lastly, MUED staff prepared water budgets, and coordinated with the Quality of Life Department to obtain appropriate maintenance requirements necessary to solicit new landscape maintenance contract services to begin in this budget year (FY 2011-12).

<u>DEPARTMENT/DIVISION</u> STREET LIGHTING DISTRICT #1

FUND STREET LIGHTING DISTRICT #1 FUND				ORGKEY 260300
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	4,243	3,969	6,442	4,250
4010 Overtime Salaries	39	0	133	130
4015 Banked Leave Buy Back	121	95	175	95
4050 Pension Contributions	737	721	1,185	895
4051 Fica/Medicare	341	312	511	328
4053 Deferred Compensation	26	26	26	26
4055 Health/Dental Insurance	527	530	923	557
4057 Disability Insurance	13	13	14	14
4058 Unemployment Insurance	16	22	34	22
4059 Life Insurance	3	3	12	3
4081 Eyecare Reimbursement	0	7	0	7
4084 Clothing Cash Payment	4	4	4	4
4085 Other Taxable Benefits	5	<u>4</u>	5	6 225
TOTAL SALARIES AND BENEFITS	6,075	5,706	9,464	6,335
SERVICES				
5190 Other Professional Services	0	5,000	0	2,000
5370 City Street Lighting Power	0	8,000	0	5,000
5870 General Govt Service Charge	1,239	1,261	1,262	1,262
TOTAL SERVICES	1,239	14,261	1,262	8,262
FUND TOTAL	7,314	19,967	10,726	14,597

### <u>DEPARTMENT/DIVISION</u> COMMUNITY FACILITIES DIST 2004-1

FUND CFD 2004-1 ASSESSMENTS FUND				ORGKEY 261300
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	6,931	6,065	10,855	6,440
4010 Overtime Salaries	52	0	219	200
4015 Banked Leave Buy Back	179	146	287	145
4050 Pension Contributions	1,205	1,105	2,007	1,355
4051 Fica/Medicare	557	472	863	500
4053 Deferred Compensation	. 34	34	34	0
4055 Health/Dental Insurance	897	780	1,776	816
4057 Disability Insurance	26	26	29	35
4058 Unemployment Insurance	27	35	60	35
4059 Life Insurance	6	5	9	5
4081 Eyecare Reimbursement	0	9	9	9
4084 Clothing Cash Payment	8	8	8	8
4085 Other Taxable Benefits	59	66	6	6
TOTAL SALARIES AND BENEFITS	9,981	8,691	16,162	9,554
SERVICES				
5140 Legal Services	0	24,472	5,815	24,000
5190 Other Professional Services	5,000	61,425	3,428	25,000
5280 Advertising	0	0	1,058	0
5300 Water, Sewer, Disposal	9,891	15,000	13,582	15,000
5310 Electricity & Gas	737	500	1,347	1,400
5350 Building/Grounds Maintenance	11,922	10,000	17,040	17,000
5870 General Govt Service Charge	1,901	1,935	1,935	1,935
5880 Special Contractual Services	11,350	54,791	0	64,791
TOTAL SERVICES	40,801	168,123	44,205	149,126
FUND TOTAL	50,782	176,814	60,367	158,680

# <u>DEPARTMENT/DIVISION</u> LANDSCAPE MAINTENANCE DISTRICT

FUND LANDSCAPE MAINTENANCE DISTRICT FUND				
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	4,243	3,964	3,964	4,250
4010 Overtime Salaries	39	0	0	0
4015 Banked Leave Buy Back	120	95	95	95
4050 Pension Contributions	737	723	723	895
4051 Fica/Medicare	341	308	308	328
4053 Deferred Compensation	26	26	26	26
4055 Health/Dental Insurance	528	530	530	557
4057 Disability Insurance	13	13	13	15
4058 Unemployment Insurance	16	22	22	22
4059 Life Insurance	3	3	3	3
4081 Eyecare Reimbursement	0	7	7	7
4084 Clothing Cash Payment	4	4	4	4
4085 Other Taxable Benefits	. 5	5_	5	5
TOTAL SALARIES AND BENEFITS	6,075	5,700	5,700	6,207
SERVICES				
5190 Other Professional Services	0	5,000	0	0
5300 Water, Sewer, Disposal	14,043	9,000	13,000	9,000
5310 Electricity & Gas	1,717	1,300	1,635	1,600
5350 Building/Grounds Maintenance	23,901	9,000	9,665	13,000
5360 Machinery & Equipment Maintena	380	0	0	0
5870 General Govt Service Charge	38,970	0	0	0
TOTAL SERVICES	79,011	24,300	24,300	23,600
FUND TOTAL	85,086	30,000	30,000	29,807

# DEPARTMENT/DIVISION DISASTER RECOVERY

FUND DISASTER RECOVERY FUND				ORGKEY 270300
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	0	0	46,691	0
4005 Salaries: Part Time	0	0	239	0
4010 Overtime Salaries	Ö	0	9,152	ő
4011 Overtime Salaries	0	0	17,086	o
4013 Constant Staffing OT	ő	ō	1,719	o
4050 Pension Contributions	ő	ő	13,324	o
4051 Fica/Medicare	ŏ	ő	4,307	ō
4053 Deferred Compensation	Ö	Ö	1,146	0
4055 Health/Dental Insurance	0.	0	13,170	0
4057 Disability Insurance	. 0	0	476	0
4058 Unemployment Insurance	0	0	3,165	0
4059 Life Insurance	0	0	63	0
4085 Other Taxable Benefits	0	0	94	0
TOTAL SALARIES AND BENEFITS	0	0	110,632	0
SERVICES				_
5190 Other Professional Services	0	88,706	95,994	0
5240 Meeting & Professional Devlpmnt		0	11	0
5880 Special Contractual Services	0	0	389,674	0
TOTAL SERVICES	0	88,706	485,679	0
SUPPLIES				
6210 Repair/Maintenance Supplies	0	0	1,418	0
6560 Food	o	ő	76	0
TOTAL SUPPLIES	0	0	1,494	0
		•	1,101	•
FIXED ASSETS				
7230 Street Construction	0	55,881	55,881	0
TOTAL FIXED ASSETS	0	55,881	55,881	0
FUND TOTAL	0	144,587	653,686	0

