

# 2018 ANNUAL REPORT



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Chief Chris Catren



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# OUR MISSION

The Redlands Police Department is dedicated to enhancing public safety through trust, innovation, community partnerships, and excellence in service.



# CLEAR VALUES

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**Character** – We embody and demonstrate trustworthiness, respect, responsibility, fairness, caring and citizenship at all times.

**Leadership** – We build relationships based on trust and credibility to accomplish our mission. Every department member is a leader.

**Excellence in Service** – We provide excellent service to the community and to all internal and external stakeholders.

**Accountability** – We take responsibility for our actions and disclose the results in a transparent manner. Regular feedback is critical to our success.

**Respect** – We honor human life, dignity and rights. We practice the Golden Rule of Policing with everyone, no matter their status.



# CHIEF'S MESSAGE

Chief Chris Catren

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## Reflecting on 2018

On behalf of the dedicated members of the Redlands Police Department, I am pleased to present our Annual Report for 2018. This report details a sampling of the remarkable accomplishments made by the exceptional staff and volunteers who provide the highest level of service to our community. Our engaged community, supportive City Council, and diligent staff and volunteers have delivered another year of positive public safety impacts throughout the City.

We are dedicated to enhancing public safety through trust, innovation, community partnerships, and excellence in service. The department's efforts to fervently address crime and disorder issues utilizing this model are well documented in the following pages. Our community's trust is truly appreciated and is essential in the co-production of public safety we all enjoy.

In line with our long-standing history of continuous improvement, much of the year 2018 was spent focusing on strengthening our service delivery in all facets of the department, which began with the reorganization and renaming of our bureaus. As you'll see in the report, each bureau's name includes the word *service*. This was an intentional measure to serve as a continuous reminder that above all else, we are here to provide a service to the community.

I hope you will find our Annual Report informative in highlighting many of the department's challenges and achievements in 2018. While the year has come to an end, we remain committed to continually evaluating our services to ensure we are meeting the needs of the community in the most effective manner possible. With that being said, it is my honor to serve the community as Chief of Police and lead the department into another year geared toward positive public safety efforts and outcomes.

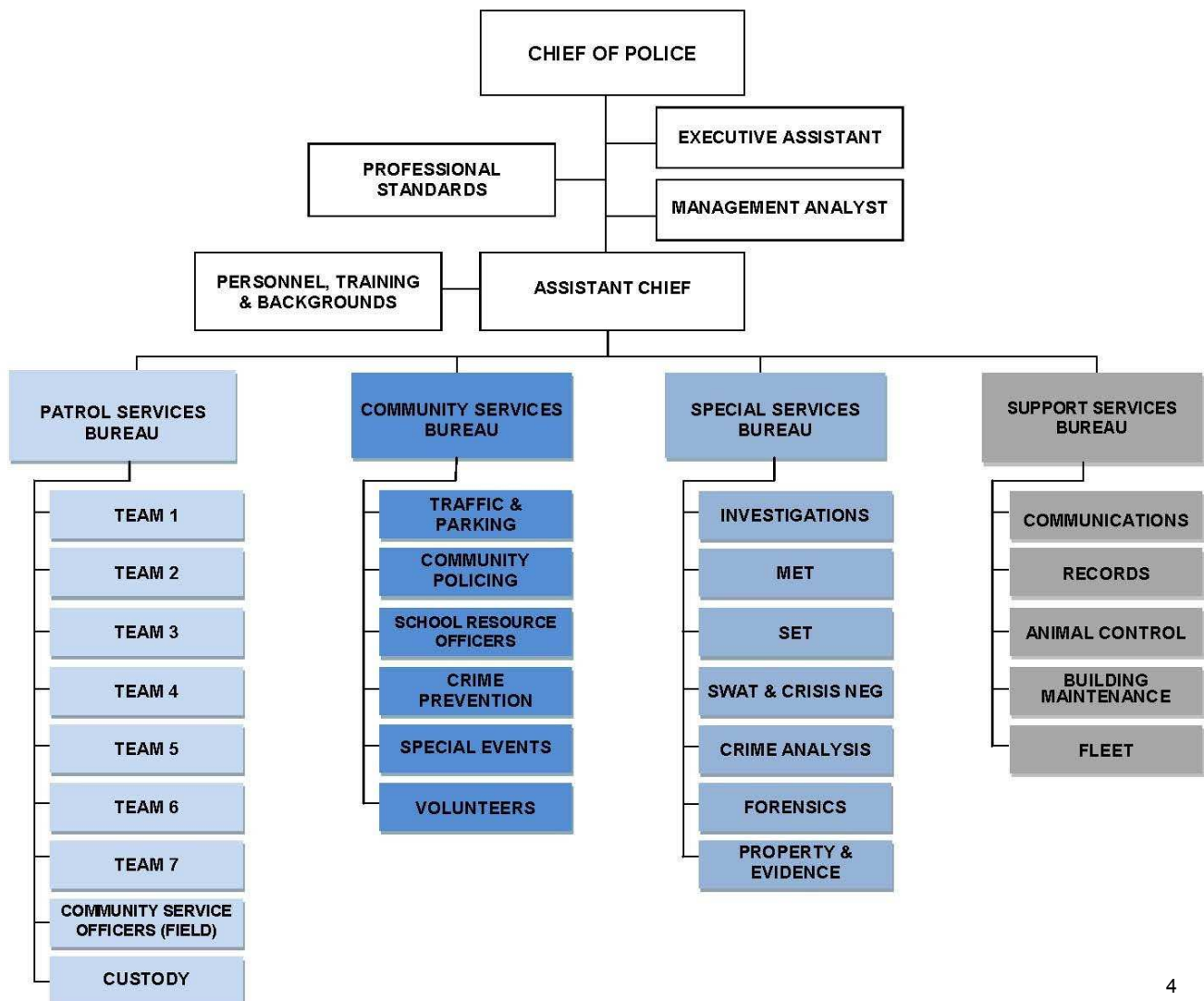
Sincerely,

Chris Catren  
Chief of Police

# ORGANIZATIONAL CHART

## Our Structure

In 2018, the Redlands Police Department was authorized 85 sworn personnel including the Chief of Police, the Assistant Chief, 3 lieutenants, 12 sergeants, 20 corporals, and 48 officers. The department also employed 41 full-time professional staff employees, 19 part-time professional staff employees, and approximately 80 volunteers. The department is comprised of four bureaus: Patrol Services, Community Services, Special Services, and Support Services. Each bureau is overseen by a lieutenant or the Operations Manager.



# ORGANIZATIONAL CHART

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## Personnel & Training

For calendar year 2018, the following employees were hired: seven (7) police officers, three (3) police officer recruits transitioning to become a police officer, one (1) Animal Control supervisor, one (1) community service officer, five (5) dispatchers, one (1) forensic specialist, one (1) customer service representative, three (3) part-time camera operators, one (1) part-time community service officer, one (1) part-time kennel attendant, and one (1) part-time background investigator.

The department also processed one (1) police clergy applicant, five (5) explorer applicants, twenty-nine (29) citizen volunteer applicants, five (5) massage therapists, eight (8) solicitors, and three (3) adult performers. Also processed were three (3) IT Help Desk applicants and one (1) IT administrator.

Additionally, the department promoted the following positions: one (1) chief of police, one (1) assistant chief of police, one (1) lieutenant, two (2) sergeants, four (4) detectives and one (1) senior forensic specialist.

Every two years, police officers, reserve officers, and dispatchers are required by the State of California to have twenty-four hours of continued professional training. The Department has a commitment to maintaining these hours as well as offering training in many other areas to ensure police personnel are well trained in their respective areas. A total of 9,895 hours of training were accumulated in 2018. This includes hours of three (3) police officer recruits who attended the San Bernardino Sheriff's Department Academy.

In 2018, the issuance of carry a concealed weapon (CCW) permits was redirected to the San Bernardino Sheriff's Department.

# PATROL SERVICES BUREAU

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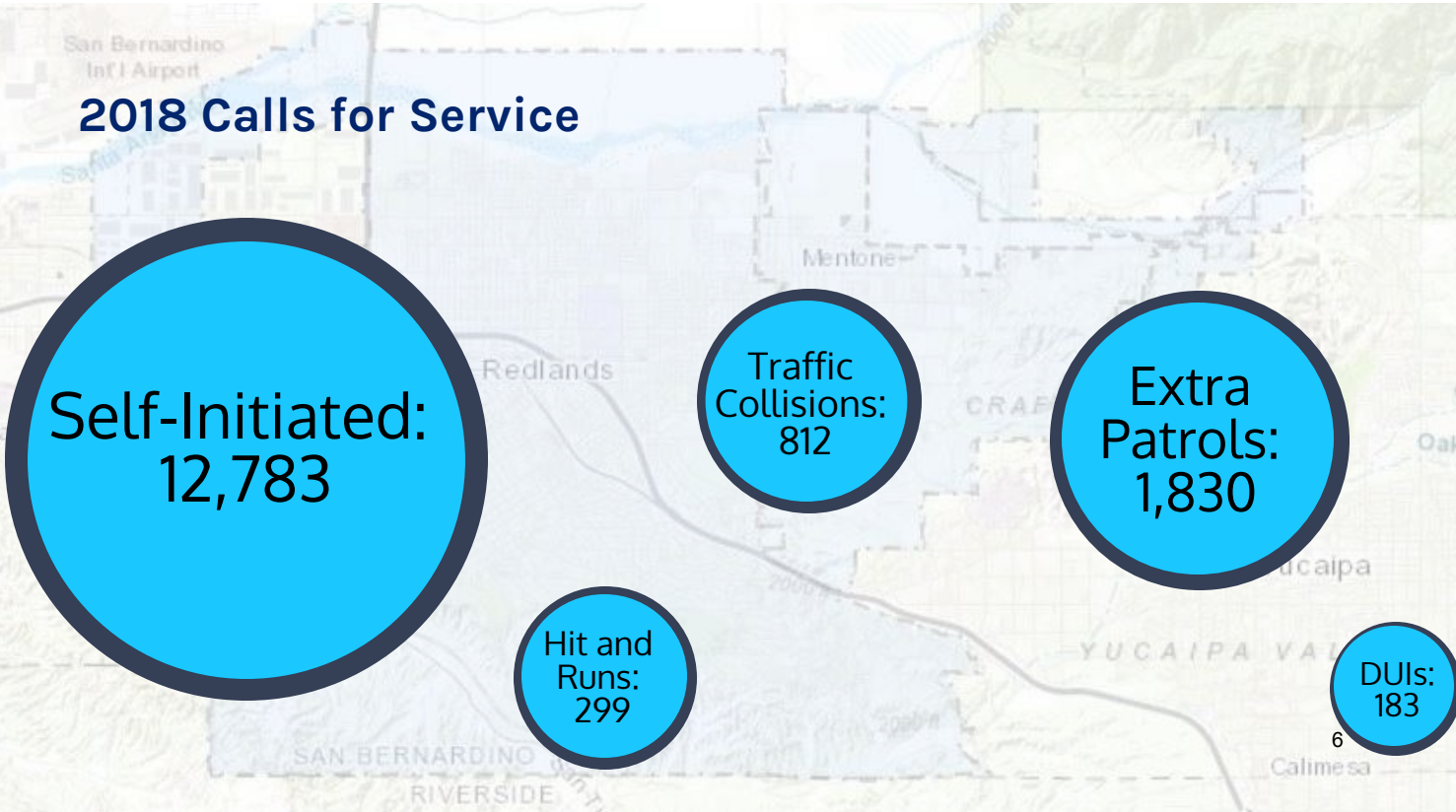
## Overview

