

ENTERPRISE SYSTEMS CATALOG  
CITY OF REDLANDS

Last Updated June 2023

Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
Active Net	Active Network	Online/Hosted Recreation/Community Services Event & Registration Management System	Recreation Software	Facilities & Community Services	Daily	Daily
Agenda Quick	Destiny Software	Paperless Agenda Management System for City Council and Planning Commission meetings	Agenda Management	City Manager's Office	Daily	Daily
ArcGIS, ArcMaps, WebGIS	Esri	Geographic Information Systems	GIS data	Innovation & Techology - GIS	As Needed	As Needed
Chameleon CMS	HLP, inc.	Shelter Case Management System (licensing)	Animal licensing & shelter management	Police Department & Management Services Department	Daily	As Needed
Cityworks Asset Management System	Azteca	Work order / service request system for maintenance and repairs of public infrastructure	Asset Management	Facilities & Community Services	Daily	Daily
Cityworks Permits, Licensing & Land Management	Azteca	Permitting software to accept & track permit applications, route to appropriate divisions for approval, plan check and issuance	Permit System	One Stop Permit Center & Innovation & Technology	Daily	Daily
EnQuesta 5R	Systems & Software	Utility Billing & Customer Service Management System	Utility Billing	Management Services	Daily	Daily
HdL Prime Business License Software System	HdL Software LLC	Business License Software	Business License	Management Services	Daily	As Needed
Laserfiche Enterprise Content Management Solution	FileKeepers	Document Management System	Document Management	Innovation & Techology - GIS	As Needed	As Needed
Microsoft Office Suite/365	Microsoft	Office productivity software	Office productivity software	Innovation & Techology - GIS	Daily	Daily
Mitel VoIP	Intellesys One	Phone system	Other	Innovation & Techology - GIS	As Needed	As Needed

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PB System	PlanetBids, Inc.	eProcurement portal	Other	Management Services	As Needed	Daily
Tyler Munis	Tyler Munis	Enterprise Resource Planning System	Financial & Personnel System	Management Services & Human Resources	Daily	Daily
Workforce Telestaff Enterprise	Kronos	Public Safety Scheduling & Timekeeping	Other	Police Department & Management Services Department	Daily	Daily
NeoGov	NeoGov	HR management software for recruitment, performance management and training	Human Resources	Human Resources	Daily	Daily
Sedaru	Sedaru, Inc.	Asset management software for utilities	Asset Management	Municipal Utilities & Engineering	Daily	Daily
Sympro Emphasys	Sympro	Investment portfolio accounting, reporting and analysis	Financial System	Management Services	As Needed	As Needed
Project Dox	Avolve Software	Electronic plan review software	Permit System	Development Services	Daily	Daily