#### City of Redlands 2011-2012 Adopted Job Ledger Budget

#### <u>Department</u> Quality of Life

<u>Fund</u> Disaster Recovery	addiny of Elio		<u>Orgkey</u> 270300
Job Ledger No.	Project/Program Description	FY 2011 12-Month Estimate	FY 2012 Budget Request
48018	City Creek Emergency Open 04-05	12,881	0
48021	City Creek Culvert Improvements	43,000	0
48029	FEMA: Pre-Disaster Mitigation Prgm 2009	88,706	0
48031	December 2010 Winter Storms	509,099	0

#### Quality of Life Solid Waste

#### Program Descriptions:

The Solid Waste Division operates automated refuse, recycling, and green waste collection for approximately 19,000 single-family residential units. Commercial bin service is provided one to six days per week to 900 customers and commercial recycling service is provided to approximately 300 businesses. Roll-off bin service is provided using 160 roll-off bins, which are rented on a weekly basis. An un-staffed drop-off center is provided at the City Yard for residents and businesses that don't otherwise have an opportunity to recycle. As a community service, the Solid Waste Division provides cleanup of illegal dumping; free community clean up events for household waste, used tire, scrap metal, recycling; subsidized backyard composting containers and training; educational activities with schools; and other solid waste education, including recycling and waste reduction for residents and businesses in Redlands.

#### Program Objectives:

- Comply with all local, state, and federal regulatory requirements (e.g., AB 939 State mandated waste diversion, landfill operating requirements, etc)
- Provide cost effective, high quality service to all solid waste customers
- Operate the landfill in an efficient and fiscally responsible manner
- · Ensure that landfill regulatory requirements are met or exceeded

#### Significant Changes:

In 2010-11 Quality of Life staff implemented the second rate increase for Solid Waste Division approved by the City Council in April 2010. The rate increase is necessary to fund cell expansions, leachate system rehabilitation, gas recovery system rehabilitation, office purchase, security camera purchase, and equipment purchases.

- A rate increase went into effect in July 2010. This reflects the first rate increase, in solid waste services, in over fifteen years
- The Division was reorganized and operational changes were made at the landfill in fiscal year 2010-2011
- A Solid Waste Superintendant and Landfill Compliance Technician were added to the division while a driver and senior driver positions were eliminated
- The Division reorganization resulted in overtime and salary savings of about \$200,000 for fiscal year 2010-2011
- Operational changes at the landfill resulted in an estimated savings of \$8,000,000 over the
  operational life of the landfill and added an estimated six years to the operational life of the
  landfill
- A multi-family recycling grant was used to implement a recycling program and the Division exceeded AB 939 regulatory recycling requirements

#### Accomplishments for Fiscal Year 2010-2011:

- Solid Waste collected 49,333 tons of refuse, 9,350 tons of recyclables, and 16,461 tons of greenwaste
- Landfill operations landfilled a total of 77,690 tons, including waste importation contract

# QUALITY OF LIFE DEPARTMENT

# Solid Waste Performance Measures

	LANDFILL		, ili		COLLECTION	22	, (1)	, (1)	ADMINISTRATION	TION	TOTALS	
		Cost Per		Cost Per		Cost Per		Cost Per	Asministrative	Cost Per		Cost Per
CATEGORIES	Waste Landfilled	Ton	Green Waste	Ton	Refuse	Ton	Recycle	Ton	Staff Time	Ton	Total Costs	Ton
Salary & Benefits	\$ 290,774.67 <b>\$ 2.71</b> \$ 97,593.60	\$ 2.71	\$ 97,593.60	\$1.30	30 \$ 1,743,639.99	\$23.20	\$23.20 \$ 303,526.76	\$4.04	\$4.04 \$ 566,390.02	\$3.71	\$3.71 \$ 3,001,925.04	\$16.47
Operations	1,429,584.22	13.34	544,792.79	7.25	311,916.77	4.15	34,700.86	0.46	204,332.79	1.34	2,525,327.43	13.85
Regulatory	626,322.71	5.84	00:00	0.00	8,707.21	0.12	0.00	0.00	49,616.00	0.32	684,645.92	3.76
Fleet	135,236.38	1.26	579,580.63	7.71	579,580.63	7.71	198,923.04	2.65	00:00	0.00	1,493,320.68	8.19
Allocation	169,523.22	1.58	170,569.66	2.27	361,021.68	4.80	81,622.29	1.09	263,702.79	1.73	1,046,439.64	5.74
Other	85,898.75	0.80	86,428.99	1.15	182,932.52	2.43	41,358.66	0.55	133,620.28	0.87	530,239.19	2.91
TOTALS	TOTALS \$ 2,737,339.95 \$25.55 \$ 1,478,965.67	\$25.55	\$ 1,478,965.67	\$19.68	\$19.68 \$3,187,798.80	\$42.42	\$42.42 \$ 660,131.61	\$8.78	\$8.78 \$ 1,217,661.88	\$7.97	\$7.97 \$ 9,281,897.90	\$50.92
COST PER TON	\$25.55		\$19.68		\$42.42		\$8.78		\$7.97		\$50.92	

The Quality of Life Department is instituting Performance Measures for the purpose of assessing and revising Processes, Performance Measures, Performance Standards, and Cost Centers. Staff has completed the the manner in which business is conducted. The process consists of four components; Manageable format for the first two components and is working on completing the remaining two.