The Patrol Services Bureau is one of the most visible units in the department. Patrol officers provide twenty-four-hour-a-day service to the citizens of our community. In 2018, Patrol officers responded to nearly 53,000 emergency and non-emergency calls for service varying in nature.

The Patrol Services Bureau coordinates the Field Training and Evaluation Program (FTEP) which is responsible for the development of new recruits into competent officers. The department currently has twenty (20) field training officers who trained seven (7) new officers during the year. There are currently two (2) lateral officers and one (1) trainee police officer progressing well in the FTEP.

Patrol teams are comprised of a sergeant, one to two corporals, and four to five officers. There are seven patrol teams that rotate schedules. The Redlands Police Department's Patrol Services Bureau employs four community service officers who respond to non-emergency calls for service.

## 2018 Calls for Service



Self-Initiated:  
12,783

Traffic  
Collisions:  
812

Extra  
Patrols:  
1,830

Hit and  
Runs:  
299

DUIs:  
183



# PATROL SERVICES BUREAU



## Notable Patrol Cases

In May, officers were called to a bar located downtown regarding a subject with a rifle. An employee of a neighboring bar stopped the subject and attempted to take the rifle away from him. Customers, including an off-duty San Bernardino County Sheriff's Deputy, learning that there was an armed man in the building, came to assist. The off-duty deputy disarmed the subject before restraining him. Officers arrived, conducted an investigation, and arrested the subject.

Officers learned that the subject had consumed alcohol prior to going to a downtown bar where he continued to drink. At the bar, the subject became involved in an altercation with other unidentified customers. He then left the bar and went to his home in Redlands where he retrieved an AR-15 style semi-automatic rifle and a loaded it with a 30-round magazine. As he returned downtown early Sunday morning, the suspect confronted three people in a parking lot and pointed the gun at one of them in a threatening manner.

The subject was arrested for attempted assault with a deadly weapon. Officers determined that the subject had additional weapons registered to him and by court order was not allowed to possess any guns. Officers obtained a search warrant that they served at the subject's residence later that day. Officers confiscated additional weapons at that time.

# PATROL SERVICES BUREAU

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## Notable Patrol Cases

In July, an officer was dispatched to the Mountain Grove Shopping Center for two children that were left locked inside a vehicle on an extremely hot day. The caller said the mother said she had locked her keys in her vehicle, but that the children had only been inside the vehicle for a short amount of time.

When the officer arrived, she was told by several witnesses that the children had been in the vehicle much longer than originally reported. In addition, the mother seemed more concerned that no one damage her vehicle than for the welfare of the children inside. Ultimately, the officer was able to find a small vantage point in which she could see inside the vehicle and observed a small infant and toddler that were not moving. The vehicle had dark tint and a shade covering the windshield. The officer was able to break the front window and gain access to the vehicle.

When she did, she found a 2-year-old that was lethargic and overheated and a two-week-old that was not moving or responding to stimulus. She pulled the two-week-old out of the vehicle and handed him to the Redlands Fire Department (RFD) as they arrived. They were able to revive the infant. RFD used their thermal imager and found that the interior of the vehicle was approximately 138 degrees after the doors had been opened. RFD said that if the infant had been in the vehicle for another few minutes, he would have most likely passed away. Both children were transported to Loma Linda University Medical Center as a precaution, and the Department of Children and Family Services was notified and took custody of both children. The mother was arrested for felony child endangerment and transported to jail.



Cpl. B. Herrera



Chief Catren & Cpl. B. Herrera



# PATROL SERVICES BUREAU

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## Notable Patrol Cases

In August, officers were dispatched to a call of a distraught female inside of a residence. The officers arrived on scene and found that the doors were locked, and the residence was secured. They looked through the windows and discovered the victim hanging from a rope in the hallway. The officers immediately forced entry into the front door, cut the victim down, and when they could not detect a pulse, they began providing CPR. Officers provided CPR until the victim's pulse returned, and paramedics arrived on scene to transport the victim to the hospital. The victim was later reported to be in stable condition.

Also in August, officers were dispatched to a major injury traffic collision in the 30000 block of Live Oak Canyon Road. Officers arrived and discovered that a Ford Mustang had crossed over into oncoming traffic and struck a motorcycle, killing the rider of the motorcycle. The driver of the Mustang had fled the scene on foot to an unknown location.

With the assistance of San Bernardino Sheriff's Department Air Ship (40 King), officers were able to locate the suspect and take him into custody. The suspect was subsequently booked into jail for multiple felonies including gross vehicular manslaughter.

# PATROL SERVICES BUREAU

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## Community Service Officers (CSOs)

The Redlands Police Department's Patrol Services Bureau employs four community service officers (CSOs) who respond to non-emergency calls for service. These specially trained men and women write crime reports, collect evidence and process crime scenes that generally do not require a police officer. This unit operates under the supervision of a watch commander and is assigned a sergeant coordinator. The CSOs provide exceptional service to the community, while allowing patrol officers to be more proactive and readily available for emergency response.



CSO Samano



CSO Frisch

# PATROL SERVICES BUREAU

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## Reserve Unit

The Redlands Police Department's Reserve Unit continues to donate hundreds of hours to our organization. Our reserve officers assisted with calls for service, traffic control, community policing, special events, DUI check points and, downtown patrol. In addition, the unit was available for call-outs to assist in special emergency situations such as flooding, fires, major traffic collisions, and crime scene security. Reserve officers are a valuable force multiplier, especially with the busy holiday season. These officers assist with a variety of the City's events like the annual Redlands Bicycle Classic, Halloween celebrations, Stater Bros. Believe Walk, and the Veteran's and Christmas parades. Our dedicated volunteer reserve officers continue to provide professional service to our community and remain a valuable asset to our department.

This year Reserve Officer Paul Smith was recognized by the California Reserve Police Officers Association as the "Reserve Officer of the Year" for the State of California. We are also privileged to have Jonathan Jarboe not only serve as a reserve officer but also as a pastor and police clergy member. The Reserve Unit is truly a valuable asset to our organization and community.



Sgt. Wright, Reserve Officer Smith,  
& Chief Catren at  
ARPOC Award Ceremony

# PATROL SERVICES BUREAU

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## Explorer Unit

The Redlands Police Department Explorer Post 61 is a volunteer youth training and mentoring program led by Redlands police officers. Explorers learn policies and procedures related to careers in law enforcement, ethics, and character development. Police explorers volunteer their time in Dispatch, Patrol, Records, special events, and as directed by Command Staff. All Redlands Police Department explorers are between the ages of 14 to 21 and must be of good moral character. All explorers must pass a rigorous background check prior to being admitted into the post.

During 2018, explorers assisted the Redlands Police Department by conducting extra patrols around the city, going on ride-alongs, conducting traffic control, and other duties as needed. The Explorer Post also volunteered for several community events including the Redlands Bicycle Classic, parades, and numerous other special events. The explorers also volunteer their time to clean and detail police units which assists the department with providing the community a professional police fleet to service their needs. Several explorers have also attended school events to talk about and promote the post to fellow classmates.

The Redlands Police Explorer Post is funded entirely through community and local business donations. Donations help fund the activities of the post and help provide equipment for the post. Donations are actively sought by the post.





# COMMUNITY SERVICES BUREAU

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## Traffic and Special Events Unit

The Traffic and Special Events Unit is comprised of one sergeant and two community service officers assigned to parking control. The sergeant of the unit is responsible for coordinating investigations into fatal and major injury traffic collisions utilizing specially trained patrol officers. The parking control officers patrol all areas of the City including the downtown area where most of the timed parking is located. They also assist with traffic control at collisions and special events as well as traffic issues at Market Night.



CSOs Ogden & Howard

# COMMUNITY SERVICES BUREAU

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## Traffic and Special Events Unit

In addition, the unit coordinates all of the City's special events to ensure the public's safety. During the grant year of October 2017 to October 2018, the Special Events Unit, with the support of the department's Citizen Volunteers, participated in twenty-three major events which included the Redlands Bicycle Classic, The Run Through Redlands, Hangar 24 Airshow, Redlands Unified School District high school graduations, Redlands Bowl Summer Music Festival, Special Olympics Torch Run, University of Redlands Fourth of July fireworks show, Stater Bros. Believe Walk, the Veterans Day Parade, the Halloween trick-or-treat events, the annual Christmas Parade, and the New Year's Eve Orange Ball Drop.



