

**City of Redlands  
Disaster Council  
Minutes**

Monday July 25, 2016  
City Council Chambers  
35 Cajon Street  
Redlands, CA 92373

Meeting called to order at 4:00 p.m. by Mayor Paul Foster

Pledge of allegiance

**PUBLIC COMMENT**

No Public Comments

**INTRODUCTIONS:**

No introductions were given

Fay Glass welcomed everyone to the Disaster Council Meeting & Members introduced themselves.

**APPROVAL OF MINUTES**

Motion to approve minutes by Mayor Paul Foster

All in attendance approve

**OLD BUSINESS:**

None.

**NEW BUSINESS:**

The three presenters were able to speak to the Disaster Council on how these three organizations; the City of Redlands, 211 San Bernardino County and San Bernardino County Fire Department Office of Emergency Services all work together in a crisis within our community.

**Presentation by Conrad Calbes, Program Specialist, Recreation Division with City of Redlands.**

- As temperatures rise, the City of Redlands offers 3 Cooling Centers to the Community where you can escape the heat. They are the following:
  - ✓ Joslyn Senior Center, 21 Grant St. M-F, 8 am to 5 pm.
  - ✓ Redlands Community Senior Center, 111 W. Lugonia M-F, 8 am to 2 pm
  - ✓ Redlands Community Center, 111 W. Lugonia M-F, 2 pm to 9 pm and Sat 8 am to 5 pm

- In addition to providing a place to escape the extreme heat, Redlands Cool Centers offer pleasurable, informative, and enlightening programs in a relaxed and secure environment. People in the community are encouraged to enjoy the day away from their high temperatures homes and enjoy the different activities available which include: puzzles, cards and games, craft and exercise classes and more.
- Lunch program available and free for those 17 years or younger.
- Attendance varies from center to center as well as day to day. As an example, the Redlands Community Center has had 70 a day on average and on a busy day 1,000 a day.
- The Community is encouraged to participate during the open hours the centers are open.

**For more information on Redlands Recreation Centers please see link:**

<http://cityofredlands.org/recreation>

**Presentation by Dave Madden, Director, 211 San Bernardino County.**

- 211 San Bernardino County was authorized by the Federal Communications Commission (FCC) in 2000 setting aside for health and human services information and referrals. Will be celebrating its 10<sup>th</sup> anniversary in September.
- 211 is a call center. Always answered by a live person. The most comprehensive database of free and low cost health and human services available. Currently has 1,015 free low cost services and gets people connected to the right resources such as: low cost burial services, employment, a free or low-cost health clinic, training, free eyeglasses replacement for the elderly, affordable parenting classes or other counseling, legitimate help overcoming temporary financial difficulties, and many more such scenarios.
- 211 works closely with the San Bernardino Office of Emergency Services by providing the community with information such as are schools open today during a catastrophe? By providing this service, 211 helps divert these non-emergency calls from 911. Occasionally 211 will receive emergency calls and will forward the caller to the right resources staying with them on the line until help is achieved.

- In reference to the Cooling Centers, we are in the process of defining more specific requirements to mimic it more like the Emergency Shelters for warmth (mostly after hours). Next year will have more definition and more details. 211 is currently working with San Bernardino County Office of Emergency Services to define the difference between Cool Place to Stay and Cooling Centers. Carrie Cruz commented that they cannot exclude anybody from entering any cool centers. Refer to <http://211sb.org> for a list of cooling centers available throughout San Bernardino and their hours of operation.
- Fay Glass asked if we had anything in place for the homeless right now. Gary Madden commented sheltering is available through the Disaster Preparedness for homeless but not in reference to weather climate. 211 can connect to the Homeless Hope where it offers low income families avoid being homeless.
- Gary Madden commented 211 is in the middle of revitalizing their database online tool resources at 211sb.org. No booklet available at this time. You may access 211 by dialing 2-1-1 in San Bernardino County or by dialing our toll-free number at 1-888-435-7565 or online by going to <http://211sb.org>.

**Updates by (Carrie Cruz-San Bernardino County Fire Department Office of Emergency Services)**

- No fires thankfully only spot fires over the weekend.
- Hazard Mitigation Project in line with County plans. Cities need to update every 5 years.
- Shakeout 10/20 at 10:20 can register as resident.
- County proud of Earthquake simulator. The grant project allows any jurisdiction to borrow the simulator to showcase at a community event and experience the feel of what a magnitude of an 8.7 earthquake would feel like. There are still some costs that are being worked out.
- Fire staff has been sent out to assist with Fires but we never leave ourselves understaffed. Especially now that San Bernardino has assumed responsibility of the City of San Bernardino as of 7/1/2016.
- Chief Jeff Frazier commented no more staff will be sent out to assist with the fires.
- San Bernardino County Fire Office of Emergency Services website for additional information: <http://www.sbcfire.org/oes/>

## **Fay Glass gave a report on CERT, El Nino September Disaster Preparedness, October Shakeout October 20, 2016 and Conferences**

- The 30<sup>th</sup> Anniversary National CERT Conference at NBCUniversal Studios, Hollywood, California will be held September 8-10, 2016 to register go to:  
<http://2016certconference.eventbrite.com>
- Last CERT class of the year will be in September 16-September 18, 2016 held at the Plymouth Village Senior. Next one will be in March 2017. To register go to:  
<http://www.cityofredlands.org/certregistrations>
- El Nino Preparedness
- Save the date for the American Red Cross Disaster Preparedness Academy: October 11, 2016.
- Reminder to register for the City of Redlands Emergency Notification System. Performed a trial utilizing the water drought message and found if you had multiple lines, each line was being notified. These are great trials and errors to run since it provides us with the opportunity to identify them and rectify the errors before a real emergency occurs.

### **MEMBER ANNOUNCEMENTS**

- The next CERT class will be September 16, 17 and 18.
- Please look through Disaster Council Resource Guide to make sure that the information is correct.
- There is information on El Niño Preparedness and Sandbags in the packet given today.

### **POSSIBLE AGENDA ITEMS FOR THE NEXT MEETING**

- No possible items mentioned, email Fay if you have any agenda items that you would like addressed at the next meeting.

### **ADJOURNMENT**

Meeting adjourned at 5:00 p.m.

**Next Disaster Council Meeting is October 24, 2016 at 4:00 p.m.**