- activities are performed, the number of available man-hours, and costs of labor. The processes are Manageable Processes are standard operating procedures that determine what and when task used to establish budgets, required personnel, and work schedules.
- Performance Measures are quantitative computations that verify how funds are being spent. The computations are calculated in \$/ton, \$/acres, \$/miles, etc.
- standards, or in-house standards. They are used to gauge the City's Performance Measures relative to Performance Standards are quantitative computations based on Industry Standards, neighboring another measurement.
- Cost Centers are financial analyses that are used to determine the rate of fund expenditures. They are calculated at a fully burdened cost and unit cost. The costs are used to either enhance revenues or reduce expenses.

# DEPARTMENT/DIVISION SOLID WASTE

FUND SOLID WASTE FUND				ORGKEY 511401
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	1,692,189	1,814,160	1,806,847	1,784,638
4010 Overtime Salaries	257,049	300,000	197,408	150,000
4012 Stand By	97	0	3,467	0
4015 Banked Leave Buy Back	37,880	42,517	42,347	15,848
4016 Compensated Absences	134,474	0	0	0
4050 Pension Contributions	303,081	329,206	357,806	368,788
4051 Fica/Medicare	150,412	143,083	152,503	139,231
4053 Deferred Compensation	3,214	4,345	2,688	4,930
4055 Health/Dental Insurance	422,517	458,053	410,008	448,213
4056 Worker's Comp Insurance	126,043	43,389	43,389	20,092
4057 Disability Insurance	20,285	17,417	21,625	19,836
4058 Unemployment Insurance	13,069	14,212	16,786	16,343
4059 Life Insurance	2,083	2,337	2,061	2,372
4081 Eyecare Reimbursement	2,429	8,482	3,363	8,474
4082 Clothing Allowance	8,700	9,499	8,975	10,050
4084 Clothing Cash Payment	250	250	230	570
4085 Other Taxable Benefits	5,114	12,834	22,399	21,509
4086 Tuition Reimbursement	4,994	0	0	0
TOTAL SALARIES AND BENEFITS	3,183,880	3,199,784	3,091,902	3,010,894
SERVICES				
5110 Architect & Engineer	192,401	399,802	242,916	399,802
5140 Legal Services	1,966	0	11,167	0
5142 City Attorney Legal Service	21,247	21,247	24,258	25,000
5180 Medical/Physicals	645	700	540	700
5190 Other Professional Services	258,773	224,826	213,068	217,000
5240 Meeting & Professional Devlpmt	63	200	624	500
5255 Travel Reimbursement	51	325	507	325
5270 Printing and Binding	10,139	17,000	2,960	5,000
5275 Postage	14,642	7,000	11,765	7,000
5280 Advertising	0	2,500	1,000	0

# DEPARTMENT/DIVISION SOLID WASTE

FUND SOLID WASTE FUND				ORGKEY 511401
	2009-10	2010-11	2010-11	2011-12
	ACTUAL	ADJUSTED	12 MONTH	COUNCIL
	(AUDITED)	BUDGET	ESTIMATED	ADOPTED
	(AODITED)	BOOGET	LOTIMATED	ADOLIED
SERVICES (CONT)				
5300 Water, Sewer, Disposal	1,177	4,000	1,812	4,000
5302 City Disposal	54,090	0	60,413	60,500
5303 Telephone	26,119	24,000	28,068	28,000
5310 Electricity & Gas	1,922	2,000	2,071	2,000
5317 Service for Facility Ops	0	500	0	500
5350 Building/Grounds Maintenance	128	0	0	0
5360 Machinery & Equip Maint	4,061	127,000	127,000	60,000
5365 Vehicle Maintenance	0	0	4,505	0
5392 License & Permits	28,076	39,000	38,451	39,000
5395 Info Technology Services Charge	69,154	82,087	82,087	75,525
5396 City Garage Charges	1,492,943	1,459,102	1,459,102	1,575,800
5451 Retiree Health Insurance	441,747	141,496	141,496	141,496
5510 Land & Building Rent	2,055	2,634	3,612	3,600
5530 Clothing and Linen Rent	2,465	2,000	2,705	2,700
5580 Communications Svs & Rental	0	500	0	500
5590 Other Rentals	261	250	18,375	18,000
5720 Taxes	6,176	8,000	6,333	8,000
5722 Penalties & Interest	0	0	2	0
5800 Subscriptions & Memberships	1,608	1,000	0	500
5840 Training	465	4,000	7,028	4,000
5870 General Govt Service Charge	625,875	637,141	637,141	637,141
5880 Special Contractual Services	115,594	671,500	115,130	671,500
5890 Landfill Tipping Charges	401,508	7,000	259,632	12,000
5898 State Mandated Fees	110,296	10,500	89,125	110,296
5950 Bad Debt Expense	18,722	0	60	0
5980 Billing Services	328,198	332,000	306,250	332,000
5995 Depreciation Expense	1,283,922	0	0	0
5996 Landfill Closure/PC Expense	295,812	0	0	0
TOTAL SERVICES	5,812,301	4,229,310	3,899,203	4,442,385