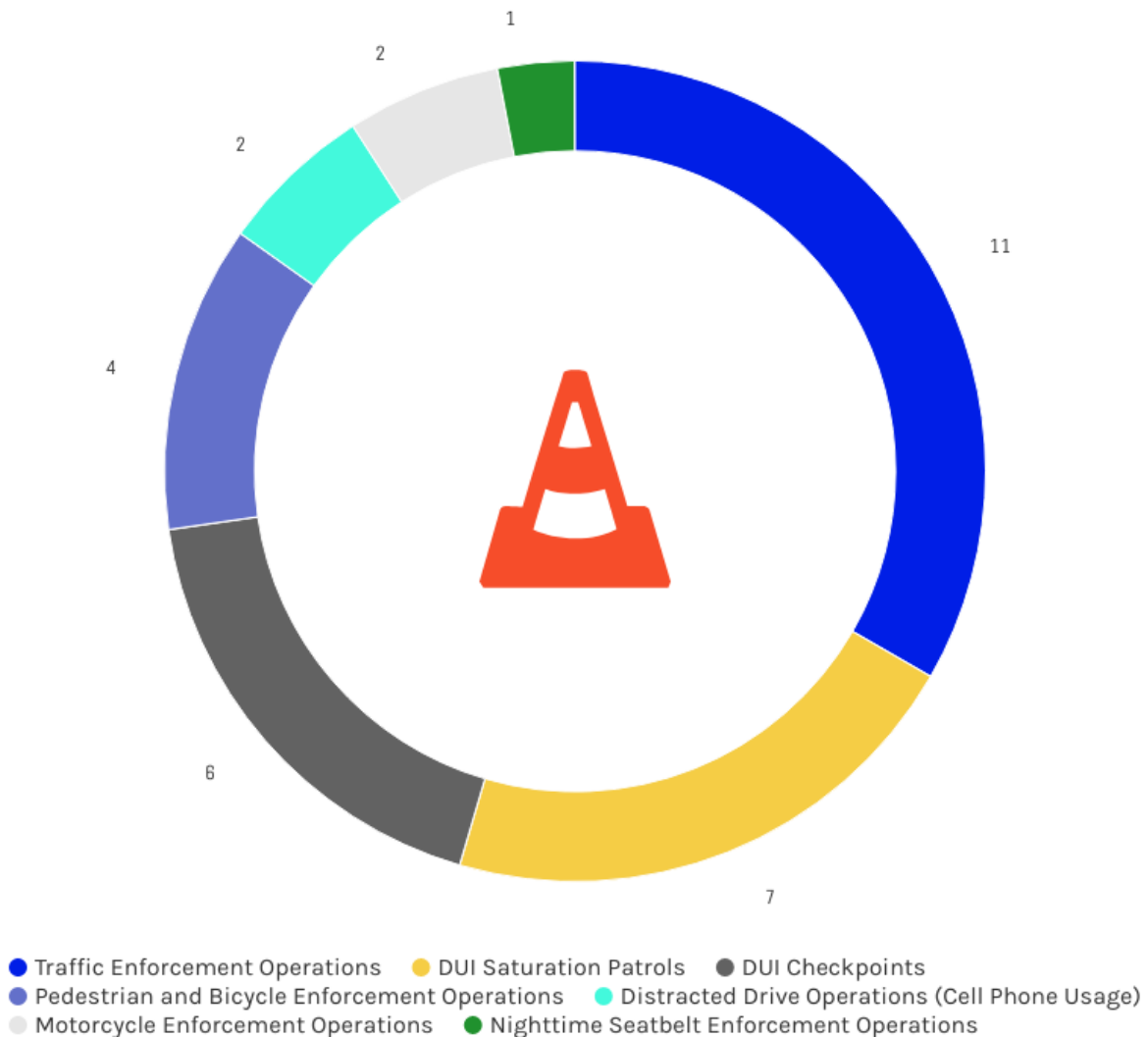


# COMMUNITY SERVICES BUREAU

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The Traffic and Special Events Unit also administers the Office of Traffic Safety grant that is used to conduct DUI checkpoints, saturation patrols, and directed traffic enforcement operations to improve the safety for all of those who use public streets. This year, the grant amount awarded was \$150,000.

## Office of Traffic Safety-Funded Grant



# COMMUNITY SERVICES BUREAU

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## Crime Prevention and Education Unit

The Crime Prevention and Education Unit seeks to reduce crime and improve safety by educating residents and businesses with the latest information regarding crime prevention and traffic safety. This unit has the responsibility of coordinating neighborhood watch programs, acting as a liaison with the schools, providing traffic safety related education, and implementing programs focused on children.

This year, the unit has coordinated or participated in approximately forty-five (45) events and conducted approximately forty (40) presentations to various groups in the community. The unit continues to attend community meetings and has also hosted and assisted AAA with their teen safety class, Dare to Prepare, for pre-permit drivers. In addition, the unit has conducted approximately thirty-five (35) child safety seat inspections and held two (2) child passenger safety courses at Redlands Community Hospital for their prenatal courses. Along with the California Highway Patrol, the unit hosted the Every 15 Minutes program at Citrus Valley High School. The unit also coordinated fourteen (14) Traffic Safety educational presentations with over 6,300 attendees and six (6) bicycle safety educational presentations with over 5,100 attendees.



CSO Lane

# COMMUNITY SERVICES BUREAU

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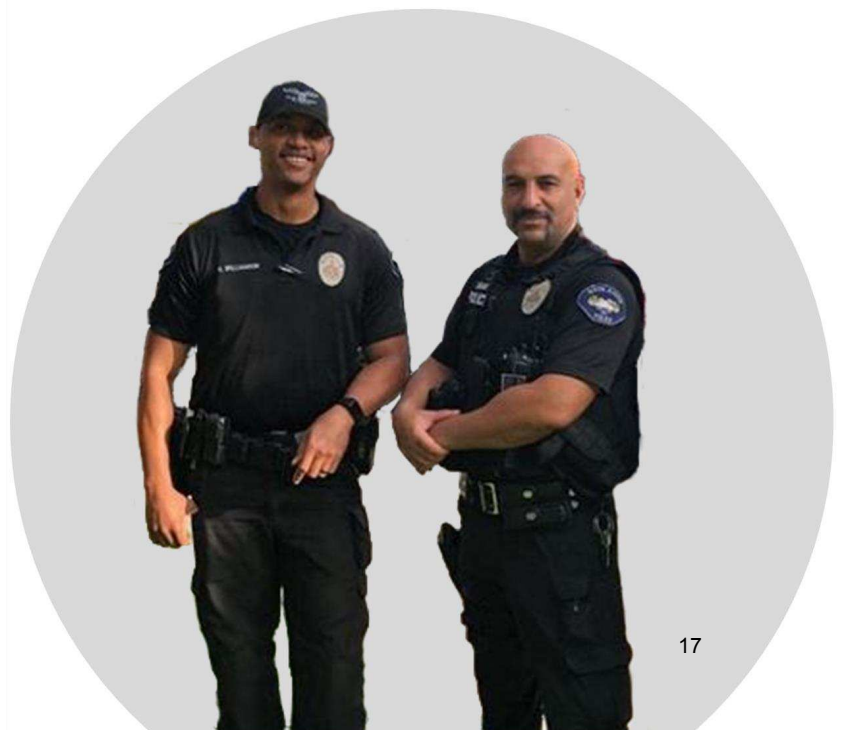
## Community Policing Unit

The Community Policing Unit (CPU) is composed of two police officers and one volunteer community outreach coordinator. The unit focuses on maintaining positive relationships with citizens and business owners throughout the City of Redlands.

The CPU continues to be actively involved in community events, neighborhood watch programs, the Redlands Police Department Citizen Volunteer Program, and a variety of organized committees (Cops and Clergy Network, Human Relations Commission, Redlands Unified School District Student Attendance Review Board, Multi-Disciplinary Team, the Youth Coalition, Midnight Hoopz, and the department's Citizen Volunteer Unit's Steering Committee).

In 2018, members of the unit participated in the Health and Safety Bike Rodeo, Redlands Emergency Services Academy (RESA), Juneteenth, Back 2 School Jam, Cops and Kids Softball game, Tailgate with a Cop, the Christmas Block Party, Neighborhood Christmas Parade, Shop with a Cop, Midnight Hoopz (monthly), and two separate Youth Coalition events. In addition to participating in these events, members of the unit have also deployed the mobile book plane at several community events in 2018.

Community Policing Officers  
Williamson & Shahabi



# COMMUNITY SERVICES BUREAU

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The Downtown Business Liaison Officer regularly meets with the local business owners in order to address homeless issues and crime trends in the Downtown business corridor. Community Policing officers also patrol the Mountain Grove and Citrus Plaza shopping centers in order to establish and maintain business and community partnerships.

Community Policing officers work with many different City departments and public entities to identify and rectify issues surrounding homelessness within the City. The unit works closely with Code Enforcement to address public nuisance issues by posting eviction signs and red-tagging unsafe structures, as well as the Quality of Life Department for assistance in tree trimming and cleanup of abandoned homeless encampments. In 2018, the CPU was tasked with the Santa Ana Wash cleanup which consisted of thirteen (13) large-scale homeless encampments. Members of RPD, the Quality of Life Department, and San Bernardino County Flood Control collaborated to address the issue and coordinate the cleanup of the area.



Homeless Encampment



Collaborative Cleanup



Post Removal

# COMMUNITY SERVICES BUREAU

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The CPU and the community outreach coordinator also conduct follow-up on referrals regarding homeless individuals who may qualify for housing and other public services. The coordinator interviews subjects to determine the appropriate type of assistance necessary, and then collaborates and coordinates with local organizations such as the San Bernardino County Department of Behavioral Health, the Social Security Administration, the Department of Motor Vehicles, local houses of worship, and local non-profit organizations.



Volunteer Community Outreach Coordinator Marci Atkins provides resource options to individuals



# COMMUNITY SERVICES BUREAU

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## Citizen Volunteer Unit

The Redlands Police Department's Citizen Volunteer (CV) Unit is an auxiliary unit of the department and acts as the extra "eyes and ears" of the department while on patrol. Patrol duties take many forms, including visually patrolling red-tagged houses, saturation patrols of high-crime areas based upon crime analytics, vacation house checks, shopping center patrolling, and patrols by vehicle and foot in local parks, nature sanctuaries, Live Oak Canyon, and San Timoteo Canyon. Volunteers are commonly called out for traffic control and vehicle accidents, especially during late hours of the night. Volunteers also help out at DUI checkpoints and deploy traffic safety speed trailers on streets where speeding has been a concern. Specially trained volunteers provide assistance to the Investigations Unit and other units within the Department. By providing these services, Citizen Volunteers free sworn officers for other, more immediate duties.