# DEPARTMENT/DIVISION SOLID WASTE

FUND SOLID WASTE FUND				ORGKEY 511401
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SUPPLIES				
6140 Office Supplies	1,762	2,000	758	2,000
6160 Medical Supplies	867	1,000	336	1,000
6180 Turnouts/Uniforms/Safety Clothing	11,026	15,000	7,838	8,000
6210 Repair/Maintenance Supplies	12,194	15,000	1,965	10,000
6310 Janitorial Supplies	5,315	6,500	4,502	6,500
6350 Building Supplies	474	0	327	850
6410 Motor Vehicle Supplies	378	560	79	560
6510 Small Tools & Equipment	4,898	4,500	2,033	5,000
6520 Promotional Supplies	39	0	0	0
6590 Special Departmental Supplies	174,090	440,000	128,652	284,377
TOTAL SUPPLIES	211,043	484,560	146,490	318,287
FIXED ASSETS				
7100 Motor Vehicles	0	550,000	550,000	500,000
7140 All Other Equipment	0	5,000	5,000	0
TOTAL FIXED ASSETS	0	555,000	555,000	500,000
DEBT SERVICE				
8100 Principal	0	54,554	56,413	59,385
8200 Interest	13,623	13,623	11,762	8,792
8300 Capitalized Expenditures	28,838	0	0	0
TOTAL DEBT SERVICE	42,461	68,177	68,175	68,177
FUND TOTAL	9,249,685	8,536,831	7,760,770	8,339,743

#### City of Redlands 2011-2012 Adopted Job Ledger Budget

#### Department Quality of Life

<u>Fund</u> Solid Waste	Quality of Life		<u>Orgkey</u> 511401
Job Ledger No.	Project/Program Description	FY 2011 12-Month Estimate	FY 2012 Budget Request
72001	Solid Waste General Administration	1,854,114	1,742,070
72020	Solid Waste Landfill - General	579,453	550,940
72032	Solid Waste Landfill - Maint & Operations	467,498	480,491
72040	Solid Waste Landfill - Quality Control	191,350	200,000
72060	Solid Waste Collection - General	741,524	1,274,827
72061	Solid Waste Green Waste Collection	587,715	665,900
72062	Solid Waste Residential Collection - Auto	827,094	827,094
72063	Solid Waste Residential Collection - Non-Auto	98,922	105,000
72066	Solid Waste Commercial Collection	1,743,208	1,700,000
72068	Solid Waste Special Collection	162,824	250,000
72090	Solid Waste Recycling	507,068	543,421

TOTALS \$7,760,770 \$8,339,743

#### <u>DEPARTMENT/DIVISION</u> SOLID WASTE PROJECTS

FUND SOLID WASTE PROJECTS FUND				ORGKEY 513401
	2009-10	2010-11	2010-11	2011-12
	ACTUAL	ADJUSTED	12 MONTH	COUNCIL
	(AUDITED)	BUDGET	ESTIMATED	ADOPTED
SERVICES 5110 Architect & Engineer 5880 Special Contractual Services TOTAL SERVICES	0	90,000	90,000	230,000
	12,784	110,000	23,000	149,000
	12,784	200,000	113,000	379,000
SUPPLIES 6590 Special Departmental Supplies TOTAL SUPPLIES	13,750	45,000	5,000	30,000
	13,750	45,000	5,000	30,000
FIXED ASSETS 7650 Solid Waste/Landfill TOTAL FIXED ASSETS	11,812 11,812	111,000 111,000	0	1,111,000
FUND TOTAL	38,346	356,000	118,000	1,520,000

#### City of Redlands 2011-2012 Adopted Job Ledger Budget

#### Department Quality of Life

<u>Fund</u> Solid Waste Project	s		<u>Orgkey</u> 513401
Job Ledger No.	Project/Program Description	FY 2011 12-Month Estimate	FY 2012 Budget Request
72311	Landfill Site Work	46,705	296,000
72315	LFG Probes	71,295	150,000
72321	Landfill - Horizontal Expansion	0	1,074,000

#### Quality of Life Citrus Groves

#### Program Descriptions:

The City currently farms, through local farming companies, 17 separate citrus groves totaling approximately 207 acres. Several citrus varieties, including Navel Orange, Valencia Orange, Ruby Star Grapefruit, and Rio Grapefruit, are farmed within these groves. The division does not have a dedicated staff. Oversight is provided by the Department's Operations Manager who coordinates grove farming and maintenance activities through contracted farmers and various divisions within the Department.

The Citrus Preservation Commission has been appointed by the City Council to advise staff and the City Council on both the technical and business matters relative to citrus grove management. Seventy acres of the City-owned groves are designated as Citrus Heritage Groves to be protected for future generations. The groves were primarily purchased with funds from Measure "O" and Park Acquisition Funds.

The Citrus Grove budget is presented in eighteen separate job ledger/programs in a separate enterprise fund, with the goal of being supported by revenue received from the sale of citrus products from these groves. The groves currently owned and maintained by the City are known as the Texas / Webster, Fifth Avenue, Judson, Prospect, I-10 California, Nevada / Palmetto No. 1 (Best), Nevada / Palmetto No. 2 (Ramirez), Nevada / Palmetto No. 3 (Daniels), Olive, Granite, Lugonia, Mullin Memorial, Jacinto Memorial, Riverview, University, and Mt. View Groves.

#### Program Objectives:

- Staff support for the Citrus Preservation Commission on matters of acquisition, improvement, preservation, operation, and retention of citrus properties within the City
- Efficiently, effectively, and economically manage the day-to-day operation of the groves, and market the crops to recover all costs of operation
- Preserve acreage in citrus production consistent with the City's historical and cultural heritage as a citrus growing community while providing an economic basis for supporting private citrus development and processing facilities

#### Significant Program Changes:

- Due to budget cuts, the Senior Project Manager position, responsible for the Division's oversight, was eliminated in fiscal year 2010-2011
- The Division was moved under the oversight of the Department's Operations Manager in fiscal year 2010-2011

#### Accomplishments for Fiscal Year 2010-2011:

- · Operated and maintained 210 acres of citrus groves
- Harvested 64,616 field boxes of citrus for export domestically and internationally

#### DEPARTMENT/DIVISION GROVES

FUND GROVES FUND				<u>ORGKEY</u> 538404
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	29,235	9,092	4,766	5,152
4010 Overtime Salaries	443	0,002	70	0,102
4015 Banked Leave Buy Back	5,801	218	159	112
4050 Pension Contributions	4,992	1,656	883	1,086
4051 Fica/Medicare	2,727	706	383	395
4053 Deferred Compensation	344	86	0	43
4055 Health/Dental Insurance	4,607	1,439	620	743
4056 Worker's Comp Insurance	0	179	179	125
4058 Unemployment Insurance	96	43	22	22
4059 Life Insurance	20	6	2	3
4081 Eyecare Reimbursement	0	22	0	11
4085 Other Taxable Benefits	62	15	0	150_
TOTAL SALARIES AND BENEFITS	48,327	13,462	7,084	7,842
SERVICES				
5190 Other Professional Services	715	24,285	24,269	0
5275 Postage	, 13	24,265	24,203	0
5300 Water, Sewer, Disposal	19,277	15,000	23,474	24,000
5303 Telephone	902	800	0	0
5312 Electric Service: Facility Ops	36,743	45,000	28,669	45,000
5360 Machinery & Equip Maintenance	356	0	0	0
5395 Info Technology Services Charge	237	282	282	259
5490 Other Insurance	5,958	10,000	9,192	10,000
5720 Taxes	838	900	900	900
5730 Stock Assessment	0	13,320	0	13,320
5870 General Govt Service Charge	13,660	13,906	13,906	13,906
5880 Special Contractual Services	588,861	558,400	203,264	350,000
TOTAL SERVICES	667,547	681,893	303,957	457,385

# DEPARTMENT/DIVISION GROVES

FUND GROVES FUND				ORGKEY 538404
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SUPPLIES				
6140 Office Supplies	5	100	0	100
6510 Small Tools & Equipment	0	1,100	0	1,100
6570 Water Meters & Fittings	0	500	0	500
6590 Special Departmental Supplies	1,518	2,500	0	2,500
TOTAL SUPPLIES	1,523	4,200	0	4,200
FUND TOTAL	717,397	699,555	311,041	469,427

#### City of Redlands 2011-2012 Adopted Job Ledger Budget

#### Department Quality of Life

	Quality of Life		
<u>Fund</u> Groves			<u>Orgkey</u> 538404
		FY 2011	FY 2012
Job	Project/Program	12-Month	Budget
Ledger No.	Description	Estimate	Request
76600	Groves General Administration	29,539	31,000
76610	Texas/Webster Grove	20,000	43,000
76616	Fifth Avenue Grove	9,443	34,500
76617	Judson Grove	7,450	30,000
76618	Prospect Grove	18,000	15,000
76622	I-10/California Grove	10,000	25,000
76623	Nevada/Palmetto Grove #1	27,973	31,000
76624	Olive Avenue Grove	10,000	35,000
76626	San Bernardino/Granite Grove	7,000	10,000
76627	Nevada/Palmetto Grove #2	68,099	73,000
76628	Nevada/Palmetto Grove #3	26,451	30,000
76629	Lugonia Avenue Groves	23,000	38,000
76630	Mullin Grove	10,000	15,000
76631	Jacinto Memorial Grove	7,150	12,000
76632	University Grove	8,431	15,000
76633	Riverview Grove	8,803	12,500
76634	Mountain View Grove	19,702	19,427

TOTALS \$311,041 \$469,427

#### Quality of Life Cemetery Division

#### Program Description:

Hillside Memorial Park is an historical cemetery consisting of fifty acres of developed land containing over 38,000 gravesites. The principal purpose of Hillside Memorial Park is to provide a place of reflection and remembrance. Hillside staff work with public and private organizations to provide the best possible services to the public. Ground space or mausoleum areas for both casket and cremation burials are available to accommodate various interring requests. Hillside Memorial Park conducts approximately 300 services per year. A typical burial service lasts about one hour; however, significant administrative coordination, planning and grounds preparation are required throughout the process.

The cemetery is an enterprise fund organized to produce revenue to offset expenditures. Revenues and interest from an endowment fund are also used to provide for maintenance.