# COMMUNITY SERVICES BUREAU

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Citizen Volunteers also help in other ways, especially by assisting at the numerous special events that take place throughout the year. Special events in which Citizen Volunteers are a staple include the Redlands Bowl Summer Music Festival where they provide patrol duties of parking lots and the Bowl proper, the Redlands Bicycle Classic, the University of Redlands' Fourth of July fireworks show, the Hangar 24 Airshow, Run Through Redlands, Stater Bros. Believe Walk, the Veterans Day Parade, Halloween night activities, and the Christmas Parade, all in which they conduct safety patrols and manage traffic control points. In 2018, volunteers donated over 18,000 hours to the department, equivalent to nine full-time employees.

The CV Unit, in cooperation with Redlands Police Department staff, train new volunteer recruits each year. All recruits go through a classroom academy and field training program where they learn their patrol responsibilities while on the job. New recruits are taught how to make professional contact with the public, what to look for when on patrol, and how to be of assistance in special situations like traffic accidents or major crime scenes. A number of other valuable skills are taught to the new recruits before they graduate from the training program.



# COMMUNITY SERVICES BUREAU

This year, the Redlands Police Department (RPD) partnered with the Redlands Unified School District (RUSD) to reinstate the School Resource Office (SRO) Program. By bringing back the SRO Program, RPD and RUSD have an opportunity to foster an efficient and cohesive program that will build a positive relationship between law enforcement and the youth of our community. The mission of the SRO Program is to improve the safety of students and staff at the high schools and to reduce crime committed by juveniles and youth adults. The SRO Program aims to create and maintain safe, secure, and orderly learning environments for students, teachers, and administrators. The SROs serve as a source of counseling for students and parents concerning problems they face as well as a source of information on community resources available to them.



**Officer Peters -- SRO at Citrus Valley High School**



**Officer Knudsen - SRO at Redlands High School**



# SPECIAL SERVICES BUREAU



## INVESTIGATIONS UNIT

The Redlands Police Department's Investigations Unit takes responsibility for criminal investigations and unresolved field investigations. Following up on the initial efforts of Patrol and Community Service officers, its mission is to identify and apprehend those accountable for the commission of various crimes such as homicides, sexual assaults, robberies, burglaries, thefts, and aggravated assaults; the recovery of stolen property; and protecting the innocent and wrongfully accused.

The Redlands Police Department's Investigations Unit is comprised of the following specialized sub-units:

**Violent Crimes Unit:** This unit is responsible for homicides, rapes, assaults, robberies, and other acts of violence.

**Special Victims Unit:** This unit's primary responsibility is crimes against children, senior citizens, and individuals with developmental disabilities, as well as crimes committed by juveniles.

**Property Crime Unit:** This unit is responsible for burglaries, fraud, identity theft, vehicle theft, and other theft-related crimes.

**Forensic Investigation / Property and Evidence Unit:** This unit is responsible for crime scene processing, evidence, property retention, and all forensic evidence development and preservation.



# SPECIAL SERVICES BUREAU

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## Notable Cases

Detectives investigated a homicide that occurred in Sylvan Park.

Detectives determined a female suspect lured the victim to the park with the intention of robbing him with the assistance of two additional male suspects. Once the victim was lured to the park, one of the male suspects who was lying in wait shot the victim several times and then robbed him of his wallet. The female suspect then drove the victim, in the victim's vehicle, to Redlands Community Hospital. The female suspect fled from the hospital and was picked up by the two male suspects. Detectives worked diligently to identify and apprehend all three suspects.

Detectives investigated a homicide that occurred in the 1600 block of Barton Road. The suspect was enraged that his ex-girlfriend had a new boyfriend, and when he arrived at the location to speak to her he was confronted by the new boyfriend. After a brief physical altercation between the suspect and new boyfriend, the suspect retrieved a handgun from his vehicle and proceeded to shoot out a sliding glass door to gain access into the residence. Once inside, he fatally shot his ex-girlfriend and fled the scene. Detectives pursued the suspect for several days and eventually located him in Mira Loma, where he was found deceased with a self-inflicted gunshot wound.

Detectives investigated a homicide that occurred in the 1200 block of Alta Street. Detectives determined the victim was stabbed one time in the chest during an altercation that occurred near the corner of Orange Street and Lugonia Avenue. The victim ran from the scene after being stabbed and collapsed in the 1200 block of Alta Street where his body was discovered several hours later. As the result of a thorough and meticulous investigation, detectives were able to identify and arrest the suspect. The suspect confessed to the crime and is being held on a one million dollar bail awaiting trial.

# SPECIAL SERVICES BUREAU

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Detectives investigated a homicide that occurred in the 300 block of West Colton Avenue. It was determined a male suspect had stabbed the victim and had fled with an additional female. MET officers arrived in the area and stopped a third subject on a bicycle who was found to be involved. It was determined the victim was stabbed after a dispute over a bicycle. The suspect fled with his girlfriend to a nearby house where they changed clothing, washed the bloody knife, and solicited the third male to flee with the stolen bicycle. The victim ran across the street and collapsed in a store parking lot. The victim was later transported to the hospital where he succumbed to his injuries. Detectives authored search warrants for where the suspects fled and later recovered multiple pieces of evidence. All three suspects were interviewed, and several admonitions were obtained. The District Attorney's Office has filed a murder charge on the primary suspect and the Investigations Unit is awaiting the preliminary hearing. This case was a great collaborative effort with Patrol handling the initial response, MET assisting with perimeter, and Detectives conducting in field lineups, search warrants, and interrogations.



# SPECIAL SERVICES BUREAU

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Detectives investigated a take-over robbery that occurred at a local jewelry store. In the middle of a Sunday afternoon, two males entered the store and ordered employees on the ground at gun-point. Two employees were taken into the back room and ordered to open the safe and hand over cash and jewelry. The two suspects were inside of the store for nearly three minutes and fled with over \$100,000 dollars worth of cash and jewelry. Detectives learned a similar robbery had occurred earlier in the day in Moreno Valley and obtained possible vehicle information from that crime. Detectives wrote multiple search warrants for this case and ultimately identified both suspects involved. Ramey warrants were obtained for both suspects. The first suspect was located and arrested in Los Angeles. Detectives obtained a confession from the first suspect and recovered some of the stolen jewelry. After several days of surveillance in the Lancaster/Palmdale area, detectives coordinated with the Los Angeles Sheriff's Department to contact the second suspect after posing as a potential buyer of the car he was selling. The second suspect was taken into custody safely and a confession was obtained. Detectives located additional stolen jewelry at a Palmdale jewelry store and coordinated with the local jewelry store to get it back. Detectives recovered over \$20,000 dollars worth of jewelry related to this case.

Detectives investigated allegations of a high school teacher having a sexual relationship with two high school students. During the investigation, detectives discovered the teacher had been having sexual intercourse with two of his students between 2016 and 2017. Detectives obtained and arrest warrant for the teacher and arrested him in the City of Ontario without incident. During an interview with detectives following his arrest, the teacher confessed to all of the allegations.



# SPECIAL SERVICES BUREAU

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## Forensics, Property & Evidence

The Redlands Police Department currently has two full-time forensic specialists who work 24/7 handling various calls for service. The Forensics Unit works closely with the Investigations Unit and Patrol Services Bureau handling various types of calls including sex crimes, homicides, traffic investigations, and property crimes. The unit handled over 700 calls for service in 2018.



Photo by Rick Sforza,  
Redlands Daily Facts/SCNG

Senior Forensic  
Specialist Tankersley

A full-time Community Service Officer (CSO) is assigned to handle property and evidence duties. This position is responsible for the proper retention and maintenance of all property and evidence collected by the department. In 2018, approximately 3,000 pieces of evidence were booked, and approximately 300 pieces of found property were collected. The Property CSO is also responsible for transporting items of evidence for additional processing to the San Bernardino County Sheriff's Department Crime Lab. In 2018, the department submitted a total of 930 items of evidence to be analyzed to include DNA, firearms, and narcotics for testing.



# SPECIAL SERVICES BUREAU

## Crime Analysis Unit

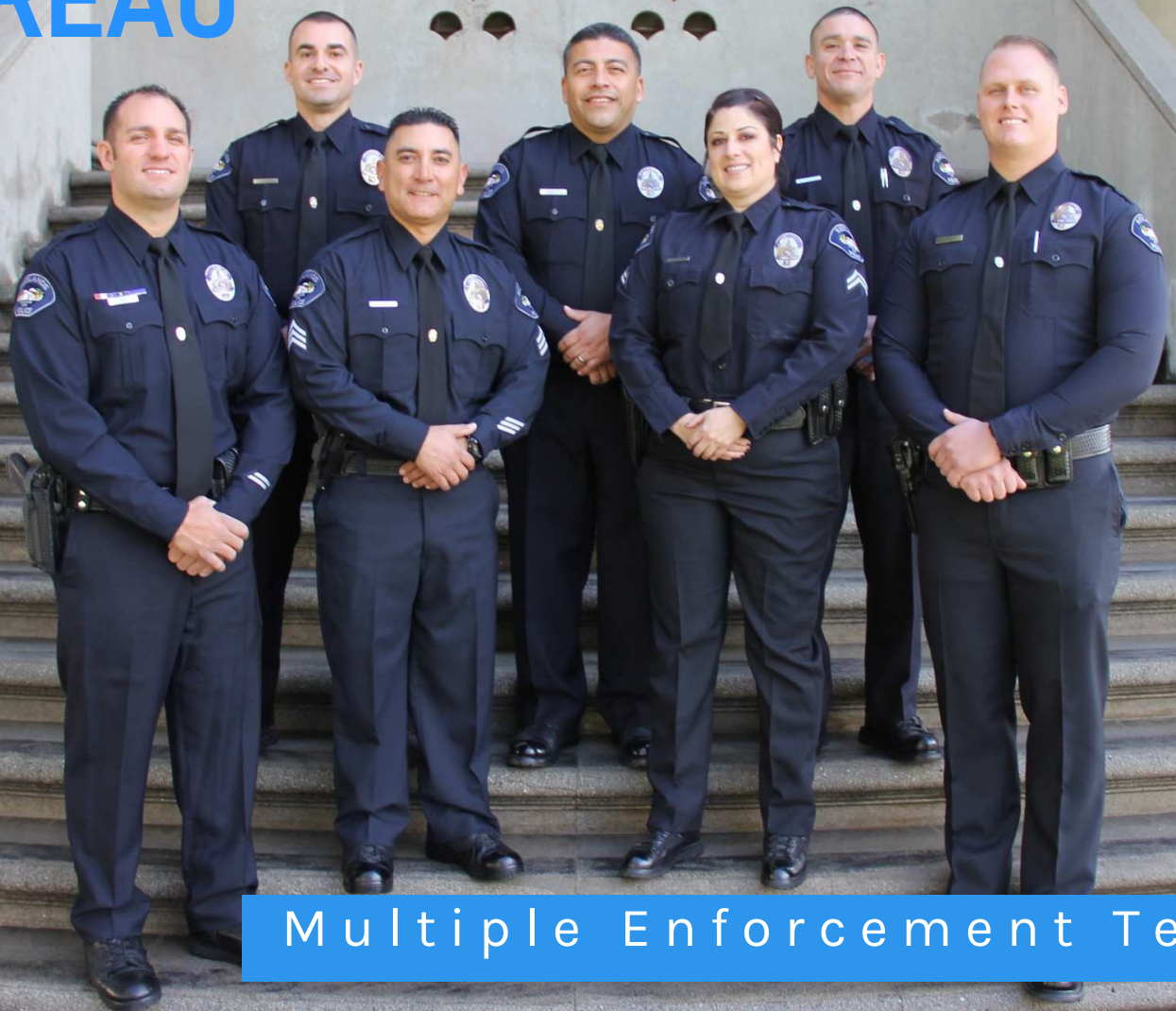
Crime analysis is a law enforcement function that involves systematic analysis for identifying and analyzing patterns and trends in crime and disorder. Information on patterns can help law enforcement agencies deploy resources in a more effective manner and assist detectives in identifying and apprehending suspects. The department's crime analyst increases the ability to investigate and apprehend criminals through the implementation and use of analytical, organizational, and operational techniques.