#### Program Objectives:

- Continue to modernize record keeping system to include computerized information storage and retrieval
- Convert archived records to book format for research sales
- Engage volunteer programs utilizing individuals from service clubs and church groups to assist
  with maintenance and minor capital improvements
- Continued collaborate with the Friends of Hillside program
- Continue research and development of possible grant opportunities for continued development of facilities

#### Significant Program Changes:

 Due to budget cuts in Fiscal Year 2010-2011 the Senior Project Manager position, responsible for oversight of the cemetery, was eliminated and the Division has been moved under the oversight of the Department's Operations Manager

#### Accomplishments for Fiscal Year 2010-2011:

Maintained 30,610 internments and processed 194 sites for internment services

# DEPARTMENT/DIVISION CEMETERY

FUND CEMETERY FUND				<b>ORGKEY</b> 562430
_	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
CALADICO AND DENEEITO				
SALARIES AND BENEFITS 4000 Full Time Salaries	142,703	143,716	144,044	145,464
4005 Salaries: Part Time	27,989	28,436	28,123	28,436
4010 Overtime Salaries	3,182	3,500	2,405	3,500
4015 Banked Leave Buy Back	3,396	3,438	2,204	3,438
4016 Compensated Absence	1,014	0,430	0	0,430
4050 Pension Contributions	24,873	26,078	26,529	30,482
4051 Fica/Medicare	13,581	10,994	13,419	13,623
4055 Health/Dental Insurance	40,538	42,055	39,020	42,590
4056 Worker's Comp Insurance	0	2,853	2,853	625
4057 Disability Insurance	1,646	1,581	1,713	1,796
4058 Unemployment Insurance	2,059	1,302	2,013	2,170
4059 Life Insurance	185	186	169	189
4081 Eyecare Reimbursement	198	675	225	225
4082 Clothing Allowance	550	550	550	550
4084 Clothing Cash Payment	200	200	200	200
4085 Other Taxable Benefits	3	0	0	0
TOTAL SALARIES AND BENEFITS	262,117	265,565	263,467	273,288
SERVICES				
5034Collection Agent/Bank Fees	4,655	4,000	3,982	400
5190 Other Professional Services	33,070	40,000	26,023	35,000
5255 Travel/Expense Reimbursement	220	500	164	500
5275 Postage	126	0	94	50
5280 Advertising	0	3,000	3,000	3,000
5300 Water, Sewer, Disposal	3,702	7,000	2,937	5,000
5303 Telephone	2,959	3,000	2,954	3,000
5310 Electricity & Gas	2,511	2,500	2,546	2,800
5340 Office Equipment Maintenance	35	0	0	0
5350 Building/Grounds Maintenance	2,970	2,800	2,546	2,800
5395 Info Technology Services Charge	2,985	3,543	3,543	3,260
5396 City Garage Charges	40,805	30,826	30,826	20,268

# DEPARTMENT/DIVISION CEMETERY

FUND CEMETERY FUND				ORGKEY 562430
	2009-10	2010-11	2010-11	2011-12
	ACTUAL	ADJUSTED	12 MONTH	COUNCIL
	(AUDITED)	BUDGET	ESTIMATED	ADOPTED
	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
SERVICES (CONT)				
5451 Retiree Health Insurance	32,323	21,000	21,000	21,000
5570 Office Equip & Furn Rent	2,732	2,431	2,431	2,431
5740 Resale Materials	25,857	10,000	21,795	21,000
5840 Training	0	2,000	0	2,000
5870 General Govt Service Charge	30,492	31,041	31,040	31,040
5880 Special Contractual Services	2,757	2,250	2,606	2,600
5950 Bad Debt Expense	7,141	0	0	0
5995 Depreciation Expense	620	0	0	0
TOTAL SERVICES	195,960	165,891	157,487	156,149
SUPPLIES				
6120 Chemical & Lab Supplies	40	0	0	0
6140 Office Supplies	460	225	459	400
6160 Medical Supplies	36	0	0	0
6180 Turnouts/Uniforms/Safety Clothin-		600	184	200
6210 Repair/Maintenance Supplies	4,441	3,000	3,340	3,000
6310 Janitorial Supplies	435	100	278	100
6400 Equipment Parts	374	0	0	0
6410 Motor Vehicle Supplies	106	0	105	105
6500 Office Equipment & Furniture	271	300	179	300
6510 Small Tools & Equipment	2,835	4,000	3,624	4,000
6590 Special Departmental Supplies	18,549	12,000	517	2,000
TOTAL SUPPLIES	28,120	20,225	8,686	10,105
FIXED ASSETS	_			
7245 Repurchase Cemetery Property	0	9,000	21,670	24,000
TOTAL FIXED ASSETS	0	9,000	21,670	24,000

# DEPARTMENT/DIVISION CEMETERY

FUND CEMETERY FUND				<u>ORGKEY</u> 562430
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
DEBT SERVICE 8200 Interest TOTAL DEBT SERVICE	8,752 8,752	25,000 25,000	25,000 25,000	25,000 25,000
FUND TOTAL	494,949	485,681	476,310	488,542

#### Quality of Life Redlands Municipal Airport

#### Program Description:

This Division provides administration of airport land leases, tie downs, and airport public facilities and equipment. The Airport budget is presented in a separate enterprise fund with the goal of sustaining the program through airport revenue. The Airport Advisory Board has been appointed by City Council to advise staff and the City Council on all matters relating to airport management. The Division does not have a dedicated staff. Oversight is provided by the Department's Operations Manager who coordinates airport maintenance activities and grant acquisition and administration through various divisions within the Department.

The airport encompasses 177 acres, with 126 hangars, 307 tie downs, and approximately 230 based aircraft. There are 9 businesses based at the airport.