Crime Analyst varela (center) pictured with crime analysts from neighboring agencies at the IECIAA holiday luncheon at the Mission Inn in Riverside, Calif.



# SPECIAL SERVICES BUREAU



## Multiple Enforcement Team

The Multiple Enforcement Team (MET) is a proactive group of officers whose responsibilities include monitoring and suppressing gang activity, addressing emerging crime patterns and series, and conducting investigations on gang-related crimes. MET suppresses gang activities and crime patterns through street contact, intelligence gathering, and directed enforcement. MET works closely with the Probation and Parole Departments and participates in countywide gang suppression activities.

The team is also responsible for staffing the Police and Corrections Team (PACT) position and fulfilling the obligations associated with the assignment. Additionally, they handle all criminal extraditions for the department. This requires team members to travel to different jurisdictions and states to retrieve wanted suspects who have been apprehended for crimes committed in Redlands. The team relies heavily on crime data and analysis to perform their mission.

# SPECIAL SERVICES BUREAU

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## Notable MET Cases

MET officers conducted a proactive occupied vehicle check and contacted two suspected gang members. While patting down one of the subjects, officers located a loaded .9mm Smith and Wesson semi-auto handgun in his pocket. The two subjects later admitted to being gang members, one from Redlands and the other from Banning. The subjects were arrested for narcotics sales, possession of a loaded firearm, and outstanding arrest warrants.

The team conducted a follow-up investigation reference a commercial burglary which occurred in Redlands. The theft involved thousands of dollars in commercial landscaping equipment. The investigation led them to a residence in the City of Rialto. While at the location, officers discovered the majority of the property hidden inside a shed. The stolen property was returned to the victim, and the suspect was arrested.

MET, in collaboration with the San Bernardino County Probation Department, coordinated a probation compliance sweep in the City of Redlands. There were approximately 140 targets ranging from low to high level supervision. The probation sweep resulted in a total of 19 arrests, which included a seizure of 2 pounds of methamphetamine and a ¼ ounce seizure of heroin. A sex registrant was also found to be in possession of child pornography.



# SPECIAL SERVICES BUREAU

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MET Officers conducted a traffic stop at Central Avenue at Grove Street. Four subjects were contacted inside the vehicle. During a search of the vehicle, officers located a loaded .25 caliber handgun and a bottle of numerous hydrocodone pills. One occupant admitted to possession of the illegal items and was arrested for weapons and drug-related charges.

MET Officers conducted an investigation at a local motel in Redlands. Three subjects were contacted.

A search of the room netted 86 grams of methamphetamine, a digital scale, and a large amount of cash. The occupants were arrested for a variety of drug-related charges including narcotics sales.

MET officers conducted a chop shop investigation. After conducting a traffic stop, the driver was found to be in possession of heroin. During the investigation, a frame to a Harley Davidson motorcycle was found in the bed of subject's pick-up truck. The frame was found to be from a motorcycle stolen from Redlands.

Officers conducted a probation compliance check at the subject's residence. In the garage, they located three additional stripped motorcycles.

Officers contacted a pedestrian in the 800 block of Dearborn Street, which led them to follow up at a nearby residence where several other subjects were contacted. At the residence, officers located a digital scale, 138 grams of methamphetamine packaged for sales, and a large amount of cash. Officers also located 23 grams of China White heroin. Multiple narcotic-related arrests were made.

# SPECIAL SERVICES BUREAU

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## Special Enforcement Team (SET)

This unit addresses the persistent issues surrounding the sales, distribution, and use of illegal drugs. In addition, SET is responsible for the fugitive apprehension of suspects who have committed serious crimes in the City of Redlands. An officer assigned to SET utilizes a narcotics detection canine to assist in both local and regional narcotics investigations. The narcotics unit also has two officers assigned to IRNET, the Inland Regional Narcotics Enforcement Team. IRNET is responsible for major narcotics investigations throughout the Inland Empire and beyond.



# SPECIAL SERVICES BUREAU

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## SET Notable Cases

SET was assigned to apprehend a suspect wanted for burglary, assault with a deadly weapon on a police officer, and felony evading. The team developed information that the suspect was hiding in an apartment in Barstow. Officers conducted surveillance at the location, saw the subject exit the apartment, and took him into custody without incident.

SET developed leads as to the whereabouts of two suspects who were wanted for burglarizing a business in the city.

The team conducted surveillance at several locations in the City of San Bernardino. SET ultimately located the suspects and arrested them for burglary.

SET had an ongoing investigation into a parolee selling heroin and methamphetamine in Redlands. Officers surveilled the suspect and conducted a traffic stop on his vehicle in Highland. During a search of the vehicle, officers located 13.7 grams of heroin, 9.4 grams of methamphetamine,

1.63 grams of cocaine, and \$521. The suspect was arrested for transportation of narcotics for sales and a parole hold.

The team received information that a parolee was selling methamphetamine in Redlands. The team located the suspect and two other subjects in a vehicle in Redlands. MET and patrol officers stopped the vehicle.

During a search of the vehicle, officers located one quarter pound of methamphetamine, a digital scale, \$410 in cash, and weapons.

# SPECIAL SERVICES BUREAU

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SET developed information that a subject wanted for a burglary and an assault with a deadly weapon that occurred in 2017 was staying at an apartment complex in Riverside. SET officers conducted surveillance on the location and located the suspect. He was taken into custody without incident.

Information was developed that a sex offender and fugitive wanted in Colorado was hiding out in the Redlands/Yucaipa area and working at a business in Riverside.

The team responded to the location in Riverside and conducted surveillance. Officers followed the suspect when he left the business in a vehicle and arrested him in the City of San Bernardino.

In 2017, Patrol officers responded to a local hospital to contact a victim of a domestic violence incident that occurred on the 10 freeway. Officers identified the suspect as a resident of Hesperia but were unable to locate him. Detectives later responded to the suspect's last known

address in Hesperia but were also unable to locate him. The District Attorney's Office filed charges of kidnapping, robbery, domestic violence, and criminal threats against the suspect. In March 2018, SET took over the case and developed information that he was in the City of Lynwood. The team conducted surveillance at the location on multiple occasions, and in May they arrested the suspect as he was leaving the residence.



# SPECIAL SERVICES BUREAU

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## SET Notable Cases

In May, Patrol officers responded to a gas station for an assault with a deadly weapon and grand theft investigation in which the suspect intentionally struck the victim with his vehicle. The Investigations Unit was able to identify the suspect as a resident of San Bernardino. SET was assigned to locate and apprehend the suspect. They located the suspect in San Bernardino driving the SUV used in the original crime and arrested him.

SET and Inland Regional Narcotics Enforcement Team (IRNET) developed information that a subject was in possession of a large amount of methamphetamine at a residence in the 1500 block of Campus Avenue in Redlands. Officers from SET, IRNET, and the MET executed a search warrant at the location and located over 63 lbs. of methamphetamine and \$8,000 cash.



Sonny the Narcotics Dog

# SPECIAL SERVICES BUREAU

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## IRNET Notable Cases

IRNET conducted a narcotics investigation at a residence in the City of Downey. During the search, they located 16 pounds of heroin, 9 pounds of methamphetamine and 40 firearms (including numerous fully automatic AR-15s and AR parts), three stolen AR-15s, a stolen pistol, and \$50,000. The suspect disclaimed the money which was seized by investigators.

A search warrant was served in the City of Pomona. During the search, investigators located approximately \$40,000 in proceeds from illicit narcotics sales, an unserialized AR-15 rifle, several high capacity magazines and ammunition, 6 kilograms of pure fentanyl, and one kilogram of tramadol, a fentanyl analogue.

IRNET conducted a narcotic investigation in Baldwin Park that resulted in the seizure of \$300,000 cash and the arrest of two suspects.

A narcotics investigation was conducted in La Puente. During a search of the residence, officers located 40 pounds of heroin and 7 kilograms of fentanyl.

## Special Recognition of Officer Nick Koahou



IRNET Officer Nick Koahou received the Medal of Valor on Feb. 20, 2018, from President Donald Trump during a White House ceremony honoring a dozen first responders. Officer Koahou received the Medal of Valor in recognition of his actions during the Dec. 2, 2015, terrorist attack on the Inland Regional Center in San Bernardino. As an officer with the San Bernardino Police Department, Koahou was one of the first responders to the terrorist attack at the Inland Regional Center in San Bernardino. During a gun battle between police and the terrorists, Koahou left his position of cover to provide assistance to a fellow officer who was under heavy fire. Koahou sustained a bullet wound to his leg but continued to return fire at the suspects. After being treated for his injuries, Koahou refused to be evacuated and remained to assist until the other officer had been safely evacuated.

# SPECIAL SERVICES BUREAU

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## IRNET Notable Cases

A narcotics investigation was conducted at a residence in the City of Ontario. Officers contacted the suspect and located 15 pounds of suspected fentanyl during a search of the residence. The suspect was booked for possession of narcotics for sale.

A narcotics investigation was conducted in the City of Rancho Cucamonga that led to a residence in the City of Carson. The team served a search warrant at the location and recovered over 55

kilograms and seized over \$950,000. Four suspects were arrested and booked into Los Angeles County Jail.

A narcotics search warrant was served in the City of Ontario, and officers recovered 10 pounds of methamphetamine, two kilograms of cocaine, one pound of heroin, a clandestine lab with over 20 pounds liquid methamphetamine, three AR-15 rifles, a handgun, and over \$35,000.

A narcotics investigation was conducted at a location in the City of

Moreno Valley. During surveillance, officers observed the suspects arrive and take possession of 8 pounds of heroin. The team followed the vehicle away and conducted a traffic stop east of Banning on the I-10 freeway. Three adult occupants and a three-week-old infant were contacted in the car. All suspects denied knowing heroin was in the vehicle. The adults were arrested for transportation of heroin. The Department of Children and Family Services took custody of the child.

# SUPPORT SERVICES BUREAU

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## Communications Unit

The Communications Unit is one of the most important support services within the police department. The Communications Unit is the vital link between the public and the officers in the field. Police dispatchers handle a variety of calls daily from routine situations to critical emergencies. The dispatcher provides a necessary, indispensable function for the public and police officers alike.

At the Redlands Police Department, the Communications Unit receives thousands of calls per year and averages about 450 calls daily. Many of these calls result in calls for service, which require either the response of a police officer or other action that requires documentation. The majority of calls received are of a routine nature and are easily handled by the dispatcher. However, there are also calls of an emergency nature that require the skills, training, and level-headed thinking of a dispatcher.

Dispatchers work 12-hour shifts, and there are at least two (2) dispatchers on duty at any given time. This includes day and nighttime hours, weekdays, weekends, and holidays. When fully staffed, the Communications Unit employs one (1) shift supervisor, fifteen (15) full-time dispatchers, and one (1) part-time dispatcher.



Dispatcher Lavi Farcas

### 9-1-1 Fact:

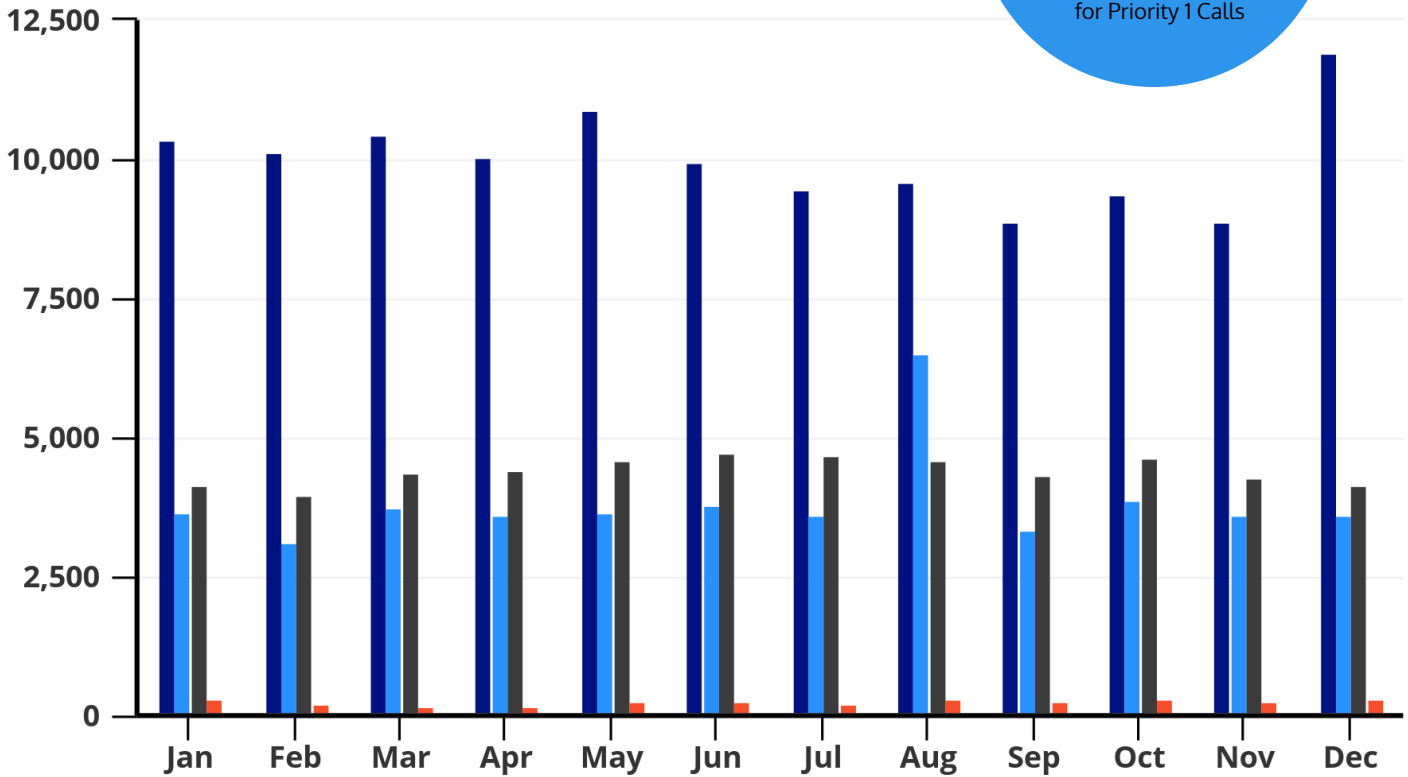
In 2018, 96.97% of all 9-1-1 calls were answered within 15 seconds. 99.00% of all 9-1-1 calls were answered within 20 seconds.



# SUPPORT SERVICES BUREAU

## 2018 Communications Data

**8.06**  
minutes  
was the average response time for Priority 1 Calls



■ Incoming Calls (1)   
 ■ 9-1-1 Calls (2)   
 ■ Calls for Service (3)   
 ■ Cameras Used on Calls (4)

- (1) Total number of business and alternate emergency calls.
- (2) Total number of 911 calls (this includes calls for Fire Department, other agencies, etc.)
- (3) All activity generated by incoming calls, 911, and officer-initiated activity.
- (4) Cameras used on calls for service, or self-generated by Camera Operators.



## A Helping Hand

In November of 2018, a large-scale wildfire in Northern California consumed the town of Paradise. The Paradise Police Department building was burnt down as a result of the fire. The homes of eight (8) dispatchers were also destroyed, leaving them displaced and without basic necessities. Redlands Police Dispatcher Heusterberg and her husband, who is a police officer for Fontana Police Department, decided to undertake the efforts of receiving and coordinating donations in order to help the displaced dispatchers and officers of Paradise. The Heusterbergs collected donations from various members of our department to include: water, gift cards, and household necessities. They were even able to provide complete Thanksgiving meals for the victims of this natural disaster. The Heusterbergs personally transported the much needed items to the town of Paradise, along with several other RPD personnel. Dispatcher Heusterberg and our entire organization undertook a tremendous effort to go above and beyond the call of duty when others were in need. This is just one more distinguished example of the many leadership efforts by Dispatcher Heusterberg and the members of the Redlands Police Department.



Redlands PD loves Paradise PD!

# SUPPORT SERVICES BUREAU

## Records Unit

The Records Unit requires Customer Service Representatives (CSRs) to have a broad understanding of numerous laws, procedures, and policies pertaining to the daily security, maintenance, and processing of crime reports and citations. CSRs provide assistance with registrants, release vehicles, accept and process subpoenas, enter calls for service, release reports, submit monthly crime statistics to the Department of Justice, complete background checks for other law enforcement agencies, and process requests for information.

The Records Unit ensures the department's compliance with statutory requirements for the input and processing of many records and trains others in the California Law Enforcement Telecommunications System. Records personnel are also responsible for cross-reporting to other law enforcement agencies, courts, the Department of Children and Family Services, the Department of Motor Vehicles, and the Department of Justice.

The Records Unit consists of a supervisor, three (3) full-time clerks, 1 (one) part-time clerk, one (1) part-time court liaison, one (1) part-time ID technician (who provides fingerprinting and registrant services) and one (1) volunteer.



## 2018 Records Unit Statistics



Reports Processed: 8,943



Adult arrests: 2,539

Juvenile arrests: 69



Traffic citations: 490



Stolen vehicles: 352

Impounded vehicles: 524

Traffic collisions: 1,062



Calls for service

placed at front counter: 2,130



Registration

appointments: 267



Subpoenas for officers: 1,764



Livescans: 414



# SUPPORT SERVICES BUREAU

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## Fleet

The Fleet Unit is overseen by the Operations Manager and handled by a part-time Community Service Officer (CSO). The CSO assigned to Fleet assists the Operations Manager and the Fleet Coordinator of the Quality of Life Department in the day-to-day operations of the fleet. This involves communicating repairs needed, downing units, transporting units between shops for repairs, prioritizing work orders, scheduling fleet repairs, maintaining records, and informing staff of the progress of the work.

Several years ago, the City of Redlands adopted a practice that all black and white patrol vehicles will be rotated out of the marked patrol fleet at 100,000 miles. Vehicles that reach the 100,000 mile limit may be used for other City purposes if the vehicle is of sufficient quality to be operated safely. An evaluation is conducted annually, and a recommendation is made to the City Manager regarding the number of police vehicles that should be retired or replaced each year. This practice maximizes officer safety, reduces department liability, and yields a higher vehicle value at the time of resale.



# SUPPORT SERVICES BUREAU

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## Fleet

Over the last five years, the department has downsized the fleet by decommissioning vehicles that were no longer needed, replaced vehicles that were not within industry standards, and improved officer safety, professionalized the police department, and improved the department's service to our citizens.



Unit 505, formerly assigned to the Forensic Unit, was repurposed and assigned to the CSOs.



Approximately 16 police vehicles were decommissioned.



Three detective units were delivered, outfitted, and put in service.