#### Program Objectives:

- Maintain a safe aviation environment
- Provide regular inspection of airport public facilities and equipment and provide maintenance as required
- Administer the City-owned west ramp tie downs
- Administer four land leases
- Administer the airport storm water pollution prevention program
- Provide staff support to the Airport Advisory Board
- Provide routine maintenance and repair of runway lighting, security gates and other airport facilities

#### Significant Program Changes:

- Due to budget cuts in fiscal year 2010-2011 the Senior Project Manager position, responsible for oversight of the airport, was eliminated and the Division has been moved under the oversight of the Department's Operations Manager
- In Fiscal Year 2010-2011, grant funds were used to improve the drainage and ramp surface area at the airport's west end

#### Accomplishments for Fiscal Year 2010-2011:

Airport met with full FAA compliance and regulations for the use and operation of the facilities

# DEPARTMENT/DIVISION AIRPORT

FUND AVIATION OPERATING FUND				ORGKEY 564450
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	34,780	27,276	25,457	25,761
4010 Overtime Salaries	1,541	2,000	645	2,000
4015 Banked Leave Buy Back	5,801	655	796	562
4050 Pension Contributions	6,141	4,967	4,718	5,430
4051 Fica/Medicare	3,241	2,141	2,032	2,021
4053 Deferred Compensation	344	258	0	215
4055 Health/Dental Insurance	6,098	4,316	3,724	3,717
4057 Disability Insurance	32	0	0	0
4056 Worker's Comp Insurance	0	179	179	125
4058 Unemployment Insurance	96	130	115	109
4059 Life Insurance	26	19	16	16
4080 Vehicle Allowance	0	67	0	0
4081 Eyecare Reimbursement	0	0	0	56
4085 Other Taxable Benefits	85	45	0	38
TOTAL SALARIES AND BENEFITS	58,185	42,053	37,682	40,050
SERVICES				
5110 Architect & Engineer	10,864	587,281	351,856	0
5240 Meeting & Professional Devlpmt	171	0	0	0
5255 Travel Reimbursement	42	250	0	0
5270 Printing and Binding	70	50	498	500
5275 Postage	164	250	893	1,000
5280 Advertising	1,492	1,500	1,500	1,500
5300 Water, Sewer, Disposal	2,105	2,000	2,310	2,000
5303 Telephone	2,429	2,300	2,173	2,300
5310 Electricity & Gas	21,617	21,000	22,858	22,858
5320 Janitorial Services	3,852	3,855	3,600	3,800
5340 Office Equipment Maintenance	0	1,008	0	500
5350 Building/Grounds Maintenance	8,529	85,368	30,000	69,868
5360 Machinery & Equipment	1,200	0	0	0
5392 License and Permits	3,212	2,500	382	2,000

# DEPARTMENT/DIVISION AIRPORT

FUND AVIATION OPERATING FUND				ORGKEY 564450
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SERVICES (CONT)				
5395 Info Technology Services Charge	951	1,130	1,130	1,040
5490 Other Insurance	7,167	13,000	12,286	13,000
5590 Other Rentals	0	500	0	0
5870 General Govt Service Charge	4,327	4,405	4,404	4,405
5880 Special Contractual Services	10,474	7,500	30,000	15,500
5950 Bad Debt Express	479	0	0	0
5995 Depreciation Expense	98,008	0	0	0
TOTAL SERVICES	177,153	733,897	463,890	140,271
SUPPLIES				
6140 Office Supplies	0	100	63	100
6180 Turnouts/Uniforms/Safety Clothing		250	0	0
6210 Repair/Maintenance Supplies	1,396	3,000	540	3,000
6310 Janitorial Supplies	0	1,700	0	1,700
6350 Building Supplies	731	500	1,323	500
6510 Small Tools & Equipment	1,223	1,500	0	1,500
6590 Special Departmental Supplies	1,362	0	0	0
TOTAL SUPPLIES	4,714	7,050	1,926	6,800
FIXED ASSETS				
7150 Other Betterments/Improvement	0	97,963	65,000	0
TOTAL FIXED ASSETS		97,963	65,000	0
TO THE TIMES AGGETO	v	07,000	00,000	Ü
DEBT SERVICE				
8100 Principal	0	57,000	57,000	57,000
8200 Interest	10,679	68,000	68,000	68,000
TOTAL DEBT SERVICE	10,679	125,000	125,000	125,000

#### City of Redlands 2011-2012 Adopted Job Ledger Budget

#### <u>Department</u> Quality of Life

<u>Fund</u> Airport		<u>Orgkey</u> 564450	
Job Ledger No.	Project/Program Description	FY 2011 12-Month Estimate	FY 2012 Budget Request
64001 64081	Airport Admin & General Airport Pavement Rehabilitation Grant	319,498 374,000	312,121 0

#### Quality of Life Equipment Maintenance Division

#### Program Description:

The Equipment Maintenance Division provides the service, maintenance, repairs and safety inspections for vehicles and equipment assigned to the thirty divisions in the City of Redlands. Emphasis is placed on safety, preventive maintenance and compliance with air quality regulations. In addition to a superintendent, this division employs eleven mechanics, one welder, one storekeeper and one administrative assistant. The mechanics check everything from heavy equipment and safety vehicles to lawn mowers and weed-eaters. The Equipment Maintenance Division is an internal enterprise fund.

#### Program Objectives:

- Provide effective and reliable service
- Implement programs as required by the State of California and other regulatory agencies
- Increase training for mechanics to raise their skill level and update their knowledge pertaining to the computer and electronic technology on newer model vehicles and the alternative fuel converted vehicles

#### Significant Program Changes:

None.