One new Harley Davidson motorcycle was delivered and outfitted for traffic enforcement.



Unit 567, a 2000 Ford Ranger truck previously assigned to Parking Control, was repurposed and issued to the Court Liaison.



Unit 508, a 2010 Ford Crown Victoria previously assigned to Patrol, was re-purposed as the new unit to be driven by custody officers.



All Citizen Volunteer vehicles had updated graphics applied.



BLAC-RAC locks have been ordered for all marked units to help secure department firearms and promote vehicle uniformity.



Due to limited parking at the station, the east parking lot was painted with designated parking spots for the units. Additionally, employees can now take a unit from the east lot and park their personal vehicle in the same stall while on duty.

# SUPPORT SERVICES BUREAU

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## Animal Control

The Redlands Animal Shelter provides a safe, healthy, and loving environment for lost, stray, or unwanted animals, both domestic and wild. The staff and volunteers provide ongoing care, affection, and attention to those animals until they are reunited with their owners or adopted to new homes.

The shelter also provides public education regarding the importance of proper pet care, sterilization, vaccinations, licensing, and laws pertaining to animals and their welfare. We strive to create community awareness regarding their individual responsibility to respect, protect, and preserve our animals.





























# SUPPORT SERVICES BUREAU



## 2018 Animal Shelter Statistics

	 Adoptions	 Transfer	 Release	 Return to Owner
 Dogs	 435	 124	 0	 300
 Cats	 521	 68	 19	 24
 Other	 7	 83	 189	 4
 Total	 963	 275	 208	 328

**Calls for Service:  
2,264**

**Volunteer Hours:  
6,475**

**Donations Received:  
\$25,049.14**

# SUPPORT SERVICES BUREAU

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## Building Maintenance

The building maintenance worker responds to concerns of blight, graffiti, and shopping cart removal, and he executes building maintenance work orders. He completes advanced maintenance projects that involve demolition, remodeling, carpentry, electrical, wiring, and/or plumbing. By completing this work in house, tens of thousands of dollars have been saved by not having to contract work out. Additionally, having the repairs done in house has kept the downtime to a minimum.

In addition to completing his regular duties, including thousands of work orders, the building maintenance worker completed the following special projects :

- A new handicap ramp was installed for the Lock-Up Facility.
- The witness interview room and two interview rooms in the Lock-Up Facility were repainted and are in the process of having acoustic panels installed for better soundproofing.
- Six (6) office remodels were completed.
- Door and trim replacement done at the upstairs of the Annex.
- Cabinets were replaced at the Station.
- Lockers were built and installed at the Station.
- Air curtains were installed at the Animal Shelter.
- Cash register installation was done at the Animal Shelter.
- Safe box installation was done at the Animal Shelter.
- Pulled new electrical from main floor of Annex to the basement.



# AWARDS & RECOGNITION

The Redlands Police Department holds an annual awards ceremony in December to provide timely awards to employees, volunteers, and community members whose actions during the year merit recognition. Department members are nominated for awards by their peers, supervisors, and members of the Awards Committee. The Awards Committee is comprised of employees of all ranks within the department who review all nominations and form recommendations to be forwarded to the Chief of Police for his consideration and approval. Awards are formally presented by the Chief at the awards ceremony. All department members and City officials are invited to attend, as well as the family members of award recipients and other special guests they would like to have present.

The City of Redlands also hosts an annual Employee Appreciation event in which they honor City volunteers and employees.

Additionally, the RPD has implemented the practice of hosting celebrations to honor department members upon their retirement.





# AWARDS & RECOGNITION

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## **Certificates of Appreciation:**

Redlands Animal Shelter Staff --  
Kennel Attendant Kerry Collins  
CSR Lori Weber  
ACO Ruben Yzquierdo  
ACO Nancy Pilkington  
CV William Donovan

## **Chief's Commendations:**

Corporal Breanna Herrera  
Detective Matthew Friesen  
Detective Jeffrey Frisch

## **Commitment to Excellence Award:**

Bldg. Maintenance Worker Arturo Gutierrez  
Investigative Services Bureau --  
Lieutenant Michael Reiss  
Lieutenant Stephen Crane  
Sergeant Kyle Alexander  
Detective Daniel Elton  
Detective Jeffrey Frisch  
Detective Matthew Friesen  
Detective Elyzabeth Green  
Detective Justin Jimenez  
Detective Leslie Martinez  
Detective Christopher Mead  
Detective Ryan Steinhaus  
Investigator James Beaver  
Officer Laurel Shearer  
Sr. Forensic Specialist Eloise Tankersley

## **Chief's Commendations &**

## **Commitment to Excellence Awards:**

Multiple Enforcement Team --  
Sergeant Tony Ortiz  
Corporal Claudia Leyden  
Officer Joseph Aguilar  
Officer Daniel Cherpin  
Officer Paul Davis  
Officer Martin Gonzalez  
Officer Kyle Hanna  
Officer Varnum Macias  
Officer Eric Strobaugh  
Officer Joseph Valdivia  
Probation Officer Omar Bullard

## **Commitment to Excellence Awards:**

Special Enforcement Team --  
Sergeant Sean Flynn  
Corporal Joshua Lucas  
Officer Reuben Cordoba  
Officer Daniel Gonzales  
Officer Jaimeson Liu  
Officer Daniel Figgins (IRNET)  
Officer Nicholas Koahou (IRNET)

## **Community Oriented Policing Awards:**

Patrol Team 6 --  
Sergeant Daniel Sardegna  
Corporal Donald Bryson  
Officer Kenny Cao  
Officer Garrett Caddel  
Officer Albert Ramirez  
Officer Wayne Reid

## **Lifesaving Awards:**

Officer Shelby Donley  
Corporal Eric Strobaugh  
Officer Steve Truong

## **RPD Employees & Volunteer of the Year**

Explorer/CSR Daniel Shahabi,  
Explorer of the Year  
CV William Donovan,  
Citizen Volunteer of the Year  
Res. Ofc. Paul Smith,  
Reserve Officer of the Year  
CSR Elizabeth Bartlett,  
William C. Brumigan Award  
Det. Matthew Friesen,  
Jose A. Rivera Officer of the Year Award

## **City of Redlands Employees & Volunteers of the Year**

CVs Gary Mast & Gerald Winkel,  
City Volunteers of the Year  
Elizabeth Bartlett,  
City Employee of the Year (Civilian Safety)  
Joseph Valdivia,  
City Employee of the Year (Safety)

# AWARDS & RECOGNITION

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## Promotions & Retirements

It is a priority of the Redlands Police Department to recognize the achievements, professional accomplishments, and milestones of department members throughout their careers.

### Promotions:

Eloise Tankersley, Senior Forensic Specialist

Shelby Donley, Officer

Taylor Shuey, Officer

David Frisch, Corporal/Detective

Ryan Steinhaus, Corporal/Detective

Eric Strobaugh, Corporal/Detective

Jeff Betty, Corporal/Detective

Daniel Sardenga, Sergeant

Wil Goff, Sergeant

Stephen Crane, Lieutenant

Travis Martinez, Assistant Chief

Chris Catren, Chief of Police

### Retirements:

Chief Mark Garcia

Officer Nelson Rodriguez



# REDLANDS POLICE DEPARTMENT

## 2018 DOJ PART 1 CRIME STATS

JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC YTD 2018 YTD 2017 % CHG

CRIME CLASS:

CRIME CLASS:	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD 2018	YTD 2017	% CHG
HOMICIDE	1	1	0	1	0	0	2	0	0	1	0	0	6	1	500.0
RAPE	7	6	3	5	5	3	9	10	2	5	5	4	64	36	77.8
ROBBERY	6	10	6	4	4	10	10	3	4	7	7	11	82	69	18.8
AGG. ASLT	6	8	10	10	20	4	11	9	11	13	4	7	113	110	2.7
<b>VIOLENT CRIME TOTAL</b>	<b>20</b>	<b>25</b>	<b>19</b>	<b>20</b>	<b>29</b>	<b>17</b>	<b>32</b>	<b>22</b>	<b>17</b>	<b>26</b>	<b>16</b>	<b>22</b>	<b>265</b>	<b>216</b>	<b>22.7</b>
BURGLARY	33	20	28	27	21	30	29	30	23	21	30	34	326	426	-23.5
LARCENY	162	151	160	200	184	142	140	161	130	134	151	127	1842	1908	-3.5
AUTO THEFT	26	26	22	26	29	20	24	32	27	44	26	21	323	293	10.2
<b>PROPERTY CRIME TOTAL</b>	<b>221</b>	<b>197</b>	<b>210</b>	<b>253</b>	<b>234</b>	<b>192</b>	<b>193</b>	<b>223</b>	<b>180</b>	<b>199</b>	<b>207</b>	<b>182</b>	<b>2491</b>	<b>2627</b>	<b>-5.2</b>
<b>MONTHLY TOTAL</b>	<b>241</b>	<b>222</b>	<b>229</b>	<b>273</b>	<b>263</b>	<b>209</b>	<b>225</b>	<b>245</b>	<b>197</b>	<b>225</b>	<b>223</b>	<b>204</b>	<b>2756</b>	<b>2843</b>	<b>-3.1</b>

YTD TOTAL: 241 463 692 965 1228 1437 1662 1907 2104 2329 2552 2756

### 2017 MONTHLY TOTALS

CRIME CLASS: JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC YTD 2017

CRIME CLASS:	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD 2017
HOMICIDE	0	0	0	0	0	0	0	0	1	0	0	0	1
RAPE	3	5	1	5	2	4	3	1	4	6	2	0	36
ROBBERY	4	6	3	3	6	11	6	5	7	6	4	8	69
AGG. ASLT	12	8	3	11	8	12	11	11	10	8	5	11	110
BURGLARY	45	23	36	34	38	31	45	38	34	36	36	30	426
LARCENY	163	149	130	145	184	151	173	178	160	177	153	145	1908
AUTO THEFT	21	35	31	16	23	24	25	30	22	22	24	20	293
<b>MONTHLY TOTAL</b>	<b>248</b>	<b>226</b>	<b>204</b>	<b>214</b>	<b>261</b>	<b>233</b>	<b>263</b>	<b>263</b>	<b>238</b>	<b>255</b>	<b>224</b>	<b>214</b>	<b>2843</b>
<b>YTD TOTAL:</b>	<b>248</b>	<b>474</b>	<b>678</b>	<b>892</b>	<b>1153</b>	<b>1386</b>	<b>1649</b>	<b>1912</b>	<b>2150</b>	<b>2405</b>	<b>2629</b>	<b>2843</b>	<b>2843</b>

Data Source: Spillman UCR Audit Report; As of 1/16/2019 1615 hours

Numbers are a compilation of Return A's "Actual number of Offenses" submitted to DOJ monthly.