#### Accomplishments for Fiscal Year 2010-2011:

Fleet maintained 397 vehicles, including rolling stock for the Police Department, Fire Department,
 Solid Waste, Parks Division, Senior Transportation Program, Wastewater Treatment, Code Enforcement and Public Works Engineering

#### <u>DEPARTMENT/DIVISION</u> EQUIPMENT MAINTENANCE

FUND EQUIPMENT MAINTENANCE FUND				<b>ORGKEY</b> 607500
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SALARIES AND BENEFITS				
4000 Full Time Salaries	580,149	626,464	612,407	477,443
4010 Overtime Salaries	17,459	20,000	10,829	10,000
4012 Stand By	1,039	2,000	1,388	1,400
4015 Banked Leave Buy Back	25,229	10,057	13,306	11,269
4016 Compensated Absences	24,658	0	0	0
4050 Pension Contributions	101,416	113,882	115,794	100,222
4051 Fica/Medicare	46,723	48,042	49,675	37,399
4053 Deferred Compensation	1,276	1,752	384	1,031
4055 Health/Dental Insurance	137,046	146,294	158,192	122,844
4056 Worker's Comp Insurance	178	2,983	2,983	1,375
4057 Disability Insurance	5,418	5,515	5,986	5,578
4058 Unemployment Insurance	3,971	4,783	5,859	4,015
4059 Life Insurance	690	696	700	583
4081 Eyecare Reimbursement	1,111	1,604	445	2,081
4082 Clothing Allowance	1,350	1,350	1,350	1,875
4083 Uniform Rental	9,041	9,000	7,295	9,000
4084 Clothing Cash Payment	600	1,500	400	1,175
4085 Other Taxable Benefits	2,703	1,984	7,146	4,238
4086 Tuition Reimbursement	145	300	0	0
TOTAL SALARIES AND BENEFITS	960,202	998,206	994,139	791,527
SERVICES	_			
5103 Software Support/Development		1,000	300	1,000
5140 Legal Services	1,544	0	0	0
5180 Medical/Physicals	70	200	140	150
5190 Other Professional Services	514	1,000	0	1,000
5240 Meeting & Professional Devlpmt	0	1,000	0	1,000
5270 Printing and Binding	347	500	216	300
5275 Postage 5280 Advertising	73 0	200	41 0	125 300
5303 Telephone	4,487	2,000 4,000	4,654	4,000
5555 releptione	4,407	4,000	4,004	4,000

#### <u>DEPARTMENT/DIVISION</u> EQUIPMENT MAINTENANCE

FUND EQUIPMENT MAINTENANCE FUND				ORGKEY 607500
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SERVICES (CONT)				
5310 Electricity & Gas	156	112	117	150
5340 Office Equipment Maintenance	35	0	0	65
5350 Building Grounds & Maintenance	12,469	78,944	123,445	60,000
5360 Machinery & Equip Maint	42,856	16,000	39,090	20,000
5365 Vehicle Maintenance	398,205	400,000	337,034	350,000
5392 License & Permits	11,344	6,000	5,536	4,000
5395 Info Technology Services Charg€	10,617	12,602	12,602	11,594
5451 Retiree Health Insurance	118,518	21,118	21,118	21,118
5570 Office Equip & Furn Rent	2,732	2,431	2,431	2,000
5590 Other Rentals	650	300	(163)	1,000
5720 Taxes	7,668	6,500	7,468	3,000
5722 Penalties and Interest	6	200	13	100
5840 Training	4,537	7,400	3,423	7,400
5870 General Govt Service Charge	301,510	306,937	306,937	307,000
5880 Special Contractual Services	2,700	4,000	0	4,000
5890 Landfill Tipping Charges	6,872	2,000	645	800
5950 Bad Debt Expense	1,165	900	1,671	1,200
5995 Depreciation Expense	17,291	0	0	0
TOTAL SERVICES	946,366	875,344	866,717	801,302
eunnice				
SUPPLIES 6130 Books & Supplies	0	0	20	0
6140 Office Supplies	1,564	1,000	1,399	1,000
6160 Medical Supplies	85	200	86	100
6180 Turnouts/Uniforms/Safety Clothir	691	700	868	500
6210 Repair/Maintenance Supplies	327	300	134	100
6310 Janitorial Supplies	585	. 300	1,335	500
6375 Computer Components	11,249	15,000	14,143	15,000
6410 Motor Vehicle Supplies	762,933	503,795	489,874	480,000
6420 Tires & Tubes	244,594	210,000	173,800	170,000
6430 Gasoline	435,177	350,000	402,716	380,000
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#### <u>DEPARTMENT/DIVISION</u> EQUIPMENT MAINTENANCE

FUND EQUIPMENT MAINTENANCE FUND				ORGKEY 607500
	2009-10 ACTUAL (AUDITED)	2010-11 ADJUSTED BUDGET	2010-11 12 MONTH ESTIMATED	2011-12 COUNCIL ADOPTED
SUPPLIES (CONT)				
6440 Compressed Natural Gas (LCNG	362,267	290,000	349,889	345,000
6450 Oil and Lubricants	45,335	35,000	25,946	27,000
6460 Diesel Fuel	276,031	270,000	263,668	260,000
6470 Steel	5,183	5,000	1,286	1,500
6500 Office Equipment & Furniture	0	200	0	200
6510 Small Tools & Equipment	2,307	23,000	1,157	10,000
6590 Special Departmental Supplies	6,671	5,000	3,926	0
TOTAL SUPPLIES	2,154,999	1,709,495	1,730,246	1,690,900
FUND TOTAL	4,061,567	3,583,045	3,591,102	3,283,729