New Definition of Rape is calculated into 2015 and 2016 monthly totals. (RA01-RA03 & RA06-RA13)

Larceny includes auto burglaries and larceny thefts.

This report reflects totals based off of the highest offense charge and is calculated by **reported date**.

(1) OIS is included in the homicide stats



# REDLANDS PD DECEMBER 2018 DASH-BOARD

<b>PART 1 CRIMES</b>	Nov	Dec	% Change	Prior YTD	Current YTD	%Change	RPD YTD	SBSD YTD
Homicide	0	0	N/C	1	6	500.00	6	0
Rape	5	4	-20%	34	64	88.24	63	1
Robbery	7	12	71%	82	99	20.73	85	14
Agg Assault	4	8	100%	114	112	-1.75	109	3
<b>VIOLENT CRIME TOTALS:</b>	16	24	50.00	231	281	21.65%	263	18
Burglary - Residential	16	18	13%	198	175	-12%	173	2
Burglary - Comm	13	22	69%	206	169	-18%	158	11
Burglary - Vehicle	42	29	-31%	529	572	8%	506	66
Auto Theft	33	21	-36%	324	364	12%	326	38
Larceny/Theft	131	107	-18%	2428	1480	-39%	1308	172
<b>PROPERTY CRIME TOTALS:</b>	235	197	-16.17%	3685	2760	-25.10%	2471	289
<b>OVERALL TOTALS:</b>	251	221	-11.95%	3916	3041	-22.34%	2734	307

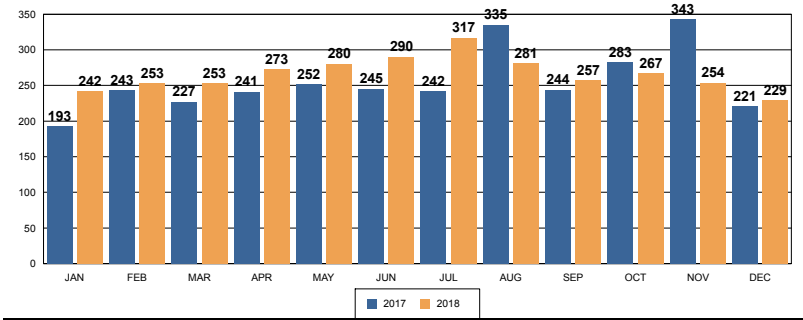
<b>MOTOR COLLISIONS</b>	Nov	Dec	% Change	Prior YTD	Current YTD	%Change	RPD YTD	SBSD YTD
Property Damage	26	27	3%	242	279	15%	275	4
Injuries	33	42	27%	360	434	20%	434	0
Fatalities	1	0	-100%	3	8	166%	7	1
<b>TOTALS:</b>	60	69	15.00%	605	721	19.17%	716	5

<b>INVEST STATS</b>	Nov	Dec	% Change	Prior YTD	Current YTD	%Change	RPD YTD	SBSD YTD
Cases Assigned	86	88	2.0%	1042	1018	-2.0%	932	86
Cases Cleared	29	33	14.0%	334	374	12.0%	346	28
Cases Closed	80	92	15.0%	1002	1027	2.5%	939	88
Clearance Rate	36.2%	35.8%	-1.0%	33.3%	36.4%	9.3%	36.8%	31.8%

<b>RESP TIMES</b>	Nov	Dec	% Change	Prior YTD	Current YTD	%Change	RPD YTD	SBSD YTD
Priority 1	9:22	8:31	-9.03%	7:51	8:48	12.18%		
Priority 2	17:38	17:24	-1.27%	16:45	18:02	7.59%		
Priority 3	31:19	28:45	-8.19%	27:23	30:43	12.13%		
Priority 4	1:04:06	1:05:38	2.39%	1:01:47	1:03:20	2.49%		

<b>PATROL ACTIVITY</b>	Nov	Dec	% Change	Prior YTD	Current YTD	%Change	RPD YTD	SBSD YTD
Drunk Driving	15	17	13.0%	130	191	47.0%	187	4
Adult Arrest	248	225	-9.0%	2856	3103	9.0%	2945	158
Juvie Arrest	6	4	-33.0%	67	93	39.0%	87	6
FI's	6	4	-33.0%	86	45	-48.0%	44	0

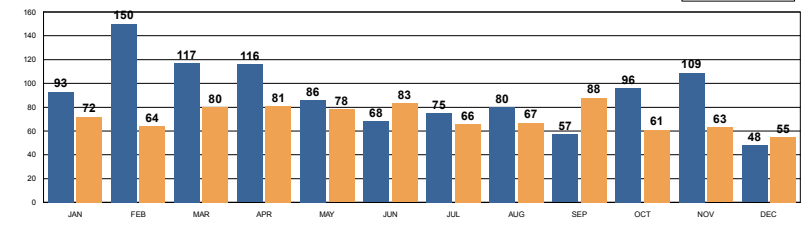
## Arrests per Month



## Traffic and Parking Citations

	Nov-18	Dec-18	%CHANGE	YTD 2017	YTD 2018	% CHANGE
Parking Citations	274	160	-41.6%	2819	5534	96.3%

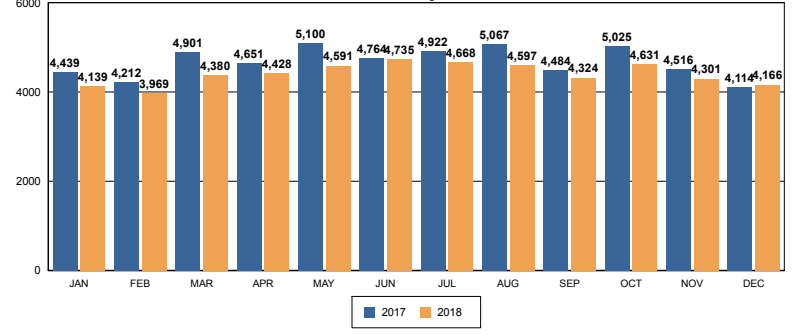
### Traffic Citations per Month



### Telephone Lines & CAD CFS Totals

	Nov-18	Dec-18	%CHANGE	YTD 2017	YTD 2018	% CHANGE
911 Calls	3627	3595	-0.9%	41330	43171	4.5%
Business Calls	8866	8294	-6.5%	125132	116314	-7.0%
<b>Totals</b>	12493	11889	-4.8%	166642	159485	-4.3%
CAD CFS	4301	4166	-3.1%	56195	52929	-5.8%

### # of CAD CFS per Month



### Top 10 Calls for Service

#### Top 10 CFS-Comm Businesses

	Total
<b>Total</b>	1,000
<b>2050 W REDLANDS BLVD; WALMART</b>	16
<b>522 ORANGE ST; VONS</b>	15
<b>765 W REDLANDS BLVD; CIRCLE K</b>	14
<b>101 REDLANDS MALL ST; CVS</b>	13
<b>107 E STATE ST; ED HALES PARK</b>	12
<b>450 E CYPRESS AVE; ALBERTSONS</b>	11
<b>27320 W LUGONIA AVE; TARGET</b>	10
<b>1536 BARTON RD; STATER BROS #112</b>	8
<b>1625 W REDLANDS BLVD; KMART</b>	8
<b>1180 ALABAMA ST; DENNY'S</b>	7

#### Top 10 CFS-Residential

	Total
<b>Total</b>	1,020
<b>1593 CHRISTOPHER LN</b>	12
<b>1113 COUNTRY PL</b>	10
<b>1822 GLOVER ST</b>	6
<b>1010 TEXAS ST</b>	4
<b>106 W PENNSYLVANIA AVE</b>	4
<b>11 MEADOWBROOK LN</b>	4
<b>1334 CLAY ST</b>	4
<b>1601 BARTON RD; 1608</b>	4
<b>516 TENNESSEE ST</b>	4
<b>924 ORANGE ST</b>	4

### 2018 PERSONNEL

	Allocated	Filled	Vacant	% Strength
<b>Sworn</b>	88	84	4	95.5%
Civilian Staff - Full time	41	40	1	97.6%
Civilian Staff - Part time	19	17	2	89.5%
Reserves	N/A	3	N/A	
Volunteers	N/A	102	N/A	

Vacant Positions		Status
4	Police Officers	2 lateral applicants coming aboard 01-14-19; 1 lateral in b/lgs; new recruitment list closed 12-31-18
1	Dispatcher	New recruitment list closed 12-31-18

Injured/ Sick		Status
3	Officer	IOD
2	Officer	Light Duty

Formal Complaints					
Nov-18	Dec-18	%CHANGE	YTD 2017	YTD 2018	% CHANGE
Stats are Unavailable at this time					

### 2017-2018 BUDGET

Dept - Police	Adopted	Activity	Remaining	% Used	% Rem
Compensation	\$24,594,851	\$11,423,731	\$13,171,120	46%	54%
Operating Expenses	\$3,207,567	\$1,541,494	\$1,666,073	48%	52%

Overtime	Adopted	Activity	Remaining	% Used	% Rem
Operating Expenses	\$1,518,315	\$671,468	\$846,847	44%	56%

Asset Forfeiture	Adopted	Activity	Remaining	% Used	% Rem
Operating Expenses	\$231,620	\$164,555	\$67,065	71%	29%
Revenue	\$0	\$154,438	(\$154,438)	NC	NC

Revenue	Adopted	Activity	Remaining	% Used	% Rem
Police	\$357,799	\$214,475	\$143,324	60%	40%
Animal Control	\$51,710	\$54,908	(\$3,198)	106%	-6%

Volunteers			
ACTIVE			
	Dec 1-Dec 31	Total	% Active
CVPs	29	38	76
CVPRs	18	29	62
CVAs	1	2	50

Active means any recorded hours

HOURS		
	Jan 1-Dec 31	YTD
CVPs	645	9274
CVPRs	668	9257
CVAs	56	